

# TROUBLESHOOTING

## IBM E54 COLOR MONITOR

### For models 6331-x1x

Before calling for service, check the information in this section to see if you can solve the problem yourself.

#### **There is no screen image**

- Check to see that both the monitor and the computer are plugged in and turned on.

#### **“No Connection, Check Signal Cable” appears**

- Check the signal cable connection between the computer and the monitor.

#### **“Sync. Out of Range” appears**

- The input signal frequency is over or under the synchronization range of the monitor, see “Specifications” section.

#### **The screen image is too light or too dark**

- Adjust the brightness or contrast settings, see On Screen Display section.

#### **The screen image is too large or too small**

- Adjust the size settings, see H-size and V-Size On Screen Display section.
- Adjust the Zoom setting, see On Screen Display section.

#### **The colors are distorted with dark or shadowed areas**

- Activate the degauss feature, see On Screen Display section.
- Adjust the color temperature, see On Screen Display section.

#### **The power indicator light is blinking green**

- The monitor is using its power management system, see “PowerSaver” section.

#### **You need the monitor driver software**

- Download the driver from the internet at <http://www.ibm.com/support>