

Paul Anderson/Raleigh/IBM, 7 November 2005

Lightpath LED's

Check the following locations to insure no LightPath diagnostic LED's are lit:

Operator Information Front Panel

Operator Information Inside Panel

Memory Board

PCI-X slot LED's when the board is viewed from inside the box

PCI-X board Power good LED

VRM and CPU LED's on the CPU board when viewed from the front with front bezel removed.

System Code

Check that code levels are at the latest available on the IBM website

(See Common Downloadable Files - x366 Driver Matrix below for website address).

BIOS, BMC, RSA2 (if installed), CPLD, Diagnostics

Check all code readme's because several have co-dependencies across code updates.

System Boards, Options

Confirm that PCI-X board not affected by ECA064 <u>http://www.ibm.com/support/docview.wss?uid=psg1MIGR-60781</u>

Ensure all Options are on ServerProven Hardware Compatibility by checking <u>http://www.ibm.com/servers/eserver/serverproven/compat/us/index.html</u> then click on **xSeries Compatibility**

Operating Systems, Drivers

Ensure Operating Systems by version are on ServerProven NOS Compatibility by checking http://www.ibm.com/servers/eserver/serverproven/compat/us/nos/matrix.shtml

Check for latest drivers at x366 Driver Matrix at: <u>http://www.ibm.com/pc/support/site.wss/document.do?Indocid=MIGR-59142</u>

Common Downloadable Files

Check for common downloadable files at http://www.ibm.com/pc/support/

Select **Driver Matrices** then **Servers** to get to **Software and Device Drivers – Servers**. Then choose one of the following:

• Select **x366** to get to the **Driver Matrix**.

Select Update Xpress, ServerGuide, or ServeRAID

Troubleshooting

Review the xSeries 366, xSeries 460, and xSeries MXE 460 FAQ, Hints and Tips
Refer to the Problem Determination and Service Guide IBM eServer xSeries 366