



Gemplus GemPC400 Compact Smart Card Reader Writer from IBM

User's Guide



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Note: Before using this information and the product it supports, read the information in Appendix B, "Warranty information", on page 11, Appendix C, "European Union warranty information", on page 23, and Appendix D, "Notices", on page 27.

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Preface

This user's guide provides information on the Gemplus GemPC400 Compact Smart Card Reader Writer from IBM.

Your option package contains the following:

- Gemplus GemPC400 Compact Smart Card Reader Writer from IBM
- *Gemplus GemPC400 Compact Smart Card Reader Writer from IBM CD* containing the device drivers, the Gemplus smart card reader diagnostic tools, and this user's guide
- *Quick Installation Guide*

Contact your place of purchase if an item is missing or damaged. Be sure to retain your proof of purchase and packing material. They might be required to receive warranty service.

Registering your option

Thank you for purchasing this IBM product. Please take a few moments to register your product and provide us with information that will help IBM to better serve you in the future. Your feedback is valuable to us in developing products and services that are important to you, as well as in developing better ways to communicate with you. Register your option on the <http://www.ibm.com/pc/register> IBM Web site.

IBM will send you information and updates on your registered product unless you indicate on the Web site questionnaire that you do not want to receive further information.

Chapter 1. Introduction

The Gemplus GemPC400 Compact Smart Card Reader Writer from IBM incorporates smart cards into all information systems equipped with a PC Card slot. The smart card reader writer is a high-performance, compact and lightweight device that can handle a wide range of functions for various applications, such as computer security, network security, banking, and telecommunications.

The Gemplus GemPC400 Compact Smart Card Reader Writer from IBM supports most memory and microprocessor cards currently on the market and because of its general-purpose architecture, embossed cards can be used. The smart card reader writer is compatible with all cards that meet ISO 7816-1, -2, -3, and 7811 standards (embossed card) with T=0 and T=1 protocols. With its Plug and Play installation, the smart card reader writer is ready for use with Windows[®] XP and Windows 2000 Professional.

The device driver supports the following operating systems:

- Microsoft[®] Windows 2000 Professional
- Microsoft Windows XP
- Microsoft Windows NT[®] 4.0 Workstation

Chapter 2. Installation

This chapter provides instructions for installing the Gemplus GemPC400 Compact Smart Card Reader Writer from IBM and the Gemplus smart card reader diagnostic tools. This chapter also includes instructions on updating the device driver.

Installing the smart card reader writer

This section contains instructions for installing the smart card reader writer for Microsoft Windows XP, Microsoft Windows 2000 Professional, and Microsoft Windows NT 4.0.

Note: To verify if newer versions of this installation software are available, visit the IBM Web site at <http://www.ibm.com/pc/support> for the latest software and documentation.

Windows XP and Windows 2000

To install the smart card reader writer for Windows XP or Windows 2000, complete the following procedure:

1. Turn on the computer and wait for the operating system to start.
2. Insert the smart card reader writer into the PC Card slot on your computer, as shown in Figure 1.

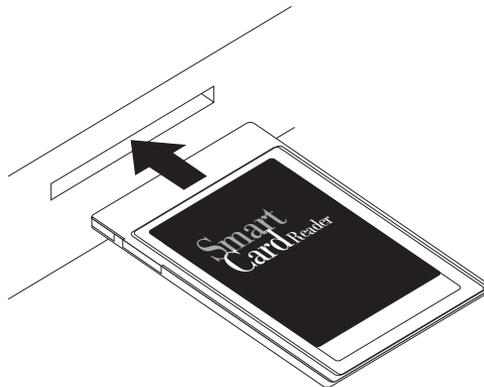


Figure 1. Smart card installation

Note: Windows XP and Windows 2000 contain built-in functional device drivers that will automatically detect and install the smart card reader writer.

For information on Gemplus smart card reader diagnostic tools, see “Installing and using the Gemplus smart card reader diagnostic tools”.

Windows NT 4.0

To install the smart card reader writer for Windows NT, complete the following procedure:

1. Insert the smart card reader writer into the PC Card slot on your computer, as shown in Figure 1 on page 3.
2. Start your computer.

Note: If your computer has SystemSoft CardWizard for Windows NT 4.0 installed, a CardWizard message might appear stating that it is a PC Card device that uses unique software device drivers. If this message is displayed, click **Exit**.

3. Insert the *Gemplus GemPC400 Compact Smart Card Reader Writer from IBM CD* into the CD-ROM drive.
4. From the desktop, click **Start → Run**.
5. In the Open: field, type `d:\rdinstall`, where *d* is the CD-ROM drive.
6. Click **OK**.
7. Select the GemPC400 from the reader install screen.
8. Click **Execute**.
9. To accept the install license agreement, click **Yes**.
10. Click **Yes**.
11. Click **OK**.
12. Restart the computer.

For information on Gemplus smart card reader diagnostic tools, see “Installing and using the Gemplus smart card reader diagnostic tools”.

Installing and using the Gemplus smart card reader diagnostic tools

The Gemplus smart card reader diagnostic tools report software or hardware problems and provide troubleshooting information. If the displayed information does not solve the problem, you can generate a diagnostic report for technical support.

The diagnostic tools verify the availability of the following:

- Operating system services that support smart cards
- Smart card readers
- Smart cards

To install the Gemplus smart card reader diagnostic tools, complete the following procedure:

1. Insert the *Gemplus GemPC400 Compact Smart Card Reader Writer from IBM CD* into the CD-ROM drive.
2. From the computer desktop, click **Start → Run**.
3. In the Open: field, type `d:\smartdiag\setup`, where *d* is the CD-ROM drive.
4. Click **OK**.
5. Follow the instructions on the screen to continue the installation.

To start the diagnostic tools, click **Start → Programs → Gemplus → SmartDiag → SmartDiag v2.0**.

Note: To view the Help documentation for the diagnostic tools, click **Start → Programs → Gemplus → SmartDiag → SmartDiag v2.0 Help**.

Updating Windows XP, Windows 2000, Windows NT 4.0 device drivers

To update the device driver for Windows XP, Windows 2000, and Windows NT 4.0, complete the following procedure:

1. Start your computer.
2. Insert the *Gemplus GemPC400 Compact Smart Card Reader Writer from IBM CD* into the CD-ROM drive.
3. From the desktop, click **Start → Run**.
4. In the Open: field, type `d:\rdriinstall`, where *d* is the CD-ROM drive.
5. Click **OK**.
6. Select the Reader Name as GemPC400.
7. Select **Install** for the command.
8. Click **Execute**.
9. Follow the instructions on the screen.
10. Click **Exit** to complete the installation.

Chapter 3. Uninstalling the smart card reader writer and diagnostic tools

This chapter provides instructions for uninstalling the smart card reader writer and the Gemplus smart card reader diagnostic tools.

Uninstalling the smart card reader writer

To uninstall the smart card reader writer for Windows XP, Windows 2000, and Windows NT 4.0, complete the following procedure:

1. Start your computer.
2. Insert the *Gemplus GemPC400 Compact Smart Card Reader Writer from IBM CD* into the CD-ROM drive.
3. From the desktop, click **Start → Run**.
4. In the Open: field, type `d:\rdrintall`, where *d* is the CD-ROM drive.
5. Click **OK**.
6. Select the Reader Name as GemPC400.
7. Select **Uninstall** for the command.
8. Click **Execute**.
9. Follow the instructions on the screen.
10. Click **Exit** to complete the uninstall.

Uninstalling the Gemplus smart card reader diagnostic tools

To remove the Gemplus smart card reader diagnostic tools, complete the following procedure:

1. From the computer desktop, click **Start → Settings → Control Panel**.
2. Double-click **Add/Remove Programs**.
3. Select **Gemplus Smart Card Reader Tools**.
4. Click **Add/Remove** or **Change/Remove**.

Appendix A. Specifications

Following are specifications for the Gemplus GemPC400 Compact Smart Card Reader Writer from IBM.

Table 1. Physical specifications

Form factor	PC Card Type II
Dimensions	3.4" x 2.16" x 0.2" (85 mm x 54 mm x 5 mm)
Weight	Less than 20 g

Table 2. Electrical specifications

Operating voltage	5.0 V
Power consumption	Idle: 4mA (average value) Operating mode: 12mA (average value) Standby mode: 150uA
Communication speed with card	9600bps - 38400bps

Table 3. Compatibility

Operating system	Windows 2000 Professional Windows XP Windows NT 4.0
Smart card	All cards that meet ISO 7816-1, -2, -3, -4 and 7811 standards (embossed card) with T=0 and T=1 protocols.

Table 4. Certifications and standards

Microsoft PC/SC
Microsoft hardware compatibility list

Table 5. Regulatory and safety

Safety	USA/Canada	UL, cUL
	Europe	EN 60950

Table 5. Regulatory and safety (continued)

EMI	USA	FCC part 15 Class B
	Canada	CSA950
	Europe	EN 55022, 50082-1
		EN 50081-1
		EN 61000-4-2
		EN 61000-4-3
	EN 61000-4-4	
Japan	VCCI	
Taiwan	BSMI	

Appendix B. Warranty information

This section contains the warranty period for your product, information about obtaining warranty service and support, and the IBM Statement of Limited Warranty.

Warranty period

Contact your place of purchase for warranty service information. Some IBM Machines are eligible for on-site warranty service depending on the country or region where service is performed.

Machine - Gemplus GemPC400 Compact Smart Card Reader Writer from IBM

Warranty period	Service delivery method
Parts - 1 year, labor - 1 year	CCE (customer exchange)

For information on European Union legal rights under applicable national legislation governing the sale of consumer goods, see Appendix C, "European Union warranty information", on page 23.

Service and support

The following information describes the technical support that is available for your product, during the warranty period or throughout the life of the product. Refer to your IBM Statement of Limited Warranty for a full explanation of IBM warranty terms.

Warranty information on the World Wide Web

The IBM Machine Warranties Web site at http://www.ibm.com/servers/support/machine_warranties/ contains a worldwide overview of the IBM Limited Warranty for IBM Machines, a glossary of terms used in the Statement of Limited Warranty, Frequently Asked Questions (FAQ), and links to Product Support Web pages. The IBM Statement of Limited Warranty is available from this Web site in 29 languages in Portable Document Format (PDF).

Online technical support

Online technical support is available during the life of your product through the Personal Computing Support Web site at <http://www.ibm.com/pc/support/>.

During the warranty period, assistance for replacement or exchange of defective components is available. In addition, if your IBM option is installed in an IBM computer, you might be entitled to service at your location. Your technical support representative can help you determine the best alternative.

Telephone technical support

Installation and configuration support through the IBM HelpCenter® will be withdrawn or made available for a fee, at IBM's discretion, 90 days after the option has been withdrawn from marketing. Additional support offerings, including step-by-step installation assistance, are available for a nominal fee.

To assist the technical support representative, have available as much of the following information as possible:

- Option name
- Option number
- Proof of purchase
- Computer manufacturer, model, serial number (if IBM), and manual
- Exact wording of the error message (if any)
- Description of the problem
- Hardware and software configuration information for your system

If possible, be at your computer. Your technical support representative might want to walk you through the problem during the call.

For the support telephone number and support hours by country, refer to the following table. If the number for your country or region is not listed, contact your IBM reseller or IBM marketing representative. Response time may vary depending on the number and nature of the calls received.

Support 24 hours a day, 7 days a week	
Canada (Toronto only)	416-383-3344
Canada (all other)	1-800-565-3344
U.S.A. and Puerto Rico	1-800-772-2227
All other countries and regions	Go to http://www.ibm.com/pc/support/ , and click Support Phone List .

IBM Statement of Limited Warranty Z125-4753-06 8/2000

Part 1 - General Terms

This Statement of Limited Warranty includes Part 1 - General Terms and Part 2 - Country-unique Terms. The terms of Part 2 replace or modify those of Part 1. The warranties provided by IBM in this Statement of Limited Warranty apply only to Machines you purchase for your use, and not for resale, from IBM or your reseller. The term "Machine" means an IBM machine, its features, conversions, upgrades, elements, or accessories, or any combination of them. The term "Machine" does not include any software programs, whether pre-loaded with the Machine, installed subsequently or otherwise. Unless IBM specifies otherwise, the following warranties apply only in the country where you acquire the Machine. Nothing in this Statement of Limited Warranty affects any statutory rights of consumers that cannot be waived or limited by contract. If you have any questions, contact IBM or your reseller.

The IBM Warranty for Machines: IBM warrants that each Machine 1) is free from defects in materials and workmanship and 2) conforms to IBM's Official Published Specifications ("Specifications"). The warranty period for a Machine is a specified, fixed period commencing on its Date of Installation. The date on your sales receipt is the Date of Installation unless IBM or your reseller informs you otherwise.

If a Machine does not function as warranted during the warranty period, and IBM or your reseller are unable to either 1) make it do so or 2) replace it with one that is at least functionally equivalent, you may return it to your place of purchase and your money will be refunded.

Extent of Warranty: The warranty does not cover the repair or exchange of a Machine resulting from misuse, accident, modification, unsuitable physical or operating environment, improper maintenance by you, or failure caused by a product for which IBM is not responsible. The warranty is voided by removal or alteration of Machine or parts identification labels.

THESE WARRANTIES ARE YOUR EXCLUSIVE WARRANTIES AND REPLACE ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THESE WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM JURISDICTION TO JURISDICTION. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF EXPRESS OR IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU. IN THAT EVENT, SUCH WARRANTIES ARE LIMITED IN DURATION TO THE WARRANTY PERIOD. NO WARRANTIES APPLY AFTER THAT PERIOD.

Items Not Covered by Warranty: IBM does not warrant uninterrupted or error-free operation of a Machine. Any technical or other support provided for a Machine under warranty, such as assistance via telephone with “how-to” questions and those regarding Machine set-up and installation, will be provided **WITHOUT WARRANTIES OF ANY KIND.**

Warranty Service: To obtain warranty service for a Machine, contact IBM or your reseller. If you do not register your Machine with IBM, you may be required to present proof of purchase.

During the warranty period, IBM or your reseller, if approved by IBM to provide warranty service, provides without charge certain types of repair and exchange service to keep Machines in, or restore them to, conformance with their Specifications. IBM or your reseller will inform you of the available types of service for a Machine based on its country of installation. At its discretion, IBM or your reseller will 1) either repair or exchange the failing Machine and 2) provide the service either at your location or a service center. IBM or your reseller will also manage and install selected engineering changes that apply to the Machine.

Some parts of IBM Machines are designated as Customer Replaceable Units (called “CRUs”), e.g., keyboards, memory, or hard disk drives. IBM ships CRUs to you for replacement by you. You must return all defective CRUs to IBM within 30 days of your receipt of the replacement CRU. You are responsible for downloading designated Machine Code and Licensed Internal Code updates from an IBM Internet Web site or from other electronic media, and following the instructions that IBM provides.

When warranty service involves the exchange of a Machine or part, the item IBM or your reseller replaces becomes its property and the replacement becomes yours. You represent that all removed items are genuine and unaltered. The replacement may not be new, but will be in good working order and at least functionally equivalent to the item replaced. The replacement assumes the warranty service status of the replaced item. Many features, conversions, or upgrades involve the removal of parts and their return to IBM. A part that replaces a removed part will assume the warranty service status of the removed part.

Before IBM or your reseller exchanges a Machine or part, you agree to remove all features, parts, options, alterations, and attachments not under warranty service.

You also agree to

1. ensure that the Machine is free of any legal obligations or restrictions that prevent its exchange;

2. obtain authorization from the owner to have IBM or your reseller service a Machine that you do not own; and
3. where applicable, before service is provided:
 - a. follow the problem determination, problem analysis, and service request procedures that IBM or your reseller provides;
 - b. secure all programs, data, and funds contained in a Machine;
 - c. provide IBM or your reseller with sufficient, free, and safe access to your facilities to permit them to fulfill their obligations; and
 - d. inform IBM or your reseller of changes in a Machine's location.

IBM is responsible for loss of, or damage to, your Machine while it is 1) in IBM's possession or 2) in transit in those cases where IBM is responsible for the transportation charges.

Neither IBM nor your reseller is responsible for any of your confidential, proprietary or personal information contained in a Machine which you return to IBM or your reseller for any reason. You should remove all such information from the Machine prior to its return.

Limitation of Liability: Circumstances may arise where, because of a default on IBM's part or other liability, you are entitled to recover damages from IBM. In each such instance, regardless of the basis on which you are entitled to claim damages from IBM (including fundamental breach, negligence, misrepresentation, or other contract or tort claim), except for any liability that cannot be waived or limited by applicable laws, IBM is liable for no more than

1. damages for bodily injury (including death) and damage to real property and tangible personal property; and
2. the amount of any other actual direct damages, up to the charges (if recurring, 12 months' charges apply) for the Machine that is subject of the claim. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code.

This limit also applies to IBM's suppliers and your reseller. It is the maximum for which IBM, its suppliers, and your reseller are collectively responsible.

UNDER NO CIRCUMSTANCES IS IBM LIABLE FOR ANY OF THE FOLLOWING: 1) THIRD-PARTY CLAIMS AGAINST YOU FOR DAMAGES (OTHER THAN THOSE UNDER THE FIRST ITEM LISTED ABOVE); 2) LOSS OF, OR DAMAGE TO, YOUR RECORDS OR DATA; OR 3) SPECIAL, INCIDENTAL, OR INDIRECT DAMAGES OR FOR ANY ECONOMIC CONSEQUENTIAL DAMAGES, LOST PROFITS OR LOST SAVINGS, EVEN IF IBM, ITS SUPPLIERS OR YOUR RESELLER IS INFORMED OF THEIR POSSIBILITY. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

Governing Law

Governing Law: Both you and IBM consent to the application of the laws of the country in which you acquired the Machine to govern, interpret, and enforce all of your and IBM's rights, duties, and obligations arising from, or relating in any manner to, the subject matter of this Agreement, without regard to conflict of law principles.

Part 2 - Country-unique Terms

AMERICAS

BRAZIL

Governing Law: *The following is added after the first sentence:* Any litigation arising from this Agreement will be settled exclusively by the court of Rio de Janeiro.

NORTH AMERICA

Warranty Service: *The following is added to this Section:* To obtain warranty service from IBM in Canada or the United States, call 1-800-IBM-SERV (426-7378).

CANADA

Governing Law: *The following replaces "laws of the country in which you acquired the Machine" in the first sentence:* laws in the Province of Ontario.

UNITED STATES

Governing Law: *The following replaces "laws of the country in which you acquired the Machine" in the first sentence:* laws of the State of New York.

ASIA PACIFIC

AUSTRALIA

The IBM Warranty for Machines: *The following paragraph is added to this Section:* The warranties specified in this Section are in addition to any rights you may have under the Trade Practices Act 1974 or other similar legislation and are only limited to the extent permitted by the applicable legislation.

Limitation of Liability: *The following is added to this Section:* Where IBM is in breach of a condition or warranty implied by the Trade Practices Act 1974 or other similar legislation, IBM's liability is limited to the repair or replacement

of the goods or the supply of equivalent goods. Where that condition or warranty relates to right to sell, quiet possession or clear title, or the goods are of a kind ordinarily acquired for personal, domestic or household use or consumption, then none of the limitations in this paragraph apply.

Governing Law: *The following replaces “laws of the country in which you acquired the Machine” in the first sentence: laws of the State or Territory.*

CAMBODIA, LAOS, AND VIETNAM

Governing Law: *The following replaces “laws of the country in which you acquired the Machine” in the first sentence: laws of the State of New York.*

The following is added to this Section: Disputes and differences arising out of or in connection with this Agreement shall be finally settled by arbitration which shall be held in Singapore in accordance with the rules of the International Chamber of Commerce (ICC). The arbitrator or arbitrators designated in conformity with those rules shall have the power to rule on their own competence and on the validity of the Agreement to submit to arbitration. The arbitration award shall be final and binding for the parties without appeal and the arbitral award shall be in writing and set forth the findings of fact and the conclusions of law.

All proceedings shall be conducted, including all documents presented in such proceedings, in the English language. The number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator.

The two arbitrators appointed by the parties shall appoint a third arbitrator before proceeding upon the reference. The third arbitrator shall act as chairman of the proceedings. Vacancies in the post of chairman shall be filled by the president of the ICC. Other vacancies shall be filled by the respective nominating party. Proceedings shall continue from the stage they were at when the vacancy occurred.

If one of the parties refuses or otherwise fails to appoint an arbitrator within 30 days of the date the other party appoints its, the first appointed arbitrator shall be the sole arbitrator, provided that the arbitrator was validly and properly appointed.

The English language version of this Agreement prevails over any other language version.

HONG KONG AND MACAU

Governing Law: *The following replaces “laws of the country in which you acquired the Machine” in the first sentence: laws of Hong Kong Special Administrative Region.*

INDIA

Limitation of Liability: *The following replaces items 1 and 2 of this Section:*

1. liability for bodily injury (including death) or damage to real property and tangible personal property will be limited to that caused by IBM’s negligence;
2. as to any other actual damage arising in any situation involving nonperformance by IBM pursuant to, or in any way related to the subject of this Statement of Limited Warranty, IBM’s liability will be limited to the charge paid by you for the individual Machine that is the subject of the claim.

JAPAN

Governing Law: *The following sentence is added to this Section: Any doubts concerning this Agreement will be initially resolved between us in good faith and in accordance with the principle of mutual trust.*

NEW ZEALAND

The IBM Warranty for Machines: *The following paragraph is added to this Section:*

The warranties specified in this Section are in addition to any rights you may have under the Consumer Guarantees Act 1993 or other legislation which cannot be excluded or limited. The Consumer Guarantees Act 1993 will not apply in respect of any goods which IBM provides, if you require the goods for the purposes of a business as defined in that Act.

Limitation of Liability: *The following is added to this Section: Where Machines are not acquired for the purposes of a business as defined in the Consumer Guarantees Act 1993, the limitations in this Section are subject to the limitations in that Act.*

PEOPLE’S REPUBLIC OF CHINA (PRC)

Governing Law: *The following replaces this Section: Both you and IBM consent to the application of the laws of the State of New York (except when local law requires otherwise) to govern, interpret, and enforce all your and IBM’s rights, duties, and obligations arising from, or relating in any manner to, the subject matter of this Agreement, without regard to conflict of law principles.*

Any disputes arising from or in connection with this Agreement will first be resolved by friendly negotiations, failing which either of us has the right to

submit the dispute to the China International Economic and Trade Arbitration Commission in Beijing, the PRC, for arbitration in accordance with its arbitration rules in force at the time. The arbitration tribunal will consist of three arbitrators. The language to be used therein will be English and Chinese. An arbitral award will be final and binding on all the parties, and will be enforceable under the Convention on the Recognition and Enforcement of Foreign Arbitral Awards (1958).

The arbitration fee will be borne by the losing party unless otherwise determined by the arbitral award.

During the course of arbitration, this Agreement will continue to be performed except for the part which the parties are disputing and which is undergoing arbitration.

EUROPE, MIDDLE EAST, AFRICA (EMEA)

THE FOLLOWING TERMS APPLY TO ALL EMEA COUNTRIES: The terms of this Statement of Limited Warranty apply to Machines purchased from IBM or an IBM reseller.

Warranty Service: If you purchase an IBM Machine in Austria, Belgium, Denmark, Estonia, Finland, France, Germany, Greece, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland or United Kingdom, you may obtain warranty service for that Machine in any of those countries from either (1) an IBM reseller approved to perform warranty service or (2) from IBM. If you purchase an IBM Personal Computer Machine in Albania, Armenia, Belarus, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Georgia, Hungary, Kazakhstan, Kirghizia, Federal Republic of Yugoslavia, Former Yugoslav Republic of Macedonia (FYROM), Moldova, Poland, Romania, Russia, Slovak Republic, Slovenia, or Ukraine, you may obtain warranty service for that Machine in any of those countries from either (1) an IBM reseller approved to perform warranty service or (2) from IBM.

If you purchase an IBM Machine in a Middle Eastern or African country, you may obtain warranty service for that Machine from the IBM entity within the country of purchase, if that IBM entity provides warranty service in that country, or from an IBM reseller, approved by IBM to perform warranty service on that Machine in that country. Warranty service in Africa is available within 50 kilometers of an IBM authorized service provider. You are responsible for transportation costs for Machines located outside 50 kilometers of an IBM authorized service provider.

Governing Law: The applicable laws that govern, interpret and enforce rights, duties, and obligations of each of us arising from, or relating in any manner to,

the subject matter of this Statement, without regard to conflict of laws principles, as well as Country-unique terms and competent court for this Statement are those of the country in which the warranty service is being provided, except that in 1) Albania, Bosnia-Herzegovina, Bulgaria, Croatia, Hungary, Former Yugoslav Republic of Macedonia, Romania, Slovakia, Slovenia, Armenia, Azerbaijan, Belarus, Georgia, Kazakhstan, Kyrgyzstan, Moldova, Russia, Tajikistan, Turkmenistan, Ukraine, and Uzbekistan, the laws of Austria apply; 2) Estonia, Latvia, and Lithuania, the laws of Finland apply; 3) Algeria, Benin, Burkina Faso, Cameroon, Cape Verde, Central African Republic, Chad, Congo, Djibouti, Democratic Republic of Congo, Equatorial Guinea, France, Gabon, Gambia, Guinea, Guinea-Bissau, Ivory Coast, Lebanon, Mali, Mauritania, Morocco, Niger, Senegal, Togo, and Tunisia, this Agreement will be construed and the legal relations between the parties will be determined in accordance with the French laws and all disputes arising out of this Agreement or related to its violation or execution, including summary proceedings, will be settled exclusively by the Commercial Court of Paris; 4) Angola, Bahrain, Botswana, Burundi, Egypt, Eritrea, Ethiopia, Ghana, Jordan, Kenya, Kuwait, Liberia, Malawi, Malta, Mozambique, Nigeria, Oman, Pakistan, Qatar, Rwanda, Sao Tome, Saudi Arabia, Sierra Leone, Somalia, Tanzania, Uganda, United Arab Emirates, United Kingdom, West Bank/Gaza, Yemen, Zambia, and Zimbabwe, this Agreement will be governed by English Law and disputes relating to it will be submitted to the exclusive jurisdiction of the English courts; and 5) in Greece, Israel, Italy, Portugal, and Spain any legal claim arising out of this Statement will be brought before, and finally settled by, the competent court of Athens, Tel Aviv, Milan, Lisbon, and Madrid, respectively.

THE FOLLOWING TERMS APPLY TO THE COUNTRY SPECIFIED:

AUSTRIA AND GERMANY

The IBM Warranty for Machines: *The following replaces the first sentence of the first paragraph of this Section:* The warranty for an IBM Machine covers the functionality of the Machine for its normal use and the Machine's conformity to its Specifications.

The following paragraphs are added to this Section:

The minimum warranty period for Machines is six months. In case IBM or your reseller is unable to repair an IBM Machine, you can alternatively ask for a partial refund as far as justified by the reduced value of the unrepaired Machine or ask for a cancellation of the respective agreement for such Machine and get your money refunded.

Extent of Warranty: *The second paragraph does not apply.*

Warranty Service: *The following is added to this Section:* During the warranty period, transportation for delivery of the failing Machine to IBM will be at IBM's expense.

Limitation of Liability: *The following paragraph is added to this Section:* The limitations and exclusions specified in the Statement of Limited Warranty will not apply to damages caused by IBM with fraud or gross negligence and for express warranty.

The following sentence is added to the end of item 2: IBM's liability under this item is limited to the violation of essential contractual terms in cases of ordinary negligence.

EGYPT

Limitation of Liability: *The following replaces item 2 in this Section:* as to any other actual direct damages, IBM's liability will be limited to the total amount you paid for the Machine that is the subject of the claim. For purposes of this item, the term "Machine" includes Machine Code and Licensed Internal Code.

Applicability of suppliers and resellers (unchanged).

FRANCE

Limitation of Liability: *The following replaces the second sentence of the first paragraph of this Section:* In such instances, regardless of the basis on which you are entitled to claim damages from IBM, IBM is liable for no more than: (items 1 and 2 unchanged).

IRELAND

Extent of Warranty: *The following is added to this Section:* Except as expressly provided in these terms and conditions, all statutory conditions, including all warranties implied, but without prejudice to the generality of the foregoing all warranties implied by the Sale of Goods Act 1893 or the Sale of Goods and Supply of Services Act 1980 are hereby excluded.

Limitation of Liability: *The following replaces items one and two of the first paragraph of this Section:* 1. death or personal injury or physical damage to your real property solely caused by IBM's negligence; and 2. the amount of any other actual direct damages, up to 125 percent of the charges (if recurring, the 12 months' charges apply) for the Machine that is the subject of the claim or which otherwise gives rise to the claim.

Applicability of suppliers and resellers (unchanged).

The following paragraph is added at the end of this Section: IBM's entire liability and your sole remedy, whether in contract or in tort, in respect of any default shall be limited to damages.

ITALY

Limitation of Liability: *The following replaces the second sentence in the first paragraph: In each such instance unless otherwise provided by mandatory law, IBM is liable for no more than: 1. (unchanged) 2. as to any other actual damage arising in all situations involving nonperformance by IBM pursuant to, or in any way related to the subject matter of this Statement of Warranty, IBM's liability, will be limited to the total amount you paid for the Machine that is the subject of the claim. Applicability of suppliers and resellers (unchanged).*

The following replaces the third paragraph of this Section: Unless otherwise provided by mandatory law, IBM and your reseller are not liable for any of the following: (items 1 and 2 unchanged) 3) indirect damages, even if IBM or your reseller is informed of their possibility.

SOUTH AFRICA, NAMIBIA, BOTSWANA, LESOTHO AND SWAZILAND

Limitation of Liability: *The following is added to this Section: IBM's entire liability to you for actual damages arising in all situations involving nonperformance by IBM in respect of the subject matter of this Statement of Warranty will be limited to the charge paid by you for the individual Machine that is the subject of your claim from IBM.*

UNITED KINGDOM

Limitation of Liability: *The following replaces items 1 and 2 of the first paragraph of this Section:*

1. death or personal injury or physical damage to your real property solely caused by IBM's negligence;
2. the amount of any other actual direct damages or loss, up to 125 percent of the charges (if recurring, the 12 months' charges apply) for the Machine that is the subject of the claim or which otherwise gives rise to the claim;

The following item is added to this paragraph: 3. breach of IBM's obligations implied by Section 12 of the Sale of Goods Act 1979 or Section 2 of the Supply of Goods and Services Act 1982.

Applicability of suppliers and resellers (unchanged).

The following is added to the end of this Section: IBM's entire liability and your sole remedy, whether in contract or in tort, in respect of any default shall be limited to damages.

Appendix C. European Union warranty information

Consumers in the European Union have legal rights under applicable national legislation governing the sale of consumer goods. This legislation may apply to you if you purchased this product as a consumer (that is, as a natural person, and for personal use which is not related to your trade, business or profession). To obtain warranty service under this legislation, you will need to present the proof of purchase to IBM, together with an indication that you are a consumer.

Dans l'Union européenne, les consommateurs disposent de droits selon la loi en vigueur nationale régissant la vente de biens de consommation. Cette loi peut vous être applicable si vous avez acheté ce produit en tant que consommateur (c'est-à-dire, en tant que personne physique, et pour un usage privé qui n'a aucun rapport avec votre commerce, votre métier ou profession). Pour bénéficier du service prévu par la Garantie dans le cadre de cette loi, vous devez présenter la preuve d'achat correspondante à IBM, en lui indiquant que vous êtes un consommateur.

I consumatori dell'Unione Europea sono tutelati dalla legislazione nazionale che regola la vendita dei beni al consumatore. Tale legislazione può essere applicata se il prodotto è stato acquistato da un consumatore (vale a dire, una persona fisica e per uso personale non legato al commercio, all'azienda o alla professione svolta). Per ottenere il servizio di garanzia con questa legislazione, occorre presentare una prova di acquisto alla IBM, insieme con l'indicazione che il richiedente è un consumatore.

In der Europäischen Union haben die Verbraucher nach der geltenden nationalen Gesetzgebung Rechte hinsichtlich des Verbrauchsgüterkaufs. Diese Gesetzgebung kann für Sie gelten, wenn Sie dieses Produkt als Privatkunde erworben haben (d. h. als natürliche Person und für den persönlichen Gebrauch, der nicht mit Ihrem Gewerbe, Ihrem Unternehmen oder Ihrer beruflichen Tätigkeit zusammenhängt). Um unter dieser Gesetzgebung Garantieservice zu erhalten, müssen Sie IBM den Kaufnachweis zusammen mit einem Nachweis dafür, dass Sie Privatkunde sind, vorlegen.

Los consumidores de la Unión europea tienen derechos legales de acuerdo con la legislación nacional aplicable que regula la venta de bienes de consumo. Esta legislación puede aplicarse en su caso si ha adquirido este producto como un consumidor (es decir, como una persona natural y para uso personal que no esté relacionado con su comercio, negocio o profesión). Para obtener servicio de garantía de acuerdo con esta legislación, tendrá que presentar el justificante de compra a IBM, junto con información indicando que es un consumidor.

Na União Europeia, os consumidores gozam de direitos legais nos termos da legislação nacional aplicável que rege a venda de bens de consumo. Esta legislação poderá ser-lhe aplicável caso tenha adquirido este produto na qualidade de consumidor (ou seja, um indivíduo, para utilização pessoal, não relacionada com a sua actividade profissional, comercial ou negócio). Para obter serviço de garantia nos termos desta legislação, terá que apresentar a prova de compra à IBM, em conjunto com a indicação de que adquiriu o produto na qualidade de consumidor.

Forbrugere i EU har via gældende national lovgivning visse rettigheder i forbindelse med salg af forbrugsvarer. Denne lovgivning gælder muligvis for dig, hvis du har anskaffet dette produkt som forbruger, dvs. som fysisk person og til personlig brug og ikke i forbindelse med dit fag, din forretning eller din profession. For at opnå garantiservice i henhold til denne lovgivning skal du vise kvitteringen for købet af produktet til IBM og angive, at du er forbruger.

Klanten in de Europese Unie hebben wettelijke rechten onder toepasselijke landelijke wetgeving die van toepassing is op de verkoop van consumptiegoederen. Deze wetgeving is mogelijk op u van toepassing als u dit product als consument hebt aangeschaft (dat is als natuurlijk persoon en voor persoonlijk gebruik dat niet in verband staat tot uw handel, zaken of beroep). Voor het verkrijgen van garantiservice onder deze wetgeving moet u het bewijs van aankoop kunnen tonen aan IBM, samen met een indicatie dat u een consument bent.

EU-maissa kuluttajilla on kulutustavaroiden myyntiä koskevan paikallisen lainsäädännön mukaiset oikeudet. Tämä lainsäädäntö saattaa koskea teitä, jos olette hankkinut tämän tuotteen kuluttajana (luonnollisena henkilönä kaupankäyntiin, liiketoimintaan tai ammatinharjoittamiseen liittymättömä henkilökohtaiseen käyttöön). Täyttäkää tässä tapauksessa alla olevat tie ja toimittakaa kortti IBM:lle rekisteröintiä varten. IBM käyttää tietoja varmistaakseen, että teille kuuluvat kuluttajan oikeudet toteutuvat.

Konsumenter inom EU har lagliga rättigheter i enlighet med tillämplig lagstiftning i varje land, avseende försäljning av konsumentvaror. Denna lagstiftning kan gälla dig, om du har köpt varan i egenskap av konsument (med konsument avses en fysisk person som köper en vara för personligt bruk, ej relaterat till personens yrkesmässiga verksamhet). Om du vill ha garantiservice i enlighet med denna lagstiftning, måste du visa upp ett inköpsbevis för IBM, tillsammans med något som tyder på att du är

konsument.

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Appendix D. Notices

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Electronic emission notices

Machine - Gemplus GemPC400 Compact Smart Card Reader Writer from IBM

Federal Communications Commission (FCC) statement

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult an IBM authorized dealer or service representative for help.

Properly shielded and grounded cables and connectors must be used in order to meet FCC emission limits. Proper cables and connectors are available from IBM authorized dealers. IBM is not responsible for any radio or television interference caused by using other than recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Responsible party:

International Business Machines Corporation
New Orchard Road
Armonk, NY 10504

Telephone: 1-919-543-2193

FC Tested To Comply
With FCC Standards
FOR HOME OR OFFICE USE

Industry Canada Class B emission compliance statement

This Class B digital apparatus complies with Canadian ICES-003.

Avis de conformité a la réglementation d'Industrie Canada

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Deutsche EMV-Direktive (electromagnetische Verträglichkeit)

Zulassungsbcheinigung laut dem Deutschen Gesetz über die elektromagnetische Verträglichkeit von Geräten (EMVG) vom 30. August 1995 (bzw. der EMC EG Richtlinie 89/336):

Dieses Gerät ist berechtigt in Übereinstimmung mit dem Deutschen EMVG das EG-Konformitätszeichen - CE - zu führen. Verantwortlich für die Konformitätserklärung nach Paragraph 5 des EMVG ist die:

IBM Deutschland Informationssysteme GmbH, 70548 Stuttgart.

Informationen in Hinsicht EMVG Paragraph 3 Abs. (2) 2:

Das Gerät erfüllt die Schutzanforderungen nach EN 55024:1998 und EN 55022:1998 Klasse B.
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EN 55022 Hinweis:

“Wird dieses Gerät in einer industriellen Umgebung betrieben (wie in EN 55022:B festgelegt), dann kann es dabei eventuell gestört werden. In solch einem FA11 ist der Abstand bzw. die Abschirmung zu der industriellen Störquelle zu vergrößern.”

Anmerkung:

Um die Einhaltung des EMVG sicherzustellen sind die Geräte, wie in den IBM Handbüchern angegeben, zu installieren und zu betreiben.

European Union - emission directive

This product is in conformity with the protection requirements of EU Council Directive 89/336/ECC on the approximation of the laws of the Member States relating to electromagnetic compatibility.

IBM can not accept responsibility for any failure to satisfy the protection requirements resulting from a non-recommended modification of the product, including the fitting of non-IBM option cards.

This product has been tested and found to comply with the limits for Class B Information Technology Equipment according to European Standard EN 55022. The limits for Class B equipment were derived for typical residential environments to provide reasonable protection against interference with licensed communication devices.

Union Européenne - Directive Conformité électromagnétique

Ce produit est conforme aux exigences de protection de la Directive 89/336/EEC du Conseil de l'UE sur le rapprochement des lois des États membres en matière de compatibilité électromagnétique.

IBM ne peut accepter aucune responsabilité pour le manquement aux exigences de protection résultant d'une modification non recommandée du produit, y compris l'installation de cartes autres que les cartes IBM.

Ce produit a été testé et il satisfait les conditions de l'équipement informatique de Classe B en vertu de Standard européen EN 55022. Les conditions pour l'équipement de Classe B ont été définies en fonction d'un contexte résidentiel ordinaire afin de fournir une protection raisonnable contre l'interférence d'appareils de communication autorisés.

Unione Europea - Directiva EMC (Conformidad electromagnética)

Este producto satisface los requisitos de protección del Consejo de la UE, Directiva 89/336/CEE en lo que a la legislatura de los Estados Miembros sobre compatibilidad electromagnética se refiere.

IBM no puede aceptar responsabilidad alguna si este producto deja de satisfacer dichos requisitos de protección como resultado de una modificación no recomendada del producto, incluyendo el ajuste de tarjetas de opción que no sean IBM.

Este producto ha sido probado y satisface los límites para Equipos Informáticos Clase B de conformidad con el Estándar Europeo EN 55022. Los límites para los equipos de Clase B se han establecido para entornos residenciales típicos a

fin de proporcionar una protección razonable contra las interferencias con dispositivos de comunicación licenciados.

Union Europea - Normativa EMC

Questo prodotto è conforme alle normative di protezione ai sensi della Direttiva del Consiglio dell'Unione Europea 89/336/CEE sull'armonizzazione legislativa degli stati membri in materia di compatibilità elettromagnetica.

IBM non accetta responsabilità alcuna per la mancata conformità alle normative di protezione dovuta a modifiche non consigliate al prodotto, compresa l'installazione di schede e componenti di marca diversa da IBM.

Le prove effettuate sul presente prodotto hanno accertato che esso rientra nei limiti stabiliti per le apparecchiature di informatica Classe B ai sensi della Norma Europea EN 55022. I limiti delle apparecchiature della Classe B sono stati stabiliti al fine di fornire ragionevole protezione da interferenze mediante dispositivi di comunicazione in concessione in ambienti residenziali tipici.

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