

# **RCM**

NetBAY Advanced Connectivity Technology Remote Console Manager





#### **INSTRUCTIONS**

This symbol is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.



#### **DANGEROUS VOLTAGE**

This symbol is intended to alert the user to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.



#### **POWER ON**

This symbol indicates the principal on/off switch is in the on position.



#### **POWER OFF**

This symbol indicates the principal on/off switch is in the off position.



#### **PROTECTIVE GROUNDING TERMINAL**

This symbol indicates a terminal which must be connected to earth ground prior to making any other connections to the equipment.

# Safety

Before installing this product, read the Safety Information.

```
قبل تركيب هذا المنتج، يجب قراءة الملاحظات الأمنية
```

Antes de instalar este produto, leia as Informações de Segurança.

在安装本产品之前,请仔细阅读 Safety Information (安全信息)。

安裝本產品之前,請先閱讀「安全資訊」。

Prije instalacije ovog produkta obavezno pročitajte Sigurnosne Upute.

Před instalací tohoto produktu si přečtěte přír učku bezpečnostních instrukcí.

Læs sikkerhedsforskrifterne, før du installerer dette produkt.

Lees voordat u dit product installeert eerst de veiligheidsvoorschriften.

Ennen kuin asennat tämän tuotteen, lue turvaohjeet kohdasta Safety Information.

Avant d'installer ce produit, lisez les consignes de sécurité.

Vor der Installation dieses Produkts die Sicherheitshinweise lesen.

Πριν εγκαταστήσετε το προϊόν αυτό, διαθάστε τις πληροφορίες ασφάλειας (safety information).

לפני שתתקינו מוצר זה, קראו את הוראות הבטיחות.

A termék telepítése előtt olvassa el a Biztonsági előírásokat!

Prima di installare questo prodotto, leggere le Informazioni sulla Sicurezza.

製品の設置の前に、安全情報をお読みください。

본 제품을 설치하기 전에 안전 정보를 읽으십시오.

Пред да се инсталира овој продукт, прочитајте информацијата за безбедност.

Les sikkerhetsinformasjonen (Safety Information) før du installerer dette produktet.

Przed zainstalowaniem tego produktu, należy zapoznać się z książką "Informacje dotyczące bezpieczeństwa" (Safety Information).

Antes de instalar este produto, leia as Informações sobre Segurança.

Перед установкой продукта прочтите инструкции по технике безопасности.

Pred inštaláciou tohto zariadenia si pečítaje Bezpečnostné predpisy.

Pred namestitvijo tega proizvoda preberite Varnostne informacije.

Antes de instalar este producto, lea la información de seguridad.

Läs säkerhetsinformationen innan du installerar den här produkten.

#### Important:

All caution and danger statements in this documentation begin with a number. This number is used to cross reference an English caution or danger statement with translated versions of the caution or danger statement in the IBM NetBAY Rack Safety Information book.

For example, if a caution statement begins with a number 1, translations for that caution statement appear in the *IBM NetBAY Rack Safety Information* book under statement 1.

Be sure to read all caution and danger statements in this documentation before performing the instructions. Read any additional safety information that comes with your server or optional device before you install the device.

#### Statement 4:





#### **DANGER**

Electrical current from power, telephone, and communication cables is hazardous.

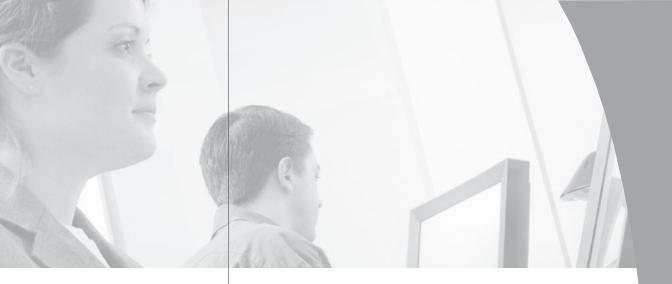
#### To avoid a shock hazard:

- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- Connect all power cords to a properly wired and grounded electrical outlet.
- Connect to properly wired outlets any equipment that will be attached to this product.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following table when installing, moving, or opening covers on this product or attached devices.

#### To Connect: To Disconnect:

- 1. Turn everything OFF.
- 2. First, attach all cables to devices.
- Attach signal cables to connectors.
- 4. Attach power cords to outlet.
- 5. Turn device ON.

- 1. Turn everything OFF.
- First, remove power cords from outlet.
- 3. Remove signal cables from connectors.
- 4. Remove all cables from devices.



# RCM Installer and User Guide

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# Chapter 1: Product Overview

## **Features and Benefits**

The IBM® NetBAY™ Remote Console Manager (RCM) combines analog and digital technology to provide flexible, centralized control of data center servers. This solution delivers a significant reduction of cable volume as well as secure digital access and flexible server management from anywhere at any time.

The RCM consists of a rack mountable keyboard, video and mouse (KVM) switch configurable for analog or digital connectivity. Each RCM has 16 Analog Rack Interface (ARI) ports (for connecting devices) and operates over standard LAN connections. Users can access servers across a 100BaseT Ethernet connection or directly through an analog port on the RCM for analog KVM connectivity and administration. Through the analog port, you can achieve enhanced video quality of up to 1600 x 1280 with an end-to-end cable length of up to 15 meters (50 feet). Digital users can achieve video resolution of up to 1280 x 1024 with a cable length of up to 10 meters (32 feet) between the RCM and the server.



Figure 1.1: RCM Model

# KCO and CCO intelligent cabling

The KVM Conversion Option (KCO) and C2T Conversion Option (CCO) intelligent cables (generically called CO cables) with CAT 5 design dramatically reduces cable clutter, while providing optimal digital display resolution and video settings. The built-in memory of the CO simplifies configuration by assigning and retaining unique server identification codes for each attached server. This integrated intelligence enhances security and prevents unauthorized access to a server through cable manipulation. The CO cable is powered directly from the server and provides Keep Alive functionality even if the RCM is not powered.

## Access via network connection

No special software or drivers are required on the attached computers. Digital users access the RCM and all attached systems via Ethernet from a PC running the IBM NetBAY Virtual Console Software (NetBAY VC). This software resides on the user's PC only. User PCs can be located anywhere a valid network connection exists. The RCM can be configured on a separate network from

your data network, allowing access to your servers even if your applications network is down.

#### Point and click control with NetBAY VC software

The NetBAY VC software is a cross-platform management application that allows you to view and control the RCM and all attached servers. The NetBAY VC software provides secure authentication, data transfers and username/password storage. By utilizing a browser interface for navigation with an intuitive split-screen interface, this software provides you with a single point of access for your entire system. From here, you can manage the RCM, install a new RCM or launch a video session to a system server. Multiple servers can be accessed by one user; each additional computer's video will appear in a separate program window.

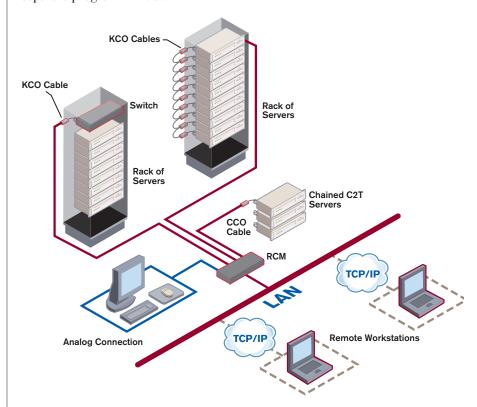


Figure 1.2: Example RCM Configuration

# **Safety Precautions**

#### Statement 4:





#### DANGER

Electrical current from power, telephone, and communication cables is hazardous.

#### To avoid a shock hazard:

- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- Connect all power cords to a properly wired and grounded electrical outlet.
- Connect to properly wired outlets any equipment that will be attached to this product.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following table when installing, moving, or opening covers on this product or attached devices.

	To Connect:		To Disconnect:
1.	Turn everything OFF.	1.	Turn everything OFF.
2.	First, attach all cables to devices.	2.	First, remove power cords from outlet.
3.	Attach signal cables to connectors.	3.	Remove signal cables from connectors.
4.	Attach power cords to outlet.	4.	Remove all cables from devices.
5.	Turn device ON.		

To avoid potential video and/or keyboard problems when using IBM products:

- If the building has 3-phase AC power, ensure that the computer and monitor are on the same phase. For best results, they should be on the same circuit.
- Use only IBM-supplied cable to connect computers and KVM switches. IBM warranties do not apply to damage resulting from user-supplied cable.

To avoid potentially fatal shock hazard and possible damage to equipment, please observe the following precautions:

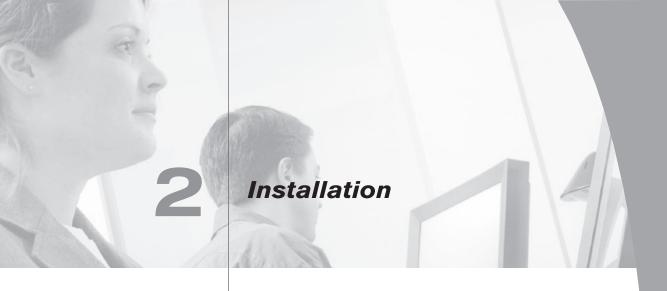
Do not use a 2-wire extension cord in any IBM product configuration.

- Test AC outlets at the computer and monitor for proper polarity and grounding.
- Use only with grounded outlets at both the computer and monitor. When using a backup power supply (UPS), power the computer, the monitor and the RCM off the supply.

NOTE: The AC inlet is the main disconnect.

#### Rack mount safety considerations

- Elevated Ambient Temperature: If installed in a closed rack assembly, the
  operation temperature of the rack environment may be greater than room
  ambient. Use care not to exceed the rated maximum ambient temperature
  of the unit.
- Reduced Air Flow: Installation of the equipment in a rack should be such that the amount of airflow required for safe operation of the equipment is not compromised.
- Mechanical Loading: Mounting of the equipment in the rack should be such that a hazardous condition is not achieved due to uneven mechanical loading.
- Circuit Overloading: Consideration should be given to the connection of the equipment to the supply circuit and the effect that overloading of circuits might have on overcurrent protection and supply wiring. Consider equipment nameplate ratings for maximum current.
- Reliable Earthing: Reliable earthing of rack mounted equipment should be maintained. Pay particular attention to supply connections other than direct connections to the branch circuit (for example, use of power strips).



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# Chapter 2: Installation

The RCM system requires that the NetBAY VC software be installed prior to use. NetBAY VC software allows a user to view and control a server attached to the RCM system, configure and maintain the system and prevent unauthorized access to the RCM via IP connection.

**NOTE:** The analog port does not require the NetBAY VC software for operation. The analog port uses the On-Screen Configuration and Activity Reporting interface (OSCAR) for IBM. For more information, see Chapter 3.

The RCM system uses Ethernet networking infrastructure and TCP/IP protocol to transmit keyboard, video and mouse information between operators and connected computers. Although 10BaseT Ethernet may be used, a dedicated, switched 100BaseT network provides improved performance.

# **Getting Started**

Before installing your RCM, refer to the following list to ensure you have all items that shipped with the RCM as well as other items necessary for proper installation.

#### Supplied with the RCM

- RCM
- Power cord
- 4 packages of terminators (4 per package)
- 1 CAT 5 cable, 1.8 meters (6 feet) in length
- · Rack mounting kit
- RCM Installer and User Guide on CD
- NetBAY VC software Installer and User Guide on CD
- · RCM Quick Installation Guide

#### Additional items needed

- · One KCO cable per attached server or switch
- One CCO cable per attached IBM C2T server chain
- One straight-through serial cable

# Setting up your network

The RCM system uses IP addresses to uniquely identify the RCMs and the computers running NetBAY VC software. The RCM supports both BootP (a subset of DHCP) and static IP addressing. IBM recommends that IP addresses be reserved for each unit and that they remain static while the RCMs are connected to the network.

# **Installing your RCM**

Your RCM ships with rack mounting brackets. Before installing the RCM and other components in the rack cabinet (if not already installed), stabilize the rack in a permanent location. Install your equipment starting at the bottom of the rack cabinet, then work to the top. Avoid uneven loading or overloading of rack cabinets.

#### Statement 4:





#### **DANGER**

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#### To avoid a shock hazard:

- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- Connect all power cords to a properly wired and grounded electrical outlet.
- Connect to properly wired outlets any equipment that will be attached to this product.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following table when installing, moving, or opening covers on this product or attached devices.

#### To Connect:

#### To Disconnect:

- Turn everything OFF.
- 2. First, attach all cables to devices.
- 3. Attach signal cables to connectors.
- 4. Attach power cords to outlet.
- 5. Turn device ON.

- Turn everything OFF.
- 2. First, remove power cords from outlet.
- Remove signal cables from connectors.
- 4. Remove all cables from devices.

#### Vertical installation in the side of a rack cabinet

- Line up the small holes of the L-shaped brackets with the screw holes in the switch.
- 2. With a Philips screwdriver, fasten the mounting brackets to the switch using two 8/32" x 1/2" pan head screws on each side.
- 3. Mount the switch assembly to the rack by matching the long slots on each bracket to an appropriate set of holes on your equipment rack. Next, insert a combination hex head screw through the slots in the bracket and the holes in the side brace. Cap the screw with a hex serrated flange nut and tighten.

**NOTE:** The mounting holes on the upper and lower side braces in a rack side compartment must be between 50.8 cm (20.0 in.) and 57.3 cm (22.6 in.) apart. If your rack cabinet has movable side braces, refer to your rack documentation for information about relocating side braces if they are not already spaced for this installation.

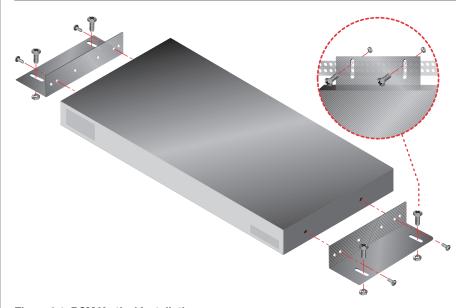


Figure 2.1: RCM Vertical Installation

#### Horizontal installation in the 1U rack mounting space

- 1. Line up the holes in the "long side" of the kit's side brackets with the screw holes in the switch.
- 2. With a Phillips screwdriver, fasten the mounting brackets to the switch using two 8/32" x 1/2" pan head screws on each side.
- 3. Attach the four cage nuts or clip nuts to the rack mounting flange of the rack cabinet so that the nut is positioned on the inside of the rack.
- 4. Mount the switch assembly to the rack cabinet by matching the holes in

the "short side" of each bracket to an appropriate set of matching holes on your rack cabinet. Next, insert the combination hex head screws through the slots in the bracket and the holes in the mounting rail, then into the cage nuts or clip nuts.

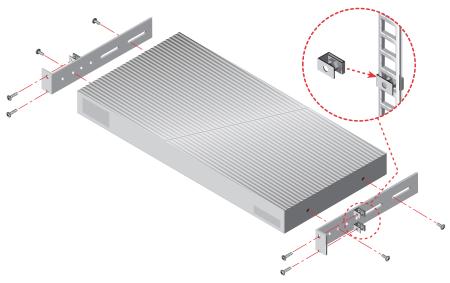


Figure 2.2: RCM Horizontal Installation

# **Cabling the RCM**

Figure 2.3 illustrates one possible configuration for your RCM. Follow the detailed set of procedures following Figure 2.3 to successfully install your RCM.

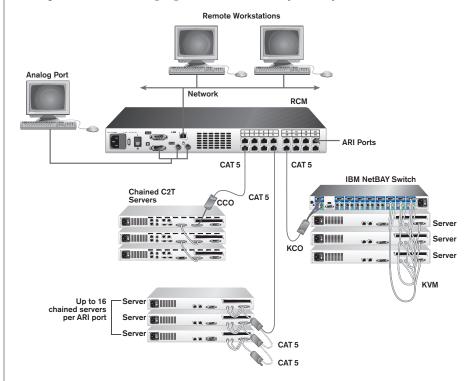


Figure 2.3: Basic RCM Configuration

#### ATTENTION: To reduce the risk of electric shock or damage to your equipment -

- Do not disable the power cord grounding plug. The grounding plug is an important safety feature.
- Plug the power cord into a grounded (earthed) outlet that is easily accessible at all times.
- Disconnect the power from the unit by unplugging the power cord from either the electrical outlet or the unit.

#### Statement 4:





#### **DANGER**

Electrical current from power, telephone, and communication cables is hazardous.

#### To avoid a shock hazard:

- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- Connect all power cords to a properly wired and grounded electrical outlet.
- Connect to properly wired outlets any equipment that will be attached to this product.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following table when installing, moving, or opening covers on this product or attached devices.

#### To Connect:

- 1. Turn everything OFF.
- 2. First, attach all cables to devices.
- 3. Attach signal cables to connectors.
- 4. Attach power cords to outlet.
- 5. Turn device ON.

#### To Disconnect:

- 1. Turn everything OFF.
- 2. First, remove power cords from outlet.
- 3. Remove signal cables from connectors.
- 4. Remove all cables from devices.

#### To install the RCM hardware:

- 1. Connect a terminal or PC running terminal emulation software (such as HyperTerminal) to the configuration port on the back panel of the RCM using a straight-through serial cable. The terminal should be set to 9600 baud, 8 bits, 1 stop bit, no parity and no flow control.
- 2. Plug the supplied power cord into the back of the RCM and then into an appropriate power source.
- 3. When you turn on the power, the Power indicator on the back of the unit will blink for 30 seconds while performing a self-test. Approximately 10 seconds after it stops blinking, press the **Enter** key to access the main menu.

#### To configure the RCM hardware:

1. You will see the Terminal Applications menu with six options. Select option 1, *Network Configuration*.

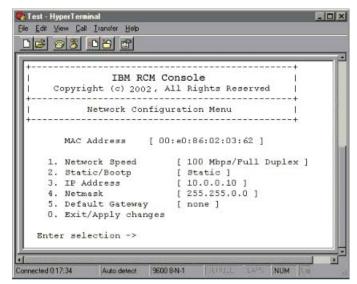


Figure 2.4: Network Configuration Menu

- Select option 1 to set your network speed. When possible, you should set your connection manually without relying on the auto negotiate feature. Once you enter your selection, you will be returned to the Network Configuration menu.
- 5. Select option 2 and specify if you are using a static or BootP IP address. Use a static IP address for ease of configuration. If you are using a BootP address, please configure your BootP server to provide an IP address to the RCM, skip step 4 and continue to the next procedure.
- 4. Select options 3-5 from the Terminal Applications menu, in turn, to finish configuring your RCM for IP address, Netmask and Default Gateway. Once this is completed, type a **Ø** to return to the main menu.

#### To adjust the mouse acceleration:

Before a server can be connected to the RCM, an adjustment to mouse acceleration must be made. Use the default Microsoft® Windows® PS/2 mouse driver for all attached Microsoft Windows systems attached to the RCM.

#### For Microsoft Windows NT® (using default drivers):

- 1. From the desktop, select Start Settings Control Panel Mouse.
- 2. Click on the *Motion* tab.

5. Set the pointer speed to *Slow*. This will also need to be done for any Windows NT user account that will be accessing the Windows NT system through the RCM.

#### For Microsoft Windows 2000/Windows XP:

- 1. From the desktop, select Start Settings Control Panel Mouse.
- 2. Click on the *Motion* tab.
- 3. Set the Acceleration setting to *None* and the speed setting to the default of *50%*.

## To chain servers together using KCO cables:

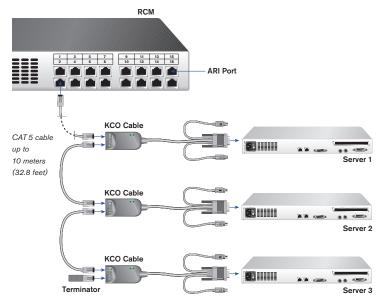


Figure 2.5: Chaining Servers Together with KCO Cables

- 1. Locate the KCO cables and CAT 5 cabling for your RCM.
- 2. Attach one end of the CAT 5 cabling that will run from your KCO to the RCM to the RJ45 connector on the KCO cable.
- 3. Connect the other end of the CAT 5 cable to an ARI port on the back of your RCM.
- 4. Attach the appropriately color-coded cable ends to the keyboard, monitor and mouse ports on the first server you will be connecting to this RCM.
- 5. Attach one end of the CAT 5 cabling that will connect the first two servers to the second RJ45 connector on the KCO cable for Server 1.
- 6. Attach the other end of this cable to the first RJ45 connector of the KCO cable for Server 2.

- 7. Repeat steps 4-6 for all servers needing to be to chained together.
- 8. When you reach the end of the chain, attach a terminator to the second RJ45 connector on the last KCO cable in the chain.

#### To add a legacy KVM switch:

You can add your cascade switches to the RCM system. In a cascaded system, each ARI port will accommodate up to 24 servers, depending on how many servers you can attach to your legacy KVM switch.

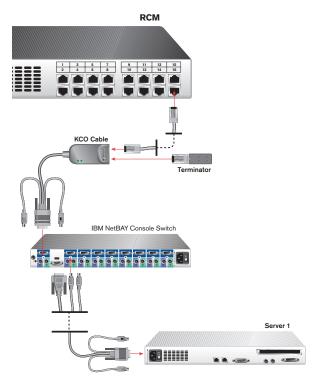


Figure 2.6: RCM Configuration with a Legacy KVM switch

- 1. Mount the KVM switch into your rack cabinet. Locate a length of CAT 5 cabling to connect your RCM to the KCO cable for your switch.
- 2. Attach one end of the CAT 5 cabling to the RJ45 connector on the KCO cable. Attach a terminator to the second RJ45 connector on the KCO.
- 5. Connect the other end of the CAT 5 cable to a port on the back of your RCM.
- 4. Attach the keyboard, monitor and mouse connectors of the KCO cable to a user port on your cascade switch.
- 5. Connect the servers to your cascade switch according to the switch manufacturer's recommendations.

6. Repeat steps 2-5 for all cascade switches needing to be attached to your system.

#### To connect a CCO cable to an IBM C2T server:

- 1. Locate the CCO cables and CAT 5 cabling for your RCM.
- 2. Attach one end of the CAT 5 cabling that will run from your CCO to the RCM to the RJ45 connector on the CCO cable.
- 3. Connect the other end of the CAT 5 cable to an ARI port on the back of your RCM.
- 4. Attach C2T connector from the CCO cable into the appropriate port on the back of your C2T server.

#### To connect the network and turn on your RCM:

- Connect your network cable from the LAN port on the rear of the RCM to your network.
- 2. The components in the RCM system may be turned on in any order. However, since the CO cables are powered by the servers, turn on the servers first and then turn on all attached system for the most efficient startup.

#### To install your NetBAY VC software:

See the NetBAY VC Installer and User Guide that ships with your RCM system.

# Setting up your RCM/NetBAY VC system

The RCM system has an analog port that allows you to attach a monitor and a PS/2 keyboard and mouse to the back of the unit. First, set up your servers at the analog port via OSCAR before proceeding to the NetBAY VC software to finish configuring your system. Proceed to Chapter 3 in this Installer and User Guide for detailed instructions on OSCAR setup and configuration. Once your servers are named, you will want to use a digital station to configure the NetBAY VC software. See the *RCM Quick Installation Guide* for an overview of the hardware and software installation procedure.

3 Analog Port Operation

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# Chapter 3: Analog Port Operation

# **Controlling your System at the Analog Port**

The RCM includes an analog port on the back of the unit that allows you to connect a monitor and a PS/2 keyboard and mouse for direct analog access. The RCM uses OSCAR for IBM, the On-Screen Configuration and Activity Reporting interface, which utilizes intuitive menus to configure your system and select computers.

# **Viewing and Selecting Ports and Servers**

Use the OSCAR Main dialog box to view, configure and control servers in the RCM system. You can view your servers by name, port or by the unique electronic ID number (eID) embedded in each KCO or CCO cable. You will see an OSCAR-generated Name list by default when you first launch OSCAR.

The port column indicates the ARI port to which a server is connected. If you connect a legacy KVM switch to the RCM, the port numbering displays the ARI port first, then the port to which the server is connected. For example, in Figure 3.1, servers 04-03 and 01-02 are connected to switches.

#### To access the Main dialog box:

Press **Print Screen** to launch OSCAR. The Main dialog box appears. -or-

If a password has been assigned, the Password dialog box appears. Type in your password and click *OK*. The Main dialog box appears. For more information, see *Setting console security*.

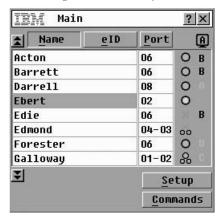


Figure 3.1: Example of Configured Main Dialog Box

**NOTE:** You can also press the **Control** key twice within one second to launch OSCAR. You can use this key sequence in any place you see **Print Screen** throughout this Installer and User Guide.

# Viewing the status of your RCM system

The status of the servers in your system are indicated in the right columns of the Main dialog box. The following table describes the status symbols.

#### **OSCAR Status Symbols**

Symbol	Description
0	KCO or CCO is online.
X	KCO or CCO is offline or is not operating properly.
	Connected switch is online.
8	Connected switch is offline or is not operating properly.
0	KCO or CCO cable is being upgraded.
A	KCO or CCO is being accessed by the indicated user channel.
A	KCO is blocked by the indicated user channel. For instance, in Figure 3.1, user B is viewing Forester, but is blocking access to Acton, Barrett and Edie which are connected to the same KCO chain.

# **Selecting servers**

Use the Main dialog box to select servers. When you select a server, the RCM reconfigures the keyboard and mouse to the proper settings for that server.

#### To select servers:

Double-click the server name, eID or port number.

-or-

If the display order of your server list is by port (*Port* button is depressed), type the port number and press **Enter**.

-or-

If the display order of your server list is by name or eID number (*Name* or *eID* button is depressed), type the first few characters of the name of the server or the eID number to establish it as unique and press **Enter**.

#### To select the previous server:

Press **Print Screen** and then **Backspace**. This key combination toggles you between the previous and current connections.

#### To disengage the user from a server:

Press **Print Screen** and then **Alt+Ø**. This leaves the user in a free state, with no server selected. The status flag on your desktop displays *Free*.

## Soft switching

Soft switching is the ability to switch servers using a hot key sequence. You can soft switch to a server by pressing **Print Screen** and then typing the first few characters of its name or number. If you have a delay time set and you press the key sequences before that time has elapsed, OSCAR will not display.

#### To configure servers for soft switching:

- 1. Press Print Screen to launch OSCAR. The Main dialog box appears.
- 2. Click Setup Menu. The Menu dialog box appears.
- For Screen Delay Time, type the number of seconds of delay desired before the Main dialog box is displayed after **Print Screen** is pressed.
- 4. Click OK.

#### To soft switch to a server:

- 1. To select a server, press **Print Screen**. If the display order of your server list is by port (*Port* button is depressed), type the port number and press **Enter**. -or-
  - If the display order of your server list is by name or eID number (*Name* or *eID* button is depressed), type the first few characters of the name of the server or the eID number to establish it as unique and press **Enter**.
- 2. To switch back to the previous server, press **Print Screen** then **Backspace**.

# **OSCAR** navigation basics

This table describes how to navigate OSCAR using the keyboard and mouse.

This Keystroke	Does This
Print Screen	Opens OSCAR. Press <b>Print Screen</b> twice to send the <b>Print Screen</b> keystroke to the currently selected device.
F1	Opens the Help screen for the current dialog box.
Escape	Closes the current dialog box without saving changes and returns to the previous one. In the Main dialog box, it closes OSCAR and returns to the selected server. In a message box, it closes the pop-up box and returns to the current dialog box.
Alt	Opens dialog boxes, selects or checks options and executes actions when used with underlined or other designated letters.
Alt+X	Closes the current dialog box and returns to the previous one.
Alt+O	Selects the OK button, then returns to the previous dialog box.
Enter	Completes a switch in the Main dialog box and exits OSCAR.
Single-click, Enter	In a text box, it selects the text for editing and enables the <b>Left</b> and <b>Right Arrow</b> keys to move the cursor. Press <b>Enter</b> again to quit the edit mode.

## **OSCAR Navigation Basics (continued)**

This Keystroke	Does This
Print Screen, Backspace	Toggles back to previous selection if no other keystrokes have been typed.
Print Screen, Alt+Ø	Immediately disengages user from a server; no server is selected. Status flag displays $Free$ . (This only applies to the $\varnothing$ on the keyboard and not the keypad.)
Print Screen, Pause	Immediately turns on screen saver mode and prevents access to that particular console, if it is password protected.
Up/Down Arrows	Moves the cursor from line to line in lists.
Right/Left Arrows	Moves the cursor between columns. When editing a text box, these keys move the cursor within the column.
Page Up/Page Down	Pages up and down through Name and Port lists.
Home/End	Moves the cursor to the top or bottom of a list.
Backspace	Erases characters in a text box.
Delete	Deletes current selection in the scan list or characters in a text box.
Shift-Del	Deletes from the current selection to the end of the list when editing a scan list.
Numbers	Type from the keyboard or keypad.
Caps Lock	Disabled. Use the <b>Shift</b> key to change case.

# **Configuring OSCAR**

You can configure your RCM system from the Setup menu within OSCAR. Select the *Names* button when initially setting up your RCM system to identify servers by unique names. Select the other setup features to manage routine tasks for your servers from the OSCAR menu.

## **Setup Features to Manage Routine Tasks for your Servers**

Feature	Purpose			
Menu	Change the server listing between numerically by port or eID number and alphabetically by name.			
	Change the delay time before OSCAR displays after pressing <b>Print Screen</b> .			
Flag	Change display, timing, color or location of the status flag.			
Broadcast	st Set up to simultaneously control multiple servers through keyboard and mouse actions.			
Scan	Set up a custom scan pattern for up to 16 servers.			
Security	Set passwords to restrict server access.			
	Enable the screen saver.			
Devices	Identify the appropriate number of ports on an attached cascade switch.			
Names	Identify servers by unique names.			

#### To access the Setup menu:

- 1. Press **Print Screen** to launch OSCAR. The Main dialog box appears.
- 2. Click *Setup*. The Setup dialog box appears.



Figure 3.2: Setup Dialog Box

## **Assigning server names**

Use the Names dialog box to identify individual servers by name rather than by port number. The Names list is always sorted by port order. Names are stored in the CO cable, so even if you move the cable/server to another ARI port, the name and configuration will be recognized by the RCM.

NOTE: If a server is turned off, its respective CO cable will not appear in the Names list.

## To access the Names dialog box:

- 1. Press **Print Screen**. The Main dialog box will appear.
- 2. Click Setup Names. The Names dialog box appears.



Figure 3.3: Names Dialog Box

NOTE: If the server list changes, the mouse cursor will turn into an hourglass as the list is automatically updated. No mouse or keyboard input will be accepted until the list update is complete.

#### To assign names to servers:

In the Names dialog box, select a server name or port number and click Modify. The Name Modify dialog box appears.



Figure 3.4: Name Modify Dialog Box

- Type a name in the New Name box. Names of servers may be up to 15 characters long. Legal characters include: A-Z, a-z, Ø-9, space and hyphen.
- Click *OK* to transfer the new name to the Names dialog box. Your selection 3. is not saved until you click *OK* in the Names dialog box.
- 4. Repeat steps 1-3 for each server in the system.
- Click *OK* in the Names dialog box to save your changes. -or-Click *X* or press **Escape** to exit the dialog box without saving changes.

# Assigning device types

While the RCM automatically discovers cascade switches attached to your unit, you will need to specify the number of ports on the cascade switch through the Devices dialog box. The RCM recognizes KVM switches. You will see an Sw-8 appear in the Type category. When you select that switch from the list, the Modify button appears, allowing you to assign the appropriate number of ports to it.

#### To access the Devices dialog box:

- Press **Print Screen**. The Main dialog box will appear.
- Click Setup Devices. The Devices dialog box appears.

**NOTE:** The Modify button will only be available if a configurable switch is selected.



Figure 3.5: Devices Dialog Box

When the RCM discovers a cascade switch, you will notice the port numbering change to accommodate each server under that switch. For example, if the switch is connected to port 2, the switch port would be listed as 02 and each server under it would be numbered sequentially 02-01, 02-02 and so on.

#### To assign a device type:

- 1. In the Devices dialog box, select the desired port number.
- 2. Click *Modify*. The Device Modify dialog box appears.

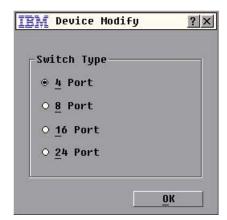


Figure 3.6: Device Modify Dialog Box

- 3. Choose the number of ports supported by your switch and click *OK*.
- 4. Repeat steps 1–3 for each port that needs a device type assigned.
- 5. Click *OK* in the Devices dialog box to save settings.

**NOTE:** Changes made in the Device Modify dialog box are not saved until you click OK in the Devices dialog box.

## Changing the display behavior

Use the Menu dialog box to change the display order of servers and set a Screen Delay Time for OSCAR.

#### To access the Menu dialog box:

- 1. Press **Print Screen** to launch OSCAR. The Main dialog box appears.
- 2. Click Setup Menu in the Main dialog box. The Menu dialog box appears.

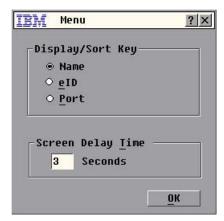


Figure 3.7: Menu Dialog Box

#### To choose the display order of servers in the Main dialog box:

- 1. Select *Name* to display servers alphabetically by name.
  - -or-
  - Select *eID* to display servers numerically by eID number.
  - -or
  - Select *Port* to display servers numerically by port number.
- 2. Click OK.

#### To set a Screen Delay Time for OSCAR:

- 1. Type in the number of seconds ( $\emptyset$ -9) to delay OSCAR display after you press **Print Screen**. Entering  $\emptyset$  will instantly launch OSCAR with no delay.
- 2. Click OK.

Setting a Screen Delay Time allows you to complete a soft switch without OSCAR displaying. To perform a soft switch, see *Soft switching* in this chapter.

# Controlling the status flag

The status flag displays on your desktop and shows the name or eID number of the selected server or the status of the selected port. Use the Flag dialog box

to configure the flag to display by server name or eID number, or to change the flag color, opacity, display time and location on the desktop.

#### **OSCAR Status Flags**

Flag	Description
Darrell	Flag type by name
520255-73F344	Flag type by eID number
Free	Flag indicating that the user has been disconnected from all systems
Darrell 🕠	Flag indicating that Broadcast mode is enabled

#### To access the Flag dialog box:

- 1. Press **Print Screen**. The Main dialog box will appear.
- 2. Click Setup Flag. The Flag dialog box appears.

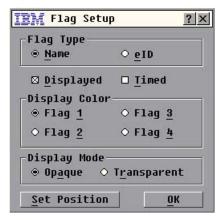


Figure 3.8: Flag Dialog Box

#### To determine how the status flag is displayed:

- 1. Select *Name* or *eID* to determine what information will be displayed.
- 2. Select *Displayed* to show the flag all the time or select *Timed* to display the flag for only five seconds after switching.
- 3. Select a flag color in Display Color.
- 4. In Display mode, select *Opaque* for a solid color flag or select *Transparent* to see the desktop through the flag.
- 5. To position the status flag on the desktop:
  - a. Click Set Position to gain access to the Position Flag screen.
  - b. Left-click on the title bar and drag to the desired location.
  - c. Right-click to return to the Flag dialog box.



Figure 3.9: Position Flag

**NOTE:** Changes made to the flag position are not saved until you click OK in the Flag dialog box.

6. Click *OK* to save settings.

-or-

Click X to exit without saving changes.

### **Setting console security**

OSCAR enables you to set security on your analog port console. You can establish a screen saver mode that engages after your console remains unused for a specified delay time. Once engaged, your console will remain locked until you press any key or move the mouse. You will then need to type in your password to continue.

Use the Security dialog box to lock your console with password protection, set or change your password and enable the screen saver.

**NOTE:** If a password has been previously set, you will have to enter the password before you can access the Security dialog box.

#### To access the Security dialog box:

- 1. Press **Print Screen**. The Main dialog box will appear.
- 2. Click Setup Security. The Security dialog box appears.



Figure 3.10: Security Dialog Box

#### To set or change the password:

- 1. Single-click and press **Enter** or double-click in the New text box.
- 2. Type the new password in the New text box and press **Enter**. Passwords may be up to 12 characters long and are case sensitive. Legal characters are: A-Z, a-z, Ø-9, space and hyphen, in any combination.
- 3. In the Repeat box, type the password again and press **Enter**.
- 4. Click *OK* to just change your password, and then close the dialog box.

#### To password protect your console:

- 1. Set your password as described in the previous procedure.
- 2. Select Enable Screen Saver.
- 3. Type the number of minutes for Inactivity Time (from 1 to 99) to delay activation of password protection and the screen saver feature.
- For Mode, select *Energy* if your monitor is EnergyStar<sup>™</sup> compliant; otherwise select *Screen*.

**ATTENTION:** Monitor damage can result from the use of Energy mode with monitors not compliant with EnergyStar.

- 5. (Optional) Click *Test* to activate the screen saver test which lasts 10 seconds then returns you to the Security dialog box.
- 6. Click OK.

#### To log in to your console:

- 1. Press **Print Screen** to launch OSCAR.
- 2. The Password dialog box appears. Type your password, then click OK.
- 3. The Main dialog box appears if the password was entered properly.

#### To remove password protection from your console:

- 1. From the Main dialog box, click *Setup Security*; the Password dialog box appears. Type your password, and then click *OK*.
- 2. In the Security dialog box, single-click and press **Enter** or double-click in the New box. Leave the box blank. Press **Enter**.
- 3. Single-click and press **Enter** or double-click in the Repeat box. Leave the box blank. Press **Enter**.
- 4. Click *OK* to just eliminate your password.

#### To enable the screen saver mode with no password protection:

1. If your console does not require a password to gain access to the Security dialog box, proceed to step 2.

If your console is password protected, see the previous procedure, then go to step 2.

- 2. Select Enable Screen Saver.
- Type the number of minutes for delay time (from 1–99) to delay activation of the screen saver.
- Choose Energy if your monitor is EnergyStar compliant; otherwise select Screen.

**ATTENTION:** Monitor damage can result from the use of Energy mode with monitors not compliant with EnergyStar.

- 5. (Optional) Click *Test* to activate the screen saver test which lasts 10 seconds then returns you to the Security dialog box.
- 6. Click OK.

**NOTE:** Activation of the screen saver mode disconnects the user from a server; no server is selected. The status flag displays *Free*.

#### To exit the screen saver mode:

Press any key or move your mouse. The Main dialog box appears.

#### To turn off the screen saver:

- 1. In the Security dialog box, clear *Enable Screen Saver*.
- 2. Click OK.

#### To immediately turn on the screen saver:

Press Print Screen, then press Pause.

## **Viewing and Disconnecting Users**

You can view and disconnect users through the User Status dialog box. The user name (U) will always be displayed; however, you can display either the server name or eID number to which a user is connected. If there is no user currently connected to a channel, the user field will be blank and the server field will display *Free*.

#### To view current user connections:

- 1. Press **Print Screen**. The Main dialog box will appear.
- 2. Click *Commands User Status*. The User Status dialog box appears.

#### To disconnect a user:

- 1. Press **Print Screen**. The Main dialog box will appear.
- 2. Click *Commands User Status*. The User Status dialog box appears.

3. Click the letter of a user to disconnect. The *Disconnect* dialog box will appear.

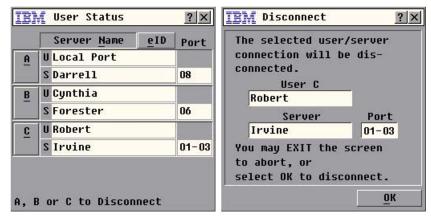


Figure 3.11: User Status Dialog Box

Figure 3.12: Disconnect Dialog Box

4. Click *OK* to disconnect the user and return to the User Status dialog box.

Click X or press **Escape** to exit the dialog box without disconnecting a user.

**NOTE:** If the User Status list has changed since it was last displayed, the mouse cursor will turn into an hourglass as the list is automatically updated. No mouse or keyboard input will be accepted until the list update is complete.

## **Resetting your Keyboard and Mouse**

If your keyboard or mouse locks up, you may be able to re-establish operation of these peripherals by issuing a reset command. The reset command sends a key sequence to the server which causes the mouse and keyboard settings to be sent to the RCM. With communication re-established between the server and the RCM, functionality is restored to the user.

#### To reset the mouse and keyboard values:

- 1. Press **Print Screen**. The Main dialog box will appear.
- 2. Click *Commands Reset PS/2*. A message box displays indicating that the mouse and keyboard have been reset.
- 3. Click *X* to close the message box.

## **Displaying Version Information**

OSCAR enables you to display the RCM, KCO and CCO firmware versions, as well as keyboard and mouse information for the currently selected server.

For optimum performance, keep your firmware current. For more information, see *Appendix A*.

#### To display version information:

- 1. Press **Print Screen**. The Main dialog box will appear.
- 2. Click *Commands Display Versions*. The Version dialog box appears. The top half of the box lists the subsystem versions in the RCM.



Figure 3.13: Version Dialog Box

5. Click *Digital* to view the Digitizer unit firmware versions. The Digital Version dialog box appears. The top section identifies the Digitizer subsystem versions. The center section identifies the current network settings. Click *X* or press **Escape** to return to the Version dialog box.



Figure 3.14: Digital Version Dialog Box

4. Click *CO* to view individual KCO and CCO cable version information. The CO Selection dialog box appears.

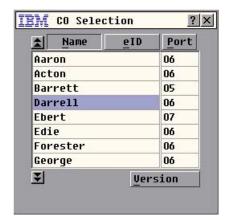


Figure 3.15: CO Selection Dialog Box

5. Select a KCO or CCO cable to view and click the *Version* button. The CO Version dialog box appears. For more information on loading firmware, see *Appendix A*.



Figure 3.16: CO Version Dialog Box

6. Click X to close the Version dialog box.

## **Scanning your System**

In scan mode, the RCM automatically scans from port to port (server to server). You can scan up to 16 servers, specifying which servers to scan and the number of seconds that each server will display. The scanning order is determined by placement of the server in the list. The list is always shown in scanning order. You can, however, choose to display the server's name or eID number by pressing the appropriate button.

NOTE: Scanning is only available to the analog user.

#### To add servers to the scan list:

- 1. Press **Print Screen**. The Main dialog box will appear.
- 2. Click *Setup Scan*. The Scan dialog box appears.



Figure 3.17: Scan Dialog Box

Set the order within the list to add the server. If no servers have been added to the scan list, your cursor will appear in a blank line at the top of the dialog box.

-or-

To add a server to the end of the list, place your cursor in the last server entry and press the **Down Arrow** key.

-or-

To add a server in the midst of an existing list, place your cursor in the line below where you want to insert a new server and press **Insert**.

4. Type the first few characters of a server name or port number to scan. The first matching server will appear in the line.

-or-

To move through the server list, press the following keyboard commands in the Name, Port or Sec column to move through the list of servers available to scan.

- a. Press Alt+Down Arrow to move the cursor down through the list of servers.
- b. Press **Alt+Up Arrow** to move the cursor up through the list of servers.
- c. Press **Alt+Home** to move the cursor to the first server in the list.
- d. Press **Alt+End** to move the cursor to the last server in the list.
- 5. In the Sec column, type the number of seconds (from 1 to 99) of desired delay time before the scan moves to the next server in the sequence.
- 6. Move the cursor to the next line or press the **Down Arrow** and repeat steps 2-5 for each of the remaining servers to be included in the scan pattern.
- 7. Click OK.

#### To remove a server from the scan list:

- 1. In the Scan dialog box, click the server to be removed.
- 2. Press **Delete**.
  - -or-

Press **Shift+Delete** to remove the selected server and all entries below it.

3. Click OK.

#### To start the scan mode:

- 1. Press **Print Screen.** The Main dialog box will appear.
- 2. Click *Commands*. The Command dialog box appears.



Figure 3.18: Command Dialog Box

3. Select *Scan Enable* in the Command dialog box.

#### To cancel scan mode:

1. Select a server if OSCAR is open.

-or-

Move the mouse or press any key on the keyboard if OSCAR is not open. Scanning will stop at the currently selected server. -or-

Press **Print Screen.** The Main dialog box will appear.

- 2. Click *Commands*. The Command dialog box appears.
- 3. Clear Scan Enable.

## **Broadcasting to Servers**

The analog user can simultaneously control more than one server in a system, to ensure that all selected servers receive identical input. You can choose to broadcast keystrokes and/or mouse movements independently.

#### To access the Broadcast dialog box:

- 1. Press **Print Screen**. The Main dialog box will appear.
- 2. Click Setup Broadcast. The Broadcast dialog box appears.

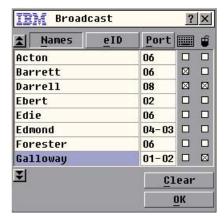


Figure 3.19: Broadcast Dialog Box

**NOTE: Broadcasting Keystrokes -** The keyboard state must be identical for all servers receiving a broadcast to interpret keystrokes identically. Specifically, the **Caps Lock** and **Num Lock** modes must be the same on all keyboards. While the RCM attempts to send keystrokes to the selected servers simultaneously, some servers may inhibit and thereby delay the transmission.

**NOTE:** Broadcasting Mouse Movements - For the mouse to work accurately, all systems must have identical mouse drivers, desktops (such as identically placed icons) and video resolutions. In addition, the mouse must be in exactly the same place on all screens. Because these conditions are extremely difficult to achieve, broadcasting mouse movements to multiple systems may have unpredictable results.

#### To broadcast to selected servers:

 From the Broadcast dialog box, select the mouse and keyboard checkboxes for the servers that are to receive the broadcast commands. -or-

Press the **Up** or **Down Arrow** keys to move the cursor to the target server. Then press **Alt+K** to select the keyboard checkbox and/or **Alt+M** to select the mouse checkbox. Repeat for additional servers.

- 2. Click *OK* to save the settings and return to the Setup dialog box. Click *X* or press **Escape** to return to the Main dialog box.
- 3. Click *Commands*. The Command dialog box appears.
- 4. Click the *Broadcast Enable* checkbox to activate broadcasting.
- 5. From the user station, type the information and/or perform the mouse movements you want to broadcast.

### To turn broadcasting off:

From the Command dialog box, clear the  ${\it Broadcast\ Enable}$  checkbox.



Figure 3.20: Command Dialog Box

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## **Chapter 4: Terminal Operations**

Each individual RCM may be configured at the unit level through the configuration port on the back of the unit. All Terminal commands are accessed through a terminal or PC running terminal emulation software.

### **Configuring the Terminal Menu**

The RCM Terminal Applications menu features five selections: Network Configuration, Firmware Management, Enable Debug Messages, Set/Change Password and Exit.

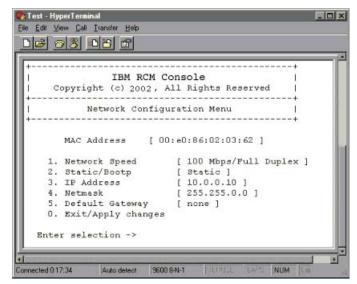


Figure 4.1: Network Configuration Menu

#### To access the Terminal menu:

- Connect a terminal or PC running terminal emulation software (such as HyperTerminal) to the configuration port on the back panel of the RCM using a straight-through serial cable. The terminal should be set to 9600 baud, 8 bits, 1 stop bit, no parity and no flow control. The terminal may be connected at any time, even when the unit is powered.
- 2. Press any key to access the main menu.

#### **Network Configuration**

The RCM is configured for network access through this option. When it is selected, you will have access to the addressing that allows the RCM to be positioned in your network. For more information, see *Installing the RCM* in Chapter 2.

#### **Firmware Management**

This menu option contains the FLASH Download command. The FLASH Download selection allows you to keep your RCM firmware current with upgrades available from IBM. For more information see *Appendix A: FLASH Upgrades*.

#### **Enable Debug Messages**

This menu option allows you to configure the RCM to display messages regarding the status of the RCM. Once you select the level of detail to receive, the RCM will begin to display information on your terminal screen. When you are finished viewing, press any key to exit this mode.

#### **Set/Change Password**

The RCM can be set to a secure mode where the Terminal menu cannot be accessed without first entering a password.

#### To activate security:

- 1. Select the *Set/Change Password* menu option. You will be prompted to with the option to continue. Enter a **Y**.
- 2. Type a password for this RCM and press **Enter**. This password must be a minimum of 5 characters and can be up to a maximum of 12 characters (10 are visible). The password must consist of a combination of alpha and numeric characters.
- You will be prompted to re-type the password. Once you complete this step, security will be active and you will not be able to access RCM terminal operations without the password.

#### To change the password:

- 1. Select the *Set/Change Password* menu option.
- 2. You will be prompted to type the old password and a new one.
- 3. Re-enter the new password to verify.

**IMPORTANT:** This password places your RCM terminal in a secure mode. This password should be guarded like any network password and care should be taken to avoid forgetting or misplacing it. There are no means for recovering a lost password.

#### Exit

This menu selection will return you to the ready prompt.



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## **Appendices**

## **Appendix A: FLASH Upgrades**

## **Upgrading the RCM**

The RCM FLASH upgrade feature allows you to upgrade your unit with the latest firmware available. To perform this update you will need a TFTP server. If you don't already have a TFTP server available, you will find SolarWinds TFTP available on the CD provided.

#### To install SolarWinds TFTP software:

- 1. Copy SolarWinds-TFTP-Server.exe on to your hard drive and execute it. This will install the SolarWinds executable as c:\Program Files\SolarWinds\2001 Standard Edition\TFTP-Server.exe.
- 2. Run TFTP-Server.exe. The IP address of the network card will show in the lower right-hand corner of the pane.
- Select File Configure. The default root directory for file exchange has been created in the install and is called c:\TFTP-Root.
- 4. Under the Security tab, select *Transmit only*.
- Under the Advanced Security menu, enter the IP address of the RCM in both the From and To boxes and select *Add Range*.

Next, you will need to download the latest FLASH firmware from IBM at http://www.ibm.com/pc/support or copy the FLASH upgrade file (.fl file extnesion) from the CD. Save the FLASH upgrade file to the appropriate directory on the TFTP server. Once this is complete, the following steps will upload the new FLASH file.

#### To upload a new FLASH file:

- Connect a terminal or PC running terminal emulation software (such as HyperTerminal) to the configuration port on the back panel of the RCM. The terminal should be set to 9600 baud, 8 bits, 1 stop bit, no parity and no flow control.
- 2. Connect the LAN port on the RCM to an Ethernet hub that is also connected to the PC being used as the TFTP server.
- 3. Launch both the server software and the terminal emulation software.
- 4. Verify that the RCM is turned on. After approximately 40 seconds, the RCM will send out a message, *IBM RCM Ready\_Press any key to continue*. Press any key to access the main menu. The RCM Main menu appears.
- 5. Get the IP address of the TFTP server: If using the SolarWinds TFTP server, it appears in the lower right-hand corner of the server's pane. Otherwise, extract it from the OS tools (may be OS-dependent):
  - a) Right click on Network Neighborhood.
  - b) Select *Properties*.

- c) Select the *Protocols* tab.
- d) Select TCP/IP protocol.
- e) Select Properties and note the IP address.
- 6. Assign the IP address in the RCM, if needed:
  - a) In the hyperterm window, type 1 to select Network Configuration
  - b) Note the RCM's IP address. The first three numbers must be the same as in the server's IP address from step 4 above. The last number must be different. If the RCM's IP address is not correct, change it as follows: Type **3** to select IP address. Then enter the correct address.
  - c) Type **0** to exit the network configuration menu. If you changed the IP address, wait per the directions on the screen.
  - d) Change the RCM's IP address in the TFTP server software to match, if there was a change.
- 7. From the Main menu, type **2** to select Firmware Management. The current version of your firmware displays in the Firmware management screen.
- 8. From the Firmware Management menu, type 1 to select FLASH Download.
- 9. Type the name of the FLASH file and press **Enter**.
- 10. Confirm the TFTP download by typing **y** or **yes** and pressing **Enter**.
- 11. The RCM will verify the file you downloaded is valid. Next you will prompted to confirm the upgrade. Type **y** or **yes** and **Enter**.
- 12. The RCM will begin the FLASH upgrade process. On-screen indicators will display the upgrade process. When the upload is complete, the RCM will reset and upgrade the internal subsystems.

**ATTENTION:** Do not cycle power to the RCM during this process. A loss of power might render the RCM inoperable and require the unit be returned to the factory for repair. Be patient; update can take as long as ten minutes.

13. Once the upgrade is complete, the startup message from step 4 will appear on the terminal screen.

## **Upgrading the KCO and CCO firmware**

The KCO and CCO cables can be upgraded individually or simultaneously. When an upgrade is initiated, you will see a progress bar. As long as an upgrade is in progress, you cannot initiate another.

#### To simultaneously upgrade multiple KCO or CCO cables:

- 1. Press **Print Screen.** The Main dialog box will appear.
- 2. Click *Commands CO Status*. The CO Status dialog box appears.



Figure A.1: CO Status Dialog Box

3. Click one or more types of cables to upgrade. Click *Upgrade*.



Figure A.2: CO Upgrade Dialog Box

4. The CO Upgrade dialog box appears. Click *OK* to initiate the upgrade and return to the CO Status dialog box.

#### To upgrade KCO or CCO firmware individually:

- 1. Press **Print Screen.** The Main dialog box will appear.
- 2. Click Commands Display Versions. The Version dialog box appears.



Figure A.3: Version Dialog Box

3. Click CO to view individual cable version information.

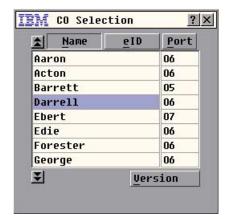


Figure A.4: CO Selection Dialog Box

4. Select a KCO or CCO cable to upgrade and click the *Version* button. The CO Version dialog box appears.



Figure A.5: CO Version Dialog Box

5. Click the *Load Firmware* button. The Load dialog box appears.

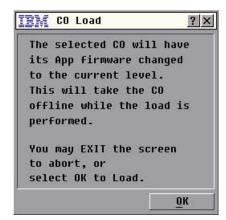


Figure A.6: CO Load Dialog Box

6. Click *OK* to initiate the upgrade and return to the Status dialog box.

## **Appendix B: Technical Specifications**

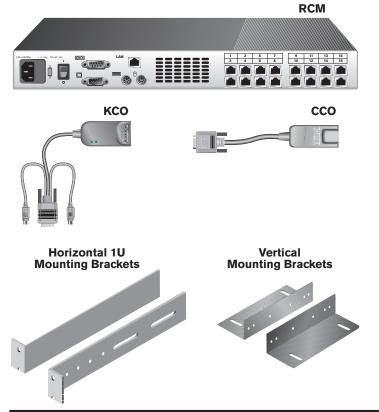
Server Ports	
Number	16
Types	KCO, CCO, UCO and PS/2 intelligent cables
Connectors	RJ45
Sync Types	Separate horizontal and vertical
Plug and Play	DDC2B
Video Resolution	Analog Port Maximum 1600 x 1280 @ 75 Hz Digital Port Maximum 1280 x 1024 @ 75 Hz
Configuration Port	
Number	1
Туре	Serial RS232
Connector	DB9 Female
Network Connection	
Number	1
Туре	Ethernet: IEEE 802.3, 10BaseT, Fast Ethernet: IEEE 802.3U, 100BaseT
Connector	RJ45
Analog Port	
Number	1
Туре	PS/2 and VGA
Connectors	PS/2 MiniDIN and 15 pin D
Dimensions	
Dimensions (HxWxD)	4.45 x 43.18 x 27.94 cm 1U form factor (1.75 x 17.00 x 11.00 in)
Weight	3.6 kg (8 lb) without cables
Heat Dissipation	92 BTU/Hr
Airflow	8 cfm
Power Consumption	25 W
AC-input power	40 W maximum
AC-input voltage rating	100 to 240 VAC Autosensing
AC-input current rating	1A
AC-input cable	18 AWG three-wire cable, with a three lead IEC-320 receptacle on the power supply end and a country or region dependent plug on the power resource end
AC-frequency	50/60 Hz
Temperature	10° to 50° Celsius (50° to 122° Fahrenheit) operation -20° to 60° Celsius (-4° to 140° Fahrenheit) nonoperations.
Humidity	20 to 80% noncondensing operating 5 to 95% noncondensing nonoperating
Agency Approvals	

## **Appendix C: Hardware maintenance information**

This chapter contains information about IBM field replaceable unit (FRU) availability for the RCM. Troubleshooting and servicing of complex problems should be performed only by trained service personnel.

#### Field replaceable unit part numbers

IBM FRU part numbers are subject to change without notice. This section contains a listing of the FRU part numbers available at the time this document was published.



FRU Part #	Description
P/N: 32P1653	NetBAY 16 Port Remote Console Manager (RCM) FRU
P/N: 32P1646	C2T Conversion Option (CCO) FRU
P/N: 32P1645	KVM Conversion Option (KCO, short)(250mm) FRU
P/N: 32P1654	KVM Conversion Option (KCO, long)(1.5M) FRU
P/N: 32P1711	Miscellaneous FRU Parts Kit

## **Appendix D: Notices**

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CD-ROM drive speeds list the variable read rate. Actual speeds vary and are often less than the maximum possible.

When referring to processor storage, real and virtual storage, or channel volume, KB stands for approximately 1000 bytes, MB stands for approximately 1 000 000 bytes, and GB stands for approximately 1 000 000 000 bytes.

When referring to hard disk drive capacity or communications volume, MB stands for 1 000 000 bytes, and GB stands for 1 000 000 bytes. Total user-accessible capacity may vary depending on operating environments.

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Maximum memory may require replacement of the standard memory with an optional memory module.

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This Class A digital apparatus complies with Canadian ICES-003.

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#### Australia and New Zealand Class A statement

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## **United Kingdom telecommunications safety requirement**

#### **Notice to Customers**

This apparatus is approved under approval number NS/G/1234/J/100003 for indirect connection to public telecommunication systems in the United Kingdom.

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