IBM S2 25U Standard Rack and IBM S2 42U Standard and Expansion Racks



# **Installation Guide**

IBM S2 25U Standard Rack and IBM S2 42U Standard and Expansion Racks



# **Installation Guide**

Note:	Before using this Limited Warranty	information and Z125-4753-07 1	the product 1/2002," on p	it supports, page 35 and	read the ger d Appendix C	neral informati C, "Notices," o	on in Appendix B n page 53.	, "IBM Statement of

# Contents

Sarety	\
Chapter 1. Introduction	1
Chapter 2. Installing a rack	
Installing the front stabilizer bracket	
Removing and installing side panels	
Removing and installing rack doors	
Removing and installing a front door	
Removing and installing rear doors	
Reversing a front door	
Replacing a door latch	
Attaching S2 42U racks in a suite	. 16
Chapter 3. Installing optional devices.	. 17
Installation guidelines	. 17
Installing devices on the rack-mounting flanges	
Installing threaded rails	
Installing cage nuts	
Installing devices vertically in the rack	. 21
Chapter 4. Managing cables	. 23
Cable-routing brackets	
Using the cable-access bar in the bottom of the rack	
Using the cable-access opening in the top of the S2 25U rack	
Using the cable-access opening in the top of the S2 42U racks	. 27
Chapter 5. Moving a rack	. 29
Chapter 6. Parts listing (S2 25U Standard Rack and S2 42U Standard and	
Expansion Racks)	
IBM S2 25U Standard Rack	
IBM S2 42U Standard and Expansion Racks	. 32
Appendix A. Getting help and technical assistance	33
Before you call	
Using the documentation	
Getting help and information from the World Wide Web	
Software service and support	. 34
Hardware service and support	. 34
Appendix B. IBM Statement of Limited Warranty Z125-4753-07 11/2002	. 35
Part 1 - General Terms	
Part 2 - Country-unique Terms	. 38
Part 3 - Warranty Information	
Annendix C. Netices	. 53
Appendix C. Notices	. 50
Trademarks	. 50
Important notes	. 54
Important notes	. 55
Electronic emission notices	. 50
	. 55

Industry Canada Class A emission compliance statement							55
Australia and New Zealand Class A statement							55
United Kingdom telecommunications safety requirement.							56
European Union EMC Directive conformance statement.							56
Taiwanese Class A warning statement							56
Chinese Class A warning statement							56
Japanese Voluntary Control Council for Interference (VCC	(1:	sta	ter	ner	nt		57

## **Safety**

Before installing this product, read the Safety Information.

قبل تركيب هذا المنتج، يجب قراءة الملاحظات الأمنية

Antes de instalar este produto, leia as Informações de Segurança.

在安装本产品之前,请仔细阅读 Safety Information (安全信息)。

安裝本產品之前,請先閱讀「安全資訊」。

Prije instalacije ovog produkta obavezno pročitajte Sigurnosne Upute.

Před instalací tohoto produktu si přečtěte příručku bezpečnostních instrukcí.

Læs sikkerhedsforskrifterne, før du installerer dette produkt.

Lees voordat u dit product installeert eerst de veiligheidsvoorschriften.

Ennen kuin asennat tämän tuotteen, lue turvaohjeet kohdasta Safety Information.

Avant d'installer ce produit, lisez les consignes de sécurité.

Vor der Installation dieses Produkts die Sicherheitshinweise lesen.

Πριν εγκαταστήσετε το προϊόν αυτό, διαβάστε τις πληροφορίες ασφάλειας (safety information).

לפני שתתקינו מוצר זה, קראו את הוראות הבטיחות.

A termék telepítése előtt olvassa el a Biztonsági előírásokat!

Prima di installare questo prodotto, leggere le Informazioni sulla Sicurezza.

製品の設置の前に、安全情報をお読みください。

본 제품을 설치하기 전에 안전 정보를 읽으십시오.

Пред да се инсталира овој продукт, прочитајте информацијата за безбедност.

Les sikkerhetsinformasjonen (Safety Information) før du installerer dette produktet.

Przed zainstalowaniem tego produktu, należy zapoznać się z książką "Informacje dotyczące bezpieczeństwa" (Safety Information).

Antes de instalar este produto, leia as Informações sobre Segurança.

Перед установкой продукта прочтите инструкции по технике безопасности.

Pred inštaláciou tohto zariadenia si pečítaje Bezpečnostné predpisy.

Pred namestitvijo tega proizvoda preberite Varnostne informacije.

Antes de instalar este producto, lea la información de seguridad.

Läs säkerhetsinformationen innan du installerar den här produkten.

Important: All caution and danger statements in this documentation begin with a number. This number is used to cross reference an English caution or danger statement with translated versions of the caution or danger statement in the IBM NetBAY Rack Safety Information book.

> For example, if a caution statement begins with a number 1, translations for that caution statement appear in the IBM NetBAY Rack Safety Information book under statement 1.

Be sure to read all caution and danger statements in this documentation before performing the instructions. Read any additional safety information that comes with your server or optional device before you install the device.

#### Statement 1:



### **CAUTION:**

To ensure safety, all configurations of the rack cabinet must be certified by a nationally recognized testing laboratory in order to verify compliance with country-specific safety regulations. This process ensures that the end product remains safe for the operator and service personnel under normal and forseeable misuse conditions.

### Statement 2:



### DANGER

- · Always lower the leveling pads on the rack cabinet.
- · Always install stabilizer brackets on the rack cabinet.
- Always install servers and optional devices starting from the bottom of the rack cabinet.
- Always install the heaviest devices in the bottom of the rack cabinet.

#### Statement 3:



### **DANGER**

- · Do not extend more than one sliding device at a time.
- The maximum allowable weight for devices on slide rails is 80 kg (176 lb). Do not install sliding devices that exceed this weight.

### Statement 4:





#### **DANGER**

Electrical current from power, telephone, and communication cables is hazardous.

### To avoid a shock hazard:

- · Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- · Connect all power cords to a properly wired and grounded electrical outlet.
- · Connect to properly wired outlets any equipment that will be attached to this product.
- · When possible, use one hand only to connect or disconnect signal
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- · Connect and disconnect cables as described in the following table when installing, moving, or opening covers on this product or attached devices.

### To Connect:

- 1. Turn everything OFF.
- 2. First, attach all cables to devices.
- 3. Attach signal cables to connectors.
- 4. Attach power cords to outlet.
- 5. Turn device ON.

### To Disconnect:

- 1. Turn everything OFF.
- 2. First, remove power cords from outlet.
- 3. Remove signal cables from connectors.
- 4. Remove all cables from devices.

#### Statement 5:









≥ 32 kg (70.5 lb)



≥ 55 kg (121.2 lb)

### **CAUTION:**

Use safe practices when lifting.

### Statement 6:



### **CAUTION:**

Do not place any object on top of a rack-mounted device unless that rack-mounted device is intended for use as a shelf.

### Statement 8:





### **DANGER**

- Plug power cords from devices in the rack cabinet into electrical outlets that are located near the rack cabinet and are easily accessible.
- Each rack cabinet might have more than one power cord. Be sure to disconnect all power cords in the rack cabinet before servicing any device in the rack cabinet.
- Install an emergency-power-off switch if more than one power device (power distribution unit or uninterruptible power supply) is installed in the same rack cabinet.
- · Connect all devices installed in a rack cabinet to power devices installed in the same rack cabinet. Do not plug a power cord from a device installed in one rack cabinet into a power device installed in a different rack cabinet.

#### Statement 11:



### **CAUTION:**

Removing components from the upper positions in the rack cabinet improves rack stability during relocation. Follow these general guidelines whenever you relocate a populated rack cabinet within a room or building:

- Reduce the weight of the rack cabinet by removing equipment starting at the top of the rack cabinet. When possible, restore the rack cabinet to the configuration of the rack cabinet as you received it. If this configuration is not known, you must do the following:
  - Remove all devices in the 22U position and above.
  - Ensure that the heaviest devices are installed in the bottom of the rack cabinet.
  - Ensure that there are no empty U-levels between devices installed in the rack cabinet below the 22U level.
- If the rack cabinet you are relocating is part of a suite of rack cabinets, detach the rack cabinet from the suite.
- · Inspect the route that you plan to take to eliminate potential hazards.
- Verify that the route that you choose can support the weight of the loaded rack cabinet. Refer to the documentation that comes with your rack cabinet for the weight of a loaded rack cabinet.
- Verify that all door openings are at least 760 x 2083 mm (30 x 82 in.)
- Ensure that all devices, shelves, drawers, doors, and cables are secure.
- Ensure that the four leveling pads are raised to their highest position.
- Ensure that there is no stabilizer bracket installed on the rack cabinet.
- Do not use a ramp inclined at more than ten degrees.
- Once the rack cabinet is in the new location, do the following:
  - Lower the four leveling pads.
  - Install stabilizer brackets on the rack cabinet.
  - If you removed any devices from the rack cabinet, repopulate the rack cabinet from the lowest position to the highest position.

If a long distance relocation is required, restore the rack cabinet to the configuration of the rack cabinet as you received it. Pack the rack cabinet in the original packaging material, or equivalent. Also, lower the leveling pads to raise the casters off of the pallet and strap the rack cabinet to the pallet.

# **Chapter 1. Introduction**

This document contains general installation instructions for the IBM® S2 25U Standard Rack, IBM S2 42U Standard Rack, and IBM S2 42U Expansion Rack. Always read the documentation that comes with your server or optional device for detailed installation instructions. Figure 1 shows an overview of how to install the rack.

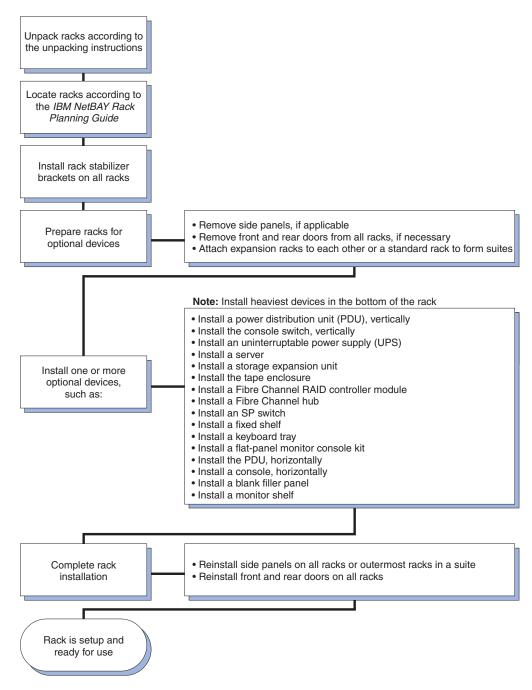


Figure 1. Installing the rack and devices overview

Note: The illustrations in this document might differ slightly from your hardware.

Your rack documentation might be updated occasionally to include information about new features, a translated version of the documentation might be available in your language, or technical updates might be available to provide additional information that is not included in your rack documentation. These updates are available from the IBM Web site. Complete the following steps to check for updated documentation and technical updates:

- 1. Go to http://www.ibm.com/pc/support/.
- 2. In the Learn section, click Online publications.
- 3. On the "Online publications" page, in the **Brand** field, select **Servers**.
- 4. In the Family field, select Rack/Storage Enclosures.
- 5. Click Continue.

# Chapter 2. Installing a rack

The IBM S2 25U Standard Rack is a 25-U-high rack, and the IBM S2 42U Standard and Expansion Racks are 42-U-high racks. The S2 25U standard and S2 42U standard racks come with side panels installed. The S2 42U expansion rack does not come with side panels but includes the required hardware for building a suite of racks. You will need one standard rack per suite.

The racks conform to the Electronic Industries Association (EIA) standard EIA-310-D Cabinets, Racks, Panels, and Associated Equipment (1992).

### Statement 1:



### **CAUTION:**

To ensure safety, all configurations of the rack cabinet must be certified by a nationally recognized testing laboratory in order to verify compliance with country-specific safety regulations. This process ensures that the end product remains safe for the operator and service personnel under normal and forseeable misuse conditions.

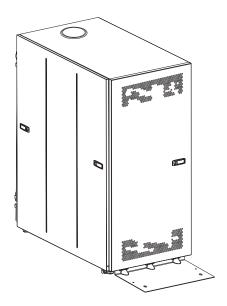


Figure 2. IBM S2 25U Standard Rack

<sup>1.</sup> One U is equal to 4.45 cm (1.75 in.)

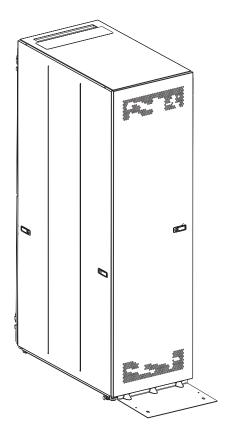


Figure 3. IBM S2 42U Standard Rack

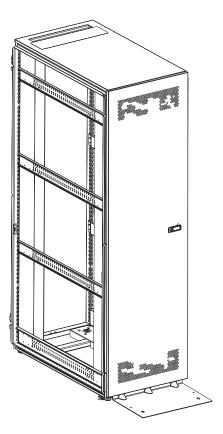


Figure 4. IBM S2 42U Expansion Rack without side panels

### Installing the front stabilizer bracket

See the unpacking instructions that come with the rack for information about how to unpack and locate the rack; then, lower the rack-leveling pads and install the front stabilizer bracket for added stability.

### Statement 2:



### **DANGER**

- · Always lower the leveling pads on the rack cabinet.
- · Always install stabilizer brackets on the rack cabinet.
- Always install servers and optional devices starting from the bottom of the rack cabinet.
- · Always install the heaviest devices in the bottom of the rack cabinet.

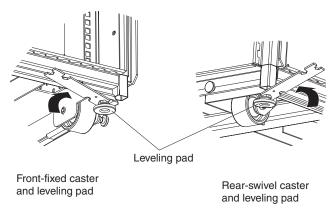


Figure 5. Lowering the leveling pads

Complete the following steps to lower the leveling pads and install the front stabilizer bracket:

 Use the smaller end of the open-end wrench that comes with the hardware kit to lower each of the four leveling pads just enough so that they touch the floor. The rack casters support the weight of the rack. The pads prevent the rack from rolling. 2. Hand tighten the thumbscrews on the front-fixed casters.

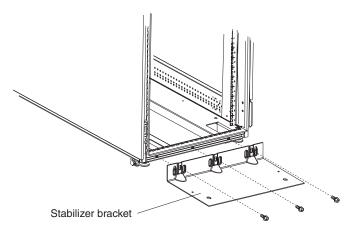


Figure 6. Installing the front stabilizer bracket

3. Attach the front stabilizer bracket to the front of the rack with the screws and hex wrench that come with the hardware kit.





#### DANGER:

All stand-alone rack configurations must be equipped with anti-tip plates on both sides and bolted to the floor surface.

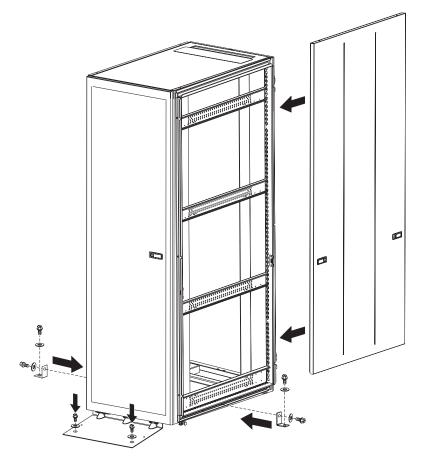


Figure 7. Installing the side stabilizer brackets

- 4. If this is a stand-alone rack that will be loaded with less than 150 lbs of equipment, remove the side covers. Attach the side stabilizer brackets, that secured the rack to the pallet during shipping, using the same M8x40 hex bolt and washer, to the center cage nut on the side of the rack.
- 5. Bolt the rack to the floor through the holes in the front and side stabilizer brackets and reinstall the side panels.

### Removing and installing side panels

The S2 standard racks come with side panels installed. Remove the side panels from a rack before you install or remove optional devices.

Complete the following steps to remove the side panels from an S2 standard rack.

**Note:** The illustrations in this procedure show the removal of a side panel from an S2 25U standard rack. The same procedure applies to an S2 42U standard rack.

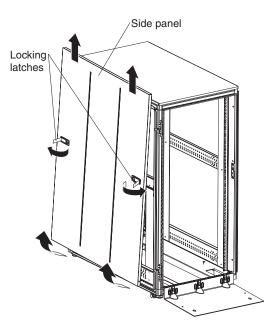


Figure 8. Removing a side panel

- 1. Unlock the side panels; then, press both locking latches to release them.
- 2. Tilt the bottom of the side panel slightly toward you; then, lift the side panel away from the ridge on the top of the rack.
- 3. Repeat this procedure to remove both side panels.

Reverse this procedure to install the side panels. Press both locking latches into the locked position to secure the side panel to the rack.

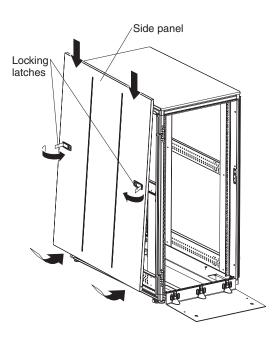


Figure 9. Installing a side panel

### Removing and installing rack doors

All S2 racks come with front and rear doors installed. Remove the rack doors when installing and removing options in the rack, if part of the rack is obstructed by the door as you install the optional device.

### Removing and installing a front door

Complete the following steps to remove a front door from the rack.

Note: The illustration in this procedure shows the removal of a front door from an S2 42U standard or expansion rack. The same procedure applies to the S2 25U standard rack.

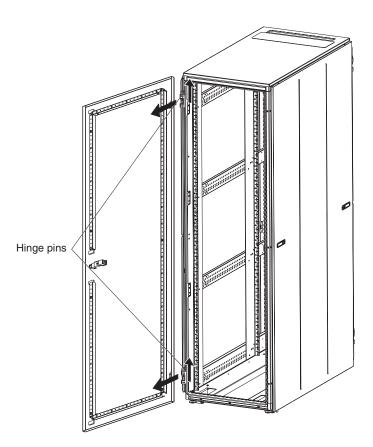


Figure 10. Removing a front door

- 1. Unlock and open the door.
- 2. Holding the door firmly with one hand, lift both hinge pins until they lock in the open position. This releases the door from the hinges.
- 3. Grasp the door firmly with both hands and pull it away from the hinges; then, set the door aside.

Complete the following steps to install a front door on the rack:

- 1. Grasp the door firmly with both hands and align the door to the hinge pins. Slide the door onto the hinges.
- 2. Holding the door with one hand, push the hinge pins down to the closed position.

### Removing and installing rear doors

Complete the following steps to remove the rear doors from the rack.

**Note:** The illustration in this procedure shows the removal of the rear doors from an S2 42U standard or expansion rack. The same procedure applies to removal of the rear doors from an S2 25U standard rack.

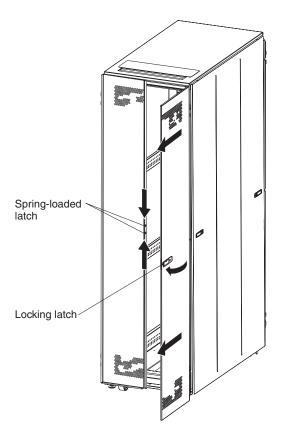


Figure 11. Opening and removing the rear doors

- 1. Unlock and open the right-side door.
- 2. Hold the door firmly with one hand; then, lift both hinge pins on the inside of the door until they lock in the open position. This releases the door from the hinges.
- 3. Grasp the door firmly with both hands and pull it away from the hinges; then, set the door aside.
- 4. Open the left-side door by squeezing the blue handles on the spring-loaded latch and pulling the door open.
- 5. Hold the left-side door firmly with one hand; then, lift both hinge pins on the inside of the door until they lock in the open position. This releases the door from the hinges.
- 6. Grasp the door firmly with both hands and pull it away from the hinges; then, set the door aside.

Reverse this procedure to install the rear doors on the rack. Make sure that the door with the spring-loaded latch is installed on the left side.

### Reversing a front door

Complete the following steps to reverse a front door on a rack so that it opens in the opposite direction.

**Note:** The illustrations in this procedure show an S2 42U standard or expansion rack. The same procedure applies to an S2 25U standard rack.

 Remove the door according to "Removing and installing a front door" on page 10

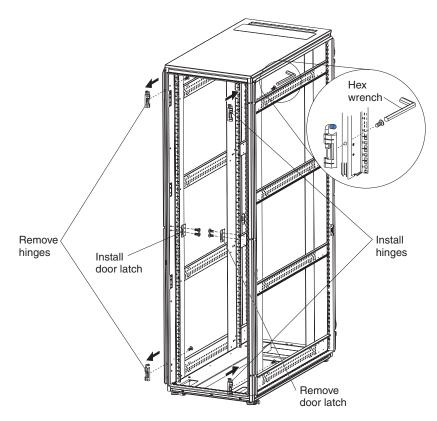


Figure 12. Moving the door hinges and front door latch

2. Use a hex wrench to remove the top and bottom hinges from the rack; then, install the hinges on the other side of the rack.

**Note:** There are extra screws in the hardware kit in case you drop one into the rack channel.

3. Remove the front door latch and attach it to the other side of the rack.

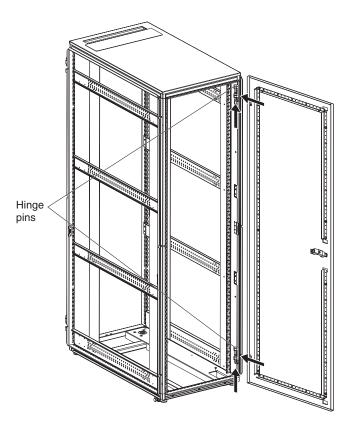


Figure 13. Rotating and installing the door

4. Carefully rotate the door  $180^{\circ}$ ; then, install the door on the other side of the rack.

5. Remove the IBM logo from the bottom of the door; then, snap it into place near the top of the perforated section of the door.

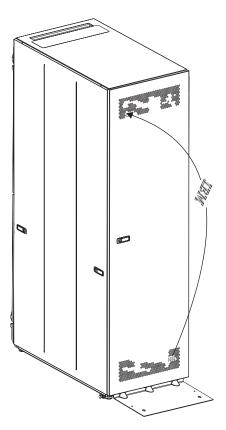


Figure 14. Moving the IBM logo

# Replacing a door latch

Complete the following steps to replace a door latch on a front door, rear door, or side panel of a rack.

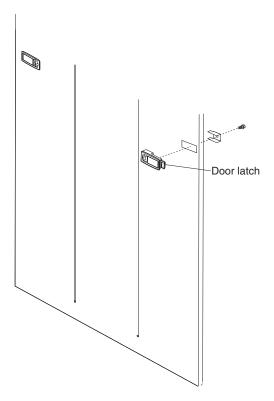


Figure 15. Replacing a door latch

- 1. Use a screwdriver to remove the screw from the inside of the door or side panel as shown in the illustration.
- 2. Install the new door latch on the door or side panel.

### Attaching S2 42U racks in a suite

Expansion racks come with all the hardware required for you to attach racks together and form a suite. A box wrench, hex wrench, and screws are provided with the expansion-rack hardware kit. You need one S2 42U standard rack to form a suite. You do not have to remove the doors to attach the racks together. Complete the following steps to attach racks together in a suite.

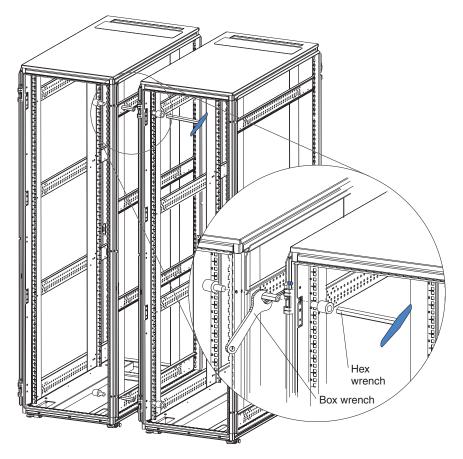


Figure 16. Attaching S2 42U standard and expansion racks to each other to form a suite

- 1. Apply the strip of gasket that comes with the hardware kit to the outside, front and rear vertical edges of the expansion rack to prevent the two racks from rubbing against each other.
- 2. Insert an attachment pin that comes with the expansion rack through the top slot on the front of the standard and expansion racks as shown in Figure 16. The slot is located behind the top hinge.
- 3. Hold the attachment pin in place with the box wrench and use the hex wrench to tighten a screw on each side of the attachment pin.
- 4. Install a second attachment pin in the slot near the bottom hinge of the rack.
- 5. Hold the attachment pin in place with the box wrench and use the hex wrench to tighten a screw on each side of the attachment pin.
- 6. Repeat this procedure to attach the back of the racks together with two attachment pins.

Repeat this procedure to attach additional expansion racks to the suite.

# Chapter 3. Installing optional devices

There are many servers and optional devices that you can install in the S2 25U standard rack or S2 42U standard and expansion racks. Always read the documentation that comes with your server or optional device for detailed installation instructions.

### Installation guidelines

When you install optional devices in the rack, follow these safety guidelines.

### Statement 2:



### **DANGER**

- · Always lower the leveling pads on the rack cabinet.
- Always install stabilizer brackets on the rack cabinet.
- Always install servers and optional devices starting from the bottom of the rack cabinet.
- Always install the heaviest devices in the bottom of the rack cabinet.

### Statement 3:



### **DANGER**

- · Do not extend more than one sliding device at a time.
- The maximum allowable weight for devices on slide rails is 80 kg (176 lb). Do not install sliding devices that exceed this weight.

### Statement 4:





### **DANGER**

Electrical current from power, telephone, and communication cables is hazardous.

### To avoid a shock hazard:

- · Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical
- Connect all power cords to a properly wired and grounded electrical outlet.
- · Connect to properly wired outlets any equipment that will be attached to this product.
- · When possible, use one hand only to connect or disconnect signal cables.
- · Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following table when installing, moving, or opening covers on this product or attached devices.

### To Connect:

- 1. Turn everything OFF.
- 2. First, attach all cables to devices.
- 3. Attach signal cables to connectors.
- 4. Attach power cords to outlet.
- 5. Turn device ON.

### To Disconnect:

- 1. Turn everything OFF.
- 2. First, remove power cords from outlet.
- 3. Remove signal cables from connectors.
- 4. Remove all cables from devices.

### Statement 5:









≥ 32 kg (70.5 lb)



≥ 55 kg (121.2 lb)

### **CAUTION:**

Use safe practices when lifting.

### Statement 6:



#### CAUTION:

Do not place any object on top of a rack-mounted device unless that rack-mounted device is intended for use as a shelf.

Always install the heaviest devices in the bottom of the rack. A rack configurator tool is available at http://www.ibm.com/pc/us/eserver/xseries/library/configtools to assist you with determining where to install optional devices in the rack.

For information about optional, compatible devices that you can install in your rack, go to the ServerProven® Web site at http://www.ibm.com/pc/compat/.

### Installing devices on the rack-mounting flanges

When you install optional devices in the rack, secure the device or the rails for that device on rack-mounting flanges. Some devices come with threaded holes on the rail-mounting flange. Other devices require that you use cage nuts to install them in the rack.

### Installing threaded rails

You must install devices that have threaded holes or device rails that have threaded holes on the rail-mounting flange on the inside of the rack-mounting flanges. See the device documentation for detailed information about how to use threaded rails.

### Installing cage nuts

You must use cage nuts for all optional devices that do not have threaded holes. The rack comes with a supply of cage nuts, and devices that require them come with cage nuts. Cage nuts are installed on the inside of the rack-mounting flanges with either the cage-nut-insertion tool or a flat-blade screwdriver. The cage-nut-insertion tool comes with the rack and some optional devices.

### Using the cage-nut-insertion tool

Complete the following steps to install a cage nut with the cage-nut-insertion tool.

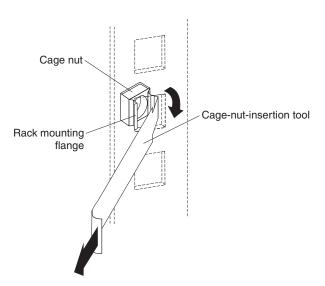


Figure 17. Installing cage nuts with the cage-nut-insertion tool

- 1. Determine the hole in which you want to install the cage nut.
- 2. From the inside of the rack mounting flange, insert one edge of the cage nut into the hole.
- 3. Push the tool through the hole and hook the other edge of the cage nut.
- 4. Pull the tool and the cage nut back through the hole to complete the installation of the cage nut.

### Using a flat-blade screwdriver

Complete the following steps to install a cage nut with a flat-blade screwdriver.

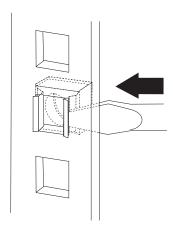


Figure 18. Installing cage nuts with a flat-blade screwdriver

- 1. Determine the hole in which you want to install the cage nut.
- 2. Hold the cage nut in one hand and compress the cage-nut clip with a flat-blade screwdriver.
- 3. With the clip compressed, push the edge of the cage nut fully into the hole from the inside of the rack-mounting flange.
- 4. Release the screwdriver pressure on the clip to lock the cage nut into place.

### Installing devices vertically in the rack

The S2 racks come with space on the sides that can be used to vertically mount power distribution units (PDUs) and console switches. The S2 25U standard rack comes with two locations, one on each side of the rack, and the S2 42U racks come with 6 locations, three on each side of the rack. See the documentation that comes with your PDU or console switch for detailed instructions for installing the device vertically in a rack.

## **Chapter 4. Managing cables**

Always read the instructions that come with your server or optional device for detailed cable-management information. Use the following general guidelines when cabling servers or optional devices that you install in a rack.

### Statement 8:





### **DANGER**

- Plug power cords from devices in the rack cabinet into electrical outlets that are located near the rack cabinet and are easily accessible.
- Each rack cabinet might have more than one power cord. Be sure to disconnect all power cords in the rack cabinet before servicing any device in the rack cabinet.
- Install an emergency-power-off switch if more than one power device (power distribution unit or uninterruptible power supply) is installed in the same rack cabinet.
- Connect all devices installed in a rack cabinet to power devices installed in the same rack cabinet. Do not plug a power cord from a device installed in one rack cabinet into a power device installed in a different rack cabinet.
- Do not run cables in front of or behind other devices that will prevent service access to those devices.
- · Do not bend fiber-optic cable beyond its specified limits.
- · Label all cables so that they are clearly distinguishable from each other.
- When installing devices mounted on slide rails, such as servers, observe the following precautions:
  - Run the cables neatly along equipment cable-management arms and secure the cables to the arms using provided cable straps.
  - Leave enough extra cable so that the device can fully extend without straining the cables.
  - Secure the cables so that the device can retract without pinching or cutting the cables.
- When installing devices mounted on fixed rails, observe the following precautions:
  - Run the cables neatly along the posts or side rails in the rack out of the way of other installed devices.
  - Secure the cables with the provided cable straps.
- Make sure that the cables cannot be pinched or cut by the rack rear door or other devices.
- Run internal cables that connect devices in adjoining racks through the large openings in the rear of the rack.
- Run external cables through the bottom of the rack or through the cable-access opening in the top of the rack.

### **Cable-routing brackets**

To route cables neatly in the rear of the S2 racks, use the cable-routing brackets that are attached to the rack-mounting flange in the rear of the rack. The S2 25U rack comes with four cable-routing brackets. The S2 42U racks come with six cable-routing brackets. Use a screwdriver to remove and install the brackets on the flange.

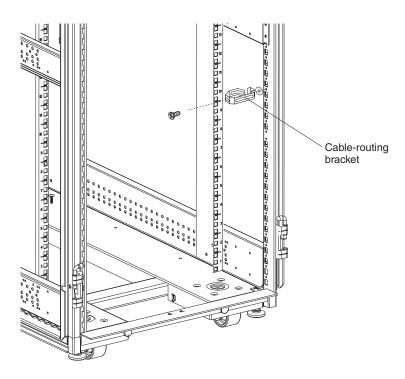


Figure 19. Cable-routing bracket

# Using the cable-access bar in the bottom of the rack

Complete the following steps to route external cables through the opening provided in the bottom rear of the S2 25U and S2 42U racks.

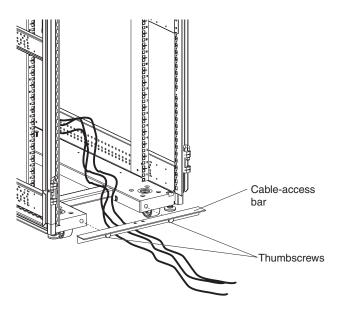


Figure 20. Routing cables using the cable-access bar

- 1. Loosen the two thumbscrews connecting the cable-access bar to the rear of the rack.
- 2. Route the cables through the opening.
- 3. Attach the cable-access bar to the rack by tightening the thumbscrews. Make sure that you do not pinch or cut any cables.

# Using the cable-access opening in the top of the S2 25U rack

Complete the following steps to route external cables through the cable-access opening in the top of the S2 25U standard rack.

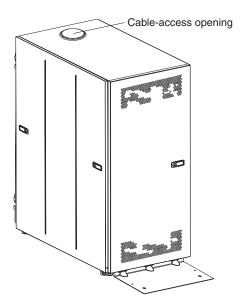


Figure 21. Location of S2 25U cable-access opening

- 1. Use a flat-blade screwdriver to pry the cable-access cover off the rack.
- 2. Snap out and discard the center of the cable-access cover.
- 3. Replace the outer ring of the cable-access cover in the cable-access opening.
- 4. Route the cables through the opening.

# Using the cable-access opening in the top of the S2 42U racks

Complete the following steps to route external cables through the cable-access opening in the top of the S2 42U standard or expansion rack.

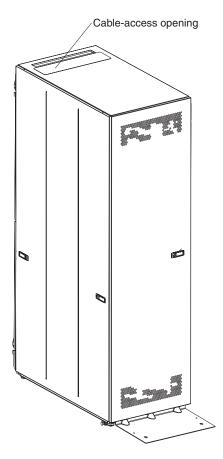


Figure 22. Location of the S2 42U cable-access opening

- 1. Loosen the two wing nuts on the cable-access panel in the inside, top of the rack; then, slide the cable-access panel towards the front of the rack.
- 2. Route the cables through the opening.
- 3. Slide the cable-access panel toward the back of the rack. Make sure that you do not pinch or cut any cables.
- 4. Tighten the two wing nuts.

# Chapter 5. Moving a rack

Fully populated S2 25U standard, S2 42U standard, and S2 42U expansion racks have been evaluated and found to meet UL-60950, CSA-60950, and IEC-60950 stability test standards. Because these standards apply only to a rack in an installed location, IBM enforces additional standards to ensure stability when you are rolling the rack on its casters. See Table 1 for empty and fully populated rack weights.

Table 1. S2 25U standard and S2 42U standard and expansion rack weights

	S2 25U standard rack	S2 42U standard rack	S2 42U expansion rack
Empty	100 kg (221 lb)	125 kg (275 lb)	94 kg (207 lb)
Populated	667 kg (1471 lb)	1032 kg (2275 lb)	1001 kg (2207 lb)

When you move a rack, follow these safety guidelines.

#### Statement 8:





#### **DANGER**

- Plug power cords from devices in the rack cabinet into electrical outlets that are located near the rack cabinet and are easily accessible.
- Each rack cabinet might have more than one power cord. Be sure to disconnect all power cords in the rack cabinet before servicing any device in the rack cabinet.
- Install an emergency-power-off switch if more than one power device (power distribution unit or uninterruptible power supply) is installed in the same rack cabinet.
- Connect all devices installed in a rack cabinet to power devices installed in the same rack cabinet. Do not plug a power cord from a device installed in one rack cabinet into a power device installed in a different rack cabinet.

© Copyright IBM Corp. 2004

#### Statement 11:



#### **CAUTION:**

Removing components from the upper positions in the rack cabinet improves rack stability during relocation. Follow these general guidelines whenever you relocate a populated rack cabinet within a room or building:

- Reduce the weight of the rack cabinet by removing equipment starting at the top of the rack cabinet. When possible, restore the rack cabinet to the configuration of the rack cabinet as you received it. If this configuration is not known, you must do the following:
  - Remove all devices in the 22U position and above.
  - Ensure that the heaviest devices are installed in the bottom of the rack cabinet.
  - Ensure that there are no empty U-levels between devices installed in the rack cabinet below the 22U level.
- If the rack cabinet you are relocating is part of a suite of rack cabinets, detach the rack cabinet from the suite.
- Inspect the route that you plan to take to eliminate potential hazards.
- Verify that the route that you choose can support the weight of the loaded rack cabinet. Refer to the documentation that comes with your rack cabinet for the weight of a loaded rack cabinet.
- Verify that all door openings are at least 760 x 2083 mm (30 x 82 in.)
- Ensure that all devices, shelves, drawers, doors, and cables are secure.
- Ensure that the four leveling pads are raised to their highest position.
- Ensure that there is no stabilizer bracket installed on the rack cabinet.
- Do not use a ramp inclined at more than ten degrees.
- Once the rack cabinet is in the new location, do the following:
  - Lower the four leveling pads.
  - Install stabilizer brackets on the rack cabinet.
  - If you removed any devices from the rack cabinet, repopulate the rack cabinet from the lowest position to the highest position.

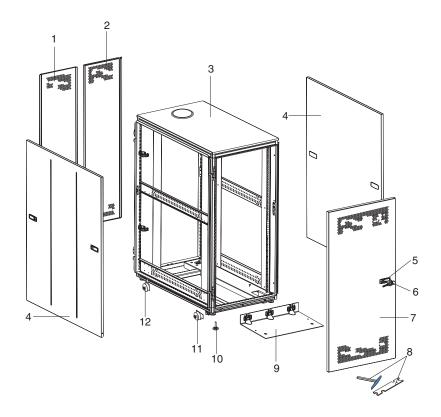
If a long distance relocation is required, restore the rack cabinet to the configuration of the rack cabinet as you received it. Pack the rack cabinet in the original packaging material, or equivalent. Also, lower the leveling pads to raise the casters off of the pallet and strap the rack cabinet to the pallet.

# Chapter 6. Parts listing (S2 25U Standard Rack and S2 42U Standard and Expansion Racks)

This parts listing supports the IBM® S2 25U Standard Rack and IBM S2 42U Standard and Expansion Racks.

**Note:** Field replaceable units (FRUs) should be serviced only by qualified field service technicians. Customer replaceable units can be replaced by the customer.

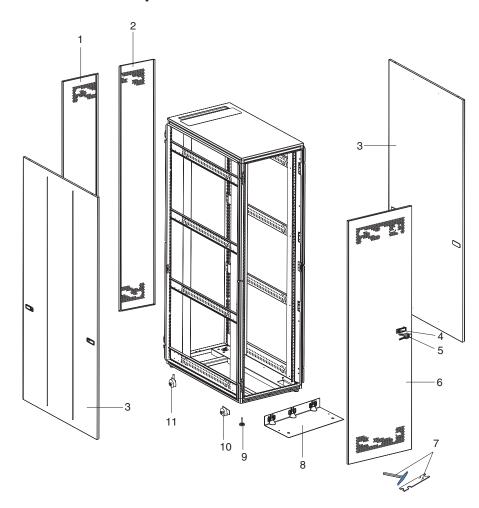
### **IBM S2 25U Standard Rack**



Index	Rack (S2 25U Standard Rack, Type 9307)	FRU No.	CRU/FRU
1	Split rear door, right (model 2SX)	13N2060	CRU
2	Split rear door, left (model 2SX)	13N2061	CRU
3	Top cover (model 2SX)	16R1491	CRU
4	Side panel (model 2SX)	16R1490	CRU
5	Latch, door and side panel (model 2SX)	16R1496	CRU
6	Keys, door and side panel (model 2SX)	16R1497	CRU
7	Front door (model 2SX)	16R1489	CRU
8	Hardware Kit (tools, screws, etc.) (model 2SX)	16R1499	CRU
9	Front stabilizer (model 2SX)	16R1495	CRU
10	Adjustable foot (model 2SX)	16R1494	FRU
11	Fixed caster, front (model 2SX)	16R1492	FRU
12	Swivel caster, rear (model 2SX)	16R1493	FRU

© Copyright IBM Corp. 2004

# IBM S2 42U Standard and Expansion Racks



Index	Rack (S2 42U Standard and Expansion Racks, Type 9307)	FRU No.	CRU/FRU
1	Split door, right (models 4EX, 4SX)	13N2058	CRU
2	Split door, left (models 4EX, 4SX)	13N2059	CRU
3	Side panel (model 4SX)	16R1487	CRU
4	Latch, door and side panel (models 4EX, 4SX)	16R1496	CRU
5	Keys, door and side panel (models 4EX, 4SX)	16R1497	CRU
6	Front door (models 4EX, 4SX)	16R1485	CRU
7	Hardware Kit (tools, screws, etc.) (model 4EX, 4SX)	16R1499	CRU
8	Front stabilizer (models 4EX, 4SX)	16R1495	CRU
9	Adjustable foot (models 4EX, 4SX)	16R1494	FRU
10	Fixed caster, front (models 4EX, 4SX)	16R1492	FRU
11	Swivel caster, rear (models 4EX, 4SX)	16R1493	FRU
	Baying kit (model 4EX)	16R1500	CRU

# Appendix A. Getting help and technical assistance

If you need help, service, or technical assistance or just want more information about IBM products, you will find a wide variety of sources available from IBM to assist you. This appendix contains information about where to go for additional information about IBM and IBM products, what to do if you experience a problem with your xSeries or IntelliStation<sup>®</sup> system, and whom to call for service, if it is necessary.

# Before you call

Before you call, make sure that you have taken these steps to try to solve the problem yourself:

- · Check all cables to make sure that they are connected.
- · Check the power switches to make sure that the system is turned on.
- Use the troubleshooting information in your system documentation, and use the
  diagnostic tools that come with your system. Information about diagnostic tools is
  in the Hardware Maintenance Manual and Troubleshooting Guide on the IBM
  xSeries Documentation CD or in the IntelliStation Hardware Maintenance Manual
  at the IBM Support Web site.
- Go to the IBM Support Web site at http://www.ibm.com/pc/support/ to check for technical information, hints, tips, and new device drivers or to submit a request for information.

You can solve many problems without outside assistance by following the troubleshooting procedures that IBM provides in the online help or in the publications that are provided with your system and software. The information that comes with your system also describes the diagnostic tests that you can perform. Most xSeries and IntelliStation systems, operating systems, and programs come with information that contains troubleshooting procedures and explanations of error messages and error codes. If you suspect a software problem, see the information for the operating system or program.

# Using the documentation

Information about your IBM xSeries or IntelliStation system and preinstalled software, if any, is available in the documentation that comes with your system. That documentation includes printed books, online books, readme files, and help files. See the troubleshooting information in your system documentation for instructions for using the diagnostic programs. The troubleshooting information or the diagnostic programs might tell you that you need additional or updated device drivers or other software. IBM maintains pages on the World Wide Web where you can get the latest technical information and download device drivers and updates. To access these pages, go to http://www.ibm.com/pc/support/ and follow the instructions. Also, you can order publications through the IBM Publications Ordering System at

http://www.elink.ibmlink.ibm.com/public/applications/publications/cgibin/pbi.cgi.

© Copyright IBM Corp. 2004

# Getting help and information from the World Wide Web

On the World Wide Web, the IBM Web site has up-to-date information about IBM xSeries and IntelliStation products, services, and support. The address for IBM xSeries information is http://www.ibm.com/eserver/xseries/. The address for IBM IntelliStation information is http://www.ibm.com/pc/intellistation/.

You can find service information for your IBM products, including supported options, at http://www.ibm.com/pc/support/.

# Software service and support

Through IBM Support Line, you can get telephone assistance, for a fee, with usage, configuration, and software problems with xSeries servers, IntelliStation workstations, and appliances. For information about which products are supported by Support Line in your country or region, go to http://www.ibm.com/services/sl/products/.

For more information about Support Line and other IBM services, go to http://www.ibm.com/services/, or go to http://www.ibm.com/planetwide/ for support telephone numbers. In the U.S. and Canada, call 1-800-IBM-SERV (1-800-426-7378).

# Hardware service and support

You can receive hardware service through IBM Services or through your IBM reseller, if your reseller is authorized by IBM to provide warranty service. Go to http://www.ibm.com/planetwide/ for support telephone numbers, or in the U.S. and Canada, call 1-800-IBM-SERV (1-800-426-7378).

In the U.S. and Canada, hardware service and support is available 24 hours a day, 7 days a week. In the U.K., these services are available Monday through Friday, from 9 a.m. to 6 p.m.

# Appendix B. IBM Statement of Limited Warranty Z125-4753-07 11/2002

#### Part 1 - General Terms

#### Part 1 - General Terms

This Statement of Limited Warranty includes Part 1 - General Terms, Part 2 - Country-unique Terms, and Part 3 - Warranty Information. The terms of Part 2 replace or modify those of Part 1. The warranties provided by IBM in this Statement of Limited Warranty apply only to Machines you purchase for your use, and not for resale. The term "Machine" means an IBM machine, its features, conversions, upgrades, elements, or accessories, or any combination of them. The term "Machine" does not include any software programs, whether pre-loaded with the Machine, installed subsequently or otherwise. Nothing in this Statement of Limited Warranty affects any statutory rights of consumers that cannot be waived or limited by contract.

#### **What this Warranty Covers**

IBM warrants that each Machine 1) is free from defects in materials and workmanship and 2) conforms to IBM's Official Published Specifications ("Specifications") which are available on request. The warranty period for the Machine starts on the original Date of Installation and is specified in Part 3 - Warranty Information. The date on your invoice or sales receipt is the Date of Installation unless IBM or your reseller informs you otherwise. Many features, conversions, or upgrades involve the removal of parts and their return to IBM. A part that replaces a removed part will assume the warranty service status of the removed part. Unless IBM specifies otherwise, these warranties apply only in the country or region in which you purchased the Machine.

THESE WARRANTIES ARE YOUR EXCLUSIVE WARRANTIES AND REPLACE ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF EXPRESS OR IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. IN THAT EVENT, SUCH WARRANTIES ARE LIMITED IN DURATION TO THE WARRANTY PERIOD. NO WARRANTIES APPLY AFTER THAT PERIOD. SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

#### What this Warranty Does not Cover

This warranty does not cover the following:

- any software programs, whether pre-loaded or shipped with the Machine, or installed subsequently;
- failure resulting from misuse (including but not limited to use of any Machine capacity or capability, other than that authorized by IBM in writing), accident, modification, unsuitable physical or operating environment, or improper maintenance by you:
- · failure caused by a product for which IBM is not responsible; and
- any non-IBM products, including those that IBM may procure and provide with or integrate into an IBM Machine at your request.

© Copyright IBM Corp. 2004

The warranty is voided by removal or alteration of identification labels on the Machine or its parts.

IBM does not warrant uninterrupted or error-free operation of a Machine.

Any technical or other support provided for a Machine under warranty, such as assistance via telephone with "how-to" questions and those regarding Machine set-up and installation, is provided WITHOUT WARRANTIES OF ANY KIND.

#### **How to Obtain Warranty Service**

If the Machine does not function as warranted during the warranty period, contact IBM or your reseller to obtain warranty service. If you do not register the Machine with IBM, you may be required to present proof of purchase as evidence of your entitlement to warranty service.

#### What IBM Will Do to Correct Problems

When you call for service, you must follow the problem determination and resolution procedures that IBM specifies. A technician will attempt to make an initial diagnosis of your problem and help you resolve it over the telephone.

The type of warranty service applicable to your Machine is specified in Part 3 -Warranty Information.

You are responsible for downloading and installing designated Machine Code (microcode, basic input/output system code (called "BIOS"), utility programs, device drivers, and diagnostics delivered with an IBM Machine) and other software updates from an IBM Internet Web site or from other electronic media, and following the instructions that IBM provides.

If your problem can be resolved with a Customer Replaceable Unit ("CRU") (e.g., keyboard, mouse, speaker, memory, hard disk drive and other easily replaceable parts), IBM will ship these parts to you for replacement by you.

If the Machine does not function as warranted during the warranty period and your problem cannot be resolved over the telephone, through your application of Machine Code or software updates, or with a CRU, IBM or your reseller, if approved by IBM to provide warranty service, will either, at its discretion, 1) repair it to make it function as warranted, or 2) replace it with one that is at least functionally equivalent. If IBM is unable to do either, you may return the Machine to your place of purchase and your money will be refunded.

IBM or your reseller will also manage and install selected engineering changes that apply to the Machine.

#### **Exchange of a Machine or Part**

When the warranty service involves the exchange of a Machine or part, the item IBM or your reseller replaces becomes its property and the replacement becomes yours. You represent that all removed items are genuine and unaltered. The replacement may not be new, but will be in good working order and at least functionally equivalent to the item replaced. The replacement assumes the warranty service status of the replaced item.

#### Your Additional Responsibilities

Before IBM or your reseller exchanges a Machine or part, you agree to remove all features, parts, options, alterations, and attachments not under warranty service.

You also agree to:

- 1. ensure that the Machine is free of any legal obligations or restrictions that prevent its exchange;
- 2. obtain authorization from the owner to have IBM or your reseller service a Machine that you do not own; and
- 3. where applicable, before service is provided:
  - a. follow the service request procedures that IBM or your reseller provides;
  - b. backup or secure all programs, data, and funds contained in the Machine;
  - c. provide IBM or your reseller with sufficient, free, and safe access to your facilities to permit IBM to fulfill its obligations; and
  - d. inform IBM or your reseller of changes in the Machine's location.
- 4. (a) ensure all information about identified or identifiable individuals (Personal Data) is deleted from the Machine (to the extent technically possible), (b) allow IBM, your reseller or an IBM supplier to process on your behalf any remaining Personal Data as IBM or your reseller considers necessary to fulfill its obligations under this Statement of Limited Warranty (which may include shipping the Machine for such processing to other IBM service locations around the world), and (c) ensure that such processing complies with any laws applicable to such Personal Data.

#### **Limitation of Liability**

IBM is responsible for loss of, or damage to, your Machine only while it is 1) in IBM's possession or 2) in transit in those cases where IBM is responsible for the transportation charges.

Neither IBM nor your reseller are responsible for any of your confidential, proprietary or personal information contained in a Machine which you return to IBM for any reason. You should remove all such information from the Machine prior to its return.

Circumstances may arise where, because of a default on IBM's part or other liability, you are entitled to recover damages from IBM. In each such instance, regardless of the basis on which you are entitled to claim damages from IBM (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), except for any liability that cannot be waived or limited by applicable laws, IBM is liable for no more than

- 1. damages for bodily injury (including death) and damage to real property and tangible personal property; and
- 2. the amount of any other actual direct damages, up to the charges (if recurring, 12 months' charges apply) for the Machine that is subject of the claim. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

This limit also applies to IBM's suppliers and your reseller. It is the maximum for which IBM, its suppliers, and your reseller are collectively responsible.

UNDER NO CIRCUMSTANCES IS IBM. ITS SUPPLIERS OR RESELLERS LIABLE FOR ANY OF THE FOLLOWING EVEN IF INFORMED OF THEIR POSSIBILITY: 1) THIRD PARTY CLAIMS AGAINST YOU FOR DAMAGES (OTHER THAN THOSE UNDER THE FIRST ITEM LISTED ABOVE); 2) LOSS OF, OR DAMAGE TO, DATA; 3) SPECIAL, INCIDENTAL, OR INDIRECT DAMAGES OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; OR 4) LOST

PROFITS, BUSINESS REVENUE, GOODWILL OR ANTICIPATED SAVINGS. SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

#### **Governing Law**

Both you and IBM consent to the application of the laws of the country in which you acquired the Machine to govern, interpret, and enforce all of your and IBM's rights, duties, and obligations arising from, or relating in any manner to, the subject matter of this Statement of Limited Warranty, without regard to conflict of law principles.

THESE WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR JURISDICTION TO JURISDICTION.

#### **Jurisdiction**

All of our rights, duties, and obligations are subject to the courts of the country in which you acquired the Machine.

# Part 2 - Country-unique Terms

#### **AMERICAS**

#### **ARGENTINA**

**Governing Law:** The following is added after the first sentence:

Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the Ordinary Commercial Court of the city of Buenos Aires.

#### **BRAZIL**

**Governing Law:** The following is added after the first sentence: Any litigation arising from this Statement of Limited Warranty will be settled exclusively by the court of Rio de Janeiro, RJ.

#### **PERU**

**Limitation of Liability:** The following is added at the end of this section:

In accordance with Article 1328 of the Peruvian Civil Code the limitations and exclusions specified in this section will not apply to damages caused by IBM's willful misconduct ("dolo") or gross negligence ("culpa inexcusable").

#### NORTH AMERICA

**How to Obtain Warranty Service:** *The following is added to this Section:* To obtain warranty service from IBM in Canada or the United States, call 1-800-IBM-SERV (426-7378).

#### **CANADA**

**Limitation of Liability:** The following replaces item 1 of this section:

damages for bodily injury (including death) or physical harm to real property and tangible personal property caused by IBM's negligence; and

Governing Law: The following replaces "laws of the country in which you acquired the Machine" in the first sentence: laws in the Province of Ontario.

#### **UNITED STATES**

Governing Law: The following replaces "laws of the country in which you acquired the Machine" in the first sentence: laws of the State of New York.

#### **ASIA PACIFIC**

#### **AUSTRALIA**

What this Warranty Covers: The following paragraph is added to this section: The warranties specified in this Section are in addition to any rights you may have under the Trade Practices Act 1974 or other similar legislation and are only limited to the extent permitted by the applicable legislation.

**Limitation of Liability:** The following is added to this section:

Where IBM is in breach of a condition or warranty implied by the Trade Practices Act 1974 or other similar legislation, IBM's liability is limited to the repair or replacement of the goods or the supply of equivalent goods. Where that condition or warranty relates to right to sell, quiet possession or clear title, or the goods are of a kind ordinarily acquired for personal, domestic or household use or consumption, then none of the limitations in this paragraph apply.

Governing Law: The following replaces "laws of the country in which you acquired the Machine" in the first sentence: laws of the State or Territory.

#### CAMBODIA, LAOS, AND VIETNAM

Governing Law: The following replaces "laws of the country in which you acquired the Machine" in the first sentence: laws of the State of New York, United States of America.

#### CAMBODIA, INDONESIA, LAOS, AND VIETNAM

**Arbitration:** The following is added under this heading:

Disputes arising out of or in connection with this Statement of Limited Warranty shall be finally settled by arbitration which shall be held in Singapore in accordance with the Arbitration Rules of Singapore International Arbitration Center ("SIAC Rules") then in effect. The arbitration award shall be final and binding for the parties without appeal and shall be in writing and set forth the findings of fact and the conclusions of law.

The number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as chairman of the proceedings. Vacancies in the post of chairman shall be filled by the president of the SIAC. Other vacancies shall

be filled by the respective nominating party. Proceedings shall continue from the stage they were at when the vacancy occurred.

If one of the parties refuses or otherwise fails to appoint an arbitrator within 30 days of the date the other party appoints its, the first appointed arbitrator shall be the sole arbitrator, provided that the arbitrator was validly and properly appointed.

All proceedings shall be conducted, including all documents presented in such proceedings, in the English language. The English language version of this Statement of Limited Warranty prevails over any other language version.

#### HONG KONG S.A.R. OF CHINA AND MACAU S.A.R. OF CHINA

Governing Law: The following replaces "laws of the country in which you acquired the Machine" in the first sentence:

laws of Hong Kong Special Administrative Region of China.

#### INDIA

**Limitation of Liability:** The following replaces items 1 and 2 of this section:

- 1. liability for bodily injury (including death) or damage to real property and tangible personal property will be limited to that caused by IBM's negligence; and
- as to any other actual damage arising in any situation involving nonperformance by IBM pursuant to, or in any way related to the subject of this Statement of Limited Warranty, the charge paid by you for the individual Machine that is the subject of the claim. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

**Arbitration:** The following is added under this heading:

Disputes arising out of or in connection with this Statement of Limited Warranty shall be finally settled by arbitration which shall be held in Bangalore, India in accordance with the laws of India then in effect. The arbitration award shall be final and binding for the parties without appeal and shall be in writing and set forth the findings of fact and the conclusions of law.

The number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as chairman of the proceedings. Vacancies in the post of chairman shall be filled by the president of the Bar Council of India. Other vacancies shall be filled by the respective nominating party. Proceedings shall continue from the stage they were at when the vacancy occurred.

If one of the parties refuses or otherwise fails to appoint an arbitrator within 30 days of the date the other party appoints its, the first appointed arbitrator shall be the sole arbitrator, provided that the arbitrator was validly and properly appointed.

All proceedings shall be conducted, including all documents presented in such proceedings, in the English language. The English language version of this Statement of Limited Warranty prevails over any other language version.

#### **JAPAN**

Governing Law: The following sentence is added to this section: Any doubts concerning this Statement of Limited Warranty will be initially resolved between us in good faith and in accordance with the principle of mutual trust.

#### **MALAYSIA**

Limitation of Liability: The word "SPECIAL" in item 3 of the fifth paragraph is deleted.

#### **NEW ZEALAND**

What this Warranty Covers: The following paragraph is added to this section: The warranties specified in this section are in addition to any rights you may have under the Consumer Guarantees Act 1993 or other legislation which cannot be excluded or limited. The Consumer Guarantees Act 1993 will not apply in respect of any goods which IBM provides, if you require the goods for the purposes of a business as defined in that Act.

**Limitation of Liability:** The following is added to this section: Where Machines are not acquired for the purposes of a business as defined in the Consumer Guarantees Act 1993, the limitations in this section are subject to the limitations in that Act.

#### PEOPLE'S REPUBLIC OF CHINA (PRC)

Governing Law: The following replaces "laws of the country in which you acquired the Machine" in the first sentence:

laws of the State of New York, United States of America (except when local law requires otherwise).

#### **PHILIPPINES**

**Limitation of Liability:** *Item 3 in the fifth paragraph is replaced by the following:* 

SPECIAL (INCLUDING NOMINAL AND EXEMPLARY DAMAGES), MORAL, INCIDENTAL, OR INDIRECT DAMAGES FOR ANY ECONOMIC **CONSEQUENTIAL DAMAGES; OR** 

**Arbitration:** The following is added under this heading:

Disputes arising out of or in connection with this Statement of Limited Warranty shall be finally settled by arbitration which shall be held in Metro Manila, Philippines in accordance with the laws of the Philippines then in effect. The arbitration award shall be final and binding for the parties without appeal and shall be in writing and set forth the findings of fact and the conclusions of law.

The number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator who shall act as chairman of the proceedings. Vacancies in the post of chairman shall be filled by the president of the Philippine Dispute Resolution Center, Inc. Other vacancies shall be filled by the respective nominating party. Proceedings shall continue from the stage they were at when the vacancy occurred.

If one of the parties refuses or otherwise fails to appoint an arbitrator within 30 days of the date the other party appoints its, the first appointed arbitrator shall be the sole arbitrator, provided that the arbitrator was validly and properly appointed.

All proceedings shall be conducted, including all documents presented in such proceedings, in the English language. The English language version of this Statement of Limited Warranty prevails over any other language version.

#### SINGAPORE

Limitation of Liability: The words "SPECIAL" and "ECONOMIC" in item 3 in the fifth paragraph are deleted.

#### **EUROPE, MIDDLE EAST, AFRICA (EMEA)**

#### THE FOLLOWING TERMS APPLY TO ALL EMEA COUNTRIES:

The terms of this Statement of Limited Warranty apply to Machines purchased from IBM or an IBM reseller.

How to Obtain Warranty Service: If you purchase a Machine in Austria, Belgium, Cyprus, Denmark, Estonia, Finland, France, Germany, Greece, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Monaco, Netherlands, Norway, Portugal, Spain, San Marino, Sweden, Switzerland, United Kingdom or Vatican State, you may obtain warranty service for that Machine in any of those countries from either (1) an IBM reseller approved to perform warranty service or (2) from IBM, provided the Machine has been announced and made available by IBM in the country in which you wish to obtain service. If you purchased a Personal Computer Machine in Albania, Armenia, Belarus, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Georgia, Hungary, Kazakhstan, Kyrgyzstan, Federal Republic of Yugoslavia, Former Yugoslav Republic of Macedonia (FYROM), Moldova, Poland, Romania, Russia, Slovak Republic, Slovenia, or Ukraine, you may obtain warranty service for that Machine in any of those countries from either (1) an IBM reseller approved to perform warranty service or (2) from IBM.

If you purchase a Machine in a Middle Eastern or African country, you may obtain warranty service for that Machine from the IBM entity within the country of purchase, if that IBM entity provides warranty service in that country, or from an IBM reseller, approved by IBM to perform warranty service on that Machine in that country. Warranty service in Africa is available within 50 kilometers of an IBM approved service provider. You are responsible for transportation costs for Machines located outside 50 kilometers of an IBM approved service provider.

Add the following paragraph in **Western Europe** (Austria, Belgium, Cyprus, Denmark, Finland, France, Germany, Greece, Iceland, Ireland, Italy, Liechtenstein, Luxembourg, Monaco, Netherlands, Norway, Portugal, Spain, San Marino, Sweden, Switzerland, United Kingdom, Vatican State):

The warranty for Machines acquired in Western Europe shall be valid and applicable in all Western Europe countries provided the Machines have been announced and made available in such countries.

#### Governing Law:

The phrase "the laws of the country in which you acquired the Machine" is replaced bv:

1) "the laws of Austria" in Albania, Armenia, Azerbaijan, Belarus, Bosnia-Herzegovina, Bulgaria, Croatia, Georgia, Hungary, Kazakhstan, Kyrgyzstan, FYR Macedonia, Moldova, Poland, Romania, Russia, Slovakia, Slovenia, Tajikistan, Turkmenistan, Ukraine, Uzbekistan, and FR Yugoslavia; 2) "the laws of France" in Algeria, Benin, Burkina Faso, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo Republic, Djibouti, Democratic Republic of Congo, Equatorial Guinea, French Guiana, French Polynesia, Gabon, Gambia, Guinea, Guinea-Bissau, Ivory Coast, Lebanon, Madagascar, Mali, Mauritania, Mauritius, Mayotte, Morocco, New Caledonia, Niger, Reunion, Senegal, Seychelles, Togo, Tunisia, Vanuatu, and Wallis & Futuna; 3) "the laws of Finland" in Estonia, Latvia, and Lithuania; 4) "the laws of England" in Angola, Bahrain, Botswana, Burundi, Egypt, Eritrea, Ethiopia, Ghana, Jordan, Kenya, Kuwait, Liberia, Malawi, Malta, Mozambique, Nigeria, Oman, Pakistan, Qatar, Rwanda, Sao Tome, Saudi Arabia, Sierra Leone, Somalia, Tanzania, Uganda, United Arab Emirates, the United Kingdom, West Bank/Gaza, Yemen, Zambia, and Zimbabwe; and 5) "the laws of South Africa" in South Africa, Namibia, Lesotho and Swaziland.

**Jurisdiction:** The following exceptions are added to this section:

1) In Austria the choice of jurisdiction for all disputes arising out of this Statement of Limited Warranty and relating thereto, including its existence, will be the competent court of law in Vienna, Austria (Inner-City); 2) in Angola, Bahrain, Botswana, Burundi, Egypt, Eritrea, Ethiopia, Ghana, Jordan, Kenya, Kuwait, Liberia, Malawi, Malta, Mozambique, Nigeria, Oman, Pakistan, Qatar, Rwanda, Sao Tome, Saudi Arabia, Sierra Leone, Somalia, Tanzania, Uganda, United Arab Emirates, West Bank/Gaza, Yemen, Zambia, and Zimbabwe all disputes arising out of this Statement of Limited Warranty or related to its execution, including summary proceedings, will be submitted to the exclusive jurisdiction of the English courts; 3) in Belgium and Luxembourg, all disputes arising out of this Statement of Limited Warranty or related to its interpretation or its execution, the law, and the courts of the capital city, of the country of your registered office and/or commercial site location only are competent; 4) in France, Algeria, Benin, Burkina Faso, Cameroon, Cape Verde, Central African Republic, Chad, Comoros, Congo Republic, Djibouti, Democratic Republic of Congo, Equatorial Guinea, French Guiana, French Polynesia, Gabon, Gambia, Guinea, Guinea-Bissau, Ivory Coast, Lebanon, Madagascar, Mali, Mauritania, Mauritius, Mayotte, Morocco, New Caledonia, Niger, Reunion, Senegal, Seychelles, Togo, Tunisia, Vanuatu, and Wallis & Futuna all disputes arising out of this Statement of Limited Warranty or related to its violation or execution, including summary proceedings, will be settled exclusively by the Commercial Court of Paris; 5) in Russia, all disputes arising out of or in relation to the interpretation, the violation, the termination, the nullity of the execution of this Statement of Limited Warranty shall be settled by Arbitration Court of Moscow; 6) in South Africa, Namibia, Lesotho and Swaziland, both of us agree to submit all disputes relating to this Statement of Limited Warranty to the jurisdiction of the High Court in Johannesburg; 7) in Turkey all disputes arising out of or in connection with this Statement of Limited Warranty shall be resolved by the Istanbul Central (Sultanahmet) Courts and Execution Directorates of Istanbul, the Republic of Turkey; 8) in each of the following specified countries, any legal claim arising out of this Statement of Limited Warranty will be brought before, and settled exclusively by, the competent court of a) Athens for Greece, b) Tel Aviv-Jaffa for Israel, c) Milan for Italy, d) Lisbon for Portugal, and e) Madrid for Spain; and 9) in the United Kingdom, both of us agree to submit all disputes relating to this Statement of Limited Warranty to the jurisdiction of the English courts.

**Arbitration:** The following is added under this heading:

In Albania, Armenia, Azerbaijan, Belarus, Bosnia-Herzegovina, Bulgaria, Croatia, Georgia, Hungary, Kazakhstan, Kyrgyzstan, FYR Macedonia, Moldova,

Poland, Romania, Russia, Slovakia, Slovenia, Tajikistan, Turkmenistan, Ukraine, Uzbekistan, and FR Yugoslavia all disputes arising out of this Statement of Limited Warranty or related to its violation, termination or nullity will be finally settled under the Rules of Arbitration and Conciliation of the International Arbitral Center of the Federal Economic Chamber in Vienna (Vienna Rules) by three arbitrators appointed in accordance with these rules. The arbitration will be held in Vienna, Austria, and the official language of the proceedings will be English. The decision of the arbitrators will be final and binding upon both parties. Therefore, pursuant to paragraph 598 (2) of the Austrian Code of Civil Procedure, the parties expressly waive the application of paragraph 595 (1) figure 7 of the Code. IBM may, however, institute proceedings in a competent court in the country of installation.

In Estonia, Latvia and Lithuania all disputes arising in connection with this Statement of Limited Warranty will be finally settled in arbitration that will be held in Helsinki, Finland in accordance with the arbitration laws of Finland then in effect. Each party will appoint one arbitrator. The arbitrators will then jointly appoint the chairman. If arbitrators cannot agree on the chairman, then the Central Chamber of Commerce in Helsinki will appoint the chairman.

#### **EUROPEAN UNION (EU)**

Scotland PA16 0AH

#### THE FOLLOWING TERMS APPLY TO ALL EU COUNTRIES:

Consumers have legal rights under applicable national legislation governing the sale of consumer goods. Such rights are not affected by the warranties provided in this Statement of Limited Warranty.

**How to Obtain Warranty Service:** The following is added to this section:

To obtain warranty service from IBM in EU countries, see the telephone listing in Part 3 - Warranty Information.

You may contact IBM at the following address: IBM Warranty & Service Quality Dept. PO Box 30 Spango Valley Greenock

#### AUSTRIA, DENMARK, FINLAND, GREECE, ITALY, NETHERLANDS, PORTUGAL, SPAIN, SWEDEN AND SWITZERLAND

Limitation of Liability: The following replaces the terms of this section in its entirety:

Except as otherwise provided by mandatory law:

1. IBM's liability for any damages and losses that may arise as a consequence of the fulfillment of its obligations under or in connection with this Statement of Limited Warranty or due to any other cause related to this Statement of Limited Warranty is limited to the compensation of only those damages and losses proved and actually arising as an immediate and direct consequence of the non-fulfillment of such obligations (if IBM is at fault) or of such cause, for a maximum amount equal to the charges you paid for the Machine. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

- The above limitation shall not apply to damages for bodily injuries (including death) and damages to real property and tangible personal property for which IBM is legally liable.
- 2. UNDER NO CIRCUMSTANCES IS IBM, ITS SUPPLIERS OR RESELLERS LIABLE FOR ANY OF THE FOLLOWING, EVEN IF INFORMED OF THEIR POSSIBILITY: 1) LOSS OF, OR DAMAGE TO, DATA; 2) INCIDENTAL OR INDIRECT DAMAGES, OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; 3) LOST PROFITS, EVEN IF THEY ARISE AS AN IMMEDIATE CONSEQUENCE OF THE EVENT THAT GENERATED THE DAMAGES; OR 4) LOSS OF BUSINESS, REVENUE, GOODWILL, OR ANTICIPATED SAVINGS.

#### FRANCE AND BELGIUM

**Limitation of Liability:** The following replaces the terms of this section in its entirety:

Except as otherwise provided by mandatory law:

- 1. IBM's liability for any damages and losses that may arise as a consequence of the fulfillment of its obligations under or in connection with this Statement of Limited Warranty is limited to the compensation of only those damages and losses proved and actually arising as an immediate and direct consequence of the non-fulfillment of such obligations (if IBM is at fault), for a maximum amount equal to the charges you paid for the Machine that has caused the damages. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").
  - The above limitation shall not apply to damages for bodily injuries (including death) and damages to real property and tangible personal property for which IBM is legally liable.
- 2. UNDER NO CIRCUMSTANCES IS IBM, ITS SUPPLIERS OR RESELLERS LIABLE FOR ANY OF THE FOLLOWING, EVEN IF INFORMED OF THEIR POSSIBILITY: 1) LOSS OF, OR DAMAGE TO, DATA; 2) INCIDENTAL OR INDIRECT DAMAGES, OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES; 3) LOST PROFITS, EVEN IF THEY ARISE AS AN IMMEDIATE CONSEQUENCE OF THE EVENT THAT GENERATED THE DAMAGES; OR 4) LOSS OF BUSINESS, REVENUE, GOODWILL, OR ANTICIPATED SAVINGS.

#### THE FOLLOWING TERMS APPLY TO THE COUNTRY SPECIFIED:

#### **AUSTRIA**

What this Warranty Covers: The following replaces the first sentence of the first paragraph of this section:

The warranty for an IBM Machine covers the functionality of the Machine for its normal use and the Machine's conformity to its Specifications.

The following paragraphs are added to this section:

The warranty period for Machines is 12 months from the date of delivery. The limitation period for consumers in action for breach of warranty is the statutory period as a minimum. In case IBM or your reseller is unable to repair an IBM Machine, you can alternatively ask for a partial refund as far as justified by the reduced value of the unrepaired Machine or ask for a cancellation of the respective agreement for such Machine and get your money refunded.

The second paragraph does not apply.

What IBM Will Do to Correct Problems: The following is added to this section:

During the warranty period, transportation for delivery of the failing Machine to IBM will be at IBM's expense.

**Limitation of Liability:** The following paragraph is added to this section:

The limitations and exclusions specified in the Statement of Limited Warranty will not apply to damages caused by IBM with fraud or gross negligence and for express warranty.

The following sentence is added to the end of item 2:

IBM's liability under this item is limited to the violation of essential contractual terms in cases of ordinary negligence.

#### **EGYPT**

**Limitation of Liability:** The following replaces item 2 in this section: as to any other actual direct damages, IBM's liability will be limited to the total amount you paid for the Machine that is the subject of the claim. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code ("LIC").

Applicability of suppliers and resellers (unchanged).

#### **FRANCE**

**Limitation of Liability:** The following replaces the second sentence of the first paragraph of this section:

In such instances, regardless of the basis on which you are entitled to claim damages from IBM, IBM is liable for no more than: (items 1 and 2 unchanged).

#### **GERMANY**

What this Warranty Covers: The following replaces the first sentence of the first paragraph of this section:

The warranty for an IBM Machine covers the functionality of the Machine for its normal use and the Machine's conformity to its Specifications.

The following paragraphs are added to this section:

The minimum warranty period for Machines is twelve months. In case IBM or your reseller is unable to repair an IBM Machine, you can alternatively ask for a partial refund as far as justified by the reduced value of the unrepaired Machine or ask for a cancellation of the respective agreement for such Machine and get your money refunded.

The second paragraph does not apply.

What IBM Will Do to Correct Problems: The following is added to this section:

During the warranty period, transportation for delivery of the failing Machine to IBM will be at IBM's expense.

**Limitation of Liability:** The following paragraph is added to this section:

The limitations and exclusions specified in the Statement of Limited Warranty will not apply to damages caused by IBM with fraud or gross negligence and for express warranty.

The following sentence is added to the end of item 2:

IBM's liability under this item is limited to the violation of essential contractual terms in cases of ordinary negligence.

#### **HUNGARY**

**Limitation of Liability:** The following is added at the end of this section:

The limitation and exclusion specified herein shall not apply to liability for a breach of contract damaging life, physical well-being, or health that has been caused intentionally, by gross negligence, or by a criminal act.

The parties accept the limitations of liability as valid provisions and state that the Section 314.(2) of the Hungarian Civil Code applies as the acquisition price as well as other advantages arising out of the present Statement of Limited Warranty balance this limitation of liability.

#### **IRELAND**

**What this Warranty Covers:** *The following is added to this section:* Except as expressly provided in these terms and conditions, all statutory conditions, including all warranties implied, but without prejudice to the generality of the foregoing all warranties implied by the Sale of Goods Act 1893 or the Sale of Goods and Supply of Services Act 1980 are hereby excluded.

Limitation of Liability: The following replaces the terms of this section in its entirety:

For the purposes of this section, a "Default" means any act, statement, omission, or negligence on the part of IBM in connection with, or in relation to, the subject matter of this Statement of Limited Warranty in respect of which IBM is legally liable to you, whether in contract or tort. A number of Defaults which together result in, or contribute to, substantially the same loss or damage will be treated as one Default occurring on the date of occurrence of the last such Default.

Circumstances may arise where, because of a Default, you are entitled to recover damages from IBM.

This section sets out the extent of IBM's liability and your sole remedy.

- 1. IBM will accept unlimited liability for death or personal injury caused by the nealigence of IBM.
- 2. Subject always to the Items for Which IBM is Not Liable below, IBM will accept unlimited liability for physical damage to your tangible property resulting from the negligence of IBM.

3. Except as provided in items 1 and 2 above, IBM's entire liability for actual damages for any one Default will not in any event exceed the greater of 1) EUR 125,000, or 2) 125% of the amount you paid for the Machine directly relating to the Default.

#### Items for Which IBM is Not Liable

Save with respect to any liability referred to in item 1 above, under no circumstances is IBM, its suppliers or resellers liable for any of the following, even if IBM or they were informed of the possibility of such losses:

- 1. loss of, or damage to, data;
- 2. special, indirect, or consequential loss; or
- 3. loss of profits, business, revenue, goodwill, or anticipated savings.

#### **SLOVAKIA**

**Limitation of Liability:** The following is added to the end of the last paragraph:

The limitations apply to the extent they are not prohibited under §§ 373-386 of the Slovak Commercial Code.

#### SOUTH AFRICA, NAMIBIA, BOTSWANA, LESOTHO AND SWAZILAND

**Limitation of Liability:** *The following is added to this section:* 

IBM's entire liability to you for actual damages arising in all situations involving nonperformance by IBM in respect of the subject matter of this Statement of Warranty will be limited to the charge paid by you for the individual Machine that is the subject of your claim from IBM.

#### UNITED KINGDOM

Limitation of Liability: The following replaces the terms of this section in its entirety:

For the purposes of this section, a "Default" means any act, statement, omission, or negligence on the part of IBM in connection with, or in relation to, the subject matter of this Statement of Limited Warranty in respect of which IBM is legally liable to you, whether in contract or tort. A number of Defaults which together result in, or contribute to, substantially the same loss or damage will be treated as one Default.

Circumstances may arise where, because of a Default, you are entitled to recover damages from IBM.

This section sets out the extent of IBM's liability and your sole remedy.

- 1. IBM will accept unlimited liability for:
  - a. death or personal injury caused by the negligence of IBM; and
  - b. any breach of its obligations implied by Section 12 of the Sale of Goods Act 1979 or Section 2 of the Supply of Goods and Services Act 1982, or any statutory modification or re-enactment of either such Section.
- 2. IBM will accept unlimited liability, subject always to the Items for Which IBM is Not Liable below, for physical damage to your tangible property resulting from the negligence of IBM.
- 3. IBM's entire liability for actual damages for any one Default will not in any event, except as provided in items 1 and 2 above, exceed the greater of 1) Pounds

Sterling 75,000, or 2) 125% of the total purchase price payable or the charges for the Machine directly relating to the Default.

These limits also apply to IBM's suppliers and resellers. They state the maximum for which IBM and such suppliers and resellers are collectively responsible.

#### Items for Which IBM is Not Liable

Save with respect to any liability referred to in item 1 above, under no circumstances is IBM or any of its suppliers or resellers liable for any of the following, even if IBM or they were informed of the possibility of such losses:

- 1. loss of, or damage to, data;
- 2. special, indirect, or consequential loss; or
- 3. loss of profits, business, revenue, goodwill, or anticipated savings.

# Part 3 - Warranty Information

This Part 3 provides information regarding the warranty applicable to your Machine, including the warranty period and type of warranty service IBM provides.

#### **Warranty Period**

The warranty period may vary by country or region and is specified in the table below.

**Note:** "Region" means either Hong Kong or Macau Special Administrative Region of China.

# Machine - IBM S2 25U Standard Rack, IBM S2 42U Standard Rack, or IBM S2 42U Expansion Rack

Country or Region of Purchase	Warranty Period	Type of Warranty Service*
Worldwide	3 years	1 and 2

<sup>\*</sup> See "Types of Warranty Service" for the legend and explanations of warranty-service types.

A warranty period of 3 years on parts and 1 year on labor means that IBM provides warranty service without charge for:

- 1. parts and labor during the first year of the warranty period; and
- parts only, on an exchange basis, in the second and third years of the warranty period. IBM will charge you for any labor provided in performance of the repair or replacement(s) in the second and third year of the warranty period.

#### **Types of Warranty Service**

If required, IBM provides repair or exchange service depending on the type of warranty service specified for your Machine in the above table and as described below. Warranty service may be provided by your reseller if approved by IBM to perform warranty service. Scheduling of service will depend upon the time of your call and is subject to parts availability. Service levels are response time objectives and are not guaranteed. The specified level of warranty service may not be

available in all worldwide locations, additional charges may apply outside IBM's normal service area, contact your local IBM representative or your reseller for country and location specific information.

#### 1. Customer Replaceable Unit ("CRU") Service

IBM will ship CRU parts to you for your replacement. If IBM instructs you to return the replaced CRU, you are responsible for returning it to IBM in accordance with IBM's instructions. If you do not return the defective CRU, if IBM so instructs, within 30 days of your receipt of the replacement CRU, IBM may charge you for the replacement.

#### 2. On-site Service

IBM or your reseller will either repair or exchange the failing Machine at your location and verify its operation. You must provide suitable working area to allow disassembly and reassembly of the IBM Machine. The area must be clean, well lit and suitable for the purpose. For some Machines, certain repairs may require sending the Machine to an IBM service center.

#### 3. Courier or Depot Service\*

You will disconnect the failing Machine for collection arranged by IBM. IBM will provide you with a shipping container for you to return your Machine to a designated service center. A courier will pick up your Machine and deliver it to the designated service center. Following its repair or exchange, IBM will arrange the return delivery of the Machine to your location. You are responsible for its installation and verification.

#### 4. Customer Carry-In or Mail-In Service

You will deliver or mail as IBM specifies (prepaid unless IBM specifies otherwise) the failing Machine suitably packaged to a location IBM designates. After IBM has repaired or exchanged the Machine, IBM will make it available for your collection or, for Mail-in Service, IBM will return it to you at IBM's expense, unless IBM specifies otherwise. You are responsible for the subsequent installation and verification of the Machine.

The IBM Machine Warranty World Wide Web site at http://www.ibm.com/servers/support/machine\_warranties/ provides a worldwide overview of IBM Limited Warranty for Machines, a Glossary of IBM definitions, Frequently Asked Questions (FAQs) and Support by Product (Machine) with links to Product Support pages. The IBM Statement of Limited Warranty is also available on this site in 29 languages.

To obtain warranty service contact IBM or your IBM reseller. In Canada or the United States, call 1-800-IBM-SERV (426-7378). In the EU countries, see the telephone numbers below.

#### **EU Country Telephone List**

Phone numbers are subject to change without notice.

Austria 43-1-24592-5901	Italy 39-02-482-9202	
Belgium 02-718-4339	Luxembourg 352-360385-1	
Denmark 4520-8200	Netherlands 020-514-5770	
Finland 358-9-4591	Portugal 351-21-7915-147	
France 0238-557-450	Spain 34-91-662-4916	
Germany 07032-15-4920	Sweden 46-8-477-4420	

<sup>\*</sup> This type of service is called ThinkPad® EasyServ or EasyServ in some countries.

Greece 30-210-688-1220	United Kingdom 01475-555-055
Ireland 353-1-815-4000	

# **Appendix C. Notices**

This information was developed for products and services offered in the U.S.A.

IBM may not offer the products, services, or features discussed in this document in other countries. Consult your local IBM representative for information on the products and services currently available in your area. Any reference to an IBM product, program, or service is not intended to state or imply that only that IBM product, program, or service may be used. Any functionally equivalent product, program, or service that does not infringe any IBM intellectual property right may be used instead. However, it is the user's responsibility to evaluate and verify the operation of any non-IBM product, program, or service.

IBM may have patents or pending patent applications covering subject matter described in this document. The furnishing of this document does not give you any license to these patents. You can send license inquiries, in writing, to:

IBM Director of Licensing IBM Corporation North Castle Drive Armonk, NY 10504-1785 U.S.A.

INTERNATIONAL BUSINESS MACHINES CORPORATION PROVIDES THIS PUBLICATION "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF NON-INFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Some states do not allow disclaimer of express or implied warranties in certain transactions, therefore, this statement may not apply to you.

This information could include technical inaccuracies or typographical errors. Changes are periodically made to the information herein; these changes will be incorporated in new editions of the publication. IBM may make improvements and/or changes in the product(s) and/or the program(s) described in this publication at any time without notice.

Any references in this information to non-IBM Web sites are provided for convenience only and do not in any manner serve as an endorsement of those Web sites. The materials at those Web sites are not part of the materials for this IBM product, and use of those Web sites is at your own risk.

IBM may use or distribute any of the information you supply in any way it believes appropriate without incurring any obligation to you.

#### **Edition notice**

© Copyright International Business Machines Corporation 2004. All rights reserved.

U.S. Government Users Restricted Rights — Use, duplication, or disclosure restricted by GSA ADP Schedule Contract with IBM Corp.

© Copyright IBM Corp. 2004 53

#### **Trademarks**

The following terms are trademarks of International Business Machines Corporation in the United States, other countries, or both:

> Active Memory Predictive Failure

Analysis Active PCI PS/2 Active PCI-X ServeRAID Alert on LAN ServerGuide BladeCenter ServerProven **TechConnect** C2T Interconnect ThinkPad Chipkill EtherJet Tivoli

e-business logo Tivoli Enterprise **Update Connector** @server FlashCopy Wake on LAN

**IBM** XA-32 IBM (logo) XA-64

X-Architecture IntelliStation

XceL4 NetBAY

Netfinity XpandOnDemand

xSeries NetView

OS/2 WARP

Intel, MMX, and Pentium are trademarks of Intel Corporation in the United States, other countries, or both.

Microsoft, Windows, and Windows NT are trademarks of Microsoft Corporation in the United States, other countries, or both.

UNIX is a registered trademark of The Open Group in the United States and other countries.

Java and all Java-based trademarks and logos are trademarks or registered trademarks of Sun Microsystems, Inc. in the United States, other countries, or both.

Adaptec and HostRAID are trademarks of Adaptec, Inc., in the United States, other countries, or both.

Red Hat, the Red Hat "Shadow Man" logo, and all Red Hat-based trademarks and logos are trademarks or registered trademarks of Red Hat, Inc., in the United States and other countries.

Other company, product, or service names may be trademarks or service marks of others.

# Important notes

IBM makes no representation or warranties regarding non-IBM products and services that are ServerProven, including but not limited to the implied warranties of merchantability and fitness for a particular purpose. These products are offered and warranted solely by third parties.

IBM makes no representations or warranties with respect to non-IBM products. Support (if any) for the non-IBM products is provided by the third party, not IBM.

Some software may differ from its retail version (if available), and may not include user manuals or all program functionality.

# Product recycling and disposal

This unit contains materials such as circuit boards, cables, electromagnetic compatibility gaskets, and connectors which may contain lead and copper/beryllium alloys that require special handling and disposal at end of life. Before this unit is disposed of, these materials must be removed and recycled or discarded according to applicable regulations. IBM offers product-return programs in several countries. Information on product recycling offerings can be found on IBM's Internet site at http://www.ibm.com/ibm/environment/products/prp.shtml.

#### **Electronic emission notices**

# Federal Communications Commission (FCC) statement

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. IBM is not responsible for any radio or television interference caused by using other than recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

# Industry Canada Class A emission compliance statement

This Class A digital apparatus complies with Canadian ICES-003.

#### Avis de conformité à la réglementation d'Industrie Canada

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

#### Australia and New Zealand Class A statement

Attention: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

### United Kingdom telecommunications safety requirement

**Notice to Customers** 

This apparatus is approved under approval number NS/G/1234/J/100003 for indirect connection to public telecommunication systems in the United Kingdom.

### **European Union EMC Directive conformance statement**

This product is in conformity with the protection requirements of EU Council Directive 89/336/EEC on the approximation of the laws of the Member States relating to electromagnetic compatibility. IBM cannot accept responsibility for any failure to satisfy the protection requirements resulting from a nonrecommended modification of the product, including the fitting of non-IBM option cards.

This product has been tested and found to comply with the limits for Class A Information Technology Equipment according to CISPR 22/European Standard EN 55022. The limits for Class A equipment were derived for commercial and industrial environments to provide reasonable protection against interference with licensed communication equipment.

**Attention:** This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

### **Taiwanese Class A warning statement**

警告使用者: 這是甲類的資訊產品,在 居住的環境中使用時,可 能會造成射頻干擾,在這 種情況下,使用者會被要 求採取某些適當的對策。

# **Chinese Class A warning statement**

声 明 此为 A 级产品。在生活环境中, 该产品可能会造成无线电干扰。 在这种情况下,可能需要用户对其 干扰采取切实可行的措施。

# Japanese Voluntary Control Council for Interference (VCCI) statement

この装置は、情報処理装置等電波障害自主規制協議会(VCCI)の基準に 基づくクラスA情報技術装置です。この装置を家庭環境で使用すると電波妨害を 引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求 されることがあります。

# IBM.®

Part Number: 25K8157

Printed in USA

(1P) P/N: 25K8157

