

SAS subsystem for the E1-705 or E3-705

ESCALA Power7



REFERENCE  
86 A1 69FF 03



# SAS subsystem for the E1-705 or E3-705

The ESCALA Power7 publications concern the following models:

- Bull Escala E1-700 (Power 710 / 8231-E2B)
- Bull Escala E1-705 (Power 710 / 8231-E1C)
- Bull Escala E2-700 / E2-700T (Power 720 / 8202-E4B)
- Bull Escala E2-705 / E2-705T (Power 720 / 8202-E4C)
- Bull Escala E3-700 (Power 730 / 8231-E2B)
- Bull Escala E3-705 (Power 730 / 8231-E2C)
- Bull Escala E4-700 / E4-700T (Power 740 / 8205-E6B)
- Bull Escala E4-705 (Power 740 / 8205-E6C)
- Bull Escala E5-700 (Power 750 / 8233-E8B)
- Bull Escala M6-700 (Power 770 / 9117-MMB)
- Bull Escala M6-705 (Power 770 / 9117-MMC)
- Bull Escala M6-715 (Power 770 / 9117-MMD)
- Bull Escala M7-700 (Power 780 / 9179-MHB)
- Bull Escala M7-705 (Power 780 / 9179-MHC)
- Bull Escala M7-715 (Power 780 / 9179-MHD)

References to Power 755 / 8236-E8C models are irrelevant.

## Hardware

November 2012

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FRANCE

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**86 A1 69FF 03**

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## Safety notices

Safety notices may be printed throughout this guide:

- **DANGER** notices call attention to a situation that is potentially lethal or extremely hazardous to people.
- **CAUTION** notices call attention to a situation that is potentially hazardous to people because of some existing condition.
- **Attention** notices call attention to the possibility of damage to a program, device, system, or data.

### World Trade safety information

Several countries require the safety information contained in product publications to be presented in their national languages. If this requirement applies to your country, a safety information booklet is included in the publications package shipped with the product. The booklet contains the safety information in your national language with references to the U.S. English source. Before using a U.S. English publication to install, operate, or service this product, you must first become familiar with the related safety information in the booklet. You should also refer to the booklet any time you do not clearly understand any safety information in the U.S. English publications.

### German safety information

Das Produkt ist nicht für den Einsatz an Bildschirmarbeitsplätzen im Sinne § 2 der Bildschirmarbeitsverordnung geeignet.

### Laser safety information

IBM® servers can use I/O cards or features that are fiber-optic based and that utilize lasers or LEDs.

### Laser compliance

IBM servers may be installed inside or outside of an IT equipment rack.

## DANGER

When working on or around the system, observe the following precautions:

Electrical voltage and current from power, telephone, and communication cables are hazardous. To avoid a shock hazard:

- Connect power to this unit only with the provided power cord. Do not use the provided power cord for any other product.
- Do not open or service any power supply assembly.
- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- The product might be equipped with multiple power cords. To remove all hazardous voltages, disconnect all power cords.
- Connect all power cords to a properly wired and grounded electrical outlet. Ensure that the outlet supplies proper voltage and phase rotation according to the system rating plate.
- Connect any equipment that will be attached to this product to properly wired outlets.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following procedures when installing, moving, or opening covers on this product or attached devices.

To Disconnect:

1. Turn off everything (unless instructed otherwise).
2. Remove the power cords from the outlets.
3. Remove the signal cables from the connectors.
4. Remove all cables from the devices

To Connect:

1. Turn off everything (unless instructed otherwise).
2. Attach all cables to the devices.
3. Attach the signal cables to the connectors.
4. Attach the power cords to the outlets.
5. Turn on the devices.

(D005a)

## DANGER



Observe the following precautions when working on or around your IT rack system:

- Heavy equipment—personal injury or equipment damage might result if mishandled.
- Always lower the leveling pads on the rack cabinet.
- Always install stabilizer brackets on the rack cabinet.
- To avoid hazardous conditions due to uneven mechanical loading, always install the heaviest devices in the bottom of the rack cabinet. Always install servers and optional devices starting from the bottom of the rack cabinet.
- Rack-mounted devices are not to be used as shelves or work spaces. Do not place objects on top of rack-mounted devices.



- Each rack cabinet might have more than one power cord. Be sure to disconnect all power cords in the rack cabinet when directed to disconnect power during servicing.
- Connect all devices installed in a rack cabinet to power devices installed in the same rack cabinet. Do not plug a power cord from a device installed in one rack cabinet into a power device installed in a different rack cabinet.
- An electrical outlet that is not correctly wired could place hazardous voltage on the metal parts of the system or the devices that attach to the system. It is the responsibility of the customer to ensure that the outlet is correctly wired and grounded to prevent an electrical shock.

#### CAUTION

- Do not install a unit in a rack where the internal rack ambient temperatures will exceed the manufacturer's recommended ambient temperature for all your rack-mounted devices.
- Do not install a unit in a rack where the air flow is compromised. Ensure that air flow is not blocked or reduced on any side, front, or back of a unit used for air flow through the unit.
- Consideration should be given to the connection of the equipment to the supply circuit so that overloading of the circuits does not compromise the supply wiring or overcurrent protection. To provide the correct power connection to a rack, refer to the rating labels located on the equipment in the rack to determine the total power requirement of the supply circuit.
- *(For sliding drawers.)* Do not pull out or install any drawer or feature if the rack stabilizer brackets are not attached to the rack. Do not pull out more than one drawer at a time. The rack might become unstable if you pull out more than one drawer at a time.
- *(For fixed drawers.)* This drawer is a fixed drawer and must not be moved for servicing unless specified by the manufacturer. Attempting to move the drawer partially or completely out of the rack might cause the rack to become unstable or cause the drawer to fall out of the rack.

(R001)

**CAUTION:**

Removing components from the upper positions in the rack cabinet improves rack stability during relocation. Follow these general guidelines whenever you relocate a populated rack cabinet within a room or building:

- Reduce the weight of the rack cabinet by removing equipment starting at the top of the rack cabinet. When possible, restore the rack cabinet to the configuration of the rack cabinet as you received it. If this configuration is not known, you must observe the following precautions:
  - Remove all devices in the 32U position and above.
  - Ensure that the heaviest devices are installed in the bottom of the rack cabinet.
  - Ensure that there are no empty U-levels between devices installed in the rack cabinet below the 32U level.
- If the rack cabinet you are relocating is part of a suite of rack cabinets, detach the rack cabinet from the suite.
- Inspect the route that you plan to take to eliminate potential hazards.
- Verify that the route that you choose can support the weight of the loaded rack cabinet. Refer to the documentation that comes with your rack cabinet for the weight of a loaded rack cabinet.
- Verify that all door openings are at least 760 x 230 mm (30 x 80 in.).
- Ensure that all devices, shelves, drawers, doors, and cables are secure.
- Ensure that the four leveling pads are raised to their highest position.
- Ensure that there is no stabilizer bracket installed on the rack cabinet during movement.
- Do not use a ramp inclined at more than 10 degrees.
- When the rack cabinet is in the new location, complete the following steps:
  - Lower the four leveling pads.
  - Install stabilizer brackets on the rack cabinet.
  - If you removed any devices from the rack cabinet, repopulate the rack cabinet from the lowest position to the highest position.
- If a long-distance relocation is required, restore the rack cabinet to the configuration of the rack cabinet as you received it. Pack the rack cabinet in the original packaging material, or equivalent. Also lower the leveling pads to raise the casters off of the pallet and bolt the rack cabinet to the pallet.

(R002)

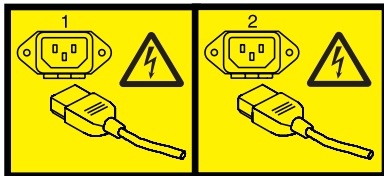
(L001)



(L002)



(L003)



or



All lasers are certified in the U.S. to conform to the requirements of DHHS 21 CFR Subchapter J for class 1 laser products. Outside the U.S., they are certified to be in compliance with IEC 60825 as a class 1 laser product. Consult the label on each part for laser certification numbers and approval information.

**CAUTION:**

This product might contain one or more of the following devices: CD-ROM drive, DVD-ROM drive, DVD-RAM drive, or laser module, which are Class 1 laser products. Note the following information:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of the controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.

(C026)

**CAUTION:**

Data processing environments can contain equipment transmitting on system links with laser modules that operate at greater than Class 1 power levels. For this reason, never look into the end of an optical fiber cable or open receptacle. (C027)

**CAUTION:**

This product contains a Class 1M laser. Do not view directly with optical instruments. (C028)

**CAUTION:**

Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following information: laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam. (C030)

**CAUTION:**

The battery contains lithium. To avoid possible explosion, do not burn or charge the battery.

*Do Not:*

- \_\_\_ Throw or immerse into water
- \_\_\_ Heat to more than 100°C (212°F)
- \_\_\_ Repair or disassemble

Exchange only with the approved part. Recycle or discard the battery as instructed by local regulations. (C003a)

## **Power and cabling information for NEBS (Network Equipment-Building System) GR-1089-CORE**

The following comments apply to the IBM servers that have been designated as conforming to NEBS (Network Equipment-Building System) GR-1089-CORE:

The equipment is suitable for installation in the following:

- Network telecommunications facilities
- Locations where the NEC (National Electrical Code) applies

The intrabuilding ports of this equipment are suitable for connection to intrabuilding or unexposed wiring or cabling only. The intrabuilding ports of this equipment *must not* be metallically connected to the interfaces that connect to the OSP (outside plant) or its wiring. These interfaces are designed for use as intrabuilding interfaces only (Type 2 or Type 4 ports as described in GR-1089-CORE) and require isolation from the exposed OSP cabling. The addition of primary protectors is not sufficient protection to connect these interfaces metallically to OSP wiring.

**Note:** All Ethernet cables must be shielded and grounded at both ends.

The ac-powered system does not require the use of an external surge protection device (SPD).

The dc-powered system employs an isolated DC return (DC-I) design. The DC battery return terminal *shall not* be connected to the chassis or frame ground.

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## SAS subsystem for the 31E/1C or 31E/2C

Review the SAS subsystem features, configurations, and limitations.

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### SAS architecture

Serial-attached SCSI (SAS) architecture describes a serial device interconnection and transportation protocol that defines the rules for information exchange between devices.

SAS is an evolution of the parallel SCSI device interface into a serial point-to-point interface. SAS physical links are a set of four wires used as two differential signal pairs. One differential signal transmits in one direction, while the other differential signal transmits in the opposite direction. Data can be transmitted in both directions simultaneously. Physical links are contained in SAS ports, which contain one or more physical links. A port is a wide port if there are more than one physical link in the port. If there is only one physical link in the port, it is a narrow port. A port is identified by a unique SAS worldwide name (also called SAS address).

A *SAS adapter* contains one or more SAS ports. A *path* is a logical point-to-point link between a SAS initiator port in the adapter and a SAS target port in the I/O device (for example, a disk). A *connection* is a temporary association between an adapter and an I/O device through a path. A connection enables communication to a device. The adapter can communicate to the I/O device over this connection by using either the SCSI command set or the Advanced Technology Attachment (ATA) and Advanced technology Attachment Packet Interface (ATAPI) command set depending on the device type.

A *SAS expander* enables connections between an adapter port and multiple I/O device ports by routing connections between the expander ports. Only a single connection through an expander can exist at any given time. Using expanders creates more nodes in the path from the adapter to the I/O device. If an I/O device supports multiple ports, more than one path to the device can exist when there are expander devices included in the path.

A *SAS fabric* refers to the summation of all paths between all SAS adapter ports and all I/O device ports in the SAS subsystem including cables, enclosures, and expanders.

### 31E/1C or 31E/2C SAS subsystem overview

Review SAS subsystem features and locations.

Use this information with your specific system unit and operating system documentation. General information is intended for all users of this product. Service information is intended for a service representative specifically trained on the system unit and subsystem being serviced.

**Note:** All SAS subsystem features for 31E/1C or 31E/2C systems share the same integrated base system board (CCINs 2B4A and 2B4B), physical location code Un-P1.

#### Feature locations

Review the supported SAS features and their system locations.

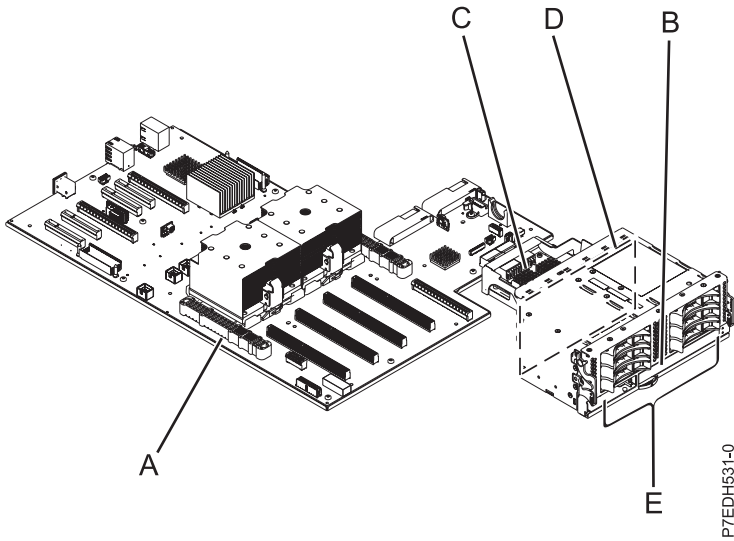


Figure 1. SAS base subsystem overview

Table 1. SAS base subsystem (feature code EJ0D) components

Diagram location	Part name	CCINs	Physical location codes
A	Base backplane <sup>1</sup>	2B4A (two-socket), 2B4B (one-socket)	Un-P1
B	DVD drive <sup>1</sup>		Un-P3-D7
C	Base storage interposer	2D1E	Un-P2
D	Base storage backplane	2BD7	Un-P3
E	Disk bays (6 SFF drive disk bays)		Un-P3-D1 - Un-P3-D6

<sup>1</sup> This feature is part of the SAS subsystem but separate from feature code EJ0D.

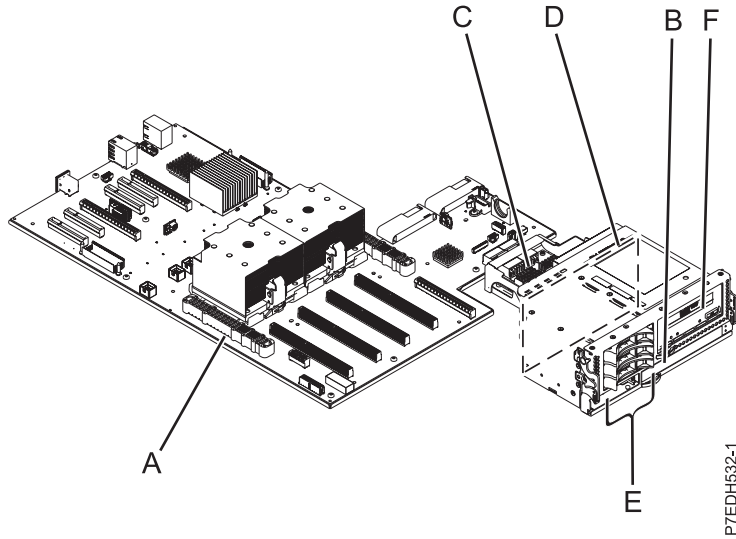


Figure 2. SAS base subsystem with tape storage

Table 2. SAS base subsystem with tape storage (feature code EJ0E) components

Diagram location	Part name	CCINs	Physical location codes
A	Base backplane <sup>1</sup>	2B4A (two-socket), 2B4B (one-socket)	Un-P1
B	DVD drive <sup>1</sup>		Un-P3-D7
C	Base storage interposer	2D1E	Un-P2
D, F	Base storage backplane with tape bay	2BE7	Un-P1-D1 (SAS), Un-P1-D2 (USB)
E	Disk drives		Un-P2-D1 - Un-P2-D3

<sup>1</sup> This feature is part of the SAS subsystem but separate from feature code EJ0E.

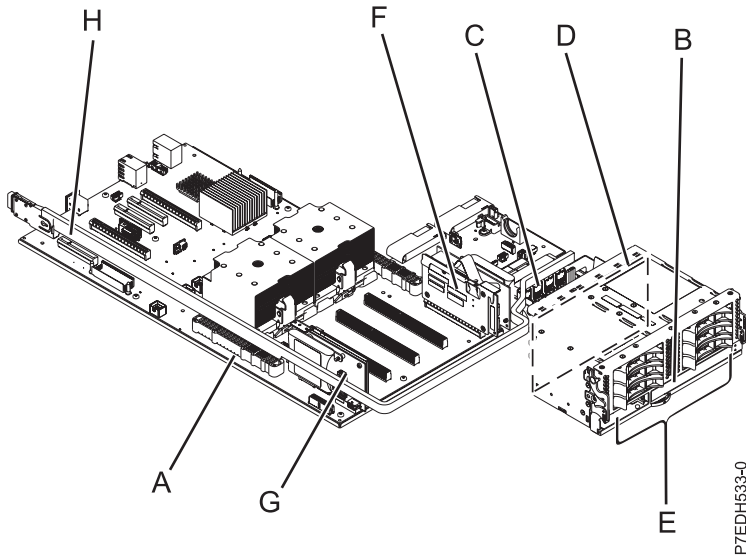


Figure 3. SAS dual-RAID subsystem overview

Table 3. SAS dual-RAID subsystem (feature code EJ0F) components

Diagram location	Part name	CCINs	Physical location codes
A	Base backplane <sup>1</sup>	2B4A (two-socket), 2B4B (one-socket)	Un-P1
B	DVD drive <sup>1</sup>		Un-P3-D7
C	Dual-RAID storage interposer	2D1F	Un-P2
D	Base storage backplane	2BD7	Un-P3
E	Disk drives (RAID-0, 5, 6, 10)		Un-P2-D1 - Un-P2-D6
F	RAID/Cache storage controller	2B4C	Un-P1-C18, Un-P1-C18-E1
G	Cache battery card	2BCF	Un-P1-C13
H	SAS I/O attachment cable		

<sup>1</sup> This feature is part of the SAS subsystem but separate from feature code EJ0F.

## Feature details

### SAS RAID adapters

The SAS RAID adapters have the following features:

- A host PCI-x at 66 MHz.
- Physical link (phy) speed of 3 Gbps SAS supporting transfer rates of 300 MB per second
- Optimized for SAS disk configurations that use dual paths through dual expanders for redundancy and reliability
- Adapter managed path redundancy and path switching for multiport SAS devices
- Embedded PowerPC® RISC processor, hardware XOR DMA Engine, and hardware Finite Field Multiplier (FFM) DMA Engine (for Redundant Array of Independent Disks (RAID) 6)
- Support for RAID 0, 5, 6, and 10 disk arrays dependent on the feature installed
- RAID disk arrays supported as a boot device



- Advanced RAID features:
  - Hot spares for RAID 5, 6, and 10 disk arrays
  - Background parity checking
  - Background data scrubbing
  - Disks formatted to 528 bytes per sector, providing cyclical redundancy checking (CRC) and logically bad block checking
  - Optimized skip read/write disk support for transaction workloads

**Related concepts:**

“31E/1C or 31E/2C SAS storage configurations”

Several SAS subsystem configurations are supported on the 31E/1C or 31E/2C system.

**Related information:**

 [Serial attached SCSI cable planning](#)

 [System parts](#)

## 31E/1C or 31E/2C SAS storage configurations

Several SAS subsystem configurations are supported on the 31E/1C or 31E/2C system.

The configuration you use depends on the combination of SAS features that you installed on your system. The following table provides an overview of the features and related configurations.

**Note:** All SAS subsystem configurations for the 31E/1C or 31E/2C systems share the same integrated base system board (CCIN 2B4A/2B4B), physical location code *Un-P1*.

*Table 4. SAS subsystem configurations for the system*

SAS subsystem configuration	RAID cache enablement card	External SAS components	SAS port cables	SAS cables	Limitations
SAS base subsystem (FC EJ0D)	No	None	None	Not applicable	<ul style="list-style-type: none"> <li>• Either solid-state drives (SSDs) or hard disk drives (HDDs) can be used, but the two can never be mixed in the same RAID array.</li> </ul>
SAS base subsystem with tape storage bay (FC EJ0E)	No	None	None	Not applicable	<ul style="list-style-type: none"> <li>• Connecting to an external disk enclosure is not supported.</li> <li>• Each set of three drives can be HDDs or SSDs.</li> </ul>

Table 4. SAS subsystem configurations for the system (continued)

SAS subsystem configuration	RAID cache enablement card	External SAS components	SAS port cables	SAS cables	Limitations
SAS dual-RAID subsystem (FC EJ0F)	Yes <b>Note:</b> The internal dual RAID input/output adapter (IOA) reports as CCIN 2B4C.	External SAS port	SAS cable assembly for connecting to an external SAS drive enclosure	YI cable (FC 3687) - System to SAS disk enclosure, single adapter/dual path 3 meter	Both SSDs and HDDs can be used in the internal disk enclosure, but can never be mixed in the same RAID array. SSDs and HDDs cannot be mixed in the external disk enclosure.

**Related concepts:**

“31E/1C or 31E/2C SAS subsystem service considerations” on page 10

Review several considerations before servicing features within the SAS subsystem.

“Service considerations for the cache battery pack” on page 11

To prevent data loss, follow the procedures before replacing the cache battery pack on the cache RAID cards.

**Related information:**

 Serial attached SCSI cable planning

### 31E/1C or 31E/2C SAS subsystem base configuration

This configuration uses the base system backplane.

The following rules apply to this configuration:

- The base backplane uses six 2.5-inch drives and cannot function in dual-storage I/O-adapter (IOA) mode or in high-availability (HA) RAID mode.
- There is a single path to the drives.
- Embedded backplane adapter provides the Serial Advanced Technology Attachment (SATA) interface to the DVD drive.
- Internal RAID Enablement adapter slots must be empty (this does not include the six PCI expansion (PCIe) slots, P1-C2 - P1-C7).
- Non-volatile RAM (NVRAM) provided by the embedded SAS controller module provides support for drives in JBOD, RAID 0, and RAID 10 formats.
- Solid-state drives (SSDs) and hard disk drives (HDDs) can never be mixed in the same disk enclosure.
  - Bays D1 - D6 can have all SSD
  - Bays D1 - D6 can have all HDD

#### Example: Base system backplane

This example shows a base system backplane configuration.

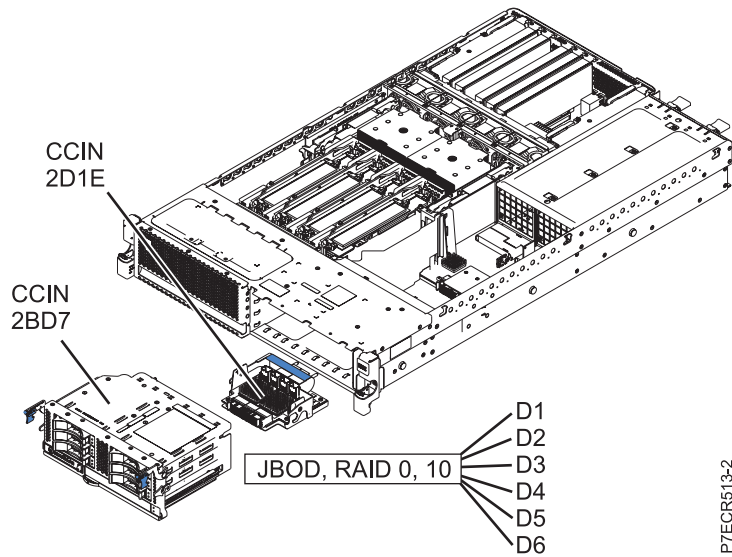


Figure 4. Disk bays controlled by base system backplane

The following table lists the details of the base system backplane configuration.

Table 5. Base configuration details

Embedded SAS	Configuration details
Storage controller (base backplane)	<ul style="list-style-type: none"> <li>• Feature is at Un-P1</li> <li>• Six drives (Un-P2-D1 - Un-P2-D6) are contained in the base disk drive backplane.</li> <li>• Embedded SAS controller module supports JBOD, RAID 0, and RAID 10.</li> <li>• A single path goes to each drive.</li> <li>• The embedded adapter is directly mounted on the backplane and provides the SATA interface to the DVD device.</li> </ul>

### 31E/1C or 31E/2C SAS subsystem configuration with tape storage

This configuration uses the base system board with a disk drive backplane that features tape storage in addition to three disk drive bays.

The following rules apply to this configuration:

- The base backplane uses three 2.5-inch drives and cannot function in dual-storage I/O-adapter (IOA) mode or in high-availability (HA) RAID mode.
- No split backplane is supported.
- This configuration supports JBOD, RAID 0, or RAID 10 protection for the AIX® system or Linux system.
- The embedded backplane adapter provides the SATA interface to the DVD drive and the SAS 3.5-inch tape unit.
- Internal RAID Enablement adapter slots must be empty (this does not include the six PCI expansion (PCIe) slots, P1-C2 - P1-C7).
- RAID 10 with two drives is limited. A RAID 10 array with two drives is equivalent to RAID 1 (mirrored drives). A RAID 10 array with one drive is not allowed.

- In this configuration, the embedded SAS controller module provides support for disks without RAID (referred to as JBOD) or RAID drives. However, it does not provide write cache.
- Solid-state drives (SSDs) and hard disk drives (HDDs) can never be mixed in the same disk enclosure.

### Example: SAS subsystem configuration with tape storage

This example shows a storage backplane with tape storage.

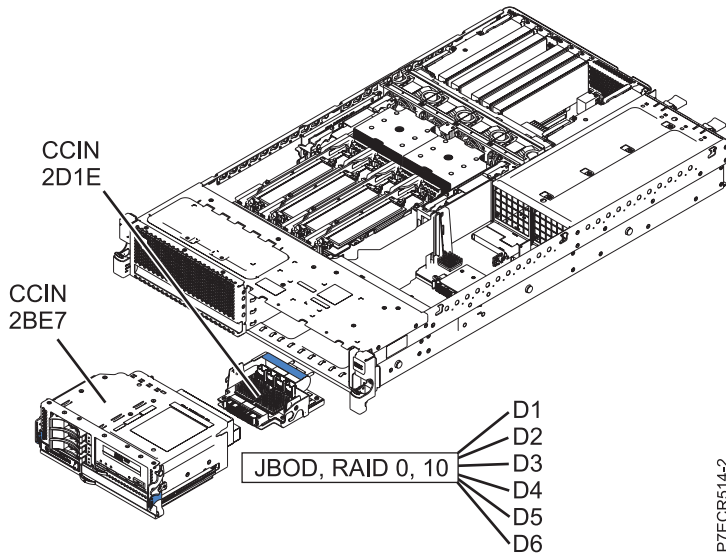


Figure 5. SAS subsystem configuration with tape storage

The following table lists the details of the SAS subsystem configuration with tape storage configuration.

Table 6. Base SAS subsystem with tape storage configuration details

Embedded SAS	Configuration details
Storage controller (base backplane)	<ul style="list-style-type: none"> <li>• Feature is at <math>U_n</math>-P1-D1 (SAS), <math>U_n</math>-P1-D2 (USB)</li> <li>• Three drives (<math>U_n</math>-P2-D1 - <math>U_n</math>-P2-D3) are contained in the base disk drive backplane.</li> <li>• A single path goes to each drive.</li> <li>• The embedded adapter is directly mounted on the backplane and provides the SATA interface to the DVD drive and the SAS 3.5-inch tape unit.</li> </ul>

### 31E/1C or 31E/2C SAS dual-RAID subsystem

This configuration uses dual-storage I/O-adapter (IOA) mode or high-availability (HA) RAID mode with internal disk drives.

This configuration increases availability by using dual-storage IOA or high-availability (HA) to connect multiple adapters to a common set of internal disk drives. It also increases the performance of RAID arrays. The following rules apply to this configuration:

- A RAID/cache storage controller, battery cards, and the embedded system board adapter make up the logical RAID adapter.
- The presence of any of the feature components requires that all the components must be present.
- The disk drives are required to be in RAID arrays.
- Disk units can be placed in any of the disk backplane slots.

- No separate SAS cables are required to connect the two embedded SAS RAID adapters to each other. The connection is contained within the backplane.
- RAID 0, 5, 6, and 10 is supported.
- Solid-state drives (SSDs) and hard disk drives (HDDs) can be used but can never be mixed in the same RAID array. An SSD-only RAID set and an HDD-only RAID set are supported.
- SAS I/O supports optional connection to external storage.
- The external SAS port cannot connect to a SAS drawer that is populated with SSDs.
- If any SSDs are used in the internal RAID configuration, the external SAS port cannot connect to a SAS drawer at all (even if it is populated with HDDs).

### Example: SAS dual-RAID subsystem

This example provides an overview of the dual storage I/O adapter (IOA) configuration by using internal disk drives. This configuration uses a different interposer (2D1F), which provides the foundation for two logical adapters.

- The base logical adapter has the following separate components:
  - Base backplane
  - SAS controller module
  - Cache battery card
- The RAID/cache storage controller and its battery form the second logical adapter.

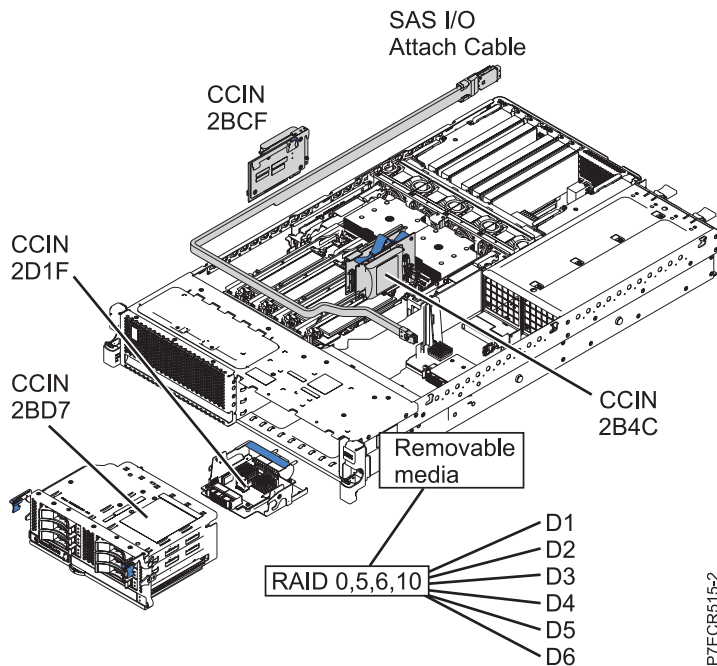


Figure 6. Disk bays controlled by both embedded SAS adapters when using dual storage IOA with internal drives

The following table lists the configuration details.

Table 7. SAS dual-RAID subsystem

Embedded SAS	Configuration details
Embedded SAS controller module (Un-P1-T9) RAID/cache storage controller (Un-P1-C18, Un-P1-C18-E1) (CCIN 2B4C) Battery card (Un-P1-C13) (CCIN 2BCF) SAS I/O attachment cable to external SAS port	<ul style="list-style-type: none"> <li>• Six drives (Un-P2-D1 - Un-P2-D6) are contained in the base disk drive backplane.</li> <li>• The SAS adapters both connect to all six disk drives.</li> <li>• Configuration provides dual paths to each drive.</li> <li>• The embedded SAS controller module is directly mounted on the system board.</li> <li>• The external SAS port is provided by using the internal SAS I/O attachment cable and both SAS adapters have access to an externally attached disk drawer.</li> </ul>

**Related concepts:**

“31E/1C or 31E/2C SAS subsystem service considerations”

Review several considerations before servicing features within the SAS subsystem.

“Service considerations for the cache battery pack” on page 11

To prevent data loss, follow the procedures before replacing the cache battery pack on the cache RAID cards.

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## 31E/1C or 31E/2C SAS subsystem service considerations

Review several considerations before servicing features within the SAS subsystem.

**Attention:** Do not attempt to remove any parts related to the SAS subsystem if the cache data present LED on the card in either P1-C18 or P1-C13 is flashing. To see this LED, you must shut down the system and remove the service cover. The LED shows a no-touch icon (a hand with a slash through it), and indicates that data might be in the cache on the adapter. To prevent data loss, first make sure that the system is shut down correctly. If either cache data present LED is flashing, see one of the following topics before removing any SAS subsystem parts. You can safely replace the cache battery pack when Yes is displayed next to Battery pack can be safely replaced on the Battery Information panel (for Linux and IBM i systems) or the COMMAND STATUS panel (for AIX systems).

Before servicing any features, review the I/O configurations for each logical partition on your system. It is important to understand the differences between the various configurations and the resulting service considerations. In addition, consider possible impacts to the following areas:

- Logical partitions and their I/O adapter assignments
- RAID array configurations
- Physical disk locations
- Path to your boot device

**Related information:**

- [🔗 Displaying rechargeable battery information](#)
- [🔗 Displaying rechargeable battery information](#)
- [🔗 Displaying rechargeable battery information](#)
- [🔗 Logical partitioning](#)
- [🔗 SAS RAID controllers for IBM i](#)
- [🔗 SAS RAID controllers for Linux](#)
- [🔗 SAS RAID controllers for AIX](#)

**Service considerations for the cache battery pack**

To prevent data loss, follow the procedures before replacing the cache battery pack on the cache RAID cards.

**Note:** Concurrent maintenance of adapter battery is not supported. Even with failed or missing batteries, the card associated with the battery must first be removed.

**Attention:** To maintain system availability and prevent possible data loss, it is important to understand that these features have implications on the SAS configuration and data accessibility of the system.

**Attention:** Do not attempt to remove any parts related to the SAS subsystem if the cache data present LED on the card in either P1-C18 or P1-C13 is flashing. To see this LED, you must shut down the system and remove the service cover. The LED shows a no-touch icon (a hand with a slash through it), and indicates that data might be in the cache on the adapter. To prevent data loss, first make sure that the system is shut down correctly. If either cache data present LED is flashing, see one of the following topics before removing any SAS subsystem parts. You can safely replace the cache battery pack when Yes is displayed next to Battery pack can be safely replaced on the Battery Information panel (for Linux and IBM i systems) or the COMMAND STATUS panel (for AIX systems).

The following figure shows the location of the cache data present LED in the 31E/1C or 31E/2C SAS subsystem.

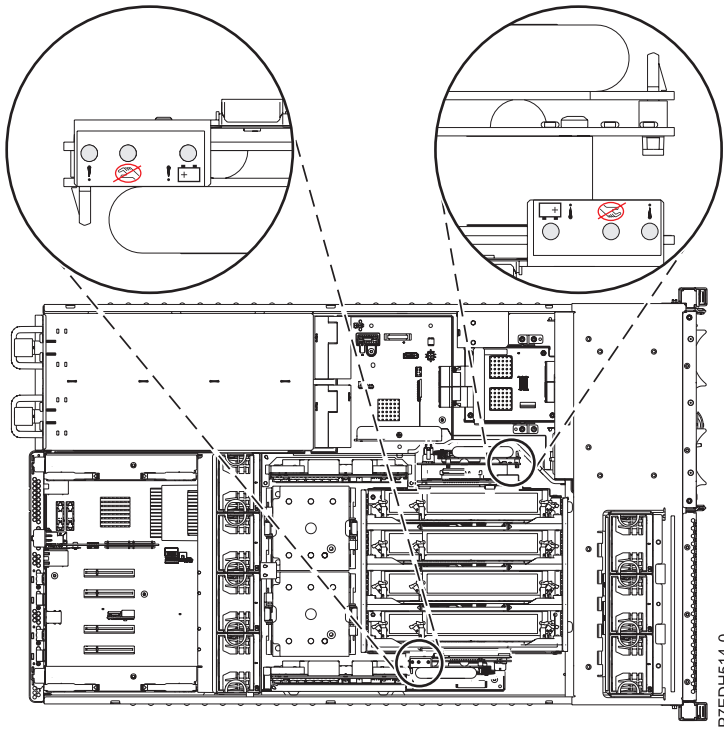










Figure 7. Cache data present LED

The following table describes the states of the cache data present LED and what to consider before attempting a service action.

Table 8. LED indications and actions

Cache battery card (Un-P1-C13)	RAID/Cache storage controller (Un-P1-C18)	Indication	Action
 Off	 Off	Cache is not active.	Service actions can proceed.
 Off	 Flashing	Cache is active on C18. Cache might have been flushed on C13 if C18 failed.	Attempt to power on and shut down before any service action.
 Flashing	 Off	Cache is active on C13. Cache might have been flushed on C18 if C13 failed.	Attempt to power on and shut down before any service action.
 Flashing	 Flashing	Cache is active on the dual controllers.	Attempt to power on and shut down before any service action. If this action is unsuccessful in clearing the cache active LEDs, contact support.



**Related information:**

- [➤ Removing and replacing SAS RAID adapters and batteries](#)
- [➤ Displaying rechargeable battery information](#)
- [➤ Displaying rechargeable battery information](#)
- [➤ Displaying rechargeable battery information](#)
- [➤ Removing and Replacing a cache battery pack](#)
- [➤ Contacting IBM support](#)

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**Problem determination and recovery**

Review the following information about using problem determination and recovery procedures

**Attention:** To maintain system availability and prevent possible data loss, contact your next level of support for any service related to the SAS storage subsystem on the 31E/1C or 31E/2C system.

For more details on service, support, service request numbers (SRNs), and feature information for the SAS storage subsystem, see the following information:

- Planning for cables
- Removing and replacing SAS RAID adapters and batteries
- Service request numbers

**Related information:**

- [➤ SAS RAID controllers for AIX](#)
- [➤ SAS RAID controllers for IBM i](#)
- [➤ SAS RAID controllers for Linux](#)
- [➤ Serial attached SCSI cable planning](#)



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## Electronic emission notices

When attaching a monitor to the equipment, you must use the designated monitor cable and any interference suppression devices supplied with the monitor.

## Class A Notices

The following Class A statements apply to the servers.

## Federal Communications Commission (FCC) statement

**Note:** This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this

equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. IBM is not responsible for any radio or television interference caused by using other than recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### **Industry Canada Compliance Statement**

This Class A digital apparatus complies with Canadian ICES-003.

### **Avis de conformité à la réglementation d'Industrie Canada**

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

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European Community contact:  
IBM Deutschland GmbH  
Technical Regulations, Department M372  
IBM-Allee 1, 71139 Ehningen, Germany  
Tele: +49 7032 15 2941  
email: lugi@de.ibm.com

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VCCI-A

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Confirmed Harmonics Guideline with Modifications (products greater than 20 A per phase)**

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**Electromagnetic Interference (EMI) Statement - People's Republic of China**

**声 明**

此为 A 级产品,在生活环境中,  
该产品可能会造成无线电干扰。  
在这种情况下,可能需要用户对其  
干扰采取切实可行的措施。

Declaration: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may need to perform practical action.

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居住的環境中使用時，可  
能會造成射頻干擾，在這  
種情況下，使用者會被要  
求採取某些適當的對策。

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International Business Machines Corp.

New Orchard Road

Armonk, New York 10504

Tel: 914-499-1900

Der verantwortliche Ansprechpartner des Herstellers in der EU ist:

IBM Deutschland GmbH

Technical Regulations, Abteilung M372

IBM-Allee 1, 71139 Ehningen, Germany

Tel: +49 7032 15 2941

email: lugi@de.ibm.com

Generelle Informationen:

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If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult an IBM-authorized dealer or service representative for help.

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Tel: +49 7032 15 2941  
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