ThinkPad® X60 Tablet
Hardware Maintenance Manual

November 2006

This manual supports:
ThinkPad X60 Tablet
(MT 6363, 6364, 6365, 6366, 6367, and 6368)
Before using this information and the product it supports, be sure to read the general information under "Notices" on page 122.

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About this manual

This manual contains service and reference information for ThinkPad® X60 Tablet (MT 6363, 6364, 6365, 6366, 6367, and 6368) products. Use this manual along with the advanced diagnostic tests to troubleshoot problems.

The manual is divided into sections as follows:
• The common sections provide general information, guidelines, and safety information required in servicing computers.
• The product-specific section includes service, reference, and product-specific parts information.

Important
This manual is intended for trained service personnel who are familiar with ThinkPad products. Use this manual along with the advanced diagnostic tests to troubleshoot problems effectively.

Before servicing a ThinkPad product, be sure to review the safety information under "Safety notices: multilingual translations" on page 7, "Safety information" on page 13, and "Laser compliance statement" on page 17.
Introduction

Important service information

**Important**

BIOS and device driver fixes are customer-installable. The BIOS and device drivers are posted on the customer support site [http://www.lenovo.com/support](http://www.lenovo.com/support).

Advise customers to contact the Customer Support Center at 800-426-7378 if they need assistance in obtaining or installing any software fixes, drivers, and BIOS downloads.

Customers in Canada should call the Customer Support Center at 800-565-3344 for assistance or download information.

Strategy for replacing FRUs

**Before replacing parts**

Make sure that all software fixes, drivers, and BIOS downloads are installed before replacing any FRUs listed in this manual.

To download software fixes, drivers, and BIOS, do as follows:

1. Go to [http://www.lenovo.com/support](http://www.lenovo.com/support)
2. Enter the product number of the computer or press Auto-detect button on the screen.
3. Select Downloads and drivers.
4. Follow the directions on the screen and install the necessary software.

Use the following strategy to prevent unnecessary expense for replacing and servicing FRUs:

- **If you are instructed to replace a FRU but the replacement does not correct the problem, reinstall the original FRU before you continue.**

- Some computers have both a processor board and a system board. If you are instructed to replace either the processor board or the system board, and replacing one of them does not correct the problem, reinstall that board, and then replace the other one.

- **If an adapter or a device consists of more than one FRU, any of the FRUs may be the cause of the error.** Before replacing the adapter or device, remove the FRUs, one by one, to see if the symptoms change. Replace only the FRU that changed the symptoms.

**Attention:** The setup configuration on the computer you are servicing may have been customized. Running Automatic Configuration may alter the settings. Note the current configuration settings (using the View Configuration option); then, when service has been completed, verify that those settings remain in effect.
**Important service information**

**Strategy for replacing a hard disk drive**

Always try to run a low-level format before replacing a hard disk drive.

**Attention:** The drive startup sequence in the computer you are servicing may have been changed. Be extremely careful during write operations such as copying, saving, or formatting. If you select an incorrect drive, data or programs can be overwritten.

**Important notice for replacing a system board**

Some components mounted on a system board are very sensitive. Improper handling of a system board can cause damage to those components, and may cause a system malfunction.

**Attention:** When handling a system board:

- Do not drop a system board or apply any excessive force to it.
- Avoid rough handling of any kind.
- Avoid bending a system board and hard pushing to prevent cracking at each BGA (Ball Grid Array) chipset.

**How to use error messages**

Use the error codes displayed on the screen to diagnose failures. If more than one error code is displayed, begin the diagnosis with the first error code. Whatever causes the first error code may also cause false error codes. If no error code is displayed, see whether the error symptom is listed in the Symptom-to-FRU Index for the computer you are servicing.

**Strategy for replacing FRUs for CTO, CMV, and GAV**

**Product definition**

**Dynamic Configure To Order (CTO)**

This provides the ability for a customer to configure an IBM® or a Lenovo solution from an eSite, and have this configuration sent to fulfillment, where it is built and shipped directly to the customer. The machine label, PC Entitlement Warehouse (PEW), eSupport, and the HMM will load these products as the 4-digit MT and 3-digit model, where model = “CTO” (Example: 1829-CTO).

**Custom Model Variant (CMV)**

This is a unique configuration that has been negotiated between IBM or Lenovo and the customer. A unique 4-digit MT and 3-digit model is provided to the customer to place orders (Example: 1829-W15). A CMV is a special bid offering, therefore, it is NOT generally announced.

- The MTM portion of the machine label is the 4-digit MT and 3-digit model, where model = “CTO” (Example: 1829-CTO). The PRODUCT ID portion of the machine label is the 4-digit MT and 3-digit CMV model (Example: 1829-W15).
- The PEW record is the 4-digit MT and 3-digit model, where model = “CTO” (Example: 1829-CTO).
- eSupport will show both the CTO and CMV machine type models (Example: 1829-CTO and 1829-W15 will be found on the eSupport site.)
- The HMM will have the 4-digit MT and 3-digit CTO model only (Example: 1829-CTO). Again, CMVs are custom models and are not found in the HMM.
General Announce Variant (GAV)
This is a standard model (fixed configuration). GAVs are announced and offered to all customers. The MTM portion of the machine label is a 4-digit MT and 3-digit model, where model = a “fixed part number”, not “CTO” (Example: 1829-F1U). Also, PEW, eSupport, and the HMM will list these products under the same fixed model number.

FRU identification for CTO, CMV, and GAV products
There are three information resources to identify which FRUs are used to support CTO, CMV, and GAV products. These sources are PEW, eSupport, and the HMM.

Using PEW
• PEW is the primary source for identifying FRU part numbers and FRU descriptions for the key commodities for CTO, CMV and GAV products at a MT-level serial number level. An example of key commodities are hard disk drives, system boards, microprocessors, Liquid Crystal Displays (LCDs), and memory.
• Remember, All CTO and CMV products are loaded in PEW under the 4-digit MT and 3-digit model, where model = “CTO” (Example: 1829-CTO). GAVs are loaded in PEW under the 4-digit MT and 3-digit model, where model = a “fixed part number”, not “CTO” (Example: 1829-F1U).
• PEW can be accessed at the following Web site:
  http://w3-3.ibm.com/pc/entitle
Customers can also access PEW via
Click on MACHINE LOOKUP, followed by WARRANTY INFORMATION. Input the MT and the Serial number and the list of key commodities will be returned in the PEW record under COMPONENT INFORMATION.
• Business Partners using Eclaim will access PEW when performing Entitlement Lookup. Business Partners will enter Loc ID, MT and Serial, and the key commodities will be returned in the Eclaim record under SYSTEM DETAILS.
• Authorized IBM Business Partners can access Eclaim at the following Web site:
  https://wca.eclaim.com

Using eSupport
For Key Commodities (Examples - hard disk drive, system board, microprocessor, LCD, and memory)
• eSupport can be used to view the list of key commodities built in a particular machine serial (this is the same record found in PEW).
• eSupport can be accessed at the following Web site: http://www.lenovo.com/support
• To view the key commodities, click on PARTS INFORMATION, then PARTS LOOKUP. Type in the model type and serial number. The key commodities will be returned in the eSupport record under PARTS SHIPPED WITH YOUR SYSTEM.

For the Remaining FRUs (the complete list of FRUs at the MT Model level)
• eSupport can be used to view the complete list of FRUs for a machine type and model.
• To view the complete list of FRUs, type in the machine type and model (Example: 1829-CTO) under QUICK PATH. Under “View by Document Type” select PARTS INFORMATION. Under “Filter by Category” select SERVICE
Important service information

PARTS. Under “Parts Information by Date” select SYSTEM SERVICE PARTS. The list of service parts by description, with applicable machine type model and FRU will be displayed.

Using the HMM
Use the HMM as a back-up to PEW and eSupport to view the complete list of FRUs at the MT Model level.

Important information about replacing RoHS compliant FRUs

RoHS, The Restriction of Hazardous Substances in Electrical and Electronic Equipment Directive (2002/95/EC) is a European Union legal requirement affecting the global electronics industry. RoHS requirements must be implemented on Lenovo products placed on the market after June 2006. Products on the market before June 2006 are not required to have RoHS compliant parts. So, if the original FRU parts are non compliant, replacement parts can also be non compliant. In all cases if the original FRU parts are RoHS compliant the replacement part must also be RoHS compliant.

Lenovo plans to transition to RoHS compliance well before the implementation date and expects its suppliers to be ready to support Lenovo’s requirements and schedule. Products sold in 2005 and 2006, will contain some RoHS compliant FRUs. The following statement pertains to these products and any product Lenovo produces containing RoHS compliant FRUs.

RoHS compliant FRUs have unique FRU part numbers. Before or after the RoHS implementation date, failed RoHS compliant parts must always be replaced using RoHS compliant FRUs, so only the FRUs identified as compliant in the system HMM or direct substitutions for those FRUs may be used.

<table>
<thead>
<tr>
<th>Products marketed before June 2006</th>
<th>Products marketed after June 2006</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current or original part</td>
<td>Replacement FRU</td>
</tr>
<tr>
<td>Non-RoHS</td>
<td>Can be Non-RoHS</td>
</tr>
<tr>
<td>Non-RoHS</td>
<td>Can be RoHS</td>
</tr>
<tr>
<td>Non-RoHS</td>
<td>Can sub to RoHS</td>
</tr>
<tr>
<td>RoHS</td>
<td>Must be RoHS</td>
</tr>
</tbody>
</table>

Note: A direct substitution is a part with a different FRU part number that is automatically shipped by the distribution center at the time of the order.
**Diskette compatibility matrix**

The compatibility of each of the drives with the diskettes for it is as follows:

<table>
<thead>
<tr>
<th>Diskette drive</th>
<th>Diskette capacity</th>
<th>Compatibility</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.5-inch</td>
<td>1.0 MB</td>
<td>Read and write</td>
</tr>
<tr>
<td></td>
<td>2.0 MB</td>
<td>Read and write</td>
</tr>
<tr>
<td></td>
<td>4.0 MB</td>
<td>Not compatible</td>
</tr>
</tbody>
</table>

**Safety notices: multilingual translations**

In this manual, safety notices appear in English with a page number reference to the appropriate multilingual, translated safety notice found in this section.

The following safety notices are provided in English, French, German, Hebrew, Italian, and Spanish.

**Safety notice 1**

Before the computer is powered on after FRU replacement, make sure all screws, springs, and other small parts are in place and are not left loose inside the computer. Verify this by shaking the computer and listening for rattling sounds. Metallic parts or metal flakes can cause electrical shorts.

Avant de remettre l’ordinateur sous tension après remplacement d’une unité en clientèle, vérifiez que tous les ressorts, vis et autres pièces sont bien en place et bien fixées. Pour ce faire, secouez l’unité et assurez-vous qu’aucun bruit suspect ne se produit. Des pièces métalliques ou des copeaux de métal pourraient causer un court-circuit.


Prima di accendere l’elaboratore dopo che è stata effettuata la sostituzione di una FRU, accertarsi che tutte le viti, le molle e tutte le parti di piccole dimensioni siano nella corretta posizione e non siano sparse all’interno dell’elaboratore. Verificare ciò scuotendo l’elaboratore e prestando attenzione ad eventuali rumor; eventuali parti o pezzetti metallici possono provocare cortocircuiti pericolosi.

Antes de encender el sistema después de sustituir una FRU, compruebe que todos los tornillos, muelles y demás piezas pequeñas se encuentran en su sitio y no se encuentran sueltas dentro del sistema. Compruébelo agitando el sistema y escuchando los posibles ruidos que provocarían. Las piezas metálicas pueden causar cortocircuitos eléctricos.
Some standby batteries contain a small amount of nickel and cadmium. Do not disassemble a standby battery, recharge it, throw it into fire or water, or short-circuit it. Dispose of the battery as required by local ordinances or regulations. Use only the battery in the appropriate parts listing. Use of an incorrect battery can result in ignition or explosion of the battery.

Certaines batteries de secours contiennent du nickel et du cadmium. Ne les démontez pas, ne les rechargez pas, ne les exposez ni au feu ni à l’eau. Ne les mettez pas en court-circuit. Pour les mettre au rebut, conformez-vous à la réglementation en vigueur. Lorsque vous remplacez la pile de sauvegarde ou celle de l’horloge temps réel, veillez à n’utiliser que les modèles cités dans la liste de pièces détachées adéquate. Une batterie ou une pile inappropriée risque de prendre feu ou d’exploser.


 algunas baterías de reserva contienen una pequeña cantidad de níquel y cadmio. No las desmonte, ni recargue, ni las eche al fuego o al agua ni las cortocircuiten. Deséchelas tal como dispone la normativa local. Utilice sólo baterías que se encuentren en la lista de piezas. La utilización de una batería no apropiada puede provocar la ignición o explosión de la misma.
Safety notice 3

⚠️ DANGER

The battery pack contains small amounts of nickel. Do not disassemble it, throw it into fire or water, or short-circuit it. Dispose of the battery pack as required by local ordinances or regulations. Use only the battery in the appropriate parts listing when replacing the battery pack. Use of an incorrect battery can result in ignition or explosion of the battery.

La batterie contient du nickel. Ne la démontez pas, ne l'exposez ni au feu ni à l'eau. Ne la mettez pas en court-circuit. Pour la mettre au rebut, conformez-vous à la réglementation en vigueur. Lorsque vous remplacez la batterie, veillez à n’utiliser que les modèles cités dans la liste de pièces détachées adéquate. En effet, une batterie inappropriée risque de prendre feu ou d’exploser.


La batteria contiene piccole quantità di nichel. Non smontarla, gettarla nel fuoco o nell’acqua né cortocircitarla. Smaltirla secondo la normativa in vigore (DPR 915/82, successive disposizioni e disposizioni locali). Quando si sostituisce la batteria, utilizzare soltanto i tipi inseriti nell’appropriato Catalogo parti. L’impiego di una batteria non adatta potrebbe determinare l’incendio o l’esplosione della batteria stessa.

Las baterías contienen pequeñas cantidades de níquel. No las desmonte, ni recargue, ni las eche al fuego o al agua ni las cortocircuite. Deséchelas tal como dispone la normativa local. Utilice sólo baterías que se encuentren en la lista de piezas al sustituir la batería. La utilización de una batería no apropiada puede provocar la ignición o explosión de la misma.
Safety notice 4

⚠️ DANGER

The lithium battery can cause a fire, an explosion, or a severe burn. Do not recharge it, remove its polarized connector, disassemble it, heat it above 100°C (212°F), incinerate it, or expose its cell contents to water. Dispose of the battery as required by local ordinances or regulations. Use only the battery in the appropriate parts listing. Use of an incorrect battery can result in ignition or explosion of the battery.

La pile de sauvegarde contient du lithium. Elle présente des risques d’incendie, d’explosion ou de brûlures graves. Ne la rechargez pas, ne retirez pas son connecteur polarisé et ne la démontez pas. Ne l’exposez pas à une température supérieure à 100°C, ne la faites pas brûler et n’en exposez pas le contenu à l’eau. Mettez la pile au rebut conformément à la réglementation en vigueur. Une pile inappropriée risque de prendre feu ou d’exploser.


La batteria di supporto e una batteria al litio e può incendiarsi, esplodere o procurare gravi ustioni. Evitare di ricaricarla, smontarne il connettore polarizzato, smontarla, riscaldarla ad una temperatura superiore ai 100 gradi centigradi, incendiarla o gettarla in acqua. Smaltirla secondo la normativa in vigore (DPR 915/82, successive disposizioni e disposizioni locali). L’impiego di una batteria non adatta potrebbe determinare l’incendio o l’esplosione della batteria stessa.

La batería de repuesto es una batería de litio y puede provocar incendios, explosiones o quemaduras graves. No la recargue, ni quite el conector polarizado, ni la desmonte, ni caliente por encima de los 100°C (212°F), ni la incinere ni exponga el contenido de sus celdas al agua. Deséchela tal como dispone la normativa local.
Safety notices

Safety notice 5

If the LCD breaks and the fluid from inside the LCD gets into your eyes or on your hands, immediately wash the affected areas with water for at least 15 minutes. Seek medical care if any symptoms from the fluid are present after washing.

Si le panneau d'affichage à cristaux liquides se brise et que vous recevez dans les yeux ou sur les mains une partie du fluide, rincez-les abondamment pendant au moins quinze minutes. Consultez un médecin si des symptômes persistent après le lavage.


Nel caso che l’LCD si dovesse rompere ed il liquido in esso contenuto entrasse in contatto con gli occhi o le mani, lavare immediatamente le parti interessate con acqua corrente per almeno 15 minuti; poi consultare un medico se i sintomi dovessero permanere.

Si la LCD se rompe y el fluido de su interior entra en contacto con sus ojos o sus manos, lave inmediatamente las áreas afectadas con agua durante 15 minutos como mínimo. Obtenga atención médica si se presenta algún síntoma del fluido después de lavarse.

Safety notice 6

⚠️ DANGER

To avoid shock, do not remove the plastic cover that protects the lower part of the inverter card.

Afin d’éviter tout risque de choc électrique, ne retirez pas le cache en plastique protégeant la partie inférieure de la carte d’alimentation.

Aus Sicherheitsgründen die Kunststoffabdeckung, die den unteren Teil der Spannungswandlerplatine umgibt, nicht entfernen.

Per evitare scosse elettriche, non rimuovere la copertura in plastica che avvolge la parte inferiore della scheda invertitore.

Para evitar descargas, no quite la cubierta de plástico que rodea la parte baja de la tarjeta invertida.
Safety notice 7

⚠️ DANGER

Though the main batteries have low voltage, a shorted or grounded battery can produce enough current to burn personnel or combustible materials.

Bien que le voltage des batteries principales soit peu élevé, le court-circuit ou la mise à la masse d’une batterie peut produire suffisamment de courant pour brûler des matériaux combustibles ou causer des brûlures corporelles graves.

Obwohl Hauptbatterien eine niedrige Spannung haben, können sie doch bei Kurzschluß oder Erdung genug Strom abgeben, um brennbare Materialien zu entzünden oder Verletzungen bei Personen hervorzurufen.

Sebbene le batterie di alimentazione siano a basso voltaggio, una batteria in corto circuito o a massa può fornire corrente sufficiente da bruciare materiali combustibili o provocare ustioni ai tecnici di manutenzione.

Aunque las baterías principales tienen un voltaje bajo, una batería cortocircuitada o con contacto a tierra puede producir la corriente suficiente como para quemar material combustible o provocar quemaduras en el personal.

---

Safety notice 8

⚠️ DANGER

Before removing any FRU, power off the computer, unplug all power cords from electrical outlets, remove the battery pack, and then disconnect any interconnecting cables.

Avant de retirer une unité remplaçable en clientèle, mettez le système hors tension, débranchez tous les cordons d’alimentation des socles de prise de courant, retirez la batterie et déconnectez tous les cordons d’interface.

Die Stromzufuhr muß abgeschaltet, alle Stromkabel aus der Steckdose gezogen, der Akku entfernt und alle Verbindungskabel abgenommen sein, bevor eine FRU entfernt wird.

Prima di rimuovere qualsiasi FRU, spegnere il sistema, scollegare dalle prese elettriche tutti i cavi di alimentazione, rimuovere la batteria e poi scollegare i cavi di interconnessione.

Antes de quitar una FRU, apague el sistema, desenchufe todos los cables de las tomas de corriente eléctrica, quite la batería y, a continuación, desconecte cualquier cable de conexión entre dispositivos.
Safety information

The following section presents safety information with which you need to be familiar before you service a ThinkPad computer.

General safety

Follow these rules to ensure general safety:

- Observe good housekeeping in the area of the machines during and after maintenance.
- When lifting any heavy object:
  1. Make sure that you can stand safely without slipping.
  2. Distribute the weight of the object equally between your feet.
  3. Use a slow lifting force. Never move suddenly or twist when you attempt to lift.
  4. Lift by standing or by pushing up with your leg muscles; this action removes the strain from the muscles in your back. Do not attempt to lift any object that weighs more than 16 kg (35 lb) or that you think is too heavy for you.
- Do not perform any action that causes hazards to the customer, or that makes the equipment unsafe.
- Before you start the machine, make sure that other service representatives and the customer’s personnel are not in a hazardous position.
- Place removed covers and other parts in a safe place, away from all personnel, while you are servicing the machine.
- Keep your toolcase away from walk areas so that other people will not trip over it.
- Do not wear loose clothing that can be trapped in the moving parts of a machine. Make sure that your sleeves are fastened or rolled up above your elbows. If your hair is long, fasten it.
- Insert the ends of your necktie or scarf inside clothing or fasten it with a nonconductive clip, about 8 centimeters (3 inches) from the end.
- Do not wear jewelry, chains, metal-frame eyeglasses, or metal fasteners for your clothing.
  **Attention:** Metal objects are good electrical conductors.
- Wear safety glasses when you are hammering, drilling, soldering, cutting wire, attaching springs, using solvents, or working in any other conditions that might be hazardous to your eyes.
- After service, reinstall all safety shields, guards, labels, and ground wires. Replace any safety device that is worn or defective.
- Reinstall all covers correctly before returning the machine to the customer.
- Fan louvers on the machine help to prevent overheating of internal components. Do not obstruct fan louvers or cover them with labels or stickers.

Electrical safety

Observe the following rules when working on electrical equipment.
Safety information

**Important**
Use only approved tools and test equipment. Some hand tools have handles covered with a soft material that does not insulate you when working with live electrical currents.

Many customers have, near their equipment, rubber floor mats that contain small conductive fibers to decrease electrostatic discharges. Do not use this type of mat to protect yourself from electrical shock.

- Find the room emergency power-off (EPO) switch, disconnecting switch, or electrical outlet. If an electrical accident occurs, you can then operate the switch or unplug the power cord quickly.
- Do not work alone under hazardous conditions or near equipment that has hazardous voltages.
- Disconnect all power before:
  - Performing a mechanical inspection
  - Working near power supplies
  - Removing or installing main units
- Before you start to work on the machine, unplug the power cord. If you cannot unplug it, ask the customer to power-off the wall box that supplies power to the machine, and to lock the wall box in the off position.
- If you need to work on a machine that has exposed electrical circuits, observe the following precautions:
  - Ensure that another person, familiar with the power-off controls, is near you.
  - **Attention:** Another person must be there to switch off the power, if necessary.
  - Use only one hand when working with powered-on electrical equipment; keep the other hand in your pocket or behind your back.
  - **Attention:** An electrical shock can occur only when there is a complete circuit. By observing the above rule, you may prevent a current from passing through your body.
  - When using testers, set the controls correctly and use the approved probe leads and accessories for that tester.
  - Stand on suitable rubber mats (obtained locally, if necessary) to insulate you from grounds such as metal floor strips and machine frames.

Observe the special safety precautions when you work with very high voltages; Instructions for these precautions are in the safety sections of maintenance information. Use extreme care when measuring high voltages.

- Regularly inspect and maintain your electrical hand tools for safe operational condition.
- Do not use worn or broken tools and testers.
- **Never assume** that power has been disconnected from a circuit. First, check that it has been powered off.
- Always look carefully for possible hazards in your work area. Examples of these hazards are moist floors, nongrounded power extension cables, power surges, and missing safety grounds.
- Do not touch live electrical circuits with the reflective surface of a plastic dental mirror. The surface is conductive; such touching can cause personal injury and machine damage.
• Do not service the following parts with the power on when they are removed from their normal operating places in a machine:
  – Power supply units
  – Pumps
  – Blowers and fans
  – Motor generators

and similar units. (This practice ensures correct grounding of the units.)

• If an electrical accident occurs:
  – Use caution; do not become a victim yourself.
  – Switch off power.
  – Send another person to get medical aid.

Safety inspection guide
The purpose of this inspection guide is to assist you in identifying potentially unsafe conditions. As each machine was designed and built, required safety items were installed to protect users and service personnel from injury. This guide addresses only those items. You should use good judgment to identify potential safety hazards due to attachment of non-ThinkPad features or options not covered by this inspection guide.

If any unsafe conditions are present, you must determine how serious the apparent hazard could be and whether you can continue without first correcting the problem.

Consider these conditions and the safety hazards they present:
• Electrical hazards, especially primary power (primary voltage on the frame can cause serious or fatal electrical shock)
• Explosive hazards, such as a damaged CRT face or a bulging capacitor
• Mechanical hazards, such as loose or missing hardware

To determine whether there are any potentially unsafe conditions, use the following checklist at the beginning of every service task. Begin the checks with the power off, and the power cord disconnected.

Checklist:
1. Check exterior covers for damage (loose, broken, or sharp edges).
2. Power off the computer. Disconnect the power cord.
3. Check the power cord for:
   a. A third-wire ground connector in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and the frame ground.
   b. The power cord should be the type specified in the parts list.
   c. Insulation must not be frayed or worn.
4. Check for cracked or bulging batteries.
5. Remove the cover.
6. Check for any obvious non-ThinkPad alterations. Use good judgment as to the safety of any non-ThinkPad alterations.
7. Check inside the unit for any obvious unsafe conditions, such as metal filings, contamination, water or other liquids, or signs of fire or smoke damage.
8. Check for worn, frayed, or pinched cables.
9. Check that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

**Handling devices that are sensitive to electrostatic discharge**

Any computer part containing transistors or integrated circuits (ICs) should be considered sensitive to electrostatic discharge (ESD.) ESD damage can occur when there is a difference in charge between objects. Protect against ESD damage by equalizing the charge so that the machine, the part, the work mat, and the person handling the part are all at the same charge.

**Notes**

1. Use product-specific ESD procedures when they exceed the requirements noted here.
2. Make sure that the ESD protective devices you use have been certified (ISO 9000) as fully effective.

When handling ESD-sensitive parts:
- Keep the parts in protective packages until they are inserted into the product.
- Avoid contact with other people.
- Wear a grounded wrist strap against your skin to eliminate static on your body.
- Prevent the part from touching your clothing. Most clothing is insulative and retains a charge even when you are wearing a wrist strap.
- Use the black side of a grounded work mat to provide a static-free work surface. The mat is especially useful when handling ESD-sensitive devices.
- Select a grounding system, such as those listed below, to provide protection that meets the specific service requirement.

**Note**

The use of a grounding system to guard against ESD damage is desirable but not necessary.

- Attach the ESD ground clip to any frame ground, ground braid, or green-wire ground.
- When working on a double-insulated or battery-operated system, use an ESD common ground or reference point. You can use coax or connector-outside shells on these systems.
- Use the round ground prong of the ac plug on ac-operated computers.

**Grounding requirements**

Electrical grounding of the computer is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.
Some models of ThinkPad computer are equipped from the factory with an optical storage device such as a CD-ROM drive or a DVD-ROM drive. Such devices are also sold separately as options. If one of these drives is installed, it is certified in the U.S. to conform to the requirements of the Department of Health and Human Services 21 Code of Federal Regulations (DHHS 21 CFR) Subchapter J for Class 1 laser products. Elsewhere, the drive is certified to conform to the requirements of the International Electrotechnical Commission (IEC) 825 and CENELEC EN 60825 for Class 1 laser products.

If a CD-ROM drive, a DVD-ROM drive, or another laser device is installed, note the following:

⚠️ CAUTION:

Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.

Pour éviter tout risque d'exposition au rayon laser, respectez les consignes de réglage et d'utilisation des commandes, ainsi que les procédures décrites.

Werden Steuer- und Einstellelemente anders als hier festgesetzt verwendet, kann gefährliche Laserstrahlung auftreten.

Az itt előírt eljárásoktól, beállításoktól és vezérlésektől eltérni a lézersugározás veszélye miatt kockázatos!

L'utilizzo di controlli, regolazioni o l'esecuzione di procedure diverse da quelle specificate possono provocare l'esposizione a.

Использование элементов настройки и выполнение процедур иных, чем указано здесь, может привести к опасному радиационному облучению.

Použití kontrol, úprav alebo iných vykonaní od iných výrobcoch, ako je v tomto špecifikované, mohlo by mať za následok nebezpečenstvo vystavenia sa vyžiarovaníu.

El uso de controles o ajustes o la ejecución de procedimientos distintos de los aquí especificados puede provocar la exposición a radiaciones peligrosas.

Opening the CD-ROM drive, the DVD-ROM drive, or any other optical storage device could result in exposure to hazardous laser radiation. There are no serviceable parts inside those drives. Do not open.
A CD-ROM drive, a DVD-ROM drive, or any other storage device installed may contain an embedded Class 3A or Class 3B laser diode. Note the following:

⚠️ DANGER

- Emits visible and invisible laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.

- Radiação por raio laser ao abrir. Não olhe fixo no feixe de luz, não olhe diretamente por meio de instrumentos óticos e evite exposição direta com o feixe de luz.

- Rayonnement laser si carter ouvert. Évitez de fixer le faisceau, de le regarder directement avec des instruments optiques, ou de vous exposer au rayon.


- Kinyitáskor lézersugár! Ne nézzen bele se szabad szemmel, se optikai eszközökkel. Kerülje a sugárnyalábbal való érintkezést !.

- Aprendo l’unità vengono emesse radiazioni laser. Non fissare il fascio, non guardarlo direttamente con strumenti ottici e evitare l’esposizione diretta al fascio.

- Открывая, берегитесь лазерного излучения. Не смотрите на луч, не разглядывайте его с помощью оптических инструментов, а также избегайте прямого воздействия лазерного луча.

- Ked je laserová jednotka otvorena. Vyhinite sa priamemu pohľadu a nehľadajte priamo s optickými nástrojmi do lúča a vyhnite sa priamemu vystaveniu ľúčov.

- Radiación láser al abrir. No mire fijamente ni examine con instrumental óptico el haz de luz. Evite la exposición directa al haz.
General descriptions

The descriptions in this chapter apply to any ThinkPad model that has the PC-Doctor® for DOS diagnostics program. Some descriptions might not apply to your particular computer.

Read this first

Before you go to the checkout guide, be sure to read this section.

**Important notes**

- Only certified trained personnel should service the computer.
- Before replacing any FRU, read the entire page on removing and replacing FRUs.
- When you replace FRUs, use new nylon-coated screws.
- Be extremely careful during such write operations as copying, saving, or formatting. Drives in the computer that you are servicing sequence might have been altered. If you select an incorrect drive, data or programs might be overwritten.
- Replace a FRU only with another FRU of the correct model. When you replace a FRU, make sure that the model of the machine and the FRU part number are correct by referring to the FRU parts list.
- A FRU should not be replaced because of a single, un reproducible failure. Single failures can occur for a variety of reasons that have nothing to do with a hardware defect, such as cosmic radiation, electrostatic discharge, or software errors. Consider replacing a FRU only when a problem recurs. If you suspect that a FRU is defective, clear the error log and run the test again. If the error does not recur, do not replace the FRU.
- Be careful not to replace a nondefective FRU.

What to do first

When you do return a FRU, you must include the following information in the parts exchange form or parts return form that you attach to it:

_1. Name and phone number of servicer_
_2. Date of service_
_3. Date on which the machine failed_
_4. Date of purchase_
_5. Failure symptoms, error codes appearing on the display, and beep symptoms_
_6. Procedure index and page number in which the failing FRU was detected_
_7. Failing FRU name and part number_
_8. Machine type, model number, and serial number_
_9. Customer’s name and address_

**Note for warranty:**

During the warranty period, the customer may be responsible for repair costs if the computer damage was caused by misuse, accident, modification, unsuitable physical or operating environment, or improper maintenance by the customer.
Following is a list of some common items that are not covered under warranty and some symptoms that might indicate that the system was subjected to stress beyond normal use.

Before checking problems with the computer, determine whether the damage is covered under the warranty by referring to the following list:

**The following are not covered under warranty:**
- LCD panel cracked from the application of excessive force or from being dropped
- Scratched (cosmetic) parts
- Distortion, deformation, or discoloration of the cosmetic parts
- Plastic parts, latches, pins, or connectors that have been cracked or broken by excessive force
- Damage caused by liquid spilled into the system
- Damage caused by the improper insertion of a PC Card or the installation of an incompatible card
- Improper CD insertion or use of an optical drive
- Diskette drive damage caused by pressure on the diskette drive cover, foreign material in the drive, or the insertion of a diskette with multiple labels
- Damaged or bent diskette eject button
- Fuses blown by attachment of a nonsupported device
- Forgotten computer password (making the computer unusable)
- Sticky keys caused by spilling a liquid onto the keyboard
- Use of an incorrect ac adapter on laptop products

**The following symptoms might indicate damage caused by nonwarranted activities:**
- Missing parts might be a symptom of unauthorized service or modification.
- If the spindle of a hard disk drive becomes noisy, it may have been subjected to excessive force, or dropped.
Related service information

This section provides information about the following:
- “Service Web site”
- “Restoring the factory contents by using Product Recovery CDs”
- “Passwords” on page 22
- “Power management” on page 24

Service Web site
When the latest maintenance diskette and the system program service diskette become available, they will be posted on http://www.lenovo.com/think/spm

Restoring the factory contents by using Product Recovery CDs
When the hard disk drive is replaced because of a failure, no Product Recovery program is on the new hard disk. In this case, you must use the recovery CD for the computer. Order the recovery CD and the hard disk drive at the same time so that you can recover the new hard disk drive with the pre-installed software when they arrive. For information on which CD to order, see “Recovery CDs” on page 117.

To install the factory contents by using Product Recovery CDs, do the following:

| Note | The recovery process might take up to 2 hours. |

1. Insert the Rescue and Recovery™ Disk1 of 1 into the optical drive, then restart the computer. This will take several minutes.

2. When the “Welcome to Rescue and Recovery” screen is displayed, press Continue. In the Rescue and Recovery menu, select Restore Your System. A message giving a warning that USB devices used in recovery must be connected when the computer is turned on appears. Click OK.

3. “Restore Your System” window appears. Select Restore my hard drive to the original factory state, and click Next. A warning appears, click Yes. Then next menu appears. Select I do not want to save any files and click Next. Following menu appears with a warning, select Next. A warning appears not to power down the computer during the recovery process. Click OK. One more warning appears saying that recovery is intended only for unrecoverable system problems. Click OK.

4. The Terms and Conditions window appears, select I accept these terms and conditions and press OK. Previous menus may remain on the screen, but the Predesktop installer begins copying files. When this completes, the computer will restart and a window will ask you to insert a Product Recovery Supplemental Disk, if you have one. Press No.

5. You will then be prompted to insert Product Recovery Disk 1 into the optical drive. Insert the Product Recovery Disk 1 into the optical drive, and press OK. In similar fashion, you will be prompted to insert the remaining recovery CDs until all the files are copied.

6. After all the files are copied, the computer will restart and return to the “Welcome to Rescue and Recovery” screen where a window “Recovering your system, this may take several minutes” appears and .IMZ files are processed.
Related service information

A total progress bar allows you to audit this process, which will take about 8 minutes. The final recovery CD may be safely removed during this time, but may also be left in the optical drive since it is not bootable.

7. You will then be prompted to restart the computer. Select Yes. A warning window appears, giving you one last chance to stop the restart, but disappears automatically after about 5 seconds. File processing continues in DOS full screen mode for about two minutes and the computer restarts to the Windows desktop. No user intervention is required (and should be avoided) after this point.

8. Windows setup continues on the desktop and DOS window for IBM system setup, with progress measured by a Factory Preinstallation window on the right side of the screen. The processes updating installed softwares.

A warning that antivirus software is not installed appears repeatedly in the system tray, but this should be ignored. The entire process at desktop takes about 25 minutes.

9. Then the computer restarts, does some more DOS full screen processing, and restarts again to a Windows desktop where factory preinstallation continues for about 12 more minutes, another restart to a DOS screen and then back to the Windows splash screen and back to the desktop for more preinstallation.

This lasts about 10 more minutes and the computer restarts to do NTFS conversion and then restarts to the OOBEE (Out of Box Experience) environment.

Passwords

As many as three passwords may be needed for any ThinkPad computer: the power-on password (POP), the hard-disk password (HDP), and the supervisor password (SVP).

If any of these passwords has been set, a prompt for it appears on the screen whenever the computer is turned on. The computer does not start until the password is entered.

Exception: If only an SVP is installed, the password prompt does not appear when the operating system is booted.

Power-on password:
A power-on password (POP) protects the system from being powered on by an unauthorized person. The password must be entered before an operating system can be booted.

Hard-disk password:
There are two hard-disk passwords (HDPs):
- User HDP—for the user
- Master HDP—for the system administrator, who can use it to get access to the hard disk even if the user has changed the user HDP

Note: There are two modes for the HDP: User only and Master + User. The Master + User mode requires two HDPs; the system administrator enters both in the same operation. The system administrator then provides the user HDP to the system user.
Related service information

Attention: If the user HDP has been forgotten, check whether a master HDP has been set. If it has, it can be used for access to the hard disk drive. If no master HDP is available, neither Lenovo nor Lenovo authorized servicers provide any services to reset either the user or the master HDP, or to recover data from the hard disk drive. The hard disk drive can be replaced for a scheduled fee.

Supervisor password:
A supervisor password (SVP) protects the system information stored in the BIOS Setup Utility. The user must enter the SVP in order to get access to the BIOS Setup Utility and change the system configuration.

Attention: If the SVP has been forgotten and cannot be made available to the servicer, there is no service procedure to reset the password. The system board must be replaced for a scheduled fee.

How to remove the power-on password
To remove a POP that you have forgotten, do the following:

(A) If no SVP has been set:
1. Turn off the computer.
2. Remove the battery pack.
   For how to remove the battery pack, see “1010 Battery pack” on page 54.
3. Remove the backup battery.
   For how to remove the backup battery, see “1060 Backup battery” on page 64.
4. Turn on the computer and wait until the POST ends.
   After the POST ends, the password prompt does not appear. The POP has been removed.
5. Reinstall the backup battery and the battery pack.

(B) If an SVP has been set and is known by the servicer:
1. Turn on the computer; then, while the “To interrupt normal startup, press the blue ThinkVantage button” message is displayed at the lower-left of the screen, press the ThinkVantage button. The Rescue and Recovery screen opens.
   For models supporting the Passphrase function, press F1 while the POP icon is appearing on the screen; then enter the POP. For the other models, enter the POP.

   Note: To check whether the ThinkPad computer supports the Passphrase function, enter the BIOS Setup Utility and go to Security --> Password.
   If the Using Passphrase item is displayed in the menu, this function is available on the ThinkPad computer.
2. Click Access BIOS. The system Restart Required window is displayed.
3. Click Yes. The computer restarts, and the BIOS Setup Utility screen opens.
4. Select Security, using the cursor directional keys to move down the menu.
5. Select Password.
7. Type the current SVP in the Enter Current Password field. then leave the Enter New Password field blank, and press Enter twice.
8. In the Changes have been saved window, press Enter.
9. Press F10; then, in the Setup confirmation window, select Yes.
Related service information

How to remove the hard-disk password

Attention: If User only mode is selected and the user HDP has been forgotten and cannot be made available to the servicer, neither Lenovo nor Lenovo authorized servicers provide any services to reset the user HDPs or to recover data from the hard disk drive. The hard disk drive can be replaced for a scheduled fee.

To remove a user HDP that has been forgotten, when the SVP and the master HDP are known, do the following:

1. Turn on the computer; then, while the “To interrupt normal startup, press the blue ThinkVantage button” message is displayed at the lower-left of the screen, press the ThinkVantage button. The Rescue and Recovery screen opens.
   For models supporting the Passphrase function, press F1 while HDP icon is appearing on the screen; then enter the master HDP. For the other models, enter the master HDP.

   Note: To check whether the ThinkPad computer supports the Passphrase function, enter the BIOS Setup Utility and go to Security --> Password.
   If Using Passphrase item is displayed in the menu, this function is available on the ThinkPad computer.

2. Click Access BIOS. The system Restart Required window is displayed.
3. Click Yes. The computer restarts, and the BIOS Setup Utility screen opens.
4. Select Security, using the cursor directional keys to move down the menu.
5. Select Password.
6. Select Hard-disk x password, where x is the letter of the hard disk drive. A pop-up window opens.
7. Select Master HDP.
8. Type the current master HDP in the Enter Current Password field. then leave the Enter New Password field blank, and press Enter twice.
10. Select Yes in the Setup Configuration window.
   Both user HDP and master HDP will have been removed.

Power management

To reduce power consumption, the computer has three power management modes: screen blank, standby, and hibernation.

Screen blank mode

If the time set on the “Turn off monitor” timer in the operating system expires, the LCD backlight turns off.

To put the computer into screen blank mode, press the ThinkVantage button and use the ThinkVantage Productivity Center.

To end screen blank mode and resume normal operation, press any key.

Standby mode

When the computer enters standby mode, the following events occur in addition to what occurs in screen blank mode:
• The LCD is powered off.
• The hard disk drive is powered off.
• The CPU stops.
Related service information

To enter standby mode, press Fn+F4.

Note: If you are using the ACPI operating system, you can change the action of Fn+F4.

In certain circumstances, the computer goes into standby mode automatically:

- If a “suspend time” has been set on the timer, and the user does not do any operation with the keyboard, the TrackPoint, the hard disk, the parallel connector, or the diskette drive within that time.
- If the battery indicator blinks orange, indicating that the battery power is low. (Alternatively, if Hibernate when battery becomes low has been selected in the “Power Management Properties” window, the computer goes into hibernation mode.)

Note for the APM operating system:
Even if you do not set the low-battery alarm, the charge indicator notifies you when the battery is low, and then the computer enters the power-saving mode automatically. This default low-battery behavior is independent of the operating system; so if you have set the low-battery alarm, the computer may not do what you specified. It chooses either your setting or the default setting, whichever is appropriate.

If you are using the ACPI operating system, only the low-battery alarm is available.

To cause the computer to return from standby mode and resume operation, do one of the following:

- Press the Fn key.
- Open the LCD cover.
- Turn on the power switch.

Also, in either of the following events, the computer automatically returns from standby mode and resumes operation:

- The ring indicator (RI) is signaled by a serial device or a PC Card device.
- The time set on the resume timer elapses.

Note: The computer does not accept any input immediately after it enters standby mode. Wait a few seconds before taking any action to reenter operation mode.

Hibernation mode
In hibernation mode, the following occurs:

- The system status, RAM, VRAM, and setup data are stored on the hard disk.
- The system is powered off.

Note: If the computer enters the hibernation mode while it is docked to the ThinkPad X6 Tablet UltraBase, do not undock it before resuming normal operation. If you do undock it and then try to resume normal operation, you will get an error message, and you will have to restart the system.

To cause the computer to enter hibernation mode, do any of the following:

- Press the Fn+F12 keys.
- If you are using the APM operating system and have set the mode to Power switch mode [Hibernation], turn off the power switch.
If you are using the ACPI operating system and have defined one of the following actions as the event that causes the system to go into hibernation mode, perform that action.
- Closing the lid.
- Pressing the power button.
- Pressing Fn+F4 keys.

Also, the computer goes into hibernation mode automatically in either of the following conditions:
- If a “hibernation time” has been set on the timer, and if the user does not do any operation with the keyboard, the TrackPoint, the hard disk drive, the parallel connector, or the diskette drive within that time.
- If the timer conditions are satisfied in suspend mode.
- If you are using the APM operating system and have set the mode to Hibernate when battery becomes low, and the battery charge becomes critically low.

When the power is turned on, the computer returns from hibernation mode and resumes operation. The hibernation file in the boot record on the hard disk drive is read, and system status is restored from the hard disk drive.
Checkout guide

Use the following procedures as a guide in identifying and correcting problems with the ThinkPad computer.

Note: The diagnostic tests are intended to test only ThinkPad products. The use of non-ThinkPad products, prototype cards, or modified options can lead to false indications of errors and invalid system responses.

1. Identify the failing symptoms in as much detail as possible.
2. Verify the symptoms. Try to re-create the failure by running the diagnostic test or by repeating the operation.

Testing the computer

The ThinkPad computer has a test program called PC-Doctor for DOS (hereafter called PC-Doctor.) You can detect errors by running the diagnostics test included in PC-Doctor. This section is an overview of the procedure. For details that depend on model-unique functions, refer to “Product overview” on page 34.

For some possible configurations of the computer, PC-Doctor might not run correctly. To avoid this problem, you need to initialize the computer setup by use of the BIOS Setup Utility before you run PC-Doctor. On the BIOS Setup Utility screen, press F9, Enter, F10, and then Enter.

Note: When you initialize the computer configuration, some devices are disabled, such as the serial port. If you test one of these devices, you will need to enable it by using Configuration utility for DOS. The utility is available on the following Web site: [http://www.lenovo.com/support](http://www.lenovo.com/support)

PC-Doctor cannot be used to test a device that is in the ThinkPad X6 Tablet UltraBase, even if the computer supports the ThinkPad X6 Tablet UltraBase. To test a USB device, connect it to the USB connector of the computer.

Creating the PC-Doctor diagnostics diskette

To create the PC-Doctor disk from the Rescue and Recovery workspace, do as follows:

1. Enter the Rescue and Recovery workspace by pressing the ThinkVantage button during POST.
2. When the Rescue and Recovery workspace finishes loading, click Diagnostic Diskette.
3. Authenticating the digital signature takes about 15 seconds; then the ThinkPad computer will reboot into PC-DOS.
4. A batch file automatically starts up to prompt you through the process of creating diskettes. You are notified of how many diskettes you will need.
   a. You are prompted to insert each diskette in sequence.
   b. Typically, all you need to do is to press the Enter key for the floppy drive; the system then formats and creates the diskette.
   c. Each diskette is erased and formatted with the PC-Doctor for DOS boot image.
5. Once all the diskettes have been created, the ThinkPad computer will reboot. The user is asked to remove all diskettes from the drive, or to insert the first diskette created if it is desired to run the diagnostics.
Checkout guide

To run the test, do as follows:

**Note:** In the following procedure, you can select an item not only with the arrow keys, but also with the TrackPoint pointer. Instead of pressing Enter, click the left button.

1. Insert the PC-Doctor disk into the diskette drive; then power on the computer.
   - If the computer cannot be powered on, go to "Power system checkout" on page 30, and check the power sources.
   - If an error code appears, go to "Symptom-to-FRU index" on page 42.
   - On the first screen, select the model and press Enter. Follow the instructions on the screen.

2. The main panel of PC-Doctor appears.
3. Select **Diagnostics** with the arrow keys, and press Enter.
   - A pull-down menu appears. (Its exact form depends on the model.)

**Note:** PC-Doctor menu does not mean the formal support device list. Some unsupported device names may appear in the PC-Doctor menu.
The options on the test menu are as follows:

<table>
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<th>Diagnostics</th>
<th>Interactive Tests</th>
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</thead>
<tbody>
<tr>
<td>• Run Normal Test</td>
<td>• Keyboard</td>
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<tr>
<td>• Run Quick Test</td>
<td>• Video</td>
</tr>
<tr>
<td>• CPU/Coprocessor</td>
<td>• Internal Speaker</td>
</tr>
<tr>
<td>• Systemboard</td>
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</tr>
<tr>
<td>• Video Adapter</td>
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</tr>
<tr>
<td>• Serial Ports</td>
<td>• System Load</td>
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<td>• Parallel Ports</td>
<td>• CD-ROM/DVD Test</td>
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<td>• Fixed Disks</td>
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</tr>
<tr>
<td>• Diskette Drives</td>
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<tr>
<td>• Other Devices</td>
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<td>• Memory Test – Full</td>
<td></td>
</tr>
<tr>
<td>• Memory Test – Quick</td>
<td></td>
</tr>
</tbody>
</table>

**Notes:**
- In the **Keyboard** test in **Interactive Tests**, the Fn key should be held down for at least 2 seconds; otherwise, it cannot be sensed.
- **Video Adapter** test supports only the LCD display on the ThinkPad computer. If you have an external monitor attached to your computer, detach it before running PC-Doctor for DOS.
- To test **Digital Signature Chip**, the security chip must be set to Active.
- To test **Serial Ports** or **Parallel Ports**, the ThinkPad computer must be attached to the ThinkPad X6 Tablet UltraBase.

4. Run the applicable function test.
5. Follow the instructions on the screen. If there is a problem, PC-Doctor shows messages describing it.
6. To exit the test, select **Quit — Exit Diag**.
   To cancel the test, press **Esc**.

**Note:** After running PC-Doctor, check the time and date on the system and reset them if they are incorrect.

**Detecting system information with PC-Doctor**

PC-Doctor can detect the following system information:

**Hardware Info**
- • System Configuration
- • Memory Contents
- • Physical Disk Drives
- • Logical Disk Drives
- • VGA Information
- • IDE Drive Info
- • PCI Information
- • PNPISA Info
- • SMBIOS Info
- • VESA LCD Info
- • Hardware Events Log
Checkout guide

Utility
- Run External Tests
- Surface Scan Hard Disk
- Benchmark System
- DOS Shell
- Tech Support Form
- Battery Rundown
- View Test Log
- Print Log
- Save Log
- Full Erase Hard Drive
- Quick Erase Hard Drive

PC-Doctor for Windows
This product is designed to help you troubleshoot and resolve problems related to your computer. Select one of the categories listed below to display symptoms and solutions:
- CHECK SYSTEM HEALTH
- SYSTEM AND DEVICE TESTS
- LENOVO TROUBLESHOOTING CENTER
- SYSTEM REPORTS
- UPDATES AND SUPPORT

Power system checkout
To verify a symptom, do the following:
1. Turn off the computer.
2. Remove the battery pack.
3. Connect the ac adapter.
4. Check that power is supplied when you turn on the computer.
5. Turn off the computer.
6. Disconnect the ac adapter and install the charged battery pack.
7. Check that the battery pack supplies power when you turn on the computer.

If you suspect a power problem, see the appropriate one of the following power supply checkouts:
- "Checking the ac adapter" on page 31
- "Checking operational charging" on page 31
- "Checking the battery pack" on page 31
- "Checking the backup battery" on page 32

Checking the ac adapter
You are here because the computer fails only when the ac adapter is used.
- If the power problem occurs only when the ThinkPad X6 Tablet UltraBase is used, replace the UltraBase.
- If the power-on indicator does not turn on, check the power cord of the ac adapter for correct continuity and installation.
- If the computer does not charge during operation, go to "Checking operational charging."

To check the ac adapter, do the following:
1. Unplug the ac adapter cable from the computer.
2. Measure the output voltage at the plug of the ac adapter cable. See the following figure:
Note: Output voltage of pin no.2 of the ac adapter may different from the one you are servicing.
3. If the voltage is not correct, replace the ac adapter.
4. If the voltage is acceptable, do the following:
   • Replace the system board.
   • If the problem persists, go to “Product overview” on page 34.

Note: Noise from the ac adapter does not always indicate a defect.

Checking operational charging
To check whether the battery charges properly during operation, use a discharged battery pack or a battery pack that has less than 50% of the total power remaining when installed in the computer.

Perform operational charging. If the battery status indicator or icon does not turn on, remove the battery pack and let it return to room temperature. Reinstall the battery pack. If the charge indicator or icon still does not turn on, replace the battery pack.

If the charge indicator still does not turn on, replace the system board. Then reinstall the battery pack. If it is still not charged, go to the next section.

Checking the battery pack
Battery charging does not start until the Power Meter shows that less than 95% of the total power remains; under this condition the battery pack can charge to 100% of its capacity. This protects the battery pack from being overcharged or from having a shortened life.

To check your battery, move your cursor to the Power Meter icon in the icon tray of the Windows taskbar and wait for a moment (but do not click), and the percentage of battery power remaining is displayed. To get detailed information about the battery, double-click the Power Meter icon.

Note: If the battery pack becomes hot, it may not be able to charge. Remove it from the computer and leave it at room temperature for a while. After it cools down, reinstall and recharge it.

To check the battery pack, do the following:
1. Power off the computer.
2. Remove the battery pack and measure the voltage between battery terminals 1 (+) and 7 (−). See the following figure:
Checkout guide

### Terminal Voltage (V dc)

<table>
<thead>
<tr>
<th>Terminal</th>
<th>Voltage (V dc)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>+0 to +12.6</td>
</tr>
<tr>
<td>7</td>
<td>Ground (−)</td>
</tr>
</tbody>
</table>

3. If the voltage is less than +11.0 V dc, the battery pack has been discharged.

**Note:** Recharging will take at least 3 hours, even if the indicator does not turn on.

If the voltage is still less than +11.0 V dc after recharging, replace the battery.

4. If the voltage is more than +11.0 V dc, measure the resistance between battery terminals 5 and 7. The resistance must be 4 to 30 KΩ.

If the resistance is not correct, replace the battery pack. If the resistance is correct, replace the system board.

### Checking the backup battery

Do the following:

1. Power off the computer, and unplug the ac adapter from it.
2. Turn the computer upside down.
3. Remove the battery pack (see “1010 Battery pack” on page 54).
4. Remove the backup battery (see “1060 Backup battery” on page 64).
5. Measure the voltage of the backup battery. See the following figure.

<table>
<thead>
<tr>
<th>Wire</th>
<th>Voltage (V dc)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Red (+)</td>
<td>+2.5 to +3.2</td>
</tr>
<tr>
<td>Black (−) Ground</td>
<td></td>
</tr>
</tbody>
</table>

- If the voltage is correct, replace the system board.
- If the voltage is not correct, replace the backup battery.
- If the backup battery discharges quickly after replacement, replace the system board.
ThinkPad X60 Tablet

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Product overview

This section presents the following product-unique information:
- “Specifications” on page 36
- “Status indicators” on page 36
- “FRU tests” on page 38
- “Fn key combinations” on page 40

Specifications

The following table lists the specifications of the ThinkPad X60 Tablet:

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Processor</td>
<td>• Intel® Core™ Solo processor T1400 (1.2 GHz), 2-MB L2 cache</td>
</tr>
<tr>
<td></td>
<td>• Intel Core Duo processor T2400 (1.67 GHz), 2-MB L2 cache</td>
</tr>
<tr>
<td></td>
<td>• Intel Core Duo processor T2500 (1.83 GHz), 2-MB L2 cache</td>
</tr>
<tr>
<td>Bus architecture</td>
<td>• 533-MHz or 667-MHz PSB</td>
</tr>
<tr>
<td></td>
<td>• 667-MHz DDR2 SDRAM (PC2-5300)</td>
</tr>
<tr>
<td></td>
<td>• PCI bus</td>
</tr>
<tr>
<td></td>
<td>• PCI Express bus</td>
</tr>
<tr>
<td></td>
<td>• DMI</td>
</tr>
<tr>
<td>Graphic memory chip</td>
<td>• Maximum 128-MB shared with system memory (Intel Graphics Media Accelerator 950)</td>
</tr>
<tr>
<td>CMOS RAM</td>
<td>• 242 bytes</td>
</tr>
<tr>
<td>Display</td>
<td>• 12.1-inch, 16M colors, XGA (1024 × 768 resolution) TFT color LCD</td>
</tr>
<tr>
<td></td>
<td>• 12.1-inch, 16M colors, SXGA+ (1400 × 1050 resolution) TFT color LCD</td>
</tr>
<tr>
<td>Standard memory</td>
<td>• 256-MB DDR2-667 SDRAM SO-DIMM (PC2-5300) card × 1</td>
</tr>
<tr>
<td></td>
<td>• 512-MB DDR2-667 SDRAM SO-DIMM (PC2-5300) card × 1</td>
</tr>
<tr>
<td></td>
<td>• 1-GB DDR2-667 SDRAM SO-DIMM (PC2-5300) card × 1</td>
</tr>
<tr>
<td>Optional memory</td>
<td>• 256-MB DDR2-667 SDRAM SO-DIMM (PC2-5300) card × 1</td>
</tr>
<tr>
<td></td>
<td>• 512-MB DDR2-667 SDRAM SO-DIMM (PC2-5300) card × 1</td>
</tr>
<tr>
<td></td>
<td>• 1-GB DDR2-667 SDRAM SO-DIMM (PC2-5300) card × 1</td>
</tr>
<tr>
<td></td>
<td>• 2-GB DDR2-667 SDRAM SO-DIMM (PC2-5300) card × 1 (maximum of 4.0 GB)</td>
</tr>
<tr>
<td>Note: Due to the limitation of the current 32-bit PC architecture, actual usable memory size is limited to 3 GB even though the physical installable memory size is 4 GB in ThinkPad X60 Tablet computers.</td>
<td></td>
</tr>
<tr>
<td>Ethernet (on the system board)</td>
<td>• Gigabit Ethernet</td>
</tr>
<tr>
<td>Internal modem</td>
<td>• 56.6 Kbps</td>
</tr>
<tr>
<td>Audio</td>
<td>• Built-in monaural speaker</td>
</tr>
<tr>
<td></td>
<td>• Software control volume</td>
</tr>
<tr>
<td>Infrared transfer</td>
<td>• IrDA 1.1</td>
</tr>
</tbody>
</table>

(continued)
<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
</table>
| Hard disk drive         | • 40 GB, 5400 rpm, 9.5 mm high, Serial ATA (SATA) interface  
                       | • 60 GB, 5400 rpm, 9.5 mm high, SATA interface  
                       | • 80 GB, 5400 rpm, 9.5 mm high, SATA interface  
                       | • 100 GB, 5400 rpm, 9.5 mm high, SATA interface  
                       | • 120 GB, 5400 rpm, 9.5 mm high, SATA interface  
                       | • 60 GB, 7200 rpm, 9.5 mm high, SATA interface  
                       | • 100 GB, 7200 rpm, 9.5 mm high, SATA interface  
                       | Supported hard disk drives are depend on the model.                                                                                         |
| Ultrabay Slim device    | Supported in ThinkPad X6 Tablet UltraBase                                                                                                   |
| Fingerprint reader      | Some models                                                                                                                                |
| I/O port                | • External monitor connector  
                       | • RJ11 connector  
                       | • RJ45 connector  
                       | • Stereo headphone jack  
                       | • Monaural microphone jack  
                       | • Infrared port  
                       | • Docking connector  
                       | • Universal serial bus (USB) connector × 3 (compatible with USB 1.1 and 2.0)  
                       | • IEEE 1394 connector  
                       | • DC-in connector                                                                                                                           |
| PCI Express Mini Card   | • ThinkPad 11a/b/g Wireless LAN Mini PCI Express Adapter  
                       | • Intel PRO Wireless 3945ABG Mini-PCI Express Adapter  
                       | • ThinkPad 11a/b/g/n Wireless LAN Mini-PCI Express Adapter  
                       | • Sierra Wireless EV-DO Wireless WAN Mini PCI Express Adapter  
                       | • Sierra Wireless MC8755 PCI Express MiniCard  
                       | • Integrated Cingular HSDPA 3G Wireless Broadband Network Adapter                                                                        |
| PC Card / ExpressCard slots       | • ExpressCard (34 module, 54 module) for upper slot  
                        | • PC Card (Type-II) for lower slot                                                                                                           |
| Bluetooth wireless (some models) | • ThinkPad Bluetooth with Enhanced Data Rate (BDC-2)                                                                                      |
| Modem                   | • ThinkPad Modem (MDC-1.5, 56 kbps HDA)                                                                                                   |
| Battery                 | • Li-ion battery (4 cells) 2.0 Ah  
                       | • Li-ion battery (8 cells) 4.55 Ah  
                       | • Ultrabay Slim Li Polymer battery (4 cells) (option)                                                                                       |
| AC adapter              | • 65-watt type                                                                                                                              |
| Preinstalled operating system | • Windows XP Tablet Edition                                                                                                                 |
**Status indicators**

The system status indicators show the status of the computer, as follows:

![Diagram of system status indicators]

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Meaning</th>
</tr>
</thead>
</table>
| ![Wireless status icon] | Wireless status  
Green: The wireless feature (the IEEE 802.11 standard or IEEE 802.11n) is on, and the radio link is ready for use.  
Blinking green: Data is being transmitted. |
<table>
<thead>
<tr>
<th>Indicator</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 Bluetooth status</td>
<td><strong>Green:</strong> Bluetooth wireless is operational. This indicator is on when Bluetooth wireless is on and not in suspend mode.</td>
</tr>
</tbody>
</table>
| 3 Wireless WAN status | **Green:** The wireless WAN is on, and the radio link is ready for use.  
**Blinking green:** Data is being transmitted. |
| 4 Num lock | **Green:** The numeric keypad on the keyboard is enabled. To enable or disable the keypad, press and hold the Shift key, and press the NumLk (ScrLk) key. |
| 5 Caps lock | **Green:** Caps Lock mode is enabled. To enable or disable Caps Lock mode, press the Caps Lock key. |
| 6 Drive in use | **Green:** Data is being read from or written to the hard disk drive, the diskette drive, or the drive in the Ultrabay Slim device. When this indicator is on, do not put the computer into standby mode or turn off the computer.  
**Note:** Do not move the system while the green drive-in-use light is on. Sudden physical shock could cause drive errors. |
| 7 Power on | **Green:** The computer is on and ready to use. This indicator stays lit whenever the computer is on and is not in standby mode. |
| 8 Battery status | **Green:** The battery is charged between 80% to 100% of the capacity, and being discharged between 0% to 80% of the capacity.  
**Blinking green:** The battery is charged between 20% to 80% of the capacity, and being charged.  
**Orange:** The battery is charged between 5% and 20% of the capacity, and being discharged.  
**Blinking orange (slow):** The battery is charged between 5% to 20% of the capacity, and being charged.  
**Blinking orange (rapid):** The battery is charged between 0% to 5% of the capacity. |
| 9 AC power status | **Green:** The computer is connected to the ac power supply. |
| 10 Standby status | **Green:** The computer is in standby mode.  
**Blinking green:** The computer is entering standby mode or hibernation mode, or is resuming normal operation. |
## FRU tests

The following table shows the test for each FRU.

<table>
<thead>
<tr>
<th>FRU</th>
<th>Applicable test</th>
</tr>
</thead>
</table>
| System board                     | 1. Diagnostics → CPU/Coprocessor  
2. Diagnostics → Systemboard  
3. If the ThinkPad X6 Tablet UltraBase is attached to the ThinkPad computer, detach it. Place the computer on a horizontal surface, and run Diagnostics → ThinkPad Devices → HDD Active Protection Test.  
   Note: Do not apply any physical shock to the computer while the test is running. |
| Power                            | Diagnostics → ThinkPad Devices → AC Adapter, Battery 1 (Battery 2)              |
| LCD unit                         | 1. Diagnostics → Video Adapter  
2. Interactive Tests → Video      |
| Modem daughter card (MDC-1.5)    | 1. Make sure the modem is set up correctly.  
2. Replace the modem jack and the modem card in turn, and run the following tests in Diagnostics → Communication:  
   a. Conexant Smart Modem Interrupt  
   b. Conexant Smart Modem Dialtone |
| Audio                            | 1. Interactive Tests → Internal Speaker  
2. Enter the BIOS Setup Utility and change Serial ATA (SATA) setting to Compatibility, and run Diagnostics → Other Devices → Analog Devices HDA CODEC Test |
| Speaker                          | Interactive Tests → Internal Speaker |
| PC Card slot                     | Diagnostics → Systemboard → PCMCIA                                            |
| ExpressCard slot                 | 1. Insert a PCI-Express/USB Wrap card into the ExpressCard slot.  
2. Turn on the computer.  
3. Run Diagnostics → ThinkPad Devices → ExpressCard slot. |
| Keyboard                         | 1. Diagnostics → Systemboard → Keyboard  
2. Interactive Tests → Keyboard  |
| Hard disk drive                  | Enter the BIOS Setup Utility and change Serial ATA (SATA) setting to Compatibility, and run Diagnostics → Fixed Disks  
You can also diagnose the hard disk drive without starting up the operating system. To diagnose the hard disk drive from the BIOS Setup Utility, do as follows:  
1. Remove any diskette from the diskette drive, and then turn off the computer.  
2. Turn on the computer.  
3. While the message, “To interrupt normal startup, press the blue ThinkVantage button,” is displayed at the lower left of the screen, press F1 to enter the BIOS Setup Utility.  
5. Using cursor keys, select Main hard disk drive or Ultrabay hard disk drive.  
6. Press Enter to start the diagnostic program. |

(continued)
### Product overview

<table>
<thead>
<tr>
<th>FRU</th>
<th>Applicable test</th>
</tr>
</thead>
</table>
| Diskette drive               | 1. Diagnostics -> Diskette Drives  
2. Interactive Tests --> Diskette                                                                                                             |
| DVD drive or DVD/CD-RW combo drive | 1. Diagnostics --> Other Devices --> CD-ROM/DVD   
2. Interactive Tests --> CD-ROM/DVD Test                                                                                                            |
| Memory                       | 1. If two DIMMs are installed, remove one of them and run Diagnostics --> Memory Test—Quick.  
2. If the problem does not recur, return the DIMM to its place, remove the other one, and run the test again.  
3. If the test does not detect the error, run Diagnostics --> Memory Test—Full.                                                                     |
| Fan                          | 1. Turn on the computer and check the air turbulence at the louver near the PC Card slot.  
2. Run Diagnostics --> ThinkPad Devices --> Fan.                                                                                                  |
| TrackPoint or pointing device | If the TrackPoint does not work, check the configuration as specified in the ThinkPad Configuration program. If the TrackPoint is disabled, select Automatic to enable it.  
After you use the TrackPoint, the pointer may drift on the screen for a short time. This drift can occur when a slight, steady pressure is applied to the TrackPoint pointer. This symptom is not a hardware problem. If the pointer stops after a short time, no service action is necessary.  
If enabling the TrackPoint does not correct the problem, continue with the following:  
* Interactive Tests --> Mouse                                                                                                                     |
| Digitizer                    | * Diagnostics --> ThinkPad Devices --> Digitizer firmware, Digitizer Sampling                                                                  |
**Fn key combinations**

The following table shows the function of each combination of Fn with a function key.

<table>
<thead>
<tr>
<th>Key combination</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fn+F1</td>
<td>Reserved.</td>
</tr>
<tr>
<td>Fn+F2</td>
<td>Reserved.</td>
</tr>
</tbody>
</table>
| Fn+F3           | Select a power scheme that has been created by Power Manager. When you press this combination, a panel for selecting a power scheme appears.  
**Notes:**  
1. If you have logged on with an administrator user ID, and you press Fn+F3, the panel for selecting a power scheme appears. If you have logged on with another user ID, and you press Fn+F3, the panel does not appear.  
2. You cannot turn off the computer display by pressing Fn+F3. |
| Fn+F4           | Put the computer in standby mode. To return to normal operation, press the Fn key only, without pressing a function key.  
**Note:** This combination of keys also functions as a sleep button. If you want to use the combination to put the computer into hibernation mode or shut the computer down, change the settings in the ThinkPad Configuration Program. |
| Fn+F5           | Enable or disable the built-in wireless networking features and the Bluetooth features. If you press Fn+F5, a list of wireless features is displayed in the Wireless Radio Control window. You can quickly change the power state of each feature in the list.  
**Note:** If you want to use Fn+F5 to enable the feature specified in IEEE standard 802.11, the following device drivers must be installed on the computer beforehand:  
• ThinkPad Power Management driver  
• OnScreen Display Utility  
• Wireless device drivers |
| Fn+F6           | Reserved.   |
| Fn+F7           | Apply a presentation scheme directly, with no need to start Presentation Director.  
To disable this function and use the Fn+F7 key combination for switching a display output location, start Presentation Director, and change the settings. |

(continued)
### Key combination | Description
--- | ---
Fn+F7 | Switch a display output location  
- External monitor (CRT display)  
- Computer display and external monitor (LCD + CRT display)  
- Computer display (LCD)

**Notes:**
1. This function is not supported if different desktop images are displayed on the computer display and the external monitor (the Extend desktop function).
2. This function does not work while a DVD movie or a video clip is playing.

To enable this function, do as follows when you log on to Windows XP:  
**Note:** Multiple users can log on to a single operating system by using different user IDs. Each user needs to do the following:  
1. Start Windows XP, and log on to the system.
2. Start Presentation Director, and change the Fn+F7 settings.

Fn+F8 | Reserved.
Fn+F9 | Open the ThinkPad EasyEject Utility screen. Buttons for the following choices are displayed:  
- **Eject ThinkPad PC from Dock:** This button is displayed only if the ThinkPad computer has been attached to a ThinkPad X6 Tablet UltraBase. The computer can be detached from the ThinkPad X6 Tablet UltraBase.  
- **Run EasyEject Actions:** This button is used to select, stop, or remove external devices connected to the ThinkPad computer.  
- **Configure EasyEject Actions:** Opens the ThinkPad EasyEject Utility main window.  
- **Fn+F9 Settings:** Configures the settings for the Fn+F9 function.
Fn+F10 | Reserved.
Fn+F11 | Reserved.
Fn+F12 | Put the computer into hibernation mode. To return to normal operation, press the power button for less than four seconds.  
**Note:** To use Fn+F12 for hibernation, you must have the ThinkPad PM device driver installed on the computer.
Fn+Home | The computer display becomes brighter.
Fn+End | The computer display becomes dimmer.
Fn+Spacebar | Enable the FullScreen Magnifier function.
Fn+PrtSc | Has the same function as the SysRq key.
Fn+ScrLk | Enable or disable the numeric keypad.
Fn+Pause | Has the same function as the Break key.
Fn+cursor keys | These key combinations work with Windows Media Player. Fn+down arrow key works for the Play or Pause button, Fn+up arrow key for the Stop button, Fn+right arrow key for the Next Track button, and Fn+left arrow key for the Previous Track button.
Symptom-to-FRU index

The symptom-to-FRU index in this section lists symptoms and errors and their possible causes. The most likely cause is listed first, in boldface type.

**Note:** Do the FRU replacement or other actions in the sequence shown in the column headed “FRU or action, in sequence.” If replacing a FRU does not solve the problem, put the original part back in the computer. Do not replace a nondefective FRU.

This index can also help you determine, during regular servicing, what FRUs are likely to need to be replaced next.

A numeric error is displayed for each error detected in POST or system operation. In the displays, \( n \) can be any number.

If no numeric code is displayed, check the narrative descriptions of symptoms. If the symptom is not described there, go to “Intermittent problems” on page 49.

**Note**
For a device not supported by diagnostic codes in the ThinkPad notebook computers, see the manual for that device.

### Numeric error codes

<table>
<thead>
<tr>
<th>Symptom or error</th>
<th>FRU or action, in sequence</th>
</tr>
</thead>
<tbody>
<tr>
<td>0175 Bad CRC1, stop POST task—The EEPROM checksum is not correct.</td>
<td>System board.</td>
</tr>
</tbody>
</table>
| 0176 System Security—The system has been tampered with. | 1. Run BIOS Setup Utility, and save the current setting by pressing F10.  
2. System board. |
| 0177 Bad SVP data, stop POST task—The checksum of the supervisor password in the EEPROM is not correct. | System board. |
| 0182 Bad CRC2. Enter BIOS Setup and load Setup defaults.—The checksum of the CRS2 setting in the EEPROM is not correct. | 1. Run BIOS Setup Utility. Press F9, and Enter to load the default setting. Then save the current setting by pressing F10.  
2. System board. |
| 0185 Bad startup sequence settings. Enter BIOS Setup and load Setup defaults. | 1. Run BIOS Setup Utility. Press F9, and Enter to load the default setting. Then save the current setting by pressing F10.  
2. System board. |
| 0187 EAIA data access error—The access to EEPROM is failed. | System board. |
| 0188 Invalid RFID Serialization Information Area. | System board. |
| 0189 Invalid RFID configuration information area—The EEPROM checksum is not correct. | System board. |
### Symptom-to-FRU index

<table>
<thead>
<tr>
<th>Symptom or error</th>
<th>FRU or action, in sequence</th>
</tr>
</thead>
</table>
| 0190 Critical low-battery error | 1. Charge the battery pack.  
2. Battery pack. |
2. System board. |
2. System board. |
| 01C8 Two or more modem devices are found. Remove all but one of them. Press <Esc> to continue. | 1. Remove either a Mini-PCI Card or a modem daughter card. Otherwise, press Esc to ignore the warning message.  
2. System board. |
| 01C9 More than one Ethernet devices are found. Remove one of them. Press <Esc> to continue. | 1. Remove the Ethernet device that you installed; or press Esc to ignore the warning message.  
2. System board. |
| 01CA More than one Wireless LAN devices are found. Remove one of them. | 1. Remove the wireless LAN device that you installed.  
2. System board. |
| 0200 Hard disk error—The hard disk is not working. | 1. Reseat the hard disk drive.  
2. Load Setup Defaults in BIOS Setup Utility.  
3. Hard disk drive.  
4. System board. |
| 021x Keyboard error. | Run interactive tests of the keyboard and the auxiliary input device. |
| 0220 Monitor type error—Monitor type does not match the one specified in CMOS. | Load Setup Defaults in BIOS Setup Utility. |
| 0230 Shadow RAM error—Shadow RAM fails at offset nnnn. | System board. |
| 0231 System RAM error—System RAM fails at offset nnnn. | 1. DIMM.  
2. System board. |
| 0232 Extended RAM error—Extended RAM fails at offset nnnn. | 1. DIMM.  
2. System board. |
| 0250 System battery error—System battery is dead. | 1. Charge the backup battery for more than 8 hours by connecting the ac adapter.  
2. Replace the backup battery and run BIOS Setup Utility to reset the time and date. |
| 0251 System CMOS checksum bad—Default configuration used. | 1. Charge the backup battery for more than 8 hours by connecting the ac adapter.  
2. Replace the backup battery and run BIOS Setup Utility to reset the time and date. |
<table>
<thead>
<tr>
<th>Symptom or error</th>
<th>FRU or action, in sequence</th>
</tr>
</thead>
<tbody>
<tr>
<td>0252 Password checksum bad—The password is cleared.</td>
<td>Reset the password by running BIOS Setup Utility.</td>
</tr>
</tbody>
</table>
| 0260 System timer error. | 1. Charge the backup battery for more than 8 hours by connecting the ac adapter.  
2. Replace the backup battery and run BIOS Setup Utility to reset the time and date.  
| 0270 Real-time clock error. | 1. Charge the backup battery for more than 8 hours by connecting the ac adapter.  
2. Replace the backup battery and run BIOS Setup Utility to reset the time and date.  
| 0271 Date and time error—Neither the date nor the time is set in the computer. | Run BIOS Setup Utility to reset the time and date. |
| 0280 Previous boot incomplete—Default configuration used. | 1. Load “Setup Default” in BIOS Setup Utility.  
2. DIMM.  
| 02F0 CPU ID:xx Failed. | 1. CPU.  
2. System board. |
| 02F4 EISA CMOS not writable. | 1. Load Setup Defaults in BIOS Setup Utility.  
2. Replace the backup battery.  
| 02F5 DMA test failed. | 1. DIMM.  
2. System board. |
| 02F6 Software NMI failed | 1. DIMM.  
2. System board. |
| 02F7 Fail-safe timer NMI failed | 1. DIMM.  
2. System board. |
| 1802 Unauthorized network card is plugged in—Turn off and remove the miniPCI network card. | 1. Remove Mini PCI network card.  
2. System board. |
| 1803 Unauthorized daughter card is plugged in—Turn off and remove the daughter card. | 1. Remove the daughter card that you installed.  
2. System board. |
| 1804 Unauthorized WAN card is plugged in—Power off and remove the WAN card. | 1. Remove the WAN card that you installed.  
2. System board. |
| 1820 More than one external fingerprint reader is attached. Power off and remove all but the reader that you set up within your main operating system. | Remove all but the reader that you set up for the authentication. |
## Symptom-to-FRU index

<table>
<thead>
<tr>
<th>Symptom or error</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>2000</strong> Hard Drive Active Protection sensor diagnostics failed.</td>
</tr>
<tr>
<td><strong>2010</strong> Warning: Your internal hard disk drive (HDD) may not function correctly on this system. Ensure that your HDD is supported on this system and that the latest HDD firmware is installed.</td>
</tr>
<tr>
<td><strong>2100</strong> Initialization error on HDD0 (Main hard disk drive)</td>
</tr>
<tr>
<td><strong>2102</strong> Initialization error on HDD1 (Ultrabay hard disk drive)</td>
</tr>
<tr>
<td><strong>2110</strong> Read error on HDD0 (Main hard disk drive)</td>
</tr>
<tr>
<td><strong>2112</strong> Read error on HDD1 (Ultrabay hard disk drive)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>FRU or action, in sequence</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Undock docking station or port replicator if it is attached to the ThinkPad computer, and place the computer on a horizontal surface. Do not apply any physical shock to the computer.</td>
</tr>
<tr>
<td>2. Run Diagnostics --&gt; ThinkPad Devices --&gt; HDD Active Protection Test.</td>
</tr>
<tr>
<td>Inform the following information to the customer: If in the primary bay the customer is using a non-IBM or non-Lenovo hard disk drive (HDD), or an old generation IBM HDD which is not supported by this system, with the risk in mind, the customer can still use it by pressing ESC. If in the primary drive bay the customer is using a supported IBM/Lenovo HDD with an old firmware, the customer needs to update its firmware to the latest. The latest version is available at <a href="http://www.lenovo.com/support">http://www.lenovo.com/support</a></td>
</tr>
<tr>
<td>1. Reseat the hard disk drive.</td>
</tr>
<tr>
<td>2. Main hard disk drive.</td>
</tr>
<tr>
<td>1. Reseat the hard disk drive.</td>
</tr>
<tr>
<td>2. Ultrabay hard disk drive.</td>
</tr>
<tr>
<td>1. Reseat the hard disk drive.</td>
</tr>
<tr>
<td>2. Main hard disk drive.</td>
</tr>
<tr>
<td>1. Reseat the hard disk drive.</td>
</tr>
<tr>
<td>2. Ultrabay hard disk drive.</td>
</tr>
</tbody>
</table>
**Error messages**

<table>
<thead>
<tr>
<th>Symptom or error</th>
<th>FRU or action, in sequence</th>
</tr>
</thead>
</table>
| Device address conflict.                     | 1. Load “Setup Defaults” in the BIOS Setup Utility.  
                                          | 2. Backup battery.  
| Allocation error for device.                 | 1. Load “Setup Defaults” in the BIOS Setup Utility.  
                                          | 2. Backup battery.  
| Failing bits: nnnn.                          | 1. DIMM.  
                                          | 2. System board.                                                  |
| Invalid system configuration data.           | 1. DIMM.  
                                          | 2. System board.                                                  |
| I/O device IRQ conflict.                     | 1. Load “Setup Defaults” in the BIOS Setup Utility.  
                                          | 2. Backup battery.  
| Hibernation error.                           | 1. Restore the system configuration to what it was before the computer entered hibernation mode.  
                                          | 2. If memory size has been changed, re-create the hibernation file.                                                |
                                          | 2. Thermal grease.  
| Thermal sensing error.                       | System board.                                                                                                                                         |
| Authentication of system services failed.    | The Predesktop Area in the HDD is corrupted. Restore it from a recovery CD.  
                                          | Press <Esc> to resume.                                                                                                                                   |
| Cannot boot from any device.                 | Check the status of device which you want to boot from.  
                                          |  
                                          | Device not found.  
                                          | 1. The device you want to boot from.  
                                          | 2. System board.                                                  |
|                                              | Device Error.  
                                          | 1. The device you want to boot from.  
                                          | 2. System board.                                                  |
|                                              | No valid operating system.  
                                          | 1. Check that the operating system has no failure and is installed correctly.  
                                          | 2. Reinstall the operation system.                                 |
|                                              | Excluded from boot order.  
                                          |  
                                          | * Enter the BIOS Setup Utility and add the device in boot order.                                                |
Beep symptoms

<table>
<thead>
<tr>
<th>Symptom or error</th>
<th>FRU or action, in sequence</th>
</tr>
</thead>
<tbody>
<tr>
<td>One beep and a blank, unreadable, or flashing LCD.</td>
<td>1. Reseat the LCD connector. 2. LCD assembly. 3. External CRT. 4. System board.</td>
</tr>
<tr>
<td>One long and two short beeps, and a blank or unreadable LCD.</td>
<td>1. System board. 2. LCD assembly. 3. DIMM.</td>
</tr>
<tr>
<td>Two short beeps with error codes.</td>
<td>POST error. See “Numeric error codes” on page 42.</td>
</tr>
<tr>
<td>Two short beeps and a blank screen.</td>
<td>1. System board. 2. DIMM.</td>
</tr>
<tr>
<td>Three short beeps, pause, three more short beeps, and one short beep.</td>
<td>1. DIMM.</td>
</tr>
<tr>
<td>One short beep, pause, three short beeps, pause, three more short beeps, and one short beep.</td>
<td>2. System board</td>
</tr>
<tr>
<td>Only the cursor appears.</td>
<td>Reinstall the operating system.</td>
</tr>
<tr>
<td>Four cycles of four short beeps and a blank screen.</td>
<td>System board (security chip)</td>
</tr>
<tr>
<td>Five short beeps and a blank screen.</td>
<td>System board</td>
</tr>
</tbody>
</table>

No-beep symptoms

<table>
<thead>
<tr>
<th>Symptom or error</th>
<th>FRU or action, in sequence</th>
</tr>
</thead>
<tbody>
<tr>
<td>No beep, power-on indicator on, LCD blank, and no POST.</td>
<td>1. Make sure that every connector is connected tightly and correctly. 2. DIMM. 3. System board.</td>
</tr>
<tr>
<td>No beep, power-on indicator on, and LCD blank during POST.</td>
<td>1. Reseat DIMM. 2. System board.</td>
</tr>
<tr>
<td>The power-on password prompt appears.</td>
<td>A power-on password or a supervisor password is set. Type the password and press Enter.</td>
</tr>
<tr>
<td>The hard-disk password prompt appears.</td>
<td>A hard-disk password is set. Type the password and press Enter.</td>
</tr>
<tr>
<td>The DOS full screen looks smaller than it should.</td>
<td>Start the ThinkPad Configuration program and set the Screen expansion function.</td>
</tr>
</tbody>
</table>
### LCD-related symptoms

**Important**

The TFT LCD for the notebook computer contains many thin-film transistors (TFTs). The presence of a small number of dots that are missing, discolored, or always lighted is characteristic of TFT LCD technology, but excessive pixel problems can cause viewing concerns. The LCD should be replaced if the number of missing, discolored, or lighted dots in any background is:

- **XGA**: 8 or more bright dots, 8 or more dark dots, or a total of 9 or more bright and dark dots.
- **SXGA+**: 11 or more bright dots, 13 or more dark dots, or a total of 16 or more bright and dark dots.

**Note:** A bright dot means a pixel is always on (white or color.) A dark dot means a pixel is always off (black color.)

<table>
<thead>
<tr>
<th>Symptom or error</th>
<th>FRU or action, in sequence</th>
</tr>
</thead>
<tbody>
<tr>
<td>No beep, power-on indicator on, and a blank LCD during POST.</td>
<td>System board.</td>
</tr>
</tbody>
</table>
| • LCD backlight not working.  
• LCD too dark.  
• LCD brightness cannot be adjusted.  
• LCD contrast cannot be adjusted. | 1. Reseat the LCD connectors.  
2. LCD assembly.  
| • LCD screen unreadable.  
• Characters missing pixels.  
• Screen abnormal.  
• Wrong color displayed. | 1. See important note for “LCD-related symptoms.”  
2. Reseat all LCD connectors.  
3. LCD assembly.  
4. System board. |
| Horizontal or vertical lines displayed on LCD. | LCD assembly. |
Intermittent problems

Intermittent system hang problems can be due to a variety of causes that have nothing to do with a hardware defect, such as cosmic radiation, electrostatic discharge, or software errors. FRU replacement should be considered only when a problem recurs.

When analyzing an intermittent problem, do the following:
1. Run the diagnostic test for the system board in loop mode at least 10 times.
2. If no error is detected, do not replace any FRUs.
3. If any error is detected, replace the FRU shown by the FRU code. Rerun the test to verify that no more errors exist.

Undetermined problems

If the diagnostic tests did not identify the adapter or device that has failed, if wrong devices are installed, or if the system simply is not operating, follow these procedures to isolate the failing FRU (do not isolate FRUs that have no defects).

Verify that all attached devices are supported by the computer.

Verify that the power supply being used at the time of the failure is operating correctly. (See "Power system checkout" on page 30.)
1. Turn off the computer.
2. Visually check each FRU for damage. Replace any damaged FRU.
3. Remove or disconnect all of the following devices:
   a. Non-ThinkPad devices
   b. Devices attached to the port replicator
   c. Printer, mouse, and other external devices
   d. Battery pack
   e. Hard disk drive
   f. External diskette drive or optical drive
   g. DIMM
   h. Optical disk or diskette in the internal drive
   i. PC Cards
4. Turn on the computer.
5. Determine whether the problem has been solved.
6. If the problem does not recur, reconnect the removed devices one at a time until you find the failing FRU.
7. If the problem remains, replace the following FRUs one at a time (do not replace a nondefective FRU):
   a. System board
   b. LCD assembly
FRU replacement notices

This section contains notices related to removing and replacing parts. Read this section carefully before replacing any FRU.

Screw notices

Loose screws can cause a reliability problem. In the ThinkPad computer, this problem is addressed with special nylon-coated screws that have the following characteristics:
- They maintain tight connections.
- They do not easily come loose, even with shock or vibration.
- They are harder to tighten.
- Each one should be used only once.

Do the following when you service this machine:
- Keep the screw kit (for the P/N, see "Miscellaneous parts" on page 118) in your tool bag.
- Always use new screws.
- Use a torque screwdriver if you have one.

Tighten screws as follows:
- Plastic to plastic
  Turn an additional 90 degrees after the screw head touches the surface of the plastic part:

  ![90 degrees more](cross-section)

- Logic card to plastic
  Turn an additional 180 degrees after the screw head touches the surface of the logic card:

  ![180 degrees more](cross-section)

- Torque driver
  If you have a torque driver, refer to the “Torque” column for each step.
  
  Make sure that you use the correct screw. If you have a torque screwdriver, tighten all screws firmly to the torque shown in the table. Never use a screw that you removed. Use a new one. Make sure that all of the screws are tightened firmly.
  
  Ensure torque screw drivers are calibrated correctly following country specifications.

Retaining serial numbers

This section includes the following descriptions:
- “Restoring the serial number of the system unit” on page 51
FRU replacement notices

- “Retaining the UUID”
- “Reading or writing the ECA information”

Restoring the serial number of the system unit
When the computer was manufactured, the EEPROM on the system board was loaded with the serial numbers of the system and all major components. These numbers need to remain the same throughout the life of the computer.

If you replace the system board, you must restore the serial number of the system unit to its original value.

Before replacing the system board, save the original serial number by doing the following:
1. Install the ThinkPad Hardware Maintenance Diskette Version 1.73 or later, and restart the computer.
2. From the main menu, select 1. Set System Identification.
3. Select 2. Read S/N data from EEPROM.

The serial number of each device in your computer is displayed; the serial number of the system unit is listed as follows:
• 20: Serial number

Write down that number.

Note: The serial number of the system unit is also written on the label attached to the bottom of the computer.

After you have replaced the system board, restore the serial number by doing the following:
1. Install the ThinkPad Hardware Maintenance Diskette Version 1.73 or later and restart the computer.
2. From the main menu, select 1. Set System Identification.
3. Select 1. Add S/N data from EEPROM.
   Follow the instructions on the screen.

Retaining the UUID
The Universally Unique Identifier (UUID) is a 128-bit number uniquely assigned to your computer at production and stored in the EEPROM of your system board. The algorithm that generates the number is designed to provide unique IDs until the year A.D. 3400. No two computers in the world have the same number.

When you replace the system board, you must set the UUID on the new system board as follows:
1. Install the ThinkPad Hardware Maintenance Diskette Version 1.73 or later, and restart the computer.
2. From the main menu, select 4. Assign UUID.
   A new UUID is created and written. If a valid UUID already exists, it is not overwritten.

Reading or writing the ECA information
Information on Engineering Change Announcements (ECA) are stored in the EEPROM of the system board. The electronic storage of this information simplifies the procedure to check if the ECA has been previously applied to a machine. The machine does not need to be disassembled to check for the ECA application.
To check what ECAs have been previously applied to the machine, use the ECA Information Read/Write function on the ThinkPad Hardware Maintenance Diskette Version 1.73 or later.

1. Insert the ThinkPad Hardware Maintenance Diskette Version 1.73 or later, and restart the computer.
2. From the main menu, select 6. Set ECA Information.
3. To read ECA information, select 2. Read ECA/rework number from EEPROM and follow the instruction.
4. To read box build date, select 5. Read box build date from EEPROM, and follow the instruction on the screen.

After an ECA has been applied to the machine, the EEPROM must be updated to reflect the ECA’s application. Use the ThinkPad Hardware Maintenance Diskette Version 1.73 or later to update the EEPROM.

**Note:** Only the ECA number is stored in the EEPROM. The machine type of the ECA is assumed be the same as the machine type of the machine that had the ECA applied to it.

1. Insert the ThinkPad Hardware Maintenance Diskette Version 1.73 or later, and restart the computer.
2. From the main menu, select 6. Set ECA Information.
3. To write ECA information, select 1. Write ECA/rework number from EEPROM, and follow the instruction.
4. To write box build date, select 4. Write box build date from EEPROM, and follow the instruction on the screen.

If the system board is being replaced, try to read the ECA information from the old system board and transfer the information to the new system. If the system board is inoperable, this will not be possible.
Removing and replacing a FRU

This section presents directions and drawings for use in removing and replacing a FRU. Be sure to observe the following general rules:

1. Do not try to service any computer unless you have been trained and certified. An untrained person runs the risk of damaging parts.
2. Before replacing any FRU, review FRU replacement notices on page 50.
3. Begin by removing any FRUs that have to be removed before the failing FRU. Any such FRUs are listed at the top of the page. Remove them in the order in which they are listed.
4. Follow the correct sequence in the steps for removing the FRU, as given in the drawings by the numbers in square callouts.
5. When turning a screw to replace a FRU, turn it in the direction as given by the arrow in the drawing.
6. When removing the FRU, move it in the direction as given by the arrow in the drawing.
7. To put the new FRU in place, reverse the removal procedure and follow any notes that pertain to replacement. For information about connecting and arranging internal cables, see Locations on page 96.
8. When replacing a FRU, use the correct screw as shown in the procedures.

⚠️ DANGER

Before removing any FRU, turn off the computer, unplug all power cords from electrical outlets, remove the battery pack, and then disconnect any interconnecting cables.

Attention: After replacing a FRU, do not turn on the computer until you have made sure that all screws, springs, and other small parts are in place and none are loose inside the computer. Verify this by shaking the computer gently and listening for rattling sounds. Metallic parts or metal flakes can cause electrical short circuits.

Attention: The system board is sensitive to, and can be damaged by, electrostatic discharge. Before touching it, establish personal grounding by touching a ground point with one hand or by using an electrostatic discharge (ESD) strap (P/N 6405959).
1010 Battery pack

⚠️ DANGER

Use only the battery specified in the parts list for your computer. Any other battery could ignite or explode.

Unlock the battery release lever 1. Holding the battery release lever in the unlocked position 2, remove the battery pack in the direction shown by arrow 3.

When installing: Install the battery pack along the slide rails of the slot. Then make sure that the battery release lever is in the locked position.
1020 Hard disk drive slot cover, hard disk drive rubber rails, and hard disk drive

For access, remove this FRU:
- "1010 Battery pack" on page 54

Attention
- Do not drop the hard disk drive or apply any physical shock to it. The hard disk drive is sensitive to physical shock. Improper handling can cause damage and permanent loss of data.
- Before removing the drive, have the user make a backup copy of all the information on it if possible.
- Never remove the drive while the system is operating or is in suspend mode.

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Hard disk drive screw, nylon-coated (1)</td>
<td>Black</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
</tbody>
</table>

(continued)
Removing and replacing a FRU

Remove the hard disk drive slot cover in step 2 and 3.

When installing: Make sure that the hard disk drive connector is attached firmly.

Remove the hard disk drive rubber rails in step 6.

When installing: The rubber rails on the hard disk drive must be attached to the replacement drive. Otherwise the drive cannot be installed properly.
1030 DIMM slot cover and DIMM

For access, remove this FRU:
• “1010 Battery pack” on page 54

Remove the DIMM slot cover as shown in this figure.

Note: Loosen the screws 1, but do not remove them.

Remove the DIMM as shown in this figure.

When installing: Insert the notched end of the DIMM into the socket. Press the DIMM firmly, and pivot it until it snaps into the place. Make sure that it is firmly fixed in the slot and does not move easily.

(continued)
Removing and replacing a FRU

If the SIM card has been inserted in its slot, remove it before you start the servicing.
1040 Hinge caps

For access, remove this FRU:
- “1010 Battery pack” on page 54

Open the LCD cover and rotate the LCD unit as shown in this figure. Then close the LCD unit so that the digitizer faces upward.

(continued)
Removing and replacing a FRU

First remove the hinge cap (large).

Before removing the hinge cap (small) in step 5, rotate the LCD unit back to the original position, and close the LCD cover.
1050 Keyboard

For access, remove these FRUs in order:
- [1010 Battery pack] on page 54

<table>
<thead>
<tr>
<th>Step</th>
<th>Icon</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1</td>
<td>M2 × 6 mm, wafer-head, nylon-coated (4)</td>
<td>Black</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
</tbody>
</table>

(continued)
Removing and replacing a FRU

Lift the keyboard a little in the direction shown by arrow 4, and then detach the connector 5.
When installing:
1. Attach the keyboard connector firmly.
2. Make sure that the keyboard edges are under the frame as shown in this figure. Then press the keys to latch the keyboard firmly in place.

3. To make sure that the front side of the keyboard is housed firmly, gently press the keys with your thumbs and try to slide the keyboard toward you.

4. Secure the keyboard by tightening the screws from the bottom side of the computer.
Removing and replacing a FRU

1060 Backup battery

⚠️ DANGER

Use only the battery specified in the parts list for your computer. Any other battery could ignite or explode.

For access, remove these FRUs in order:
- “1010 Battery pack” on page 54
- “1050 Keyboard” on page 61

When installing: Make sure that the battery connector is attached firmly.
1070 LCD extend board

For access, remove these FRUs in order:

- “1010 Battery pack” on page 54
- “1050 Keyboard” on page 61

When installing: Make sure that the connectors are attached firmly.
1080 Keyboard bezel

For access, remove these FRUs in order:
- "1010 Battery pack" on page 54
- "1050 Keyboard" on page 61

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 × 6 mm, wafer-head, nylon-coated (8)</td>
<td>Black</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
<tr>
<td>2</td>
<td>M2 × 4 mm, wafer-head, nylon-coated (4)</td>
<td>Silver</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
<tr>
<td>3</td>
<td>M2 × 2 mm, flat-head, nylon-coated (1)</td>
<td>Black</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
</tbody>
</table>
1090 Modem daughter card (MDC-1.5)

For access, remove these FRUs in order:
- "1010 Battery pack" on page 54
- "1050 Keyboard" on page 61
- "1080 Keyboard bezel" on page 66

In step 2, remove the card by pulling the tab with your fingers in the direction shown by the arrow.

(continued)
Removing and replacing a FRU

Turn the card over 3, and detach the modem connector 4.

When installing: Make sure that the modem connector and the connector on the underside of the card are attached firmly.
1100 PCI Express Mini Card for wireless LAN

For access, remove these FRUs in order:
- “1010 Battery pack” on page 54
- “1050 Keyboard” on page 61
- “1080 Keyboard bezel” on page 66

In step 1a and 1b, unplug the jacks by using the removal tool antenna RF connector (P/N: 08K7159) or pick the connectors with your fingers and gently unplug them in direction of the arrow.

When installing: Plug the gray cable 1a into the jack labeled MAIN on the card, and the black cable 1b into the jack labeled AUX. If the computer you are servicing has three cables, put the white cable in the cable bag in the card slot.
Removing and replacing a FRU

110 PCI Express Mini Card for wireless WAN

For access, remove these FRUs in order:
• “1010 Battery pack” on page 54
• “1050 Keyboard” on page 61
• “1080 Keyboard bezel” on page 66

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 x 3.5 mm, wafer-head, nylon-coated (2)</td>
<td>Silver</td>
<td>0.167 Nm</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>(1.7 kgfcm)</td>
</tr>
</tbody>
</table>

In step 2a and 2b, unplug the jacks by using the removal tool antenna RF connector (P/N: 08K7159) or pick the connectors with your fingers and gently unplug them in direction of the arrow.

When installing: Plug the red cable 2a into the jack labeled MAIN on the card, and the blue cable 2b into the jack labeled AUX.
1120 Bluetooth daughter card (BDC-2)

For access, remove these FRUs in order:
- “1010 Battery pack” on page 54
- “1050 Keyboard” on page 61
- “1080 Keyboard bezel” on page 66

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2.5 × 4 mm, wafer-head, nylon-coated (1)</td>
<td>Black</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
</tbody>
</table>

When installing: Make sure that the Bluetooth connector is attached firmly.
1130 DC-in connector and modem cable

For access, remove these FRUs in order:

- "1010 Battery pack" on page 54
- "1050 Keyboard" on page 61
- "1080 Keyboard bezel" on page 66

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>M2 × 3.5 mm, wafer-head, nylon-coated (2)</td>
<td>Silver</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
</tbody>
</table>

When installing: Make sure that connector is attached firmly.

Cable routing: Route the cables as shown in this figure.
1140 Speaker assembly

For access, remove these FRUs in order:

- “1010 Battery pack” on page 54
- “1050 Keyboard” on page 61
- “1080 Keyboard bezel” on page 66

When installing: Make sure that the speaker connector is attached firmly.
Removing and replacing a FRU

1150 LCD assembly

For access, remove these FRUs in order:
- “1010 Battery pack” on page 54
- “1040 Hinge caps” on page 59
- “1050 Keyboard” on page 61
- “1080 Keyboard bezel” on page 66
- “1100 PCI Express Mini Card for wireless LAN” on page 69
- “1110 PCI Express Mini Card for wireless WAN” on page 70

Step | Screw (quantity) | Color | Torque
--- | --- | --- | ---
1 | M2.5 × 6 mm, wafer-head, nylon-coated (2) | Black | 0.167 Nm (1.7 kgfcm)

(continued)
In step 2, strip off the tapes securing the antenna cables (a). Then release the antenna cables and the microphone cable (b) from the cable guides of the frame.

When installing: Make sure that the cables are routed as shown in this figure.

(continued)
Removing and replacing a FRU

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>M2.5 × 6 mm, wafer-head, nylon-coated (2)</td>
<td>Black</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
</tbody>
</table>
Removing and replacing a FRU

1160 Pen switch assembly, Bluetooth cable, and base cover

For access, remove these FRUs, in order:
- “1010 Battery pack” on page 54
- “1040 Hinge caps” on page 59
- “1050 Keyboard” on page 61
- “1080 Keyboard bezel” on page 66
- “1100 PCI Express Mini Card for wireless LAN” on page 69
- “1110 PCI Express Mini Card for wireless WAN” on page 70
- “1150 LCD assembly” on page 74

Remove the pen switch assembly in steps 1 to 3. And remove the Bluetooth cable in steps 4 and 5.

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 × 6 mm, wafer-head, nylon-coated (1)</td>
<td>Black</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
</tbody>
</table>

(continued)
Removing and replacing a FRU

Remove the shield bracket.

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>M2 × 3.5 mm, wafer-head, nylon-coated (2)</td>
<td>Silver</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
</tbody>
</table>

(continued)
**Removing and replacing a FRU**

Remove the base cover as in following figures.

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 × 6 mm, wafer-head, nylon-coated (1)</td>
<td>Black</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>M2 × 3.5 mm, wafer-head, nylon-coated (2)</td>
<td>Silver</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
</tbody>
</table>
Removing and replacing a FRU

1170 HDD connector sub card

For access, remove these FRUs in order:
- “1010 Battery pack” on page 54
- “1040 Hinge caps” on page 59
- “1050 Keyboard” on page 61
- “1080 Keyboard bezel” on page 66
- “1100 PCI Express Mini Card for wireless LAN” on page 69
- “1110 PCI Express Mini Card for wireless WAN” on page 70
- “1150 LCD assembly” on page 74
- “1160 Pen switch assembly, Bluetooth cable, and base cover” on page 77
1180 Fan assembly

For access, remove these FRUs in order:
- “1010 Battery pack” on page 54
- “1040 Hinge caps” on page 59
- “1050 Keyboard” on page 61
- “1080 PCI Express Mini Card for wireless LAN” on page 69
- “1100 PCI Express Mini Card for wireless WAN” on page 70
- “1150 LCD assembly” on page 74
- “1160 Pen switch assembly, Bluetooth cable, and base cover” on page 77

Attention: Do not handle the fan roughly. Improper handling of the fan can cause distortion or deformation and imperfect contact with components.

Note: The fan assembly is attached to the underside of the system board.

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 × 3.5 mm, wafer-head, nylon-coated (1)</td>
<td>Silver</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
</tbody>
</table>

In step 2, loosen the screws, but do not remove them.

When installing: Make sure that the fan connector is attached firmly.
1190 System board, PC Card/ExpressCard slots assembly

For access, remove these FRUs, in order:
- “1010 Battery pack” on page 54
- “1040 Hinge caps” on page 59
- “1050 Keyboard” on page 61
- “1080 Keyboard bezel” on page 66
- “1100 PCI Express Mini Card for wireless LAN” on page 69
- “1110 PCI Express Mini Card for wireless WAN” on page 70
- “1150 LCD assembly” on page 74
- “1160 Pen switch assembly, Bluetooth cable, and base cover” on page 77
- “1170 HDD connector sub card” on page 80
- “1180 Fan assembly” on page 81

Important notices for handling the system board

When handling the system board, bear the following in mind.

- At every point in the process, be sure not to drop or stack the system board.
- The system board has an accelerometer, which can be broken by applying several thousands of G-forces.

**Note:** Dropping a system board from a height of as little as 6 inches so that it falls flat on a hard bench can subject the accelerometer to as much as 6,000 G’s of shock.

- Be careful not to drop the system board on a bench top that has a hard surface, such as metal, wood, or composite.
- If a system board is dropped, you must test it, using PC-Doctor for DOS, to make sure that the HDD Active Protection still functions (see below).

**Note:** If the test shows that HDD Active Protection is not functioning, be sure to document the drop in any reject report, and replace the system board.
- Avoid rough handling of any kind.
- If you put a system board down, be sure to put it only on a padded surface such as an ESD mat or conductive corrugated material.

After replacing the system board, run PC-Doctor for DOS to make sure that HDD Active Protection still functions. The procedure is as follows:

1. Place the computer on a horizontal surface.
2. Run Diagnostics --> ThinkPad Devices --> HDD Active Protection Test.
   **Attention:** Do not apply physical shock to the computer while the test is running.
Following components soldered on the top side of the system board are extremely sensitive. When you service the system board, avoid any kind of rough handling.

- a Accelerometer chip for the HDD Active Protection System
- b Security chip
- c CPU
- d MCH (Memory Controller Hub)
- e ICH (I/O Controller Hub)

Top view of the system board

Bottom view of the system board
Removing and replacing a FRU

Note: The PC Card slot assembly is attached to the system board.

In step 1, press the eject button of the PC Card slot assembly. The eject button pops out.

In step 3, detach the claws of the PC Card slot assembly, and remove the PC Card slot assembly in the direction of arrow 4.
## 2010 LCD front bezel

For access, remove this FRU:
- "1010 Battery pack" on page 54

### Step-Screw cap-Screw (quantity)-Color-Torque

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw cap</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>1</td>
<td>M2.5 × 8 mm, wafer-head, nylon-coated (6)</td>
<td>Black</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
<tr>
<td>2</td>
<td>1</td>
<td>M2.5 × 8 mm, wafer-head, nylon-coated (2)</td>
<td>Black</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
<tr>
<td>3</td>
<td>1</td>
<td>M2.5 × 5 mm, wafer-head, nylon-coated (1)</td>
<td>Black</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
</tbody>
</table>

When installing: Make sure that the connector is attached firmly.
Removing and replacing a FRU

2020 Center latch

For access, remove these FRUs in order:
- “1010 Battery pack” on page 54
- “2010 LCD front bezel” on page 85

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 × 3.5 mm, wafer-head, nylon-coated (2)</td>
<td>Silver</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
</tbody>
</table>
2030 Fingerprint reader

For access, remove these FRUs in order:

- "1010 Battery pack" on page 54
- "2010 LCD front bezel" on page 85

Note: Fingerprint reader is attached underside of the LCD front bezel.

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 × 3.5 mm, wafer-head, nylon-coated (2)</td>
<td>Silver</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
</tbody>
</table>
Removing and replacing a FRU

2040 Inverter card

For access, remove these FRUs in order:

- "1010 Battery pack" on page 54
- "2010 LCD front bezel" on page 85

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 × 3.5 mm, wafer-head, nylon-coated (1)</td>
<td>Silver</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
</tbody>
</table>

When installing: Make sure that connectors 4, 5, and 6 are attached firmly.
2050 Micro processor board

For access, remove these FRUs in order:
- "1010 Battery pack" on page 54
- "2010 LCD front bezel" on page 85

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 × 3.5 mm, wafer-head, nylon-coated (2)</td>
<td>Silver</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
</tbody>
</table>

When installing: Make sure that connectors 4, 5, and 6 are attached firmly.
2060 Hinge and microphone cable

For access, remove these FRUs in order:

- “1010 Battery pack” on page 54
- “1040 Hinge caps” on page 59
- “1050 Keyboard” on page 61
- “1080 Keyboard bezel” on page 66
- “1100 PCI Express Mini Card for wireless LAN” on page 69
- “1110 PCI Express Mini Card for wireless LAN” on page 70
- “1150 LCD assembly” on page 74
- “1160 Pen switch assembly, Bluetooth cable, and base cover” on page 77
- “2010 LCD front bezel” on page 85
- “2020 Center latch” on page 86
- “2040 Inverter card” on page 88
- “2050 Micro processor board” on page 89

---

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2.5 × 5 mm, wafer-head, nylon-coated (2)</td>
<td>Black</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
</tbody>
</table>

(continued)
Detach the hinge from the LCD rear cover, and gently pull the microphone cable and the other cables out through the guide hole in the hinge. Pull them all at once. As you pull them, be sure not to subject them to any tension, which could cause them to be damaged by the cable guides, or could break a wire.
Removing and replacing a FRU

2070 Micro processor board/inverter card FFC (flexible flat cable), LCD panel with digitizer, and LCD cable

For access, remove these FRUs in order:
- “1010 Battery pack” on page 54
- “1040 Hinge caps” on page 59
- “1050 Keyboard” on page 61
- “1080 Keyboard bezel” on page 66
- “1100 PCI Express Mini Card for wireless LAN” on page 69
- “1110 PCI Express Mini Card for wireless WAN” on page 70
- “1150 LCD assembly” on page 74
- “1160 Pen switch assembly, Bluetooth cable, and base cover” on page 77
- “2010 LCD front bezel” on page 85
- “2020 Center latch” on page 86
- “2040 Inverter card” on page 88
- “2050 Micro processor board” on page 89
- “2060 Hinge and microphone cable” on page 90

Note: The Micro processor board/inverter card FFC is under the LCD panel, and the LCD cable is attached to the LCD panel.

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 × 3.5 mm, wafer-head, nylon-coated (1)</td>
<td>Silver</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
<tr>
<td>2</td>
<td>M2 × 3.5 mm, flat-head, nylon-coated (4)</td>
<td>Silver</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
</tbody>
</table>

(continued)
**Removing and replacing a FRU**

*When installing:* Place the FFC (a) on the rear cover of the LCD, in the direction shown in the figure above.

Remove the LCD cable (b) from the LCD panel.

*When installing:* Make sure that the connectors of the LCD cable are attached firmly.
2080 Wireless antenna cables and LCD rear cover

For access, remove these FRUs in order:
- “1010 Battery pack” on page 54
- “1040 Hinge caps” on page 59
- “1050 Keyboard” on page 61
- “1080 Keyboard bezel” on page 66
- “1100 PCI Express Mini Card for wireless LAN” on page 69
- “1110 PCI Express Mini Card for wireless WAN” on page 70
- “1150 LCD assembly” on page 74
- “1160 Pen switch assembly, Bluetooth cable, and base cover” on page 77
- “2010 LCD front bezel” on page 85
- “2020 Center latch” on page 86
- “2040 Inverter card” on page 88
- “2050 Micro processor board” on page 89
- “2060 Hinge and microphone cable” on page 90
- “2070 Micro processor board/inverter card FFC (flexible flat cable), LCD panel with digitizer, and LCD cable” on page 92

Wireless LAN antenna cables:
Strip off the tapes securing the antenna cables and release the cables from the cable guide at first. Steps 1 to 3 are for the AUX antenna of the wireless LAN, steps 4 to 6 are for the 3rd antenna of the wireless LAN, and steps 7 to 9 are for the MAIN antenna of the wireless LAN. Some models do not have a 3rd antenna.

<table>
<thead>
<tr>
<th>Step</th>
<th>Screw (quantity)</th>
<th>Color</th>
<th>Torque</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>M2 × 3.5 mm, wafer-head, nylon-coated (2)</td>
<td>Silver</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
<tr>
<td>4</td>
<td>M2 × 3.5 mm, wafer-head, nylon-coated (1)</td>
<td>Silver</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
<tr>
<td>7</td>
<td>M2 × 2.5 mm, wafer-head, nylon-coated (1)</td>
<td>Silver</td>
<td>0.167 Nm (1.7 kgfcm)</td>
</tr>
</tbody>
</table>
Wireless WAN antenna cables:
Strip off the tapes securing the antenna cables at first. Steps 1 and 2 are for the wireless WAN MAIN antenna, and steps 3 and 5 are for the wireless WAN AUX antenna. Some models do not have these antennas.

Remove the wireless WAN antenna cables as follows:

Cable routing: When you attach the antenna cables, route the cables as shown in this figure.
**Locations**

**Front view**

1. Center latch
2. Wireless LAN antenna (MAIN)
3. Wireless WAN antenna (AUX)
4. Security key hole
5. AC power connector
6. RJ-11 (modem) connector
7. Hard disk drive
8. Microphone jack
9. Stereo headphone jack
10. Universal serial bus (USB) connectors
11. IEEE 1394 connector (some models)
12. Infrared port
13. TrackPoint pointing stick
14. Center latch lever
15. TrackPoint buttons
16. Volume control buttons
17. ThinkVantage button
18. Power switch
Rear view

1. Status indicators
   Note: For the description of each indicator, see “Status indicators” on page 36.

2. Wireless LAN antenna (3rd)
3. Tablet digitizer pen
4. PC Card/ExpressCard slots eject buttons
5. PC Card/ExpressCard slots
6. SD card slots
7. RJ-45 (Ethernet) connector
8. External monitor connector
9. USB connector

Rear view (tablet mode)

1. Tablet buttons
2. Fingerprint reader
3. Status indicators
   Note: For the description of each indicator, see “Status indicators” on page 36.
Locations

Bottom view

1. Battery lock knob
2. Battery pack
3. Docking connector
4. Battery pack release latch
5. DIMM slot
6. Wireless LAN antenna (AUX)
7. Wireless radio switch
8. Wireless WAN antenna (MAIN)
Rear view (ThinkPad X6 Tablet UltraBase)

1. AC power connector
2. USB connectors
3. External monitor connector
4. Serial connector
5. Parallel connector
6. Headphone jack
7. Microphone jack
8. R-45 (Ethernet) connector
9. R-11 (modem) connector
10. Security lock key
11. UltraBase lock
12. Ultrabay Slim device release latch
13. Ultrabay Slim device
14. Docking connector

Bottom view (ThinkPad X6 Tablet UltraBase)

1. Security keyhole
2. USB connectors
3. UltraBase eject request button
4. UltraBase eject lever
5. Built-in stereo speakers
6. Power button
Parts list

Overall

1
2
3
4
5
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11
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28
29

Parts list

100
MT 6363, 6364, 6365, 6366, 6367, and 6368
• Each FRU is available for all types or models, unless specific types or models are specified.
• FRU with specific models listed and described as xxU (where U is an example of a country designator) should be used for all models ending in U.
• FRU with specific models listed and described as 3Dx (where 3D is an example of a unique configuration) should be used for all of these models, unless specific country or region designator is specified.
• A CRU (customer replaceable unit) is identified by a single asterisk (*) or two asterisks (**) in the CRU ID column. An N in the CRU ID column means the part is not a CRU. A single asterisk (*) means the part is a Tier 1 CRU; two asterisks (**) means the part is a Tier 2 CRU.

A tier 1 CRU is very easy to remove and replace. It can be done by virtually all customers. A tier 2 CRU may require the use of a common tool to remove and replace it.
• A RoHS compliant FRU is identified by an R. An N in the RoHS ID column means the part is not a RoHS compliant FRU.
• FRUs marked with OP are available as options.

<table>
<thead>
<tr>
<th>No.</th>
<th>FRU Description</th>
<th>FRU no.</th>
<th>RoHS ID</th>
<th>CRU ID</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>LCD unit (see “LCD FRUs” on page 109)</td>
<td>41W1477</td>
<td>R</td>
<td>N</td>
</tr>
<tr>
<td>2</td>
<td>Extension cable card</td>
<td>93P4371</td>
<td>R</td>
<td>N</td>
</tr>
<tr>
<td>3</td>
<td>Bluetooth cable</td>
<td>39T0495</td>
<td>R</td>
<td>N</td>
</tr>
<tr>
<td>4</td>
<td>Modem daughter card (MDC-1.5)</td>
<td>39T5579</td>
<td>R</td>
<td>N</td>
</tr>
</tbody>
</table>

(continued)
### Parts list

<table>
<thead>
<tr>
<th>No.</th>
<th>FRU</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>Intel PRO Wireless 3945ABG Mini-PCI Express Adapter</td>
</tr>
<tr>
<td></td>
<td>• 6363-CTO, 34x, 35x, 46x, 47x, 48x, 4Gx, 54x, 64x, 65x, 66x, 6Dx, 85x, 86x, 8Ax, 8Dx, 94x, 95x, A7x, A8x, A9x, ADx, AMx, C3x</td>
</tr>
<tr>
<td></td>
<td>• 6364-CTO, 6Ex, 8Fx, AFx</td>
</tr>
<tr>
<td></td>
<td>• 6365-CTO, 23x, 24x, 25x, 37x, 4Ax, 4Bx, 8Gx, AGx</td>
</tr>
<tr>
<td></td>
<td>• 6366-CTO, 4Dx, 4Fx, 6Ax, 98x, AJx</td>
</tr>
<tr>
<td></td>
<td>• 6367-CTO</td>
</tr>
<tr>
<td></td>
<td>• 6368-CTO</td>
</tr>
<tr>
<td></td>
<td>xxG</td>
</tr>
<tr>
<td></td>
<td>xxC, xxK</td>
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**ThinkPad 11a/b/g/n Wireless LAN Mini-PCI Express Adapter**
- 6363-CTO, 87x, 88x, 89x, 8Bx, 8Cx, AAX, ABx, ACx
- 6364-CTO
- 6365-CTO
- 6366-CTO, 8Kx, 8Lx, ALx
- 6367-CTO
- 6368-CTO

|     | xxE, xxJ |
|     | xxV |
|     | xxK |
|     | xxT (802.11 b/g) |
|     | R | N |
|     | 42T0825 |
|     | 42T0827 |
|     | 42T0829 |
|     | 42T0831 |
|     | 42T0833 |

| 6   | Sierra Wireless EV-DO Wireless WAN Mini PCI Express Adapter |
|     | • 6363-CTO, 74x, 75x, 94x, C3x |
|     | • 6364-CTO |
|     | • 6365-CTO |
|     | • 6366-CTO, 76x, 96x, 98x, A8x, C4x |
|     | • 6367-CTO |
|     | • 6368-CTO |
|     | Sierra Wireless MC8755 PCI Express MiniCard |
|     | • 6363-CTO |
|     | • 6364-CTO |
|     | • 6365-CTO |
|     | • 6366-CTO |
|     | • 6367-CTO |
|     | • 6368-CTO |
|     | 42T0801 |
|     | R | N |

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| 6   | Integrated Cingular HSDPA 3G Wireless Broadband Network Adapter  
• 6363-CTO, 95x  
• 6364-CTO  
• 6365-CTO  
• 6366-CTO, 77x, 97x, C5x  
• 6367-CTO  
• 6368-CTO | 42T0804 | R | N |
| 7   | Bluetooth daughter card (BDC-2)  
• 6363-CTO, 47x, 48x, 65x, 66x, 85x, 86x, 87x, 88x, 89x, 8Ax, 8Bx, 8Cx, 94x, 95x, 97x, A7x, A8x, A9x, AAx, ABx, ACx, ADx, AMx, C3x, ZZx  
• 6364-CTO, 8Fx, AFx  
• 6365-CTO, 8Gx, AGx  
• 6366-CTO, 4Fx, 6Ax, 8Kx, 8Lx, 98x, AJx, ALx  
• 6367-CTO  
• 6368-CTO | 39T0497 | R | N |
| 8   | HDD sub card | 41W1475 | R | N |
| 9   | DC-in cable assembly | 93P4367 | R | N |
| 10  | RJ11 cable assembly kit | 93P4369 | R | N |
| 11  | 256-MB DDR2-667 SDRAM SO-DIMM (PC2-5300) card  
• 6363-CTO  
• 6364-CTO  
• 6365-CTO  
• 6366-CTO  
• 6367-CTO, 44x  
• 6368-CTO | 40Y8401 | R | * |
|     | 512-MB DDR2-667 SDRAM SO-DIMM (PC2-5300) card  
• 6363-CTO, 34x, 35x, 46x, 47x, 48x, 4Gx, 65x, 87x, 8Ax, 8Bx, 8Cx, 94x, 95x, A8x, A9x, AAx, ABx, ACx, AMx, C3x, ZZxx  
• 6364-CTO  
• 6365-CTO, 23x, 24x, 25x, 37x, 4Bx, AGx  
• 6366-CTO, 4Dx, 4Fx, 6Ax, 6Bx, 8Lx, ALx  
• 6367-CTO  
• 6368-CTO, A3x | 40Y8402 | R | * |
|     | 1-GB DDR2-667 SDRAM SO-DIMM (PC2-5300) card  
• 6363-CTO, 46x, 47x, 4Gx, 54x, 64x, 65x, 66x, 6Dx, 74x, 75x, 85x, 86x, 87x, 88x, 8Ax, 8Bx, 8Dx, 94x, 95x, A7x, A8x, A9x, ABx, ADx, AMx, C3x  
• 6364-CTO, 6Ex, 8Fx, AFx  
• 6365-CTO, 4Ax, 8Gx, AGx  
• 6366-CTO, 4Dx, 6Ax, 8Kx, 98x, AJx  
• 6367-CTO  
• 6368-CTO | 40Y8403 | R | * |

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<td>Battery pack, Li-ion (8 cell, 4.55 Ah), Sanyo • 6363-CTO, 35x, 46x, 47x, 4Gx, 54x, 64x, 6Dx, 74x, 75x, 85x, 86x, 87x, 8Dx, 94x, 95x, A7x, A8x, A9x, AAx, ABx, ADx, AMx, C3x, ZZx  • 6364-CTO, 6Ex, 8Fx, AFx  • 6365-CTO, 25x, 4Bx, 8Gx, AGx  • 6366-CTO, 6Bx, 8Kx, 98x, AJx  • 6367-CTO  • 6368-CTO, A3x</td>
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<td>SATA hard disk drive, 40 GB, 9.5 mm, 5,400 rpm • 6363-CTO  • 6364-CTO  • 6365-CTO, 23x, 24x, 37x  • 6366-CTO  • 6367-CTO, 44x  • 6368-CTO</td>
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| 14  | SATA hard disk drive, 60 GB, 9.5 mm, 5,400 rpm  
• 6363-CTO, 34x, 35x, 48x, 4Ax, AAx  
• 6364-CTO  
• 6365-CTO  
• 6366-CTO, 4Fx  
• 6367-CTO  
• 6368-CTO  

Fujitsu  | 39T2639 | R | * |

HGST  | 39T2703 | R | * |

Toshiba  | 39T2711 | R | * |

SATA hard disk drive, 80 GB, 9.5 mm, 5,400 rpm  
• 6363-CTO, 46x, 47x, 64x, 65x, 66x, 6Dx, 85x, 8Ax, 8Cx, 8Dx, A7x, ACx, ADx, AMx, C3x, ZZx  
• 6364-CTO, 6Ex, 8Fx, AFx  
• 6365-CTO, 25x, 4Ax, 4Bx  
• 6366-CTO, 4Dx, 4Ex, 6Ax, 6Bx, 6Cx, 8Lx, ALx  
• 6367-CTO  
• 6368-CTO  

Fujitsu  | 39T2641 | R | * |

HGST  | 39T2705 | R | * |

Toshiba  | 39T2713 | R | * |

SATA hard disk drive, 100 GB, 9.5 mm, 5,400 rpm  
• 6363-CTO, 74x, 75x, 88x, 89x, A9x  
• 6364-CTO  
• 6365-CTO, AGx  
• 6366-CTO, 8Kx, AJx, AKx  
• 6367-CTO  
• 6368-CTO  

Fujitsu  | 39T2643 | R | * |

HGST  | 39T2707 | R | * |

Toshiba  | 39T2715 | R | * |

SATA hard disk drive, 120 GB, 9.5 mm, 5,400 rpm  
• 6363-CTO, 8Bx, 94x, 95x, A8x, ABx  
• 6364-CTO  
• 6365-CTO, 8Gx  
• 6366-CTO, 98x  
• 6367-CTO  
• 6368-CTO, A3x  

Fujitsu  | 39T2785 | R | * |

Toshiba  | 39T2791 | R | * |

(continued)
## Parts list

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<td>• 6368-CTO, A3x</td>
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<td>Pen switch assembly</td>
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| 27  | Keyboard bezel assembly, with aluminum  
• 6363-CTO, 34x, 35x, 45x, 46x, 47x, 48x, 4Gx, 54x, 64x, 65x, 66x, 6Dx  
• 6364-CTO, 46x, 54x, 64x, 6Dx, 6Ex  
• 6365-CTO, 23x, 24x, 25x, 37x, 4Ax, 4Bx  
• 6366-CTO, 26x, 4Cx, 4Dx, 4Fx, 69x, 6Ax, 6Bx  
• 6367-CTO, 44x  
• 6368-CTO, A3x | 42W2539 | R | N |
|     | Keyboard bezel assembly, with copper  
• 6363-CTO, 74x, 75x, 78x, 84x, 85x, 86x, 87x, 88x, 89x, 8Ax, 8Bx, 8Cx, 8Dx, 94x, 95x, 99x, A6x, A7x, A8x, A9x, AAx, ABx, ACx, ADx, AMx, C3x, ZZ1  
• 6364-CTO, 85x, 8Dx, 8Fx, A7x, ADx, AFx  
• 6365-CTO, 8Gx, AGx  
• 6366-CTO, 76x, 77x, 8Jx, 8Kx, 8Lx, 96x, 97x, 98x, 9Ax, A1x, AJx, ALx, C4x, C5x  
• 6367-CTO  
• 6368-CTO | 42W2691 | R | N |
| 28  | Keyboard (see “Keyboard” on page 116) | | |
| 29  | TrackPoint stick caps | 91P9642 | R | * |
|     | AC adapter (see “AC adapters” on page 119) | | |
LCD FRUs

Parts list
### Parts list

#### 12.1-in. XGA TFT with digitizer

<table>
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| 1   | LCD front bezel without fingerprint reader  
- 6363-CTO, 34x, 35x, 54x  
- 6364-CTO  
- 6365-CTO, 23x, 24x, 25x, 37x  
- 6366-CTO, 26x  
- 6367-CTO  
- 6368-CTO | 42W2536 | R | N |
| 2   | LCD front bezel with fingerprint reader  
- 6363-CTO, 45x, 46x, 47x, 48x, 4Gx, 64x, 65x, 66x, 6Dx, 74x, 75x  
- 6364-CTO, 6Ex  
- 6365-CTO, 4Ax, 4Bx  
- 6366-CTO, 4Cx, 4Dx, 4Fx, 69x, 6Ax, 6Bx, 76x, 77x  
- 6367-CTO, 44x  
- 6368-CTO | 42W2537 | R | N |
| 2   | 12.1-in. XGA TFT, protection plate, digitizer assembly  
- 6363-CTO, 34x, 35x, 45x, 46x, 47x, 48x, 4Gx, 54x, 64x, 65x, 66x, 6Dx, 74x, 75x  
- 6364-CTO, 6Ex  
- 6365-CTO, 23x, 24x, 25x, 37x, 4Ax, 4Bx  
- 6366-CTO, 26x, 4Cx, 4Dx, 4Fx, 69x, 6Ax, 6Bx, 76x, 77x  
- 6367-CTO, 44x  
- 6368-CTO | 13N7203 | R | N |
| 3   | LCD cable assembly without fingerprint  
- 6363-CTO, 34x, 35x, 54x  
- 6364-CTO  
- 6365-CTO, 23x, 24x, 25x, 37x  
- 6366-CTO, 26x  
- 6367-CTO  
- 6368-CTO | 93P4362 | R | N |
| 3   | LCD cable assembly with fingerprint  
- 6363-CTO, 45x, 46x, 47x, 48x, 4Gx, 64x, 65x, 66x, 6Dx, 74x, 75x  
- 6364-CTO, 6Ex  
- 6365-CTO, 4Ax, 4Bx  
- 6366-CTO, 4Cx, 4Dx, 4Fx, 69x, 6Ax, 6Bx, 76x, 77x  
- 6367-CTO, 44x  
- 6368-CTO | 93P4361 | R | N |

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### Parts list

#### 12.1-in. SXGA+ TFT with digitizer

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| 4   | Wireless WAN antenna cable set (Verizon/Cingular, AUX)  
      • 6363-CTO, C3x  
      • 6364-CTO  
      • 6365-CTO  
      • 6366-CTO, AHx, C4x, C5x  
      • 6367-CTO  
      • 6368-CTO | 93P4364 | R | N |
|     | Wireless WAN antenna cable set (Vodafone, AUX)  
      • 6363-CTO  
      • 6364-CTO  
      • 6365-CTO  
      • 6366-CTO  
      • 6367-CTO  
      • 6368-CTO | 93P4365 | R | N |
| 5   | Center latch assembly | 42W2538 | R | N |
| 6   | LCD rear cover assembly | 42W2535 | R | N |
| 7   | LCD hinge caps | 42W2546 | R | N |
| 8   | LCD hinge assembly | 42W2545 | R | N |
| 9   | Microphone cable assembly | 93P4368 | R | N |
| 10  | Microprocessor board/inverter card flexible flat cable | 93P4370 | R | N |
| 11  | Wireless LAN antenna cable set (MAIN, AUX, and 3rd) | 93P4364 | R | N |
| 12  | Fingerprint card  
      • 6363-CTO, A6x, A7x, A8x, A9x, AAx, ABx, ACx, ADx, AMx, C3x  
      • 6364-CTO, Afx  
      • 6365-CTO, AGx  
      • 6366-CTO, AHx, AJx, ALx, C4x, C5x  
      • 6367-CTO  
      • 6368-CTO, A3x | 41W1476 | R | N |
| 13  | Inverter card  
      Foxconn | 41W1468 | R | N |
|     | YEC | 41W1469 | R | N |
| 14  | Microprocessor board | 41W1471 | R | N |
| 15  | LCD icon plate | 42W2554 | R | N |
### Parts list

#### 12.1-in. XGA+ TFT, touch panel with digitizer

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Recovery CDs

Windows XP Tablet Edition

Windows XP Tablet Edition is preinstalled as the operating system in the following models:
- 6363-CTO, 34x, 35x, 45x, 46x, 47x, 48x, 4Gx, 54x, 64x, 65x, 66x, 6Dx, 74x, 75x, 84x, 85x, 86x, 87x, 88x, 89x, 8Ax, 8Bx, 8Cx, 8Dx, 94x, 95x, A6x, A7x, A8x, A9x, AAx, ABx, ACx, ADx, AMx, C3x, ZZ1
- 6364-CTO, 6Ex, 8Fx, AFx
- 6365-CTO, 23x, 24x, 25x, 37x, 4Ax, 4Bx, 8Gx, AGx
- 6366-CTO, 4Dx, 4Fx, 6Ax, 6Bx, 8Kx, 8Lx, 98x, AJx, ALx
- 6367-CTO, 44x
- 6368-CTO, 68x

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## Miscellaneous parts

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<td>• Slide lever, eject</td>
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<tr>
<td>• Slide lever spring</td>
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<td></td>
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<tr>
<td>• Bracket puller, eject</td>
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<tr>
<td>• Spring, eject</td>
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<tr>
<td>• Flap, card bus</td>
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<tr>
<td>• Spring, flap</td>
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<tr>
<td>• Rubber foot (front - front with projection)</td>
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<td>• Rubber foot (rear, L)</td>
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<td>• Insulation sheet 2</td>
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<tr>
<td>• Latch, battery eject</td>
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<tr>
<td>• Spring, battery eject</td>
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<tr>
<td>• Screw cap (dia. 7 mm)</td>
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System miscellaneous parts:

- (a) Connector bracket
- (b) Shield bracket

**Note:** Italicized letters in parentheses are references to the exploded view on page 100.
### Parts list

#### AC adapters

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<td>Lite-On</td>
<td>92P1159</td>
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#### Optional FRUs

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<td>Ultrabay Slim battery (2nd bay battery)</td>
<td>40Y6790</td>
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<td>SATA hard disk drive adapter, 9.5 mm</td>
<td>26R9246</td>
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<tr>
<td>Ultrabay Slim Li Polymer battery (2nd bay battery), Sanyo (WW)</td>
<td>08K8191</td>
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<td>Multiple battery charger</td>
<td>02K6642</td>
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<td>Diskette drive cable</td>
<td>27L0525</td>
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<td>Diskette drive (TEAC)</td>
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## Parts list

### Common parts list

#### Tools

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<td>USB parallel test cable</td>
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<td>Screwdriver kit</td>
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<td>Mini PC tool set</td>
<td>00P7033</td>
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<td>USB floppy diskette drive tool kit</td>
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<td>ThinkPad Hardware Maintenance Diskette Version 1.73 or later</td>
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**Note:** Download the file from the following Web site: [http://www.lenovo.com/think/spm](http://www.lenovo.com/think/spm)
Power cords
A ThinkPad power cord for a specific country or region is usually available only in that country or region:

For 2-pin power cords:

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For 3-pin power cords:

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