

Managing the Advanced Systems Management Interface

ESCALA Power7



REFERENCE
86 A1 30FF 02

ESCALA Power7

Managing the Advanced Systems Management Interface

This publication concerns the following models:

- Bull Escala E5-700 (Power 750 / 8233-E8B)
- Bull Escala M6-700 (Power 770 / 9117-MMB)
- Bull Escala M7-700 (Power 780 / 9179-MHB)
- Bull Escala E1-700 (Power 710 / 8231-E2B)
- Bull Escala E2-700 / E2-700T (Power 720 / 8202-E4B)
- Bull Escala E3-700 (Power 730 / 8231-E2B)
- Bull Escala E4-700 / E4-700T (Power 740 / 8205-E6B)

References to Power 755 / 8236-E8C models are irrelevant.

Hardware

September 2010

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REFERENCE
86 A1 30FF 02

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Safety notices

Safety notices may be printed throughout this guide.

- **DANGER** notices call attention to a situation that is potentially lethal or extremely hazardous to people.
- **CAUTION** notices call attention to a situation that is potentially hazardous to people because of some existing condition.
- **Attention** notices call attention to the possibility of damage to a program, device, system, or data.

World Trade safety information

Several countries require the safety information contained in product publications to be presented in their national languages. If this requirement applies to your country, a safety information booklet is included in the publications package shipped with the product. The booklet contains the safety information in your national language with references to the U.S. English source. Before using a U.S. English publication to install, operate, or service this product, you must first become familiar with the related safety information in the booklet. You should also refer to the booklet any time you do not clearly understand any safety information in the U.S. English publications.

Laser safety information

The servers can use I/O cards or features that are fiber-optic based and that utilize lasers or LEDs.

Laser compliance

The servers may be installed inside or outside of an IT equipment rack.

DANGER

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the provided power cord. Do not use the provided power cord for any other product.
- Do not open or service any power supply assembly.
- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To Disconnect:

1. Turn off everything (unless instructed otherwise).
2. Remove the power cords from the outlets.
3. Remove the signal cables from the connectors.
4. Remove all cables from the devices

To Connect:

1. Turn off everything (unless instructed otherwise).
2. Attach all cables to the devices.
3. Attach the signal cables to the connectors.
4. Attach the power cords to the outlets.
5. Turn on the devices.

(D005a)

DANGER

Observe the following precautions when working on or around your IT rack system:

- Heavy equipment—personal injury or equipment damage might result if mishandled.
- Always lower the leveling pads on the rack cabinet.
- Always install stabilizer brackets on the rack cabinet.
- To avoid hazardous conditions due to uneven mechanical loading, always install the heaviest devices in the bottom of the rack cabinet. Always install servers and optional devices starting from the bottom of the rack cabinet.
- Rack-mounted devices are not to be used as shelves or work spaces. Do not place objects on top of rack-mounted devices.



- Each rack cabinet might have more than one power cord. Be sure to disconnect all power cords in the rack cabinet when directed to disconnect power during servicing.
- Connect all devices installed in a rack cabinet to power devices installed in the same rack cabinet. Do not plug a power cord from a device installed in one rack cabinet into a power device installed in a different rack cabinet.
- An electrical outlet that is not correctly wired could place hazardous voltage on the metal parts of the system or the devices that attach to the system. It is the responsibility of the customer to ensure that the outlet is correctly wired and grounded to prevent an electrical shock.

CAUTION

- Do not install a unit in a rack where the internal rack ambient temperatures will exceed the manufacturer's recommended ambient temperature for all your rack-mounted devices.
- Do not install a unit in a rack where the air flow is compromised. Ensure that air flow is not blocked or reduced on any side, front, or back of a unit used for air flow through the unit.
- Consideration should be given to the connection of the equipment to the supply circuit so that overloading of the circuits does not compromise the supply wiring or overcurrent protection. To provide the correct power connection to a rack, refer to the rating labels located on the equipment in the rack to determine the total power requirement of the supply circuit.
- *(For sliding drawers.)* Do not pull out or install any drawer or feature if the rack stabilizer brackets are not attached to the rack. Do not pull out more than one drawer at a time. The rack might become unstable if you pull out more than one drawer at a time.
- *(For fixed drawers.)* This drawer is a fixed drawer and must not be moved for servicing unless specified by the manufacturer. Attempting to move the drawer partially or completely out of the rack might cause the rack to become unstable or cause the drawer to fall out of the rack.

(R001)

CAUTION:

Removing components from the upper positions in the rack cabinet improves rack stability during relocation. Follow these general guidelines whenever you relocate a populated rack cabinet within a room or building:

- Reduce the weight of the rack cabinet by removing equipment starting at the top of the rack cabinet. When possible, restore the rack cabinet to the configuration of the rack cabinet as you received it. If this configuration is not known, you must observe the following precautions:
 - Remove all devices in the 32U position and above.
 - Ensure that the heaviest devices are installed in the bottom of the rack cabinet.
 - Ensure that there are no empty U-levels between devices installed in the rack cabinet below the 32U level.
- If the rack cabinet you are relocating is part of a suite of rack cabinets, detach the rack cabinet from the suite.
- Inspect the route that you plan to take to eliminate potential hazards.
- Verify that the route that you choose can support the weight of the loaded rack cabinet. Refer to the documentation that comes with your rack cabinet for the weight of a loaded rack cabinet.
- Verify that all door openings are at least 760 x 230 mm (30 x 80 in.).
- Ensure that all devices, shelves, drawers, doors, and cables are secure.
- Ensure that the four leveling pads are raised to their highest position.
- Ensure that there is no stabilizer bracket installed on the rack cabinet during movement.
- Do not use a ramp inclined at more than 10 degrees.
- When the rack cabinet is in the new location, complete the following steps:
 - Lower the four leveling pads.
 - Install stabilizer brackets on the rack cabinet.
 - If you removed any devices from the rack cabinet, repopulate the rack cabinet from the lowest position to the highest position.
- If a long-distance relocation is required, restore the rack cabinet to the configuration of the rack cabinet as you received it. Pack the rack cabinet in the original packaging material, or equivalent. Also lower the leveling pads to raise the casters off of the pallet and bolt the rack cabinet to the pallet.

(R002)

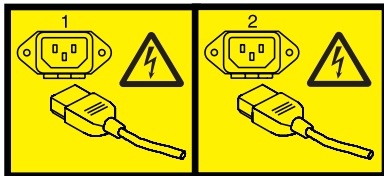
(L001)



(L002)



(L003)



or



All lasers are certified in the U.S. to conform to the requirements of DHHS 21 CFR Subchapter J for class 1 laser products. Outside the U.S., they are certified to be in compliance with IEC 60825 as a class 1 laser product. Consult the label on each part for laser certification numbers and approval information.

CAUTION:

This product might contain one or more of the following devices: CD-ROM drive, DVD-ROM drive, DVD-RAM drive, or laser module, which are Class 1 laser products. Note the following information:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of the controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.

(C026)

CAUTION:

Data processing environments can contain equipment transmitting on system links with laser modules that operate at greater than Class 1 power levels. For this reason, never look into the end of an optical fiber cable or open receptacle. (C027)

CAUTION:

This product contains a Class 1M laser. Do not view directly with optical instruments. (C028)

CAUTION:

Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following information: laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam. (C030)

Power and cabling information for NEBS (Network Equipment-Building System) GR-1089-CORE

The following comments apply to the servers that have been designated as conforming to NEBS (Network Equipment-Building System) GR-1089-CORE:

The equipment is suitable for installation in the following:

- Network telecommunications facilities
- Locations where the NEC (National Electrical Code) applies

The intrabuilding ports of this equipment are suitable for connection to intrabuilding or unexposed wiring or cabling only. The intrabuilding ports of this equipment *must not* be metallically connected to the interfaces that connect to the OSP (outside plant) or its wiring. These interfaces are designed for use as intrabuilding interfaces only (Type 2 or Type 4 ports as described in GR-1089-CORE) and require isolation from the exposed OSP cabling. The addition of primary protectors is not sufficient protection to connect these interfaces metallically to OSP wiring.

Note: All Ethernet cables must be shielded and grounded at both ends.

The ac-powered system does not require the use of an external surge protection device (SPD).

The dc-powered system employs an isolated DC return (DC-I) design. The DC battery return terminal *shall not* be connected to the chassis or frame ground.

Managing the Advanced System Management Interface

Advanced System Management Interface (ASMI) is a graphical interface that is part of the service processor firmware. The ASMI manages and communicates with the service processor. The ASMI is required to set up the service processor and to perform service tasks, such as reading service processor error logs, reading vital product data, and controlling the system power.

The ASMI might also be referred to as the service processor menus.

What's new in Managing the ASMI

Read about new or significantly changed information in Managing the Advanced System Management Interface (ASMI) since the previous update of this topic collection.

February 2010

- Added information for IBM Power Systems™ servers that contain the POWER7™ processor.

Setting up and accessing the ASMI

Depending on your configuration, you can access the Advanced System Management Interface (ASMI) through a Web browser, an ASCII terminal, or the Hardware Management Console (HMC).

If your system is managed by an HMC, you can access the ASMI through the HMC.

If your system is not managed by an HMC you must connect the server to a terminal or PC and apply power. You can power the system on and off using the power button on the control panel (operator panel) or the ASMI.

ASMI requirements

Learn about ASMI setup and use requirements.

To successfully access and use the ASMI, note the following requirements:

- The ASMI requires password authentication.
- The ASMI provides a Secure Sockets Layer (SSL) Web connection to the service processor. To establish an SSL connection, open your browser using https://.
- Supported Web browsers are Netscape (version 9.0.0.4), Microsoft® Internet Explorer (version 7.0), Mozilla Firefox (version 2.0.0.11), and Opera (version 9.24). Later versions of these browsers might work but are not officially supported. The JavaScript™ language and cookies must be enabled.
- Clicking **Back** in the browser might display outdated data. To display the most up-to-date data, select the item you want from the navigation pane.
- The browser-based ASMI is available during all phases of the system operation, including initial program load (IPL) and run time. Some menu options are not available during the system IPL or run time to prevent usage or ownership conflicts if corresponding resources are in use during that phase.

Note: The ASMI should not be used during the firmware installation process.

- The ASMI that is accessed on a terminal is available only if the system is at platform standby.
- All requested input must be provided in English-language characters regardless of the language selected to view the interface.

Related concepts

“Setting up and accessing the ASMI” on page 1

Depending on your configuration, you can access the Advanced System Management Interface (ASMI) through a Web browser, an ASCII terminal, or the Hardware Management Console (HMC).

Accessing the ASMI using the HMC

You can access the Advanced System Management Interface (ASMI) through the Hardware Management Console (HMC) interface.

About this task

To access the Advanced System Management Interface (ASMI) by using the HMC, complete the following steps:

1. In the navigation pane, select **System Management** → **Servers**.
2. In the contents pane, select the server you want to work with.
3. Select **Tasks** → **Operations** → **Launch Advanced Systems Management (ASM)**.
4. Verify the information that appears and click **OK**. The ASMI is shown.

Accessing the ASMI without an HMC

Find out how to access the Advanced System Management Interface (ASMI) with a systems server, servers server, or model that is not managed by an HMC.

Connecting your server to a PC or notebook

Connect your server to a PC or notebook to interface with the Advanced System Management Interface (ASMI).

The Web interface to the ASMI is available during all phases of system operation including the initial program load (IPL) and run time.

Accessing the ASMI using a PC or notebook and Web browser:

If your system is not managed by a Hardware Management Console (HMC), you can connect a PC or notebook to the server to access the Advanced System Management Interface (ASMI). You need to configure the Web browser address on the PC or notebook to match the manufacturing default address on the server.

About this task

The Web interface to the ASMI is available during all phases of system operation including the initial program load (IPL) and run time. The ASMI is used to perform general and administrator-level service tasks. These tasks include reading service processor error logs, reading vital product data, setting up the service processor, and controlling the system power.

The following instructions apply to systems that are not connected to an HMC. If you are managing the server using an HMC, you access the ASMI using the HMC.

To set up the Web browser for direct or remote access to the ASMI, complete the following tasks:

1. If the server is not powered on, perform the following steps:
 - a. Connect your power cord or cords to the server.
 - b. Plug the power cord or cords into the power source.
 - c. Wait for the control panel to display 01. A series of progress codes are shown before 01 appears.

Notes:

- The system is powered on if the light on the control panel is green.
- To view the control panel, press the blue switch to the left, then pull out the control panel all the way, and then pull it down.

Important: Do not connect an Ethernet cable to either the HMC1 port or the HMC2 port until you are directed to do so later in this procedure.

2. Select a PC or notebook that has Netscape 9.0.0.4, Microsoft Internet Explorer 7.0, Opera 9.24, or Mozilla Firefox 2.0.0.11 to connect to your server.

Note: If the PC or notebook on which you are viewing this document does not have two Ethernet connections, another PC or notebook needs to be connected to your server to access the ASMI.

If you do not plan to connect your server to your network, this PC or notebook is your ASMI console.

If you plan to connect your server to your network, this PC or notebook temporarily connects directly to the server for setup purposes only. After setup, you can use any PC or notebook on your network that is running Netscape 9.0.0.4, Microsoft Internet Explorer 7.0, Opera 9.24, or Mozilla Firefox 2.0.0.11 as your ASMI console.

Note: Complete the following steps to disable the TLS 1.0 option in Microsoft Internet Explorer to access the ASMI using Microsoft Internet Explorer 7.0 running on Windows® XP:

- a. From the **Tools** menu in Microsoft Internet Explorer, select **Internet Options**.
 - b. From the Internet Options window, click the **Advanced** tab.
 - c. Clear the **Use TLS 1.0** check box (in the Security category) and click **OK**.
3. Connect an Ethernet cable from the PC or notebook to the Ethernet port labeled HMC1 on the back of the managed system. If HMC1 is occupied, connect an Ethernet cable from the PC or notebook to the Ethernet port labeled HMC2 on the back of the managed system.

Important: The service processor's Ethernet ports are configured for DHCP by default. If the service processor is attached to a live Ethernet network equipped with a DHCP server and the service processor is turned on, an IP address is assigned. The default IP address of the service processor is no longer valid. To restore the service processor's default IP addresses, perform one of the following tasks:

- Attach an ASCII terminal to the service processor using a serial cable. For details, see Accessing the ASMI using an ASCII terminal.
 - Move the reset toggle switches on the service processor from their current position to the opposite position. To perform this task, you must remove and replace the service processor. For details, contact your next level of support.
4. Use Table 1 to help you determine and record the information needed in order to set the IP address on the service processor on the PC or notebook. The Ethernet interface on the PC or notebook needs to be configured within the same subnet mask as the service processor so that they can communicate with each other. For example, if you connected your PC or notebook to HMC1, the IP address for your PC or notebook could be 169.254.2.140 and the subnet mask would be 255.255.255.0. Set the gateway IP address to the same IP address as the PC or notebook

Table 1. Network configuration information for the service processor in a POWER7 processor-based system

POWER®7 processor-based systems	Server connector	Subnet mask	IP address of the service processor	Example of an IP address for your PC or notebook
Service processor A	HMC1	255.255.255.0	169.254.2.147	169.254.2.140
	HMC2	255.255.255.0	169.254.3.147	169.254.3.140
Service processor B (if installed)	HMC1	255.255.255.0	169.254.2.146	169.254.2.140
	HMC2	255.255.255.0	169.254.3.146	169.254.3.140

5. Set the IP address on your PC or notebook using the values from the table. For details, see “Setting the IP address on your PC or notebook” on page 5.
6. To access the ASMI using a Web browser, perform the following steps:
 - a. Use Table 1 on page 3 to determine the IP address of the service processor Ethernet port that your PC or notebook is connected to.
 - b. Type the IP address in the **Address** field on the Web browser of your PC or notebook and press enter. For example, if you connected your PC or notebook to HMC1, type https://169.254.2.147 in the Web browser on your PC or notebook.

Note: It might take 2 - 5 minutes for the service processor to reach standby. The ASMI menus can be accessed with a Web browser only after the service processor reaches standby. Function code 30 on the control panel cannot be used to view the service processor's IP addresses until the service processor reaches standby.

7. When the Login display appears, enter admin for the user ID and password.
8. Change the default password when prompted.
9. Choose from the following options:
 - If you plan to connect your service processor to your network, continue with step 10.
 - If you do not plan to connect your service processor to your network, continue with step 14 on page 5.
10. If you plan to connect your service processor to your network, complete the following steps:
 - a. From the navigation area, expand **Network Services**.
 - b. Click **Network Configuration**.
 - c. From the Network Configuration display, select **IPv4** or **IPv6**, and click **Continue**.
11. If you selected IPv4, use Table 2, and if you selected IPv6, use Table 3 on page 5 to complete the appropriate fields.
 - If your PC or notebook is connected to HMC1, complete the section labeled Network interface eth0.
 - If your PC or notebook is connected to HMC2, complete the section labeled Network interface eth1.

Ensure that the fields are completed correctly.

Table 2. Fields and values for IPv4 network configuration

Field	Value
Configure this interface?	Selected
IPv4	Leave enabled.
Type of IP address	Link local if configuring IP address 1, Static if configuring IP address 2 or 3.
Host name	Enter the name of the host system.
IP address	This is a set IP address obtained from the network administrator.
Subnet mask	This is a set subnet mask obtained from the network administrator.
Default gateway	If configuring IP address 2 or 3, enter the default gateway address obtained from the network administrator.
Domain name	Enter the domain name obtained from the network administrator.

Table 2. Fields and values for IPv4 network configuration (continued)

Field	Value
IP address of the first, second, or third Domain Name System (DNS)	Enter the IP address of the DNS obtained from the network administrator.

Table 3. Fields and values for IPv6 network configuration

Field	Value
Configure this interface?	Selected
IPv6	Leave enabled.
DHCP	The default value is enabled.
Auto-configured IP address	The default value is enabled.
Host name	Enter a new value.
Type of IP address	Static
IP address	This is a set IP address obtained from the network administrator. Note: To verify that you are using the correct IP address, perform a function 30 on the control panel to show the service processor IP address and port location.
Default gateway	If configuring IP address 2 or 3, enter the default gateway address obtained from the network administrator.
Domain name	Enter a new value.

12. Click **Continue**.
13. Click **Save Settings**.
14. Remove the cable from HMC1 to the PC or notebook. Attach an Ethernet cable to HMC1 that is connected to the network switch.
15. Go to the system on which the ASMI will be accessed. Open a browser window and access the ASMI to verify the network connection.
16. If you were sent here from another procedure, return to that procedure now.

Related concepts

“ASMI authority levels” on page 17

Several authority levels are available for accessing the service processor menus by using the ASMI.

Related tasks

“Accessing the ASMI using the HMC” on page 2

You can access the Advanced System Management Interface (ASMI) through the Hardware Management Console (HMC) interface.

“Changing the time of day” on page 24

You can display and change the current date and time on your system. The time is stored as UTC (Coordinated Universal Time).

“Configuring network interfaces” on page 38

You can configure network interfaces on the system. The number and type of interfaces vary according to the specific needs of your system.

Setting the IP address on your PC or notebook:

To access the ASMI through a Web browser, you first need to set the IP address on your PC or notebook. The following procedures describe setting the IP address on PC and notebooks running the Microsoft Windows XP, 2000, and Vista, and Linux[®] operating systems.

Setting the IP address in Windows XP and Windows 2000:

To set the IP address within Windows XP and Windows 2000, complete these steps.

1. Click **Start** → **Control Panel**.
2. On the control panel, double-click **Network Connections**.
3. Right-click **Local Area Connection**.
4. Click **Properties**.
5. Select **Internet Protocol (TCP/IP)**, and then click **Properties**.

Attention: Record the current settings before making any changes. This will allow you to restore these settings if you disconnect the PC or notebook after setting up the ASMI Web interface.

Note: If Internet Protocol (TCP/IP) does not appear in the list, do the following steps:

- a. Click **Install**.
 - b. Select **Protocol**, and then click **Add**.
 - c. Select **Internet Protocol (TCP/IP)**.
 - d. Click **OK** to return to the Local Area Connection Properties window.
6. Select **Use the Following IP Address**.
 7. Complete the **IP address**, **Subnet mask**, and **Default gateway** fields by using the values in step 4 on page 3 from Accessing the ASMI using a Web Browser.
 8. Click **OK** on the Local Area Connection Properties window. It is not necessary to restart your PC.

Setting the IP address in Linux:

To set the IP address on Linux operating system, complete these steps.

About this task

During this procedure, you need the IP address you obtained in step 4 on page 3 in Accessing the ASMI using a Web Browser.

1. Make sure that you are logged on as a root user.
2. Start a terminal session.
3. Type `ifconfig -a` at the command prompt.

Attention: Record or print the current settings and the eth1 or eth2 interfaces before making changes. This action allows you to restore these settings if you disconnect the PC or notebook after setting up the ASMI Web interface.

4. Type `ifconfig ethx xxx.xxx.xxx.xxx netmask xxx.xxx.xxx.xxx`, where the `xxx.xxx.xxx.xxx` values are the values from step 4 on page 3 for IP address and Subnet mask. Replace `ethx` with the interface shown in step 3.
5. Press Enter.

Setting the IP address in Windows Vista:

To set the IP address within Windows Vista, complete these steps.

1. Click **Start** → **Control Panel**.
2. Ensure **Classic View** is selected.
3. Select **Network and Sharing Center**.
4. Select **View status** in the Public network area.
5. Click **Properties**.
6. If the security dialog appears, click **Continue**.
7. Highlight **Internet Protocol Version 4**.

8. Click **Properties**.
9. Select **Use the following IP address**.
10. Complete the **IP address**, **Subnet mask**, and **Default gateway** fields by using the values in step 4 on page 3 from Accessing the ASMI using a Web Browser.
11. Click **OK** → **Close** → **Close**.

Connecting a system running AIX or Linux to a terminal

You can connect a system that is running in an AIX® or Linux environment to an ASCII terminal or a graphics terminal to communicate with the system management services (SMS) menus.

Related information

 Starting system management services

Accessing the ASMI using an ASCII terminal:

The ASCII terminal is connected to the server through a serial link. The ASCII interface to the ASMI provides a subset of the Web interface functions. The ASCII terminal is available only when the system is in the platform standby state. It is not available during the initial program load (IPL) or run time.

About this task

This connection also allows you to access the system management services. Use the system management services menus to view information about your system and to perform steps such as changing the boot list and setting the network installation parameters.

To set up the ASCII terminal for direct or remote access to the ASMI, complete the following tasks:

1. Using a serial cable that is equipped with a null modem, connect the ASCII terminal to system connector 1 (default) or 2 on the back of the server.
2. Refer to the following diagram for details.

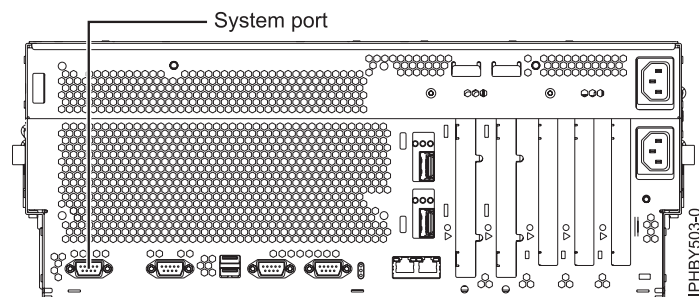


Figure 1. Connection for 8233–E8B

3. Connect the power cord from the server to a power source.
4. Wait for the green light on the control panel to start flashing.
5. Ensure that your ASCII terminal is set to the following general attributes.

These attributes are the default settings for the diagnostic programs. Be sure that your terminal is set according to these attributes before proceeding to the next step.

Table 4. Default settings for the diagnostic programs

General setup attributes	3151 /11/31/41 settings	3151 /51/61 settings	3161 /64 settings	Description
Line speed	19,200	19,200	19,200	Uses the 19,200 (bits per second) line speed to communicate with the system unit.

Table 4. Default settings for the diagnostic programs (continued)

General setup attributes	3151 /11/31/41 settings	3151 /51/61 settings	3161 /64 settings	Description
Word length (bits)	8	8	8	Selects 8 bits as a data word length (byte).
Parity	No	No	No	Does not add a parity bit and is used together with the word length attribute to form the 8-bit data word (byte).
Stop bit	1	1	1	Places a bit after a data word (byte).

6. Press a key on the ASCII terminal to allow the service processor to confirm the presence of the ASCII terminal.
7. When the login display appears for the ASMI, enter admin for the user ID and password.
8. Change the default password when you are prompted.
You have completed the setup for an ASCII terminal, and have started the ASMI.
9. On the ASMI, change the time of day on the server.
10. Set the system boot mode to boot by using the power on/off system menus on the ASMI.
11. If an operating system is installed (for example, in the factory), the operating system now boots. If no operating system is installed, the system boots to system management services (SMS menus).

Note: Use the SMS menus to view information about your system and to perform tasks, such as changing the boot list and setting the network installation parameters.

12. If the operating system is not installed, you can install the AIX operating system or the Linux operating system now.

Related concepts

“ASMI authority levels” on page 17

Several authority levels are available for accessing the service processor menus by using the ASMI.

Related tasks


“Changing the time of day” on page 24

You can display and change the current date and time on your system. The time is stored as UTC (Coordinated Universal Time).

“Powering the system on and off” on page 13

View and customize various initial program load (IPL) parameters.

Related information

 Managing system management services

Accessing the graphics console:

A graphics console can be used to manage your AIX or Linux servers, but it cannot be used to access the Advanced System Management Interface (ASMI). A graphics console can be used in text (ASCII) mode as well as showing a graphical interface.

About this task

To set up and use the graphics console, perform the following steps:


1. Locate the graphics adapter at the back of the server.
2. Connect a standard monitor to the adapter to use the console and if wanted, connect a keyboard and mouse to the USB ports.
3. Power on the console.

4. Connect the power cables for the server and wait for the green light on the operator panel to start flashing.
5. Press the white start button to start the server. If an operating system is installed (for example, at the factory), it boots. If no operating system is installed, the system boots to system management services (SMS menus).

Note: Use the SMS menus to view information about your system and to perform tasks, such as changing the boot list and setting the network installation parameters.

6. If the operating system is not installed, you can install the AIX or Linux operating system now.

Related information

 [Managing system management services](#)

Controlling the system power using the control panel

Learn how to start or stop a system using the control panel.

Starting a system that is not managed by a Hardware Management Console

You can use the power button or the Advanced System Management Interface to start a system that is not managed by a Hardware Management Console.

About this task

To start a system that is not managed by a Hardware Management Console (HMC), follow these steps:

1. Open the front rack door, if necessary.
2. Before you press the power button on the control panel, ensure that power is connected to the system unit as follows:
 - All system power cables are connected to a power source.
 - The power-on light, as shown in the following figure, is slowly blinking.
 - The top of the display, as shown in the following figure, shows 01 V=F.
3. Press the power button (**A**), as shown in the following figure, on the control panel.

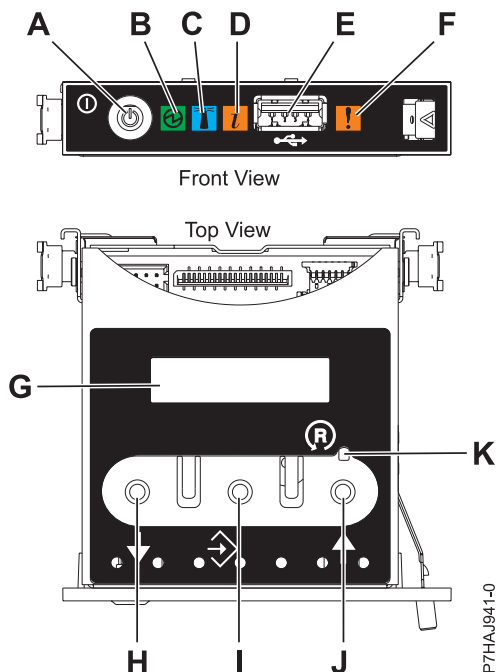


Figure 2. Control panel

- **A:** Power-on button
- **B:** Power LED
 - A constant light indicates full system power to the unit.
 - A blinking light indicates standby power to the unit.
- Note:** There is approximately a 30-second transition period from the time the power-on button is pressed to when the power LED goes from blinking to solid. During the transition period, the LED might blink faster.
- **C:** Enclosure identify light
 - A constant light indicates the identify state, which is used to identify a part.
 - No light indicates that the system is operating normally.
- **D:** Attention light
 - No light indicates that the system is operating normally.
 - A blinking light indicates that the system requires attention.
- **E:** USB port
- **F:** Enclosure fault roll-up light
 - A constant light indicates a fault in the system.
 - No light indicates that the system is operating normally.
- **G:** Function/Data display
- **H:** Decrement button
- **I:** Enter button
- **J:** Increment button
- **K:** Pinhole reset button

4. Observe the following after pressing the power button:

- The power-on light begins to blink faster.
- The system cooling fans are activated after approximately 30 seconds and begin to accelerate to operating speed.

- Progress indicators, also referred to as checkpoints, appear on the control panel display while the system is being started. The power-on light on the control panel stops blinking and remains on, indicating that system power is on.

What to do next

Tip: If pressing the power button does not start the system, do the following steps to start the system using the Advanced System Management Interface (ASMI):

1. Access the ASMI. For instructions, see *Accessing the ASMI*.
2. Start the system using the ASMI. For instructions, see *Powering the system on and off*.

Stopping a system that is not managed by a Hardware Management Console

You might need to stop the system to perform another task. Use these instructions to stop the system using the power button or Advanced System Management Interface.

Before you begin

Before you stop the system, follow these steps:

1. Ensure that all jobs are completed and end all applications.
2. Ensure that the operating system is stopped.

Attention: Failure to do so can result in the loss of data.

3. If a Virtual I/O Server (VIOS) logical partition is running, ensure that all clients are shut down or that the clients have access to their devices using an alternate method.

About this task

The following procedure describes how to stop a system that is not managed by a Hardware Management Console (HMC).

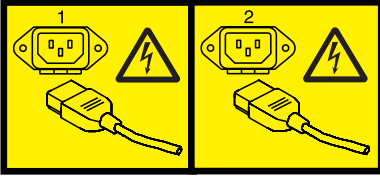
1. Log in to the system as a user with the authority to run the shutdown or pwrdownsys (Power Down System) command.
2. At the command line, enter one of the following commands:
 - If your system is running the AIX operating system, type **shutdown**.
 - If your system is running the Linux operating system, type **shutdown -h now**.
 - If your system is running the operating system, type **PWRDWN SYS**. If your system is partitioned, use the PWRDWN SYS command to power down each of the secondary partitions. Then, use the PWRDWN SYS command to power down the primary partition.

The command stops the operating system. The system power turns off, the power-on light begins to slowly flash, and the system goes into a standby state.

3. Record the IPL type and the IPL mode from the control panel display to help you return the system to this state when the installation or replacement procedure is completed.
4. Set the power switches of any devices connected to the system to off.
5. Unplug any power cables that are attached to the unit from electrical outlets. Ensure that you unplug power cables from peripheral devices, such as printers and expansion units.

Important: The system is equipped with a second power supply. Before continuing with this procedure, ensure that all power sources to the system have been disconnected.

(L003)



or



Initiating a delayed power off

You can use the power button on the control panel to initiate the delayed power off (DPO) feature.

Before you begin

Attention: Using the power button on the control panel to power off the system might cause unpredictable results in the data files, and the next IPL will take longer to complete.

Some servers do not respond to the power-off sequence unless the system is in manual operating mode. If necessary, set the system operating mode to **manual** mode.

About this task


To initiate a DPO, do the following steps:

1. Press and hold the power button on the control panel for four seconds. After one second, a countdown time is displayed. The default countdown time is four seconds.
2. Continue to press and hold the power button until the countdown time reaches zero, and then release the power button. The DPO is initiated.

What to do next

To cancel the DPO before it starts, release the power button before the countdown reaches zero. If the power button is depressed for less than one second, no countdown time is displayed, and the power-off function is not initiated.

Related information

 Putting the physical control panel in manual operating mode

Initiating a fast power off

You can use the power button on the control panel to initiate the fast power off (FPO) feature.

Before you begin

Attention: Using the power button on the control panel to power off the system might cause unpredictable results in the data files, and the next IPL will take longer to complete.

Some servers do not respond to the power-off sequence unless the system is in manual operating mode. If necessary, set the system to manual operating mode.

About this task

To initiate an FPO, do the following steps:


1. Press and hold the power button on the control panel for four seconds. After one second a countdown time is displayed. The default countdown time is four seconds.
2. Continue to press and hold the power button until the countdown time reaches zero and until after the delayed power off (DPO) is initiated. A new DPO-FPO separation count of 10 seconds is started. The separation count is used to distinguish a DPO from an FPO. During this interval, DPO progress codes are displayed, followed by the countdown time.
3. Continue to press and hold the power button for 10 seconds until the DPO-FPO separation count reaches zero, and then release the power button. When the FPO count expires, A100800A is displayed and the FPO is initiated. This action is equivalent to entering a function 08.

What to do next

If you release the power button during the DPO-FPO separation count, the FPO is canceled, and the DPO continues.

If you continue to press the power button after the DPO-FPO separation interval has expired, or if you press and hold the power button while a DPO is in progress, the FPO countdown begins again and A1008009 is displayed.

Related information

 Putting the physical control panel in manual operating mode

Controlling the system power using the ASMI

Use the Advanced System Management Interface (ASMI) to manually and automatically control the system power.

Powering the system on and off

View and customize various initial program load (IPL) parameters.

About this task

You can start and shut down the system in addition to setting IPL options.

To perform these operations, you must have one of the following authority levels:

- Administrator
- Authorized service provider

Several IPL options that you can set pertain to the server firmware. Firmware is an integral part of the server that is stored in *flash memory*, whose contents are preserved when the system is powered off. The firmware is code that automatically starts when the server is turned on. Its main purpose is to bring the server to a state where it is ready to operate, which means the server is ready to install or boot an operating system. Firmware also enables the handling of exception conditions in the hardware and provides extensions to the functions of the server hardware platform. You can view the server's current firmware level on the Advanced System Management Interface (ASMI) Welcome pane.

This server has a permanent firmware boot side, or P side, and a temporary firmware boot side, or T side. When updating the firmware, install new levels of firmware on the temporary side first to test the compatibility with your applications. When the new level of firmware has been approved, copy it to the permanent side.

To view and change IPL settings, perform the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **Power/Restart Control** and select **Power On/Off System**.
3. Set the following desired boot settings.

Note: On systems with the EM310_xxx release of system firmware installed, *slow* and *fast* are the only two boot speeds available.

System boot speed

Select the speed for the next boot:

Slow All IPL diagnostic tests are run, and the full memory test is run.

Fast Several IPL diagnostic test are skipped, and a shorter memory test is run.

Note: This is the default setting on systems with firmware EX310_xxx or later installed.

Hyper This option is available only when hyperboot is enabled. The majority of the initial program load (IPL) diagnostics are skipped, and cached data is used for vital product data (VPD), system configuration, and main store data. Since there is minimal VPD verification that the hardware is the same as the previous boot, this speed setting should only be used if there have not been any hardware changes since the last system boot.

Firmware boot side for next boot

Select the side from which the firmware boots the next time: **Permanent** or **Temporary**. Test firmware updates by booting from the temporary side before being copied into the permanent side.

System operating mode

Select the operating mode: **Manual** or **Normal**. Manual mode overrides various automatic power-on functions, such as auto-power restart, and enables the power button.

Boot to system server firmware

Select the state for the server firmware: **Standby** or **Running**. When the server is in the server firmware standby state, logical partitions can be set up and activated.

System power off policy

Select the system power off policy. The system power off policy is a system parameter that controls the system's behavior when the last partition (or the only partition in the case of a system that is not managed by an HMC) is powered off.

Default partition environment

Select **Default** (valid only if the RB keyword is not S0), **AIX**, , or **Linux**.

Notes:

- If the default partition environment is changed from any other value to , the enable/disable setting is automatically changed to Enabled.
- If the default partition environment is changed from to any other value, the enable/disable setting is not affected.

Current hyperboot mode state

This setting is displayed if the hyperboot feature is activated for the system. The hyperboot mode states are: **Capable** and **Enabled**. When the mode state is changed to **Enabled**, the mode state initializes in the ASMI and displays **Capable** until the system is restarted. After the system has restarted the state changes to **Enabled**. Any time you restart the system in the enabled state, it starts in hyperboot mode.

4. Perform one of the following steps:

- Click **Save settings** to save the selected options. The power state does not change.
- Click **Save settings and power on/off**. All selected options are saved and the system turns on or off. The power-on option is available only if the system is powered off. The power-off option is available only if the system is powered on.
- Click **Save settings and continue server firmware boot** to save the selected options, and turn the server firmware on or off. This option is available only if the server firmware is in *standby* mode.

Related concepts

“Programming vital product data” on page 32

The Advanced System Management Interface (ASMI) enables you to program the system vital product data (VPD), such as system brand, system identifiers, and system enclosure type. To access any of the VPD-related panels, your authority level must be administrator or authorized service provider.

Related tasks

“Setting the system identifiers” on page 33

Set the system-unique ID, system serial number, machine type, and machine model.

“Setting the system brand” on page 32

The system brand identifies your system using a 2-character system brand value.

Setting auto-power restart

Enable or disable the function that automatically restarts the system.

About this task

You can set your system to automatically restart. This function is useful when power has been restored and any backup power supply has recharged after a temporary power failure or after an unexpected power-line disturbance that caused the system to shut down.

To perform this operation, your authority level must be one of the following authority levels:

- Administrator
- Authorized service provider

To use auto-power restart, the system operating mode must be set to **normal** in the power on and power off system settings.

To set the auto-power restart function, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **Power/Restart Control** and select **Auto Power Restart**.
3. Select either **Enable** or **Disable** from the selection list. By default, the state for auto-power restart is *Disable*.
4. Click **Save settings** to save the selected options.

Results

When the system restarts, it returns to the state it was in at the time of the power loss. If the system is not managed by a Hardware Management Console (HMC), the system reboots the operating system. If the system is managed by an HMC, all of the partitions that were running before the power loss are reactivated.

Related tasks

“Powering the system on and off” on page 13

View and customize various initial program load (IPL) parameters.

Performing an immediate power off

You can power off your system faster by using the immediate power off function. Typically, this option is used when an emergency power off is needed. The operating system is not notified before the system is powered off.

About this task

Attention: To avoid experiencing data loss and a longer IPL the next time the system or logical partitions are booted, shut down the operating system prior to performing an immediate power off.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To perform an immediate power off, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **Power/Restart Control** and select **Immediate Power Off**.
3. Click **Continue** to perform the operation.

Performing a system reboot

You can reboot your system without a complete system shutdown.

About this task

Important: Rebooting the system immediately shuts down all partitions.

To perform this operation, you must be one of the following authority levels:

- Administrator
- Authorized service provider

To perform a system reboot, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **Power/Restart Control** and select **System Reboot**.
3. Click **Continue** to perform the operation.

Setting Wake on LAN

Enable or disable the function that powers on a system remotely through a local area network (LAN) connection.

About this task

You can power on a system remotely through a local area network (LAN) connection. The Wake on LAN standard can be enabled for logical partition configurations as well as nonpartitioned environments.

Note: The Wake on LAN standard is supported on Ethernet port 0. It is not supported on Ethernet port 1.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To enable or disable the Wake on LAN standard, complete the following steps:

Note: Ensure your system is in Normal mode in the **Power on/off system | System operating mode** option.

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **Power/Restart Control** and select **Wake On LAN**.
3. Select either **Enable** or **Disable** from the selection list. By default, the state for the Wake on LAN standard is *Disable*.
4. Click **Save settings** to save the selected options.

ASMI authority levels

Several authority levels are available for accessing the service processor menus by using the ASMI.

The following levels of access are supported:

General user

The menu options presented to the general user are a subset of the options available to the administrator and authorized service provider. Users with general authority can view settings in the ASMI menus. The login ID is `general` and the default password is `general`.

Administrator

The menu options presented to the administrator are a subset of the options available to the authorized service provider. Users with administrator authority can write to persistent storage, and view and change settings that affect the server's behavior. The first time a user logs into the ASMI after the server is installed, a new password must be selected. The login ID is `admin` and the default password is `admin`.

Authorized service provider

This login gives the authorized service provider access to all functions that could be used to gather additional debug information from a failing system, such as viewing persistent storage, and clearing all deconfiguration errors. There are three authorized service provider login IDs: **celogin**, **celogin1**, and **celogin2**.

- **celogin** is the primary service provider account. It is enabled by default, and it can enable or disable the other two service provider IDs (**celogin1** and **celogin2**). The login ID is **celogin**; the password is generated dynamically and must be obtained by calling technical support. **celogin** can be disabled by the **admin** user.
- **celogin1** and **celogin2** are disabled by default. If the IDs are enabled, a static password must be set for them. The default password for both IDs is **celogin**. The default password must be changed the first time the ID is enabled. The **admin** user can also disable and enable these login IDs.
- To reset the password for **celogin1** or **celogin2**, the **admin** user can disable, then re-enable the ID. As soon as the ID is re-enabled, the password must be changed.
- If enabled, **celogin**, **celogin1**, or **celogin2** can be used to reset the admin password, if necessary.

During the initial administrator and general user logins, the only menu option available is **Change Password**. In order to gain access to additional ASMI menus, you must change the administrator and general user default passwords. If you are an authorized service provider, you cannot change your password.

Related tasks

“Changing ASMI passwords”

Change the general user, administrator, and HMC access passwords.

ASMI login restrictions

Learn about ASMI login restrictions, including the maximum number of user logins allowed.

Only three users can log in at the same time. For example, if three people are logged in to the ASMI and a person with a higher authority level than one of the current logged in users attempts to log in, the ASMI forces one of the lowest-privileged users to log out. In addition, if you are logged in and not active for 15 minutes, your session expires. You receive no immediate notification when your session expires. However, when you select anything on the current page, you are returned to the ASMI Welcome pane.

To see who is logged in to the ASMI, view **Current users** on the ASMI Welcome pane after you log in.

If you make five login attempts that are not valid, your user account is locked out for five minutes and none of the other accounts are affected. For example, if the administrator account is locked, the general user can still log in using the correct password. This login restriction applies to the general user, administrator, and authorized service provider IDs.

Related concepts

“ASMI authority levels” on page 17

Several authority levels are available for accessing the service processor menus by using the ASMI.

Setting up an ASMI login profile

Learn how to change passwords, view login audits, change the default language, and update the installed languages.

Changing ASMI passwords

Change the general user, administrator, and HMC access passwords.

About this task

You can change the general user, administrator, and HMC access passwords. If you are a general user, you can change only your own password. If you are an administrator, you can change your password and the passwords for general user accounts. If you are an authorized service provider, you can change your password, the passwords for general and administrator user accounts, and the HMC access password.

Passwords can be any combination of up to 64 alphanumeric characters. The default password for the general user ID is `general`, and the default password for the administrator ID is `admin`. After your initial login to the ASMI and after the reset toggle jumpers are moved, the general user and administrator passwords must be changed.

The HMC access password is usually set from the HMC during initial login. If you change this password using the ASMI, the change takes effect immediately.

To change a password, follow these steps:

Note: As a security measure, you are required to enter the current user's password into the **Current password for current user** field. This password is not the password for the user ID you want to change.

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **Login Profile**.
3. Select **Change Password**.
4. Specify the required information, and click **Continue**.

Retrieving ASMI login audits

You can view the login history for the ASMI to see the last 20 successful logins and the last 20 logins that failed.

About this task

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To retrieve login audits, follow these steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **Login Profile**.
3. Select **Retrieve Login Audits**. The right pane displays the login history.

Changing the default language for the ASMI

Select the language that will be used to display the Advanced System Management Interface (ASMI) Web and teletype (tty) menus.

About this task

You can select the language that is displayed on the ASMI welcome screen prior to login and during your ASMI session if you do not choose an alternative language at the time of login. You must provide all requested input in English-language characters regardless of the language selected to view the interface.

Note: You can change the language for each ASMI session by selecting the desired language from the menu found on the ASMI Welcome pane prior to logging in to the ASMI.

To perform this operation, you must have one of the following authority levels:

- General
- Administrator
- Authorized service provider

To change the default language, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **Login Profile**.
3. Select **Change Default Language**.
4. In the right pane, select the desired default language and click **Save setting**.

Updating installed languages

Select additional languages to install on the service processor.

About this task

A maximum of five languages can be supported on the service processor at any given time. By default, English is always installed. Languages installation changes take effect when the firmware is updated.

Note: You must provide all requested input in English-language characters regardless of the language selected to view the interface.

To perform this operation, you must have one of the following authority levels:

- General
- Administrator
- Authorized service provider

To update the installed language, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **Login Profile**.
3. Select **Update Installed Languages**.
4. In the right pane, select the desired languages and click **Save setting**.

Managing your server using the ASMI

Many tasks can be performed using the ASMI if you have successfully logged in with the requisite authority level.

The service processor and the ASMI are standard on all systems servers.

Related concepts

“ASMI authority levels” on page 17

Several authority levels are available for accessing the service processor menus by using the ASMI.

Viewing system information

View vital product data (VPD), persistent storage, system power control network (SPCN) trace data, and progress indicator data.

Important: Clicking **Back** in the browser might display outdated data. To display the most up-to-date data, select the desired item from the navigation pane.

Viewing vital product data

View selected or all the manufacturer's vital product data (VPD), such as serial numbers and part numbers.

About this task

You can view manufacturer's vital product data (VPD) stored from the system boot prior to the one in progress now.

To perform this operation, you must have one of the following authority levels:

- General
- Administrator
- Authorized service provider

To view the VPD, complete the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Information** and select **Vital Product Data**.
3. A list of field replaceable units (FRUs) that exist on the system and their descriptions are displayed. Select a single FRU or multiple FRUs from this list that you would like to view.

4. Click **Display Details** to display the details for selected FRUs, or click **Display all details** to display details for all VPD entries.

Viewing persistent storage

Learn how to display the contents of the registry.

About this task

You can gather additional debug information from a failing system by viewing the contents of the registry. The term *registry key* can refer to either the key part of a registry entry or the entire registry entry, depending on the context. The registry key hierarchy and the contents of any key can be viewed in both ASCII and hexadecimal formats.

Each registry entry is identified by a two-part key. The first part is the component name, and the second part is the name of the key. For example, the `TerminalSize` key of the `esw_menu` component is identified as `menu/TerminalSize`. Each registry key also has a value, which is up to 255 bytes of binary data.

To view persistent storage, your authority level must be authorized service provider.

To view the component names of the contents of the registry, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Information** and select **Persistent Storage**.
3. Click the component names to view a list of registry entries.
4. Click the desired registry entry to view the contents of a registry entry.

Viewing SPCN trace

View system power control network (SPCN) trace data that was dumped from the processor subsystem or server drawer.

About this task

You can dump the system power control network (SPCN) trace data from the processor subsystem, or server drawer, to gather additional debug information. Producing a trace may take an extended period of time based on your system type and configuration. This delay is due to the amount of time the system requires to query the data.

Important: Due to the amount of time required to produce a trace, select this option only if it is recommended by an authorized service provider.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To view this trace data, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Information** and select **Power Control Network Trace**. Trace data is displayed as single continuous data in two columns.
3. View the raw binary data in the left column and an ASCII translation in the right column.

Viewing progress indicator from previous boot

Learn how to display the boot progress indicator from the previous system boot. You can view the progress indicator that displayed in the control panel during the previous failed boot.

About this task

During a successful boot, the previous progress indicator is cleared. If this option is selected after a successful boot, nothing is displayed.

To perform this operation, you must have one of the following authority levels:

- General
- Administrator
- Authorized service provider

The progress indicator information is stored in nonvolatile memory. If the system is powered off using the power-on button on the control panel, this information is retained. If the ac power is disconnected from the system, this information is lost.

To view the progress indicator from the previous boot, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Information**.
3. Select **Previous Boot Progress Indicator**. The results are displayed in the right pane.

Viewing progress indicator history

You can view progress codes that appeared in the control panel display during the last boot. The codes display in reverse chronological order.

About this task

To perform this operation, you must have one of the following authority levels:

- General
- Administrator
- Authorized service provider

To view the progress indicator history, perform the following task:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Information**.
3. Select **Progress Indicator History**.
4. Select the desired progress indicator to view additional details and click **Show Details**. The progress indicator codes are listed from top (latest) to bottom (earliest).

Viewing real-time progress indicator

You can view the progress and error codes that currently display on the control panel. Viewing progress and error codes is useful when diagnosing boot-related problems.

About this task

To perform this operation, you must have one of the following authority levels:

- General
- Administrator
- Authorized service provider

To view the progress indicator, perform the following task:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Information**.

3. Select **Real-time Progress Indicator** to display a small box that contains the current progress and error codes. If no value is currently on the control panel, the small box is displayed but remains empty.

Viewing memory data

If your next level of support suspects a conflict with original equipment manufacturer (OEM) dual inline memory modules (DIMMs), support might request that you perform this procedure.

To view memory data, complete the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Information**.
3. Select the **Memory serial presence detect data** option to view general information about the OEM DIMMs that are installed in the system. A report is shown. Your next level of support can interpret the results.

Viewing firmware maintenance history

You can view the firmware maintenance history.

About this task

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To view the firmware maintenance history, perform the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Information**.
3. Select **Firmware Maintenance History** to display the firmware history.

Changing system configuration

View and perform custom system configurations, such as enabling PCI (Peripheral Component Interconnect) error injection policies, viewing system identification information, and changing memory configuration.

Changing system name

You can change the name that is used to identify the system. This name helps your operations team (for example, your system administrator, network administrator, or authorized service provider) to more quickly identify the location, configuration, and history of your server.

About this task

To perform this operation, you must be one of the following authority levels:

- Administrator
- Authorized service provider

The system name is initialized to the 31-character value `Server-tttt-mmm-SN000000`, where the substitution characters have the following meaning:

Characters	Description
tttt	Machine type
mmm	Model number
ooooooo	Serial number

The system name can be changed to any valid ASCII string. It does not have to follow the initialized format.

To change the system name, do the following steps:

1. In the navigation area, expand **System Configuration**.
2. Select **System Name**.
3. Enter the desired system name using the previous naming convention.
4. Click **Save settings** to update the system name to the new value.

Results

The new system name is displayed in the status frame, the area where the logout button is located. If another method, such as the HMC, is used to change the system name, the status frame does not reflect the change.

Configuring I/O enclosures

View and change various I/O enclosure attributes.

About this task

After the server firmware has reached the *standby* state, you can configure I/O enclosure attributes as follows:

- List the status, location code, rack address, unit address, power control network identifier, and the machine type and model of each enclosure in the system.
- Change the identification indicator state on each enclosure to *identify* or *off*.
- Update the power control network identifier, enclosure serial number, and the machine type and model of each enclosure.
- Change the identification indicator state of the SPCN firmware in a enclosure to *Enable* or *Disable*.
- Remove rack and unit addresses for all inactive enclosures in the system.

To perform this operation, you must be one of the following authority levels:

- Administrator
- Authorized service provider

To configure I/O enclosures, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Configuration** and select **Configure I/O Enclosures**.
3. Select the enclosure and the desired operation. If you select **Change settings**, click **Save setting** to complete the operation.

Changing the time of day

You can display and change the current date and time on your system. The time is stored as UTC (Coordinated Universal Time).

About this task

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

Note: You can change the time of day only when the system is powered off.

To change the time of day, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Configuration**.
3. Select **Time of Day**. If the system is powered off, the right pane displays a form that shows the current date (day, month, and year) and time (hours, minutes, and seconds).
4. Change either the date value or the time value or both, and click **Save settings**.

Changing the PCI error policy

Change the PCI error injection policy that forces errors to be injected to PCI cards.

About this task

You can enable or disable the injection of errors on the PCI bus. For example, independent software vendors who develop device drivers can inject errors to test the error handling code in the device driver.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

Note: To inject errors, you must have special hardware in addition to having advanced PCI bus knowledge.

To enable or disable the PCI error injection policy, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Configuration**.
3. Select **PCI Error Injection Policy**.
4. In the right pane, select **Enabled** or **Disabled**.
5. Click **Save settings**.

Configuring monitoring

Configure the server firmware and HMC monitoring.

About this task

To configure monitoring, your authority level must be an authorized service provider.

Monitoring is accomplished by periodic samplings called *heartbeats*, which can detect an HMC or server firmware connection failure.

To configure monitoring, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Configuration**.
3. Select **Monitoring**.
4. Select **Enabled** or **Disabled** for the server firmware and HMC. All connection monitoring fields are enabled by default.
5. Click **Save settings**. Monitoring does not take effect until the next time the operating system is started.

Changing the interposer plug count

View and change the multiple chip module (MCM) interposer plug count.

About this task

You can track the number of times that a multiple chip module (MCM) has been replaced or reseated on a given interposer. This interposer plug count provides you with information needed to prevent field problems due to damaged or overused interposers. You can use the ASMI to view and alter the interposer plug count for all MCMs in the system. Whenever a service action is performed on a system that requires the replacement or reseating of an MCM, service personnel are responsible for updating the plug count for that interposer.

Note: The **Interposer Plug Count** option is supported only on certain system types and models. If your server does not support this option and you select this option from the menu, the firmware returns a message indicating that this option is not applicable to your system.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To view and modify the interposer plug count, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Configuration**.
3. Select **Interposer Plug Count**. The current plug count is displayed in the text edit field for each MCM interposer. Each interposer is identified by location code.
4. Type a new value into the text field to change the plug count.
5. Click **Save settings**. A report page displays the new value.

Changing the memory allocation

Increase the amount of Peripheral Component Interconnect (PCI) memory space allocated to specified PCI slots.

About this task

You can increase the amount of I/O adapter memory for specified PCI slots. When the **I/O Adapter Enlarged Capacity** option is enabled, specific PCI slots receive the largest memory-mapped address spaces that are available.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To enable or disable I/O adapter memory allocation, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Configuration**.
3. Select **I/O Adapter Enlarged Capacity**.
4. In the right pane, select **Enabled** or **Disabled**.
5. Click **Save settings**.

Removing HMC connection data

Display and remove disconnected HMC data.

About this task

By default, HMC connection data expires on the managed system after 14 days of disconnection from the HMC. If you want to perform a task that requires all HMCs to be disconnected from the managed system, you can remove the HMC connection data prior to the 14-day period.

To disconnect an HMC, your authority level must be an authorized service provider.

To disconnect an HMC, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Configuration**.
3. Select **Hardware Management Consoles**.
4. Select the desired HMC.
5. Click **Remove connection**.

Configuring virtual I/O connections

This setting is used to enable or disable all virtual input/output connectivity between partitions. If this setting is disabled, only virtual tty sessions to the hardware management console are allowed.

Configuring Ethernet settings

You can configure system firmware settings that enable you to restrict virtual input/output (I/O) connectivity between partitions, control the number of virtual Ethernet switches allocated by the firmware, and control when to run the floating-point unit computation test.

Managing virtual I/O connectivity:

Use the Advanced System Management Interface (ASMI) to set the policy for virtual input/output connectivity.

Before you begin

About this task

Specifying this configuration setting enables you to control virtual I/O activity between partitions. The policy is set to enabled by default, which allows all virtual I/O connectivity between partitions. If this setting is disabled, only virtual terminal type (tty) sessions to the Hardware Management Console (HMC) are allowed.

Important: Before you change the policy setting, turn off the system. Your authority level must be an authorized service provider.

To set the policy for virtual I/O connections, complete the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log in**.
2. In the navigation area, expand **System Configuration** and click **Virtual I/O Connections**.
3. Select either **Enable** or **Disable** to change the setting.
4. Click **Save Settings**.

Configuration details for virtual Ethernet switches:

You can set a configuration value that enables you to specify the number of virtual Ethernet switches that can be allocated by the system server firmware.

This value is set to 0 by default. A value of 0 enables the HMC to control the number of virtual Ethernet switches allocated by the system server firmware. You can change this value to specify up to 16 allowable virtual switches.

The default value is generally used for most configurations. However, in a more complex environment where you might want the system server firmware to create a larger number of virtual Ethernet switches during platform power-on, you can set this number higher and override the HMC's control.

After setting this value, when a virtual Ethernet adapter is created using the HMC, the adapter will be connected to a particular virtual switch depending on the virtual slot number chosen during creation. The adapter's virtual slot number will be divided by the number of virtual Ethernet switches, and the remainder of this division operation will be used to determine with which switch the adapter will be associated. Each virtual Ethernet adapter will be able to communicate only with other virtual Ethernet adapters on the same virtual switch.

Setting the maximum number of virtual Ethernet switches:

Control the number of virtual Ethernet switches allocated by the system server firmware.

About this task

Important: Before you change the value for the number of virtual Ethernet switches, power off the system.

To configure the value for virtual Ethernet switches, complete the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log in**.
2. In the navigation area, expand **System Configuration**, and click **Virtual Ethernet Switches**.
3. Enter a value for the **Number of Virtual Ethernet Switches**. The value can be a whole number 0 - 16.
4. Click **Save Settings** to save the configuration.

Example

For example, if you set the number of virtual Ethernet switches to 3, virtual Ethernet adapters in virtual slots 3, 6, and 9 are assigned to the same switch. A virtual Ethernet adapter in virtual slot 4 would be assigned to another switch, and would not be able to communicate with the adapters in slots 3, 6, and 9.

What to do next

Related concepts

“Configuration details for virtual Ethernet switches” on page 27

You can set a configuration value that enables you to specify the number of virtual Ethernet switches that can be allocated by the system server firmware.

Running the floating-point test

With the configuration setting, you can control when you want to run the floating-point unit computation test. You can set it to run immediately or to run at various times.

About this task

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To specify when to run this test, complete the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log in**.

2. In the navigation area, expand **System Configuration**, and click **Floating point unit computation test**.
3. In the right pane, select the setting that you want, and then click **Save Settings** or **Run the test immediately**.

Controlling server power consumption

Control the server power consumption by adjusting the processor voltage and clock frequency.

About this task

By enabling this option, power consumption can be reduced by adjusting the processor voltage and clock frequency. If this option is disabled, the processor voltage and clock frequency are set to their nominal values, and the power consumed by the system will remain at a nominal level.

Note: You can enable this option only when the server firmware is at standby or running.

To enable this option, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To control server power consumption, perform the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Configuration** and click **Power Management Mode Setup**.
3. In the right pane, select **Enabled** or **Disabled**.
4. Click **Save settings**.

Deconfiguring hardware

Set deconfiguration policies, change processor configuration, change memory configuration, view deconfigured resources, and clear all deconfiguration errors.

Setting deconfiguration policies:

Set various processor and memory configuration and deconfiguration policies.

About this task

You can set various policies to deconfigure processors and memory in certain situations. You can enable policies that deconfigure the processor when failures occur, such as a predictive failure (for example, correctable errors generated by a processor exceeding the threshold) or a functional failure. You can also enable the firmware to power off a processing unit (node) for concurrent maintenance when any of the resources in that node are deconfigured.

To set the deconfiguration policies, you must have one of the following authority levels. Any user can view the deconfiguration policies.

- Administrator
- Authorized service provider

To set deconfiguration policies, complete the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Configuration** and **Hardware Deconfiguration**.
3. Select **Deconfiguration Policies**.
4. In the right pane, select **Enabled** or **Disabled** for each policy.
5. Click **Save settings**.

Changing processor configuration:

Learn how to display data and change the state for each processor.

About this task

All processor failures that stop the system, even if intermittent, are reported to the authorized service provider as a diagnostic call out for service repair. To prevent the recurrence of intermittent problems and improve the availability of the system until a scheduled maintenance window, processors with a failure history are marked *deconfigured* to prevent them from being configured on subsequent boots.

A processor is marked *deconfigured* under the following circumstances:

- A processor fails a built-in self-test or power-on self-test testing during boot (as determined by the service processor).
- A processor causes a machine check or check stop during run time, and the failure can be isolated specifically to that processor (as determined by the processor run-time diagnostics in the service processor firmware).
- A processor reaches a threshold of recovered failures that results in a predictive call to service (as determined by the processor run-time diagnostics in the service processor firmware).

During system start time, the service processor does not configure processors that are marked *deconfigured*. The deconfigured processors are omitted from the hardware configuration. The processor remains offline for subsequent reboots until it is replaced or the deconfiguration policy is disabled. The deconfiguration policy also provides the user with the option of manually deconfiguring a processor or re-enabling a previously manually deconfigured processor. This state is displayed as *deconfigured by user*.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

Note: The state of the processor can be changed only if the system is powered off. At run time, users can view but not change the state of each processor. If the deconfiguration policy is disabled, the states of the processors cannot be changed.

To view or change the processor configuration, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Configuration** and **Hardware Deconfiguration**.
3. Select **Processor Deconfiguration**.
4. In the right pane, select a node from the list of nodes displayed.
5. Click **Continue** to change the state of each processor to configured, or deconfigured if it is not already deconfigured by the system.
6. Reboot the system for the changes to take effect.

Changing memory configuration:

Display data for each memory unit and bank. You can change the state of each bank.

About this task

Each memory bank contains two DIMMs (dual inline memory module). If the firmware detects a failure, or predictive failure, of a DIMM, it deconfigures the DIMM with the failure, as well as the other DIMM, in the memory bank. If memory DIMMs are being monitored for errors, each memory bank will be in one of the following states:

- Configured by system (cs)
- Manually configured (mc)
- Deconfigured by system (ds)
- Manually deconfigured (md)

With the ASMI, you can change the state of the memory bank from *cs* to *md*, from *mc* to *md*, and from *md* to *mc* for one or more DIMMs. If one DIMM is deconfigured, the other DIMM in the memory bank automatically becomes deconfigured.

Note: You can change the state of the memory bank only if the deconfiguration policy is enabled for the memory domain. If this policy is not enabled and you try to change the state, an error message is displayed.

The error type is the cause of memory deconfiguration and applies to the bank in the *ds* state. The error type is displayed only when the bank is in the *ds* state.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To view or change the memory configuration, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Configuration** and **Hardware Deconfiguration**.
3. Select **Memory Deconfiguration**.
4. In the right pane, select a node from the list of nodes displayed.
5. Click **Continue** to change the state of memory to configured or deconfigured, if it is not already deconfigured by the system.

Note: The state of the memory bank can be changed only if the system is powered off. At run time, users can view, but not change, the state of each memory bank. If the deconfiguration policy function is disabled, the state of the memory bank cannot be changed.

6. Click **Submit**. A report page is displayed, which indicates success or failure when the state of the memory bank has been changed.

Changing the processor unit configuration:

Learn how to display data and change the state for the processor unit.

About this task

With the ASMI, you can change the state of the processor unit.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To view or change the processor unit configuration, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Configuration** and **Hardware Deconfiguration**.
3. Select **Processor Unit Deconfiguration**.
4. In the right pane, select a node from the list of nodes displayed.

5. Click **Continue** to change the state of processor unit to configured or deconfigured, if it is not already deconfigured by the system.

Note: The state of the processor unit can be changed only if the system is powered off. At run time, users can view, but not change, the state of each processor. If the deconfiguration policy function is disabled, the state of the processor unit cannot be changed.

6. Click **Submit**. A report page is displayed, which indicates success or failure when the state of the processor unit has been changed.

Clearing all deconfiguration errors:

Clear error records for specific or for all resources in the system.

About this task

To clear all deconfiguration errors, your authority level must be an authorized service provider.

Note: Before performing this operation, record error messages or ensure that the error record data is no longer needed; otherwise, you will lose all error data from the hardware resources.

To clear all deconfiguration errors, complete the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Configuration** and **Hardware Deconfiguration**.
3. Select **Clear All Deconfiguration Errors**.
4. In the right pane, select the desired hardware resource from the menu. You can select **All hardware resources** or an individual resource.
5. Click **Clear errors for selected hardware resource**.

Programming vital product data

The Advanced System Management Interface (ASMI) enables you to program the system vital product data (VPD), such as system brand, system identifiers, and system enclosure type. To access any of the VPD-related panels, your authority level must be administrator or authorized service provider.

Note: You cannot boot the system until valid values are entered for the system brand, system identifiers, and system enclosure type.

Related tasks

“Powering the system on and off” on page 13

View and customize various initial program load (IPL) parameters.

Setting the system brand:

The system brand identifies your system using a 2-character system brand value.

About this task

Changing the system brand is only allowed if the value has not been set, or if the current value is **P0** and the new value will be **D0**.

Notes:

- You cannot boot the system until valid values are entered for all fields.
- Use this procedure only under the direction of service and support.
- The field is case-sensitive. You must use uppercase letters.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To change the system brand, complete the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Configuration** and **Program Vital Product Data**.
3. Select **System Brand**. In the right pane, the current system brand is displayed. If the system brand has not been set, you will be prompted to enter the system brand. Enter the values as specified by service and support.

Note: You must use capitalization because the field is case sensitive.

4. Click **Continue**. Your system brand setting and the following notice are displayed:
Attention: Once set, this value cannot be changed unless it is 'P0', and then only to 'D0'.
5. Click **Save settings** to update the system brand and save it to the VPD.

Setting the system identifiers:

Set the system-unique ID, system serial number, machine type, and machine model.

About this task

You can set the system-unique ID, serial number, machine type, and machine model. If you do not know the system-unique ID, contact your next level of support.

To perform this operation, you must be one of the following authority levels:

- Administrator
- Authorized service provider

Notes:

- You cannot boot the system until valid values are entered for all fields.
- You can change these entries only once.
- The field is case-sensitive. You must use uppercase letters.

To set the system keywords, do the following steps:

1. On the Advanced System Management Interface (ASMI) Welcome window, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Configuration** → **Program Vital Product Data**.
3. Select **System Keywords**.
4. In the right pane, enter the values for the system serial number, machine type, and machine model, and system-unique identifier using the naming convention shown in the ASMI help. Set the **Reserved** field to blanks unless directed otherwise by service and support.

Note: Only the machine model and the system-unique identifier can be changed after these values have been set.

5. If the system brand (RB) keyword is T0, you must set RB keyword0 to define the default logical partition environment. (If the RB keyword is any other value, setting RB keyword0 is optional.) Valid values for RB keyword0 include:

- 0 The default value (valid only if the RB keyword is not T0)
- 1 AIX

6. Click **Continue**. The data validation window shows the settings you entered.
7. Click **Save settings** to update the system keywords and save them to the vital product data (VPD).

Setting the system enclosure type:

Set values that uniquely identify the type of enclosures attached to the system.

About this task

When setting the system enclosure type, ensure that the enclosure serial number field matches the original value, which can be found on a label affixed to the unit. Updating the enclosure serial number field keeps the configuration and error information synchronized, and this information is used by the system when creating the location codes. This task must be done using the ASMI, not with the control panel. However, if you do not have access to the ASMI, the system will still operate without updating this information.

For example, when replacing the I/O backplane, you must re-enter the original enclosure serial number into the enclosure serial number field to overwrite the serial number that is recorded for the new I/O backplane. Failure to enter the correct enclosure serial number will result in logical partition mappings being incorrect.

Notes:

- You cannot boot the system until valid values are entered for all fields in the enclosure-type information.
- The field is case-sensitive. You must use uppercase letters.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To change the system enclosure type, complete the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Configuration** → **Program Vital Product Data**.
3. Select **System Enclosures**. In the right pane, the current system enclosures are displayed.
4. Enter the settings for the following fields using the information from the label that is located on your enclosure and the naming conventions described in the ASMI help:
 - **Enclosure location**
 - **Feature Code/Sequence Number**
 - **Enclosure serial number:** This value is different from the serial number of the system. The enclosure serial number can be found on a barcode label on the front, top, or rear of the system unit.
 - **Reserved:** Set the **Reserved** field to blank spaces unless directed otherwise by service and support.
5. Click **Save settings** to update the system enclosure type information and save it to the VPD.

Changing service indicators

Turn off the system attention indicator, enable enclosure indicators, change indicators by location code, and perform an LED test on the control panel.

The service indicators alert you that the system requires attention or service. It also provides a method for identifying a field-replaceable unit (FRU) or a specific enclosure within the system.

A hierarchical relationship exists between FRU indicators and enclosure indicators. If any FRU indicator is in an *identify* state, then the corresponding enclosure indicator will change to an *identify* state automatically. You cannot turn off the enclosure indicator until all FRU indicators within that enclosure are in an *off* state.

Turning off the system attention indicator:

The system attention indicator provides a visual signal that the system as a whole requires attention or service.

About this task

Each system has a single system attention indicator. When an event occurs that either needs your intervention or that of service and support, the system attention indicator lights continuously. The system attention indicator is turned on when an entry is made in the service processor error log. The error entry is transmitted to the system level and operating system error logs.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To turn off the system attention indicator, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Configuration** and **Service Indicators**.
3. Select **System Attention Indicator**.
4. In the right pane, click **Turn off system attention indicator**. If the attempt is unsuccessful, an error message is displayed.

Enabling enclosure indicators:

Find out how to display and change Field Replaceable Unit (FRU) indicators within each enclosure.

About this task

You can turn on or off the *identify* indicators in each enclosure. An *enclosure* is a group of indicators. For example, a processing unit enclosure represents all of the indicators within the processing unit and an I/O enclosure represents all of the indicators within that I/O enclosure. Enclosures are listed by their location code.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To enable the enclosure indicator states, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Configuration** and **Service Indicators**.
3. Select **Enclosure Indicators**.
4. Select the enclosure of choice and click **Continue**.
5. Make the necessary changes to the selection list located next to each location code.
6. To save the changes made to the state of one or more FRU indicators, click **Save settings**.
To turn off all of the indicators for this enclosure, click **Turn off all**. A report page is displayed indicating success or failure.

Changing indicators by location code:

You can specify the location code of any indicator to view or modify its current state. If you provide the wrong location code, the Advanced System Management Interface (ASMI) attempts to go to the next higher level of the location code.

About this task

The next level is the base-level location code for that field replaceable unit (FRU). For example, a user types the location code for the FRU located on the second I/O slot of the third enclosure in the system. If the location code for the second I/O slot is incorrect (the FRU does not exist at this location), an attempt to set the indicator for the third enclosure is initiated. This process continues until a FRU is located or no other level is available.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To change the current state of an indicator, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Configuration** and **Service Indicators**.
3. Select **Indicators by Location code**.
4. In the right pane, enter the location code of the FRU and click **Continue**.
5. Select the preferred state from the list.
6. Click **Save settings**.

Performing an LED test on the control panel:

You can perform an LED test on the control panel to determine if one of the LEDs is not functioning properly.

About this task

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To perform an LED test on the control panel, perform the following task:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Configuration** and **Service Indicators**.
3. Select **Lamp Test**.
4. On the Lamp Test pane, click **Continue** to perform the lamp test. The test changes all indicators to the *identify* state for a short time (approximately 4 minutes).

Setting performance options

You might enhance the performance of your managed system by changing the logical-memory block size and increasing the system-memory page size.

Changing the logical-memory block size

You might enhance the managed system performance by manually or automatically changing the logical-memory block size.

About this task

The system kernel uses the memory block size to read and write files. By default, the logical-memory block size is set to **Automatic**. This setting allows the system to set the logical-memory block size based on the physical memory available. You can also manually change the logical-memory block size.

To select a reasonable logical block size for your system, consider both the performance desired and the physical memory size. Use the following guidelines when selecting logical block sizes:

- On systems with a small amount of memory installed (2 GB or less), a large logical-memory block size results in the firmware consuming an excessive amount of memory. Firmware must consume at least 1 logical-memory block. As a general rule, select the logical-memory block size to be no greater than 1/8th the size of the system's physical memory.
- On systems with a large amount of memory installed, small logical-memory block sizes result in a large number of logical-memory blocks. Because each logical-memory block must be managed during boot, a large number of logical-memory blocks can cause boot performance problems. As a general rule, limit the number of logical-memory blocks to 8 K or less.

Note: The logical-memory block size can be changed at run time, but the change does not take effect until the system is restarted.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To configure logical-memory block size, perform the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **Performance Setup**.
3. Select **Logical Memory Block Size**.
4. In the right pane, select the logical-memory block size and click **Save settings**.

Increasing the system-memory page size

You can improve system performance by setting up the system with larger memory pages.

About this task

Performance improvements vary depending on the applications running on your system. Only change this setting if advised by service and support.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To set up your system with larger memory pages, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **Performance Setup**.
3. Select **System Memory Page Setup**.
4. In the right pane, select the settings that you want.
5. Click **Save settings**.

TurboCore settings

You can improve the data throughput by enabling the TurboCore settings.

About this task

Specific feature codes must be installed in the system that supports TurboCore settings. All processors in the system must support TurboCore for the processors to be enabled. If processors are installed in the system that do not support TurboCore, a message similar to the following example is displayed:

Unable to process the request because some processors are not capable of supporting TurboCore settings.

The location codes of the processors that do not support TurboCore are also displayed.

If TurboCore is enabled, certain applications might achieve better performance because more cache is available to the processors. The data throughput increases by enabling TurboCore.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To set the TurboCore setting, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **Performance Setup**.
3. Click **TurboCore Settings**.
4. In the right pane, select the settings that you want.
5. Click **Save settings**.

Configuring network services

Use Advanced System Management Interface (ASMI) to configure network interfaces, configure network access, and debug the virtual tty.

Configuring network interfaces

You can configure network interfaces on the system. The number and type of interfaces vary according to the specific needs of your system.

About this task

Attention: This operation can be performed when the system is powered on as well as powered off. Because network configuration changes occur immediately, existing network sessions, such as HMC connections, are stopped. If a firmware update is in progress, do not perform this operation. The new settings must be used to re-establish any network connections. Additional errors might also be logged if the system is powered on.

You can change the network configurations when the system is in any state.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To configure network interfaces, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **Network Services**.
3. Select **Network Configuration**.

Important: If you are attempting to configure a network connection on a multi-drawer system, you must select the primary or secondary service processor, and then click **Continue**.

4. In the right pane, locate the interface that you want to change. Select the box corresponding to the **Configure this interface?** field of the identified interface. If this box is not selected, the corresponding field changes are ignored.
5. Select the **Type of IP address** from the following options:
 - Static** The IP address, subnet mask, broadcast address, default gateway and first DNS server address must be entered. The second and third DNS server addresses are optional.
 - Dynamic**
No additional input is required.
6. Click **Continue**. The next screen allows you to verify the IP settings that have been entered.
 - Attention:** If incorrect network configuration information is entered, you may not be able to use the ASMI after the changes are made. To remedy this situation, you must reset the service processor to the default settings by removing the service processor assembly from the server and moving the reset jumpers. Resetting the service processor also resets all user IDs and passwords to their default values.
 - Note:** To reset network configuration settings to the default factory settings, click **Reset Network Configuration**.
7. Click **Save settings** to make the changes.

Configuring network access

Specify which IP addresses can access the server.

About this task

When you configure network access, you specify which IP addresses can access the service processor. You can specify a list of allowed IP addresses and a list of denied IP addresses.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To configure network access, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **Network Services**.
3. Select **Network Access**. In the right pane, the **IP address** field displays the IP address of the server that your browser is running on and that connects to the ASMI.

Note: On systems running system firmware Ex340 or later, you will be asked to select IPv4 or IPv6 before proceeding to the network configuration screen. If IPv6 is selected, the instructions below can still be generally followed.

4. Specify up to 16 addresses each for the list of allowed addresses and the list of denied addresses. ALL is a valid IP address.

If a login is received from an IP address that matches a complete or partial IP address in the allowed list, access to the service processor is granted. Access to the service processor is not allowed if a login is received from an IP address that matches a complete or partial IP address from the denied list.

Note: The allowed list takes priority over the denied list, and an empty denied list is ignored. ALL is not allowed in the denied list if the allowed list is empty.

5. Click **Save settings** to validate the data.

Debugging the virtual tty

Debug the virtual teletype (tty) from the master service processor.

About this task

You can gather additional debug information from a failing system by using the debug virtual server (DVS). The DVS enables communication with the server firmware and partition firmware. DVS allows a maximum of eight open connections. External interfaces such as the ASMI and service processor remote application can communicate with the server firmware and partition firmware through DVS. This communication is bidirectional. External interfaces can send a message to the server firmware and partition firmware through DVS.

DVS uses the partition ID and session ID to distinguish between the server firmware and partition firmware. The range for both the partition ID and session ID is 0 to 255. Clients, such as the ASMI, interact with DVS using a TCP/IP socket. Port 30002 on the service processor is used for this communication.

The partition ID and the session ID parameters must be specified to start communicating. After specifying both parameters, a telnet session must be opened to send messages. The telnet session must be started and messages must be sent within the time-out period of 15 minutes. If both actions are not taken within the time-out period, the connection is closed.

To perform this operation, your authority level must be authorized service provider.

To debug the virtual tty, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **Network Services**.
3. Select **Debug Virtual TTY**.
4. In the right pane, enter the partition and session IDs.
5. Click **Save settings**.

Using on-demand utilities

Activate inactive processors or inactive system memory without restarting your server or interrupting your business.

Capacity on Demand (CoD) allows you to permanently activate inactive processors or inactive system memory without requiring you to restart your server or interrupt your business. You can also view information about your CoD resources.

Important: Use this information if a hardware failure causes the system to lose its Capacity On Demand or Function On Demand purchased capabilities, and if there has never been an HMC managing the system. If an HMC is managing the system, use the HMC to perform the following tasks instead of the ASMI.

Order Capacity on Demand

Generate the system information that is required when you order processor or memory activation features.

About this task

After you determine that you want to permanently activate some or all of your inactive processors or memory, you must order one or more processor or memory activation features. You then enter the resulting processor or memory-activation key that is provided by your hardware provider to activate your inactive processors or memory.

To perform this operation, you must have one of the following authority levels:

- Administrator

- Authorized service provider

To order processor or memory activation features, complete the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **On Demand Utilities**.
3. Select **CoD Order Information**. The server firmware displays the information that is necessary to order a Capacity on Demand activation feature.
4. Record the information that is displayed.

Activating Capacity on Demand or PowerVM using the ASMI

You can use the Advanced System Management Interface (ASMI) to activate Capacity on Demand processors or memory, or enable PowerVM™ features (formerly known as Advanced POWER Virtualization).

Before you begin

When you obtain processor or memory activation features, you receive an activation key that you use to activate your inactive processors or memory.

About this task

If your system did not come with the PowerVM feature enabled, you must use the ASMI to enter the activation code that you received when you ordered the feature. This activation code also enables you to use the Micro-Partitioning™ feature on the system.

To perform this operation, you must be one of the following authority levels:

- Administrator
- Authorized service provider

To permanently activate some or all of your inactive processors or memory, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **On Demand Utilities**.
3. Select **CoD Activation**.
4. Enter the activation key into the field.
5. Click **Continue**. If you entered the code for the PowerVM feature, the feature is enabled. If you entered the code for Capacity on Demand, continue with Resuming server firmware after CoD activation.

Resuming server firmware after CoD activation

Resume the booting process of the server firmware after the Capacity on Demand (CoD) activation keys are entered.

About this task

You can resume the server firmware after the CoD activation keys are entered. Resuming the server firmware causes the CoD key to become recognized and the hardware to become activated. This option allows the server to complete the startup process that has been delayed up to one hour in order to place the server into the *On Demand Recovery* state that was needed to enter the CoD activation keys.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To resume the server firmware, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **On Demand Utilities**.
3. Select **CoD Recovery**.
4. Click **Continue** to perform the specified operation.

Use Capacity on Demand commands

As directed by service and support, you can run a Capacity On Demand-related command that is sent to the server firmware.

About this task

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To run a Capacity On Demand command, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **On Demand Utilities**.
3. Select **CoD Command**.
4. Enter the Capacity On Demand command into the field and click **Continue**. The response to the command from the server firmware is displayed.

Viewing information about CoD resources

When Capacity on Demand (CoD) is activated on your system, you can view information about the CoD processors, the memory that is allocated as CoD memory, and Virtualization Engine technology resources.

About this task

To view the CoD resource information, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To view information about CoD resources, complete the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **On Demand Utilities**.
3. Select one of the following options for the type of information you want to view:
 - **CoD Processor Information** to view information about the CoD processors
 - **CoD Memory Information** to view information about available CoD memory
 - **CoD Vet Information** to view information about available Virtualization Engine technologies
 - **CoD Capability Settings** to view information about the CoD capabilities that are enabled

What to do next

Note: You can also view the CoD capability settings from the Hardware Management Console (HMC).

Using concurrent maintenance utilities

Replace devices in your server without having to power off your server.

Preparing the control panel for the 33E/8B, 36E/8C, 17M/MB, and 79M/HB systems

Prepare the control panel for concurrent maintenance by *logically* isolating the control panel.

About this task

Important: This option is only available on model 33E/8B, 36E/8C, 17M/MB, and 79M/HB systems. Do not attempt to perform concurrent maintenance of the control panel on other models.

You can prepare the control panel for concurrent maintenance by *logically* isolating the control panel. As a result, your firmware does not recognize the control panel as being active and you can remove it. Performing this operation prevents your hardware from becoming damaged while replacing the control panel. After a new control panel is installed, you can change the settings so that the hardware recognizes the new control panel.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

Note: The control panel menu is available only when the system is turned on.

For control-panel removal and replacement procedures, see Control panel, control panel fillers, or signal cables.

Attention: Do not reset the service processor, or remove and then reapply power to the system during this procedure. Doing so will result in the vital product data being lost, and you will not be able to select from a list of control panel location codes when you install the new control panel. By resetting the service processor again, you might resolve the problem.

To prepare the control panel for concurrent maintenance, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **Concurrent Maintenance**.
3. Select **Control Panel**. You are asked to specify whether you want to remove or install the control panel.
4. Click **Continue** to display a list of all possible control-panel location codes.
5. Click to select the appropriate location code of the control panel.
6. Click **Save settings** to perform the selected operation.

Related information

 Putting the physical control panel in manual operating mode

Reserving RIO adapter slots

Learn how to request the reservation of remote input/output high-speed link (RIO) adapter slots, and the associated memory that is required so that additional RIO adapters can be added concurrently at some point in the future.

About this task

The default value for this option is one slot. When the system is shipped from manufacturing, one RIO adapter can be installed at any time without powering off the system.

Important: Consider the following items when using this option:

- If you change the slot reservation value, the system must be rebooted for the change to take affect.
- If you attempt to increase the number of reserved slots, but see after a reboot that you have not been granted all of the requested slots, this indicates that there is not enough memory in the system to accommodate your request.

- If you do not need additional RIO/HSL adapters, you can change the requested number of slots to zero. This might free some system memory when the system is rebooted.

To perform this operation, your authority level must be one of the following authority levels:

- Administrator
- Authorized service provider

To request the reservation of RIO adapter slots for concurrent maintenance, perform the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **Concurrent Maintenance**.
3. Select **RIO/HSL Adapter Slot Reservation**.
4. Select the number of RIO adapter slots you want to reserve.
5. Click **Save settings** to perform the selected operation.

Viewing and customizing ASMI service aid menus

View and customize troubleshooting information with various Advanced System Management Interface (ASMI) service aids (such as viewing error logs and initiating service processor dumps).

Note: Each system port is disabled when a Hardware Management Console (HMC) is attached to the server and the server is booted beyond the service processor standby state.

Displaying error and event logs

Display a list of all of the error and event logs in the service processor.

About this task

You can view error and event logs that are generated by various service processor firmware components. The content of these logs can be useful in solving hardware or server firmware problems.

To perform this operation, you must have one of the following authority levels:

- General
- Administrator
- Authorized service provider

Informational, error, and miscellaneous logs can be viewed by all authority levels. Hidden error logs can be viewed by authorized service providers.

The following table shows error log types that might be displayed, the conditions that make an error log specific to that error log type, and the user authority level that will allow you to view specific types of error logs:

Table 5. Error log types

Error log type	Conditions		User availability
	Severity	Action	
Informational logs	Informational	Report to operating system (OS) but not hidden	Available to all users
Error logs	Not informational	Report to OS but not hidden	Available to all users

Table 5. Error log types (continued)

Error log type	Conditions		User availability
	Severity	Action	
Hidden logs	Not informational and informational	Report to OS, hidden, or both	Available only to the authorized service provider and users with higher authority.
Miscellaneous	Informational	Not reported to OS	Available to all users

To view error and event logs in summary or full detailed format, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Service Aids** and click **Error/Event Logs**. If log entries exist, a list of error and event log entries is displayed in a summary view.
3. To view the full detail format of any of the logs listed, select the log's corresponding check box and click **Show details**. When multiple logs are selected, any action applies to each selected log. The full detail information might span several pages. The contents and layout of the full detail output is defined by the event or error logging component.
4. Click **Mark as reported** to mark platform error entries whose underlying causes have been resolved. By doing so, these entries are not reported to the operating system again when the system reboots. After they are marked, these errors can be overwritten by other errors logged in the service processor history log.

Note: The **Mark as reported** button is available only when your authority level is authorized service provider.

Enabling serial port snoop

Specify parameters (including the snoop string) for enabling a serial port (system port) snoop.

About this task

You can disable or enable a snoop operation on a system port. When enabled, data received on the selected port is examined, or *snooped*, as it arrives. You can also specify the snoop string, a particular sequence of bytes that resets the service processor if detected. The system port S1 serves as a "catchall" reset device.

Note: Each system port is disabled when a Hardware Management Console (HMC) is attached to the server, and the server is booted beyond the service processor standby state.

To perform this operation, you must have one of the following authority levels:

- General
- Administrator
- Authorized service provider

To view and change the current Serial Port Snoop settings, complete the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Service Aids** and select **Serial Port Snoop**.
3. Disable or enable snooping on system port S1. The default is *Disabled*.
4. Enter the desired snoop string, up to 32 bytes, into the **Snoop string** field. The current value displayed is the default. Ensure that the string is not a commonly used string. A mixed-case string is recommended.
5. Click **Update snoop parameters** to update the service processor with the selected values.

Note: After the snoop operation is correctly configured, at any point after the system is booted to AIX, the system uses the service processor reboot policy to restart whenever the reset string is typed on an ASCII terminal attached to system port S1.

Using the ASMI to perform a system dump

Control how frequently a system dump is performed and the amount of data collected from the hardware and server firmware.

About this task

You can initiate a system dump in order to capture overall system information, system processor state, hardware scan rings, caches, and other information. This information can be used to resolve a hardware or server firmware problem. A *system dump* can also be automatically initiated after a system malfunction, such as a checkstop or hang. It is typically 34 MB.

Note: Use this procedure only under the direction of your service provider.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To configure and initiate a system dump, do the following steps:

1. Perform a controlled shutdown of the operating system if possible.
2. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
3. In the navigation area, expand **System Service Aids** and click **System dump**.
4. From the selection list labeled **Dump policy**, select the policy to determine when an automatic system dump is collected.

The dump policy is used whenever a system error condition is automatically detected by the system. In addition to the dump policy, the platform firmware determines whether a dump is recommended, based on the type of error that has occurred. This recommendation is combined with the dump policy to determine if a system dump will be initiated.

The dump policy include the following options:

As needed

Collects the dump data only for specific reasons. This is the default setting for the dump policy.

Always

Collects the dump data after the system locks up or after a checkstop. This setting overrides the firmware recommendation and forces a system dump, even when it is not recommended.

Note: The dump policy only defines when a system dump is performed. It does not define what to dump nor the size of the information to be dumped. Those parameters are controlled by the **Hardware content** settings.

5. Select the policy to determine how much data to dump from the selection list labeled **Hardware content**.

The system firmware makes a recommendation for the dump content based on the type of error that has occurred. This recommendation is combined with the hardware content to determine how much dump data is actually collected.

The dump policy includes the following options:

- **Automatic** Collects dump data automatically. The firmware decides which dump content is best, depending on the type of failure. This is the default setting for the hardware content.

- **Minimum** Collects the minimum amount of dump data. Collection of hardware dump data can be time-consuming. This selection allows the user to minimize the content of the hardware portion of the system dump. It also allows the system to reboot as quickly as possible.

Note: If this option is selected, the debug data collected for some errors may be insufficient. The capturing of relevant error data for some errors may be sacrificed for less system downtime.

- **Medium** Collects a moderate amount of hardware error data. More data is captured with this setting than the minimum setting, and less time is needed for dump data collection in comparison to the maximum setting.
- **Maximum** Collects the maximum amount of hardware error data. This setting gives the most complete error coverage but requires more system downtime in relation to the other policies. It is expected to be used in rare cases by authorized service providers if you are willing to sacrifice reboot speed for error capture on a first failure, or if difficult problems are being analyzed.

Note: If this option is selected, the collection of hardware dump data can be time-consuming, especially for systems with a large number of processors.

6. In the **Server firmware content** field, select the content level that indicates the amount of data to dump for the server firmware portion of the system dump.
7. Click **Save settings** to save the setting changes.
To save the setting changes and instruct the system to immediately process a dump with the current settings, click **Save settings and initiate dump**.

For information about copying, reporting, and deleting the dump, see managing dumps.

Using the ASMI to perform a service processor dump

You can use the Advanced System Management Interface (ASMI) to enable or disable the service processor dump, in addition to immediately initiating a service processor dump.

About this task

Use this procedure only under the direction of your hardware service provider. With this function, you can preserve error data after a service processor application failure, external reset, or user request for a service processor dump. The existing service processor dump is considered valid if neither the server firmware nor Hardware Management Console (HMC) has collected the previous failure data.

To perform this operation, your authority level must be authorized service provider.

To enable or disable the service processor dump and view the status of the existing service processor dump, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Service Aids** and click **Service Processor Dump**.
3. Select either **Enable** or **Disable** from the selection list. By default, the state is *Enable*. The current setting is displayed and the status of an existing service processor dump is displayed as valid or invalid.

Note: You cannot perform a user-requested service processor dump when this setting is disabled.

4. Click **Save settings** to save the setting changes.
To save the setting changes and instruct the system to immediately process a service processor dump with the current settings, click **Save settings and initiate dump**.

For more information about copying, reporting, and deleting the dump, see managing dumps.

Initiating a partition dump

Enable or disable the partition dump in addition to immediately initiating a partition dump.

About this task

Important: This feature is not available when the system is managed by a Hardware Management Console (HMC).

Use this procedure only under the direction of your hardware service provider. By initiating a partition dump, you can preserve error data that can be used to diagnose server firmware or operating system problems. The state of the operating system is saved on the hard disk and the partition restarts. This function can be used when the operating system is in an abnormal wait state or endless loop.

Attention: You might experience data loss when using this operation. This feature is only available on systems not managed by an HMC that have the system server firmware in the Running state.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To perform a partition dump, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Service Aids** and click **Partition Dump**.

Configuring a system port for call options

Configure a system port for use with the call-home and call-in options.

About this task

You can configure a system port used with the call-home and call-in features. You can also set the baud rate for a system port.

Note: Each system port is disabled when a Hardware Management Console (HMC) is attached to the server and the server is booted beyond the service processor standby state. Therefore, these menus are not present if the system is managed by an HMC or if the system has no ports.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To configure a system port, complete the following steps:

1. In the navigation area, expand **System Service Aids** and click **Serial Port Setup**. Two sections are displayed. The first section is labeled **S1**, which is the system port that is used with the call-home feature. The second section is labeled **S2**, which is the system port that is used with the call-in feature.
2. Modify the appropriate fields in the **S1** and **S2** sections.

Baud rate

Select the baud rate for this system port. If a terminal is attached to this port, the settings must match. The speeds available are 50, 300, 1200, 2400, 4800, 9600, 19200, 38400, 57600, and 115200 bps.

Character size

Select the character size for this system port. If a terminal is attached to this port, the settings must match.

Stop bits

Select the number of stop bits for this system port. If a terminal is attached to this port, the settings must match.

Parity Select the parity for this system port. If a terminal is attached to this port, the settings must match.

3. Click **Save settings** to save the setting changes.

Configuring your modem

Configure your modem that is connected to the system port.

About this task

Note: Each system port is disabled when a Hardware Management Console (HMC) is attached to the server and the server is booted beyond the service processor standby state.

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To configure the modem, complete the following steps:

Note: If you are attaching a 7852-400 modem to the S1 or S2 serial port, you must use the following switch positions on the modem (U=up and D=down): UUDD UUUD UUUD UUUU.

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Service Aids**.
3. Select **Modem Configuration**. Two sections are displayed. The first section is labeled **S1**, which is the system port that is used with the call-home feature. The second section is labeled **S2**, which is the system port that is used with the call-in feature.
4. Modify the fields in the **S1** and **S2** sections.
 - **Modem type:** Select the supported modem type from the selection list.
 - **Modem reset command:** Enter the command to use to reset the modem to the power-on defaults.
 - **Modem initialization command:** This command configures the modem for the required behavior. To ensure proper operation, result codes should be returned (ATQ0), echo should be disabled (ATE0), and result codes should be strings (ATV1). This setting is ignored if the modem type is not Custom.
 - **Modem dial command:** This command is used for dialing a number. For example, ATDT for tone dialing. This setting is ignored if the modem type is not Custom.
 - **Modem auto-answer command:** This command enables the modem to answer incoming calls. For example, ATSO=1. This setting is ignored if the modem type is not Custom.
 - **Modem pager dial command:** Enter the modem pager dial command. This command is used to dial a pager. For example: ATDT%s,,,%s;ATH0.

Note: Both %s strings are required. This setting is ignored if the modem type is not Custom.

- **Modem disconnect command:** Enter the modem disconnection command. This command is used to disconnect the call. For example, +++ATH0. This setting is ignored if the modem type is not Custom.
5. Click **Save settings** to save the modem configuration changes.

Configuring the call-home and call-in policy

Use this procedure to configure your system to call home and call in (that is, contact your next level of support).

About this task

In the following topic, call-home refers to contacting your next level of support. Your next level of support can include any of the following options:

- The service center computer
- The system administration center computer
- The number for a numeric pager carried by someone who responds to problem calls from your server

You can select which system port is used to call home and to call in, set various telephone numbers, and add customer information.

Note:

- The modem is required to be configured on each call-in and call-home enabled system port.
- Each system port is disabled when a Hardware Management Console (HMC) is attached to the server and the server is booted beyond the service processor standby state.

To perform this operation, your authority level must be one of the following authority levels:

- Administrator
- Authorized service provider

To configure the call-in and call-home policies, complete the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Service Aids**.
3. Select **Call-in/Call-home**.
4. Enter the desired text into the specified fields.
 - **Call-home policy**
 - **Call-home serial port** Select a system port for call-home or select **Disabled** to disable call-home.
 - **Call-in serial port** Select a system port for call-in or select **Disabled** to disable call-in.
 - **Call-home dialing policy** Select the dialing policy for call-home. Select **First** to call the telephone numbers in sequence and to stop at the first successful call-home, or select **All** to call all of the telephone numbers.
 - **Number of retries** This setting is the number of times the server should retry calls that were unsuccessful.
 - **Telephone numbers**
 - **Service center telephone number** This is the number of the service center computer. The service center usually includes a computer that takes calls from servers with call-out capability. This computer is referred to as the **catcher**. The **catcher** expects messages in a specific format to which the service processor conforms. For more information about the format and **catcher** computers, refer to the readme file in the AIX `/usr/samples/syscatch` directory. Contact your authorized service provider for the correct service center telephone number to enter. Until you have that number, leave this field unassigned.
 - **Customer administration center telephone number** This is the number of the system administration center computer (catcher) that receives problem calls from servers. Contact your system administrator for the correct telephone number to enter here. Until you have that number, leave this field unassigned.
 - **Digital pager telephone number** This is the number for a numeric pager carried by someone who responds to problem calls from your server. Contact your administration center representative for the correct telephone number to enter.
 - **Pager numeric data** Enter the numeric data to be sent during a pager call.
 - **Customer account**

- **Customer RETAIN® account number** This is the number assigned by your RETAIN service provider for record keeping and billing. Enter your account number.
- **Customer RETAIN login user ID** Enter the RETAIN login user ID. Leave this field unassigned if your service provider does not use RETAIN.
- **Customer RETAIN login password** Enter the RETAIN account password. Leave this field unassigned if your service provider does not use RETAIN.
- **Primary RETAIN server IP address** Enter the IP address of the primary RETAIN server.
- **Secondary RETAIN server IP address** Enter the IP address of the secondary RETAIN server.
- **Customer site user ID** Enter the user ID for your problem reporting center.
- **Customer site password** Enter the password for your problem reporting center.

- **Customer company information**

5. Click **Save settings** to save changes.

Testing the call-home policy

You can test the call-home policy configuration after the modem is installed and configured correctly.

About this task

To perform this operation, your authority level must be one of the following authority levels:

- Administrator
- Authorized service provider

To test your call-home policy configuration, complete the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Service Aids**.
3. Select **Call-Home Test**.
4. Click **Initiate call-home test**. A test of the call-home system is performed as specified by the current port and modem selections.

Rebooting the service processor

In critical system situations, such as during system hangs, you can reboot the service processor. Perform this task only when directed by your service provider.

About this task

To perform this operation, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To reboot your service processor, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Service Aids**.
3. Select **Reset Service Processor**.
4. Click **Continue** to perform the reboot.

Restoring your server to factory settings

Restore firmware settings, network configuration, and passwords to their factory defaults.

About this task

You can reset all the factory settings on your server to the factory default settings, or you can choose to reset specific settings by using the following options:

- Reset all settings
- Reset the service processor settings
- Reset the server firmware settings
- Reset the PCI bus configuration

If you choose to reset all settings, all three of these actions are performed resulting in the service processor settings, the server firmware settings, and the PCI bus configuration being reset in one operation.

Note: If redundant service processors are installed and enabled, whichever type of reset operation that you perform on the primary service processor will also be performed on the secondary service processor.

Attention: Reset your server settings to the factory default only when directed by your service provider. Before you reset all settings, make sure you have manually recorded all settings that need to be preserved. This operation can be performed only if the identical level of firmware exists on both the permanent firmware boot side, also known as the P side, and the temporary firmware boot side, also known as the T side.

Resetting the service processor settings results in the loss of all system settings (such as the HMC access and ASMI passwords, time of day, network configuration, and hardware deconfiguration policies) that you may have set through user interfaces.

Attention: Resetting the server firmware settings results in the loss of all of the partition data that is stored on the service processor.

Resetting the PCI bus configuration results in the following sequence of events:

- The service processor instructs the server firmware to power on and enter into a standby state.
- When the server firmware has entered into the standby state, the PCI bus configuration settings are cleared.
- The server firmware then powers off and the service processor is in the standby state.

Attention: Resetting all settings results in the loss of system settings as described for each option in the preceding paragraphs. Also, you will lose the system error logs and partition-related information.

To restore factory default settings, you must have one of the following authority levels:

- Administrator
- Authorized service provider

Note: You can only change the time of day when the system is powered off.

To restore factory default settings, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Service Aids**.
3. Select **Factory Configuration**.
4. Select the options that you want to restore to factory settings.
5. Click **Continue**. The service processor reboots after all settings have been reset.

Entering service processor commands

You can enter commands to perform on the service processor. Currently, no syntactical validation is performed on the command string that is entered. As a result, ensure that the command is entered correctly before initiating the action.

About this task

To perform this operation, your authority level must be an authorized service provider.

To enter service processor commands, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Service Aids**.
3. Select **Service Processor Command Line**.
4. Enter a valid command that does not exceed 80 characters.

Note: Entering a command that is not valid might hang the system. If this condition occurs, reset the service processor.

5. Click **Execute** to perform the command on the service processor.

Viewing resources deconfigured using the guard function

View a list of the hardware resources that have been deconfigured by the guard function of the system processor.

About this task

For each deconfigured hardware resource, the type of error that caused the deconfiguration (for example, predictive, diagnostic, uncorrectable) is also displayed. The detailed error log entry can also be viewed.

To view this information, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To view a list of the deconfigured resources, perform the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Service Aids** and click **Deconfigured Records**.

Performing a resource dump

Perform a resource dump of the service processor.

About this task

You can dump the hypervisor data that is stored in main storage while all the logical partitions are running. The resource dump option is available when the system is in manual operating mode, and when this function is activated by the operating system.

Note: The resource dump option is not available when the system is in terminate state, while the hypervisor is booting, or when another platform dump is in progress.

To view this information, you must have one of the following authority levels:

- Administrator
- Authorized service provider

To perform a resource dump, do the following steps:

1. On the ASMI Welcome pane, specify your user ID and password, and click **Log In**.
2. In the navigation area, expand **System Service Aids** and click **Resource Dump**.

Troubleshooting problems in accessing the ASMI

Troubleshoot common problems associated with setting up access to the Advanced System Management Interface (ASMI).

The following table contains information about common problems that might occur while you are trying to access the ASMI through a Web browser. The table also provides common resolutions to those problems.

Table 6. Troubleshooting problems when trying to access the ASMI through a Web browser

Problem	Resolution
After you enter the server's IP address in the Web browser, you receive a security alert.	<p>Usually this means that your PC or notebook does not accept the server as a secure site. To resolve this problem, complete the following steps:</p> <ol style="list-style-type: none"> 1. In the Client Authentication window, select the certificate you want to use when connecting and click OK. 2. If you receive the error that this page cannot be found, your PC or notebook does not trust the server as a secure site. If you have a firewall on your PC or notebook, modify the firewall settings to trust the server's IP address. Then, type the IP address in the Address field of your PC's or notebook's Web browser. 3. On the Security Alert window, click Yes.
After you enter the server's IP address in the Web browser, the browser displays an error message stating that it cannot find the IP address that you entered.	<ol style="list-style-type: none"> 1. Ensure that you entered <code>https://<IP address of server></code> in the Address field of your Web browser. 2. Ensure that you entered the correct IP address for the server. See Table 1 on page 3 for a list of IP addresses for the server. 3. Add a routing entry to the PC or notebook so that the PC or notebook can locate the server on the network. For example, if you are using a PC installed with Windows, open a command line prompt and type <code>route add <server IP address> mask 255.255.255.0 <PC or Notebook IP address> metric 1</code>.
You are using Microsoft Internet Explorer 7.0 running on Windows XP, you have correctly cabled the PC or notebook to the server, and you cannot access the ASMI.	<p>Usually this means that the Use TLS 1.0 option in Microsoft Internet Explorer is enabled. To connect to the ASMI, this option must be disabled. To resolve this problem, complete the following steps:</p> <ol style="list-style-type: none"> 1. From the Tools menu in Microsoft Internet Explorer, select Internet Options. 2. From the Internet Options window, click the Advanced tab. 3. Clear the Use TLS 1.0 check box (in the Security category) and click OK.

Table 6. Troubleshooting problems when trying to access the ASMI through a Web browser (continued)

Problem	Resolution
You are locked out of the ASMI after you enter the default user ID and password either incorrectly or more than five times.	Reset the default password and network settings to the default settings using one of the following methods: <ul style="list-style-type: none"><li data-bbox="831 323 1453 380">• Request a new login password from your authorized service provider.<li data-bbox="831 390 1453 535">• Use the service processor reset toggle switches to reset the default password and network settings. This task requires removing the service processor card from the server. For more information, contact your next level of support.

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