

ThinkPlus Product Matrix with CrossReference from IBM ServicePac and HelpWare by IBM

Warranty and Maintenance Options for Lenovo Products:

Canada

4.24.2005

ThinkPad Products						
Hardware Types and Models for this PN	Base Warranty	Service Description	HelpWare PN	ServicePac PN	ThinkPlus PN	Web Price
1829/1834/1836/1846/2378/2386/2881/	1 year EZS	1YR onsite 9x5x4 Warranty and Maintenance Option		96P2542	41C9702	\$99
1829/1834/1836/1846/2378/2386/2881/	1 year EZS	2YR onsite 9x5x4 Warranty and Maintenance Option		11K8178	41C9703	\$299
1829/1834/1836/1846/2378/2386/2881/	1 year EZS	3YR onsite 9x5x4 Warranty and Maintenance Option		11K8179	41C9704	\$399
1829/1834/1836/1846/2378/2386/2881/	1 year EZS	4YR onsite 9x5x4 Warranty and Maintenance Option		96P2543	41C9705	\$599
1829/1834/1836/1846/2378/2386/2881/	1 year EZS	5YR onsite 9x5x4 Warranty and Maintenance Option		96P2544	41C9706	\$799
1829/1834/1836/1846/2378/2386/2881/	1 year EZS	1YR onsite 9x5xNBD Warranty and Maintenance Option	YNOS1YE	11K5710	41C9707	\$69
1829/1834/1836/1846/2378/2386/2881/	1 year EZS	2YR onsite 9x5xNBD Warranty and Maintenance Option	YN12OYE	11K5711	41C9708	\$189
1829/1834/1836/1846/2378/2386/2881/	1 year EZS	3YR onsite 9x5xNBD Warranty and Maintenance Option	YNO13YE	11K5712	41C9709	\$299
1829/1834/1836/1846/2378/2386/2881/	1 year EZS	4YR onsite 9x5xNBD Warranty and Maintenance Option	YNTP14O	11K5713	41C9710	\$399
1829/1834/1836/1846/2378/2386/2881/	1 year EZS	5YR onsite 9x5xNBD Warranty and Maintenance Option	YNTP15O	96P2545	41C9711	\$499
TBA	1 year EZS	1YR onsite 9x5x4 Warranty and Maintenance Option		96P2549	41C9712	\$80
TBA	1 year EZS	2YR onsite 9x5x4 Warranty and Maintenance Option		96P2550	41C9713	\$585
TBA	1 year EZS	3YR onsite 9x5x4 Warranty and Maintenance Option		96P2551	41C9714	\$1,090
2371/2373/2668/ 2672/2673/2683/2883/2525/	3 years EZS	3YR onsite 9x5x4 Warranty and Maintenance Option		11K8182	41C9715	\$330
2371/2373/2668/ 2672/2673/2683/2883/2525/	3 years EZS	4YR onsite 9x5x4 Warranty and Maintenance Option		96P2546	41C9716	\$399
2371/2373/2668/ 2672/2673/2683/2883/2525/	3 years EZS	5YR onsite 9x5x4 Warranty and Maintenance Option		96P2547	41C9717	\$499
2371/2373/2668/ 2672/2673/2683/2883/2525/	3 years EZS	3YR onsite 9x5xNBD Warranty and Maintenance Option	YNO33YE	11K5715	41C9718	\$195
2371/2373/2668/ 2672/2673/2683/2883/2525/	3 years EZS	4YR onsite 9x5xNBD Warranty and Maintenance Option	YNTP34O	11K5716	41C9719	\$299
2371/2373/2668/ 2672/2673/2683/2883/2525/	3 years EZS	5YR onsite 9x5xNBD Warranty and Maintenance Option	YNTP35O	96P2548	41C9720	\$399
1829/1834/1836/1846/2378/2386/2881/2371/2373/2668/2672/2673/2683/2883/2525/	1 year EZS or 3yr EZS	+1yr Carry-in/Depot warranty extension	YNCCR1		41C9757	\$149
1829/1834/1836/1846/2378/2386/2881/2371/2373/2668/2672/2673/2683/2883/2525/	1 year EZS or 3yr EZS	+2yrs Carry-in/Depot warranty extension	YNCCR2		41C9758	\$199
1829/1834/1836/1846/2378/2386/2881/	1 year EZS	+3yrs Carry-in/Depot warranty extension	YNCCR3		41C9759	\$349
ThinkPad Protection						
1829/1834/1836/1846/2378/2386/2881/	1 year EZS	3yr onsite 9x5xNBD + Thinkpad Protection for 1 yr base wty machine	YNTPO13		41C9760	\$419
1829/1834/1836/1846/2378/2386/2881/	1 year EZS	4yr onsite 9x5xNBD + Thinkpad Protection for 1 yr base wty machine	YNTPO14		41C9761	\$749
1829/1834/1836/1846/2378/2386/2881/	1 year EZS	5yr onsite 9x5xNBD + Thinkpad Protection for 1 yr base wty machine	YNTPO15		41C9762	\$949
2371/2373/2668/ 2672/2673/2683/2883/2525/	3 years EZS	3yr onsite 9x5xNBD + Thinkpad Protection for 3 yr base wty machine	YNTPO33		41C9763	\$249
2371/2373/2668/ 2672/2673/2683/2883/2525/	3 years EZS	4yr onsite 9x5xNBD + Thinkpad Protection for 3 yr base wty machine	YNTPO34		41C9764	\$499
2371/2373/2668/ 2672/2673/2683/2883/2525/	3 years EZS	5yr onsite 9x5xNBD + Thinkpad Protection for 3 yr base wty machine	YNTPO35		41C9765	\$749
1829/1834/1836/1846/2378/2386/2881/2371/2373/2668/2672/2673/2683/2883/2525/	1 year EZS or 3yr EZS	1yr Thinkpad Protection Depot repair	YNTPR1E		41C9766	\$69
2371/2373/2668/ 2672/2673/2683/2883/2525/	3 years EZS	3yr Thinkpad Protection Depot repair for machines 3yr EZ serv warranty	YNPR33E		41C9767	\$149
1829/1834/1836/1846/2378/2386/2881/	1 year EZS	3yr Thinkpad Protection Depot repair + 3yr Depot warranty extension for machines 1yr EZ serv warranty	YNPR13E		41C9768	\$399
1829/1834/1836/1846/2378/2386/2881/	1 year EZS	4yr Thinkpad Protection Depot repair + 4yr Depot warranty extension for machines 1yr EZ serv warranty	YNTPP14		41C9769	\$579
1829/1834/1836/1846/2378/2386/2881/	1 year EZS	5yr Thinkpad Protection Depot repair + 5yr Depot warranty extension for machines 1yr EZ serv warranty	YNTPP15		41C9770	\$699
2371/2373/2668/ 2672/2673/2683/2883/2525/	3 years EZS	4yr Thinkpad Protection Depot repair + 4yr Depot warranty extension for machines 3yr EZ serv warranty	YNTPP34		41C9771	\$499
2371/2373/2668/ 2672/2673/2683/2883/2525/	3 years EZS	5yr Thinkpad Protection Depot repair + 5yr Depot warranty extension for machines 3yr EZ serv warranty	YNTPP35		41C9772	\$599

note: service levels of 9x5x4 and 24x7x4 are to be delivered by IBM Global Services unless prior written approval is granted to a Lenovo service authorized Business Partner

ThinkCentre Products

Hardware Types and Models for this PN	Base Warranty	Service Description	HelpWare PN	ServicePac PN	ThinkPlus PN	Web Price
8085/8427	1 year On-Site	2YR onsite 9x5xNBD Warranty and Maintenance Option	YNTCA12	39K2941	41C9721	\$129
8085/8427	1 year On-Site	3YR onsite 9x5xNBD Warranty and Maintenance Option	YNTCA13	39K2942	41C9722	\$249
8085/8427	1 year On-Site	4YR onsite 9x5xNBD Warranty and Maintenance Option		39K2943	41C9723	\$349
8085/8427	1 year On-Site	5YR onsite 9x5xNBD Warranty and Maintenance Option		39K2944	41C9724	\$449
8085/8427	1 year On-Site	1YR onsite 9x5x4 Warranty and Maintenance Option		96P2911	41C9725	\$39
8085/8427	1 year On-Site	2YR onsite 9x5x4 Warranty and Maintenance Option		96P2912	41C9726	\$319
8085/8427	1 year On-Site	3YR onsite 9x5x4 Warranty and Maintenance Option		96P2913	41C9727	\$419
8085/8427	1 year On-Site	4YR onsite 9x5x4 Warranty and Maintenance Option		96P2914	41C9728	\$519
8085/8427	1 year On-Site	5YR onsite 9x5x4 Warranty and Maintenance Option		96P2915	41C9729	\$619
8085/8427	1 year On-Site	1YR onsite 7x24x4 Warranty and Maintenance Option		96P2916	41C9730	\$69
8085/8427	1 year On-Site	2YR onsite 7x24x4 Warranty and Maintenance Option		96P2917	41C9731	\$399
8085/8427	1 year On-Site	3YR onsite 7x24x4 Warranty and Maintenance Option		96P2918	41C9732	\$499
8085/8427	1 year On-Site	4YR onsite 7x24x4 Warranty and Maintenance Option		96P2919	41C9733	\$599
8085/8427	1 year On-Site	5YR onsite 7x24x4 Warranty and Maintenance Option		96P2920	41C9734	\$699
TBA	3 yrs-1st year onsite, 2nd/3rd Parts Only	3YR onsite 9x5x4 Warranty and Maintenance Option		11K8184	41C9735	\$219
TBA	3 yrs-1st year onsite, 2nd/3rd Parts Only	4YR onsite 9x5x4 Warranty and Maintenance Option		96P2553	41C9736	\$319
TBA	3 yrs-1st year onsite, 2nd/3rd Parts Only	5YR onsite 9x5x4 Warranty and Maintenance Option		96P2556	41C9737	\$419
TBA	3 yrs-1st year onsite, 2nd/3rd Parts Only	3YR onsite 9x5xNBD Warranty and Maintenance Option	YNTOSNX	11K5717	41C9738	\$119
TBA	3 yrs-1st year onsite, 2nd/3rd Parts Only	4YR onsite 9x5xNBD Warranty and Maintenance Option		96P2552	41C9739	\$219
TBA	3 yrs-1st year onsite, 2nd/3rd Parts Only	5YR onsite 9x5xNBD Warranty and Maintenance Option		96P2555	41C9740	\$319
TBA	3 yrs-1st year onsite, 2nd/3rd Parts Only	3YR onsite 24x7x4 Warranty and Maintenance Option		11K5718	41C9741	\$299
TBA	3 yrs-1st year onsite, 2nd/3rd Parts Only	4YR onsite 24x7x4 Warranty and Maintenance Option		96P2554	41C9742	\$399
TBA	3 yrs-1st year onsite, 2nd/3rd Parts Only	5YR onsite 24x7x4 Warranty and Maintenance Option		96P2557	41C9743	\$499
8086/8141/8143/8171/	3 yr onsite 9x5 NBD	4YR onsite 9x5x4 Warranty and Maintenance Option		11K8185	41C9744	\$119
8086/8141/8143/8171/	3 yr onsite 9x5 NBD	4YR onsite 9x5x4 Warranty and Maintenance Option		96P2558	41C9745	\$219
8086/8141/8143/8171/	3 yr onsite 9x5 NBD	5YR onsite 9x5x4 Warranty and Maintenance Option		96P2560	41C9746	\$319
8086/8141/8143/8171/	3 yr onsite 9x5 NBD	3YR onsite 7x24x4 Warranty and Maintenance Option		11K8186	41C9747	\$219
8086/8141/8143/8171/	3 yr onsite 9x5 NBD	4YR onsite 7x24x4 Warranty and Maintenance Option		96P2559	41C9748	\$319
8086/8141/8143/8171/	3 yr onsite 9x5 NBD	5YR onsite 7x24x4 Warranty and Maintenance Option		96P2561	41C9749	\$419
8084/8423/8124/	1 year carryin/depot	1YR onsite 9x5xNBD for machines 1yr carry-in base warranty	YNO1YRE		41C9773	\$99
8084/8423/8124/	1 year carryin/depot	3YR onsite 9x5xNBD for machines 3yr carry-in base warranty	YNO3YRE		41C9774	\$149
8084/8423/8124/	1 year carryin/depot	4YR onsite 9x5xNBD for machines 1yr carry-in base warranty	YNO4YRE		41C9775	\$229
8084/8423/8124/	1 year carryin/depot	5YR onsite 9x5xNBD for machines 1yr carry-in base warranty	YNO5YRE		41C9776	\$299

note: service levels of 9x5x4 and 24x7x4 are to be delivered by IBM Global Services unless prior written approval is granted to a Lenovo service authorized Business Partner

ThinkVision Products

Hardware Types and Models for this PN	Base Warranty	Service Description	HelpWare PN	ServicePac PN	ThinkPlus PN	Web Price
6331/6332/6517/6636/6734/ 6735/6736/6737/6739/9329/ 9419	3 year Rapid Replace	3YR onsite 9x5xNBD Warranty and Maintenance Option	YNMON3O	11K5729	41C9750	\$72
6331/6332/6517/6636/6734/ 6735/6736/6737/6739/9329/ 9419	3 year Rapid Replace	3YR onsite 9x5x4 Warranty and Maintenance Option		11K8190	41C9751	\$83
6331/6332/6517/6636/6734/ 6735/6736/6737/6739/9329/ 9419	3 year Rapid Replace	3YR onsite 24x7x4 Warranty and Maintenance Option		11K5730	41C9752	\$125
TBA	1 year Express	3YR onsite 9x5xNBD Warranty and Maintenance Option		11K5725	41C9753	\$299
TBA	1 year Express	3YR onsite 7x24x4 Warranty and Maintenance Option		11K5726	41C9754	\$499
TBA	1 year Express	3YR onsite 9x5xNBD Warranty and Maintenance Option		11K5727	41C9755	\$549
TBA	1 year Express	3YR onsite 7x24x4 Warranty and Maintenance Option		11K5728	41C9756	\$849

note: service levels of 9x5x4 and 24x7x4 are to be delivered by IBM Global Services unless prior written approval is granted to a Lenovo service authorized Business Partner

Post-Warranty Maintenance Agreement (MA Thinkplus Services)

ThinkCentre						
Hardware Types and Models for this PN	Base Warranty	Service Description	HelpWare PN	ServicePac PN	ThinkPlus PN	Web Price
8084/8085/8086/8141/8143/8171/8427/8423/8124		1 YR onsite 9x5 NBD Maintenance	YNDT340	29R5031	41C9777	\$129
8084/8085/8086/8141/8143/8171/8427/8423/8124		2 YR onsite 9x5 NBD Maintenance	YNDT350	29R5032	41C9778	\$249
8084/8085/8086/8141/8143/8171/8427/8423/8124		1 YR onsite 9x5x4 Maintenance		14R1258	41C9779	\$219
8084/8085/8086/8141/8143/8171/8427/8423/8124		2 YR onsite 9x5x4 Maintenance		14R1259	41C9780	\$379
8084/8085/8086/8141/8143/8171/8427/8423/8124		1 YR onsite 24x7x4 Maintenance		14R1260	41C9781	\$249
8084/8085/8086/8141/8143/8171/8427/8423/8124		2 YR onsite 24x7x4 Maintenance		14R1261	41C9782	\$449
ThinkPads						
Hardware Types and Models for this PN	Base Warranty	Service Description	HelpWare PN	ServicePac PN	ThinkPlus PN	Web Price
1829/1834/1836/1846/2371/2373/2378/2386/2525/2668/2672/2673/2881/2883	1 year EZS	1 YR onsite 9x5xNBD Maintenance		14R1268	41C9783	\$130
1829/1834/1836/1846/2371/2373/2378/2386/2525/2668/2672/2673/2881/2883	1 year EZS	2 YR onsite 9x5xNBD Maintenance		14R1269	41C9784	\$230
1829/1834/1836/1846/2371/2373/2378/2386/2525/2668/2672/2673/2881/2883	1 year EZS	1 YR onsite 9x5x4 Maintenance		14R1270	41C9785	\$245
1829/1834/1836/1846/2371/2373/2378/2386/2525/2668/2672/2673/2881/2883	1 year EZS	2 YR onsite 9x5x4 Maintenance		14R1271	41C9786	\$445
1829/1834/1836/1846/2371/2373/2378/2386/2525/2668/2672/2673/2881/2883	3 years EZS	1 YR onsite 9x5xNBD Maintenance		14R1273	41C9787	\$130
1829/1834/1836/1846/2371/2373/2378/2386/2525/2668/2672/2673/2881/2883	3 years EZS	2 YR onsite 9x5xNBD Maintenance		14R1274	41C9788	\$230
1829/1834/1836/1846/2371/2373/2378/2386/2525/2668/2672/2673/2881/2883	3 years EZS	1 YR onsite 9x5x4 Maintenance		14R1275	41C9789	\$245
1829/1834/1836/1846/2371/2373/2378/2386/2525/2668/2672/2673/2881/2883	3 years EZS	2 YR onsite 9x5x4 Maintenance		14R1276	41C9790	\$445
ThinkVision						
Hardware Types and Models for this PN	Base Warranty	Service Description	HelpWare PN	ServicePac PN	ThinkPlus PN	Web Price
6331/	3 year Rapid Replace	1 YR onsite 9x5xNBD Maintenance		29R5035	41C9791	\$55
6331/	3 year Rapid Replace	2 YR onsite 9x5xNBD Maintenance		29R5036	41C9792	\$100
6331/	3 year Rapid Replace	1 YR onsite 9x5x4 Maintenance		14R1278	41C9793	\$75
6331/	3 year Rapid Replace	2 YR onsite 9x5x4 Maintenance		14R1279	41C9794	\$145
6331/	3 year Rapid Replace	1 YR onsite 24x7x4 Maintenance		14R1280	41C9795	\$85
6331/	3 year Rapid Replace	2 YR onsite 24x7x4 Maintenance		14R1281	41C9796	\$150
6332/6517/6737/6739/9419/9329/	3 year Rapid Replace	1 YR onsite 9x5xNBD Maintenance		29R5037	41C9797	\$105
6332/6517/6737/6739/9419/9329/	3 year Rapid Replace	2 YR onsite 9x5xNBD Maintenance		29R5038	41C9798	\$200
6332/6517/6737/6739/9419/9329/	3 year Rapid Replace	1 YR onsite 9x5x4 Maintenance		14R1283	41C9799	\$150
6332/6517/6737/6739/9419/9329/	3 year Rapid Replace	2 YR onsite 9x5x4 Maintenance		14R1284	41C9800	\$295
6332/6517/6737/6739/9419/9329/	3 year Rapid Replace	1 YR onsite 24x7x4 Maintenance		14R1285	41C9801	\$175
6332/6517/6737/6739/9419/9329/	3 year Rapid Replace	2 YR onsite 24x7x4 Maintenance		14R1286	41C9802	\$335
6735/	3 year Rapid Replace	1 YR onsite 9x5xNBD Maintenance		29R5039	41C9803	\$355
6735/	3 year Rapid Replace	2 YR onsite 9x5xNBD Maintenance		29R5040	41C9804	\$700
6735/	3 year Rapid Replace	1 YR onsite 9x5x4 Maintenance		14R1288	41C9805	\$495
6735/	3 year Rapid Replace	2 YR onsite 9x5x4 Maintenance		14R1289	41C9806	\$895
6735/	3 year Rapid Replace	1 YR onsite 24x7x4 Maintenance		14R1290	41C9807	\$545
6735/	3 year Rapid Replace	2 YR onsite 24x7x4 Maintenance		14R1291	41C9808	\$945
6636/	3 year Rapid Replace	1 YR onsite 9x5xNBD Maintenance		29R5041	41C9809	\$105
6636/	3 year Rapid Replace	2 YR onsite 9x5xNBD Maintenance		29R5042	41C9810	\$200
6636/	3 year Rapid Replace	1 YR onsite 9x5x4 Maintenance		14R1293	41C9811	\$150
6636/	3 year Rapid Replace	2 YR onsite 9x5x4 Maintenance		14R1294	41C9812	\$295

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6636/	3 year Rapid Replace	1 YR onsite 24x7x4 Maintenance		14R1295	41C9813	\$175
6636/	3 year Rapid Replace	2 YR onsite 24x7x4 Maintenance		14R1296	41C9814	\$335
6734/9419/	3 year Rapid Replace	1 YR onsite 9x5xNBD Maintenance		29R5043	41C9815	\$255
6734/9419/	3 year Rapid Replace	2 YR onsite 9x5xNBD Maintenance		29R5044	41C9816	\$500
6734/9419/	3 year Rapid Replace	1 YR onsite 9x5x4 Maintenance		14R1298	41C9817	\$345
6734/9419/	3 year Rapid Replace	2 YR onsite 9x5x4 Maintenance		14R1299	41C9818	\$595
6734/9419/	3 year Rapid Replace	1 YR onsite 24x7x4 Maintenance		14R1300	41C9819	\$445
6734/9419/	3 year Rapid Replace	2 YR onsite 24x7x4 Maintenance		14R1301	41C9820	\$795
6736/	3 year Rapid Replace	1 YR onsite 9x5xNBD Maintenance		29R5045	41C9821	\$355
6736/	3 year Rapid Replace	2 YR onsite 9x5xNBD Maintenance		29R5046	41C9822	\$700
6736/	3 year Rapid Replace	1 YR onsite 9x5x4 Maintenance		14R1303	41C9823	\$495
6736/	3 year Rapid Replace	2 YR onsite 9x5x4 Maintenance		14R1304	41C9824	\$895
6736/	3 year Rapid Replace	1 YR onsite 24x7x4 Maintenance		14R1305	41C9825	\$545
6736/	3 year Rapid Replace	2 YR onsite 24x7x4 Maintenance		14R1306	41C9826	\$945

note: service levels of 9x5x4 and 24x7x4 are to be delivered by IBM Global Services unless prior written approval is granted to a Lenovo service authorized Business Partner