PS/VP (6384) Hardware Service and Reference Book Cover

PS/VP (6384) Hardware Service and Reference Edition Notice

EDITION Edition Notice

First Edition (September 1992)

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About This Manual

The IBM (*) PS/ValuePoint* (PS/VP*) Hardware Maintenance Service and Reference manual contains both service and reference information for IBM PS/ValuePoint computers.

□ The service section of this manual includes procedures for isolating problems to a FRU, a Symptom-to-FRU Index, and a parts listing.
□ The reference section of this manual includes safety information, general information, product description, and information about the advanced diagnostic tests.
□ The manual should be used with the advanced diagnostics tests (found on the Advanced Diagnostics Diskette) to effectively troubleshoot problems.
+--- Important

This manual is intended for trained servicers who are familiar with PS/VP products. Before servicing a PS/VP product, be sure to review the safety information under "Safety Information" in topic 2.1.

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PS/VP (6384) Hardware Service and Reference Table of Contents

	Table of Contents
CONTENTS Table	of Contents
COVER	Book Cover
EDITION	Edition Notice
CONTENTS	Table of Contents
1.0	Hardware Maintenance Service
1.3	General Checkout
1.4	Undetermined Problem
1.5	Power Supply
1.6	Display
1.7	Installed Devices List
1.8	Keyboard
1.9	Printer
1.10	Memory
1.11	Symptom-to-FRU Index
1.12	Model 6384 Parts
2.0	Hardware Maintenance Reference
2.1	Safety Information
2.1.1	General Safety
2.1.2	Moving the Computer
2.1.3	Safety Inspection Guide
2.1.4	Changing the Battery
2.1.5	Handling Electrostatic Discharge (ESD) Sensitive Devices
2.1.6	Electrical Safety
2.2	Product Description
2.3	System Unit Specifications
2.4	Hard Disk Drive Specifications
2.5	Hardware Compatibility
2.6	Power-On Password
2.7	Using the Configuration Utility
2.8	System Memory
2.8.1	SIMM Identification
2.9	Special Tools
2.10	Diagnostic Aids
2.10.1	Power-On Self Test
2.10.2	Advanced Diagnostics Diskette
2.10.3	Diagnostic Menus
2.10.4	Error Log
2.10.5	Setup Program
2.10.6	Display Self Test
2.11	Hard Disk Drive Jumper Settings
2.12	System Unit Exploded View
2.13	System Board Layouts
2.13.1	386SLC 25MHz System Board
2.13.2	486SX 25MHz System Board
2.13.3	486DX 33MHz System Board
2.14	System Board Connector Assignments
3.0	Notices

PS/VP (6384) Hardware Service and Reference Hardware Maintenance Service

1.0 Hardware Maintenance Service

This section contains a general checkout procedure, a Symptom-to-FRU Index, and procedures for isolating problems to a FRU for the PS/VP computer.

The diagnostic tests are intended to test $only\ PS/VP$ products. Non-PS/VP products, prototype cards, or modified options can give false errors and invalid system responses.

Warning: The drives in the system you are servicing might have been rearranged or the drive startup sequence changed. Be extremely careful during write operations such as copying, saving, or formatting. Data or programs can be overwritten if you select an incorrect drive.

Subtopics

- 1.1 How to Diagnose Combined FRUs
- 1.2 How to Use Error Messages
- 1.3 General Checkout
- 1.4 Undetermined Problem
- 1.5 Power Supply
- 1.6 Display
- 1.7 Installed Devices List
- 1.8 Keyboard
- 1.9 Printer
- 1.10 Memory
- 1.11 Symptom-to-FRU Index
- 1.12 Model 6384 Parts

PS/VP (6384) Hardware Service and Reference How to Diagnose Combined FRUs

1.1 How to Diagnose Combined FRUs

If an adapter or device consists of more than one FRU, an error code may be caused by any of the FRUs. Before replacing the adapter or device, remove the FRUs, one by one, to see if the symptoms change.

If you are instructed to replace the system board and that does not correct the problem, replace the riser card and reinstall the original system board.

PS/VP (6384) Hardware Service and Reference How to Use Error Messages

1.2 How to Use Error Messages

Use the error messages displayed on the screen to diagnose failures. If more than one error message is displayed, diagnose the **first** error message first. The cause of the first error message can cause false error messages to be displayed. If you did not receive any error messages, see if the error symptom is listed in the "Symptom-to-FRU Index" in topic 1.11.

The general checkout procedure starts on the next page.

PS/VP (6384) Hardware Service and Reference General Checkout

```
1.3 General Checkout
001
- Power-off the system and all external devices.
- Check all cables and power cords.
- Make sure there are no diskettes in the drives.
- Power-on all external devices.
- Power-on the system.
- Watch the screen for a POST error message.
DID YOU RECEIVE A POST ERROR MESSAGE?
Yes No
    -
   |002|
    +---+
    Go to Step 010.
+---+
|003|
+---+
IS THE ERROR 162?
Yes No
    - |
    +---+
    |004|
    +---+
 Go to Step 010.
- 1
005
- Insert your advanced diagnostics diskette.
- Press Ctrl+Alt+Del and check for the following responses:
 1. One or two short beeps.
  2. A 162 Error.
DID YOU RECEIVE BOTH RESPONSES?
Yes No
     -
    +---+
    006
    Go to "Symptom-to-FRU Index" in topic 1.11.
007
HAS THE CONFIGURATION BEEN INTENTIONALLY CHANGED?
Yes No
   +---+
 | |008|
    Press Esc to load diagnostics, then go to Step 016.
 - |
|009|
Press Enter to run the configuration utility and verify that the error is
no longer present. If you return to this point again, go to Step 007 and
answer No.
|010|
- Insert your advanced diagnostics diskette.
- Press Ctrl+Alt+Del
DID THE "SELECT AN OPTION" MENU APPEAR?
Yes No
     - |
    +---+
    |011|
     +---+
    DID YOU RECEIVE A POST ERROR?
     Yes No
     -
         - |
         +---+
      | |012|
```

PS/VP (6384) Hardware Service and Reference General Checkout

```
Go to "Symptom-to-FRU Index" in topic 1.11.
     -
     +---+
    |013|
    +---+
    - Press Esc
    DID THE "SELECT AN OPTION" MENU APPEAR?
    Yes No
         +---+
         |014|
         +---+
         Go to "Symptom-to-FRU Index" in topic 1.11.
    |015|
     +---+
    Go to Step 016.
               ______
|016|
+---+
- Select System Checkout.
    If the test stops and you cannot continue, replace the last device
    If the system has incorrect keyboard responses, go to "Keyboard" in
     topic 1.8.
    If the printer has incorrect responses, go to "Printer" in
     topic 1.9.
    If the display has problems such as jittering, rolling, shifting, or
     being out-of-focus, go to "Display" in topic 1.6.
IS THE LIST OF INSTALLED DEVICES CORRECT?
Yes No
     - |
    +---+
    |017|
    Go to "Installed Devices List" in topic 1.7. If that does not
    resolve the problem, continue with Step 019.
+---+
|018|
- Run the advanced diagnostic tests.
DID THE TESTS IDENTIFY A FAILURE?
Note: If the test stops and you cannot continue, replace the last device
      tested.
Yes No
     +---+
    |019|
    Check the "Symptom-to-FRU Index" in topic 1.11 for any POST error or
    other error symptom you might have. If your error symptom is not listed, go to "Undetermined Problem" in topic 1.4. If you cannot
    find a problem, it may be intermittent:
        Check for damaged cables and connectors.
        Reseat all adapters, drives, and modules.
        Check the system unit fan for proper operation.
       Start an error log and run the tests multiple times. (Use a
        DOS-formatted diskette.)
10201
Follow the instructions on the display. If that does not correct the
problem, go to "Symptom-to-FRU Index" in topic 1.11.
```

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PS/VP (6384) Hardware Service and Reference General Checkout

PS/VP (6384) Hardware Service and Reference Undetermined Problem

1.4 Undetermined Problem

Check the power supply voltages (see "Power Supply" in topic 1.5). If the voltages are correct, return here and continue with the following steps:

- 1. Power-off the system.
- 2. Remove or disconnect the following, one at a time:
 - a. Non-IBM devices
 - b. External devices (modem, printer, or mouse)
 c. Math coprocessor
 d. Any adapters
 e. Riser card
 f. Memory module kits

 - g. Hard disk drive h. Diskette drive.
- 3. Power-on the system.
- 4. Repeat steps 1 through 3 until you find the failing device or adapter.

If all devices and adapters have been removed, and the problem continues, replace the system board.

PS/VP (6384) Hardware Service and Reference Power Supply

1.5 Power Supply

If the power-on indicator is not on or if the power-supply fan is not running, check the power cord for proper installation and continuity. Verify that the voltage-selector switch is set for the correct voltage.

If these are correct, check the voltages listed below.

PICTURE 1

If the voltages are not correct, and the power cord is good, replace the power supply.

PS/VP (6384) Hardware Service and Reference Display

1.6 Display

If the screen is rolling, replace the display assembly. If that does not correct the problem, replace the system board.

If the screen is not rolling, do the following to run the display self-test:

- Power-off the system unit and display.
 Disconnect the display signal cable.

- Power-on the display.
 Turn the brightness and contrast controls clockwise to their maximum setting.
- 5. Check for the following conditions:
 - The screen should be white or light gray with a 2 to 20mm (0.08-0.79 in.) wide black margin on one or both sides.
 - ☐ The contrast and brightness controls should vary the screen intensity.

If both of these conditions are not present, refer to the documentation supplied with the display for additional testing information. If additional testing information is not supplied, replace the display.

If you are unable to correct the problem, go to "Undetermined Problem" in topic 1.4.

PS/VP (6384) Hardware Service and Reference Installed Devices List

1.7 Installed Devices List

Warning: A customized setup configuration (other than default settings) may exist on the system you are servicing. Running Configuration may alter those settings. Note the current configuration settings (using the <code>View Configuration</code> option) and verify that the settings are in place when service is complete. (For more information about configuration, see "Setup Program" in "Diagnostic Aids" in this manual.

If the number of diskette drives shown in the installed devices list is not correct, do the following:

- 1. Restart the system.
- 2. Correct the drive information in the Set Configuration menu.
- 3. Run the diagnostic tests.

If you cannot correct the drive information, replace FRUs, in the following order, until the problem goes away: diskette drive; diskette drive cable; system board.

If the number of hard disk drives shown in the installed devices list is not correct, do the following:

- 1. Check the hard disk drive jumper settings (see "Hard Disk Drive Jumper Settings" in topic 2.11).
- Check the voltages to the hard disk drives (see "Power Supply" in topic 1.5).
- 3. Restart the system and check the configuration.
 - $\hfill\Box$ If the first drive is missing, replace the primary drive.
 - $\hfill \square$ If all drives are missing, replace the primary drive.
 - $\ \square$ If just the second drive is missing, replace that drive.

If the problem remains, replace the drive cable. If that does not fix the problem, replace the system board.

If any other adapter or device is missing from the installed devices list, add it to the list and continue with the diagnostic tests.

Note: If you cannot add a missing adapter or device to the list, the diagnostic code for the missing adapter or device is not on the advanced diagnostic diskette. Run the diagnostics provided with that device.

PS/VP (6384) Hardware Service and Reference Keyboard

1.8 Keyboard

Note: If a mouse or other pointing device is attached, remove it and see if the error symptom goes away. If the symptom goes away, the mouse or pointing device is defective.

+---+ |001| +---+

- Power-off the system.
- Disconnect the keyboard cable from the system unit.
- Power-on the system and check the keyboard cable connector on the system unit for the voltages shown. All voltages are \pm 5%.

PICTURE 2

PS/VP (6384) Hardware Service and Reference Printer

1.9 Printer

- 1. Make sure the printer is properly connected and powered-on. 2. Run the printer self-test.

If the printer self-test does not run correctly, the problem is in the printer. Refer to the printer service manual.

If the printer self-test runs correctly, install a wrap plug in the parallel port and run the advanced diagnostic tests to determine which FRU failed.

If the advanced diagnostic tests (with the wrap plug installed) do not detect a failure, replace the printer cable. If that does not correct the problem, replace the system board or adapter connected to the printer cable.

PS/VP (6384) Hardware Service and Reference Memory

```
1.10 Memory
001
- Power-off the system.
- Insert the advanced diagnostics diskette into drive A.
- Power-on the system.
- Make a note of any POST errors you receive. Disregard 164 errors
 (memory size).
DID YOU RECEIVE A XXXXXX XXXX 2XX POST ERROR?
Yes No
    -
    002
    +---+
    Press Esc to continue.
    - Run the memory tests. Use the RUN TESTS ONE TIME option.
    DID THE MEMORY TESTS COMPLETE RUNNING WITHOUT AN ERROR?
    Yes No
        |
        |003|
        Follow the instructions on the display.
    004
    +---+
    Your system memory is now functioning correctly. If you suspect an
    intermittent problem, start an error log. (Use a DOS-formatted
    diskette.)
   ______
+---+
|005|
Press Esc to continue.
- Run the memory tests. Use the RUN TESTS ONE TIME option. If you cannot
 run the memory test or the test does not find a problem, replace the
 memory module kits, one at a time, until the problem goes away. Refer
```

to "System Memory" in topic 2.8. When the problem goes away, replace the last kit removed. If that does not fix the problem, replace the

system board.

PS/VP (6384) Hardware Service and Reference Symptom-to-FRU Index

1.11 Symptom-to-FRU Index

The Symptom-to-FRU Index lists error symptoms and possible causes. The most likely cause is listed first. When servicing a system, always begin with "General Checkout" in topic 1.3. This index can also be used to help you decide which FRUs to have available when servicing a system.

If you are unable to correct the problem using this index, go to "Undetermined Problem" in topic 1.4.

Notes:

- 1. If you have both an error message and an incorrect audio response, diagnose the error message first.
- If you cannot run the advanced diagnostic tests, but did receive a POST error message, diagnose the POST error message.
- If you did not receive any error message, look for a description of your error symptoms in the first part of this index.
- 4. Check all power supply voltages before you replace the system board. (See "Power Supply" in topic 1.5.)
- 5. Check the hard disk drive jumper settings before you replace a hard disk drive. (See "Hard Disk Drive Jumper Settings" in topic 2.11.)

In the following index, an "X" in an error message can represent any number.

Symptom/Error	FRU/Action
No power, or fan not running	See "Power Supply" in topic 1.5
No beep during POST but system works correctly	System Board
No beep during POST	See "Undetermined Problem" in topic 1.4 System Board Memory Module Kit Any Adapter or Device Riser Card Power Cord Power Supply
One long and two short beeps during POST	System Board
Continuous beep	System Board
Repeating short beeps	Keyboard (stuck key?) System Board
Changing colors	Display
Intensity or coloration varies from left to right of characters and color bars	Display System Board
Other display problem not listed above (including blank or illegible display)	See "Display" in topic 1.6 System Board Display
Diskette drive in-use light remains on or does not light when drive is active	Diskette Drive System Board Diskette Drive Cable
Power-on indicator or hard disk drive in-use light not on but system works correctly	Power Supply System Board
The "Insert a Diskette" icon appears with a known-good diagnostics diskette in the first 3.5-inch diskette drive	Diskette Drive System Board Diskette Drive Cable Network Adapter
A nonsystem disk or disk error-type message with a known-good	Diskette Drive System Board Diskette Drive Cable

PS/VP (6384) Hardware Service and Reference Symptom-to-FRU Index

diagnostic diskette	Symptom-to-FRU Index
Incorrect memory size during POST	See "Memory" in topic 1.10 System Board
110	See Step 005 of "Memory" in topic 1.10 Memory Module Kit System Board
Printer problems	See "Printer" in topic 1.9
Serial or parallel port device failure (system board port)	Device Self-Test OK? Device Cable System Board
Serial or parallel port device failure (adapter port)	Device Self-Test OK? Device Cable Alternate Adapter System Board Riser Card
XXXX ROM Error	+ Any Adapter
Some or all keys on the keyboard don't work.	Keyboard System Board
Clock Battery inaccurate	Clock Battery System Board
161	Run Auto Configuration Clock Battery System Board
162 (and unable to run advanced diagnostics)	Diskette Drive System Board Diskette Drive Cable
162	Run Auto Configuration Clock Battery System Board
163	Time and Date Set? Clock Battery System Board
164	Run Auto Configuration See "Memory" in topic 1.10 System Board
199	See "Installed Devices List" in topic 1.7
1XX (not listed above)	System Board
2XX or XXXXXX XXXX 2XX	See "Memory" in topic 1.10 Memory Module Kit System Board
305 (The system-board nonreplaceable fuse can be blown by a defective keyboard or mouse. If you suspect one of these FRUs, replace it when you replace the system board.)	System Board Keyboard Mouse
3XX (not listed above)	Keyboard System Board
604 or 662	Wrong diskette drive type
663	Wrong media type
6XX (not listed above)	Diskette Drive System Board Diskette Drive Cable Power Supply
7XX	Math Coprocessor System Board

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PS/VP (6384) Hardware Service and Reference Symptom-to-FRU Index

	·	Symptom-to-FRU Index
+-	9XX	System Board
	10XX	Alternate Parallel Adapter Riser Card
	11XX	System Board
	12XX	Alternate Serial Adapter Riser Card
+-	13XX (A properly-functioning Joystick or Paddle must be attached.)	Game Control Adapter Riser Card
	14XX	See "Printer" in topic 1.9
	15XX	SDLC Communications Adapter Riser Card
+-	17XX	See "Power Supply" in topic 1.5 Hard Disk Drive System Board Hard Disk Cable Power Supply
	2401, 2402	System Board Display
	2409	Display
	2410	System Board
+-	30XX	PC Network Adapter LF Translator Cable Problem? Riser Card
	31XX	Alternate PC Network Adapter LF Translator
 -		Cable Problem? Riser Card
+-	86XX	•
+	86XX applemental Symptom-to-FRU Index:	Riser Card
 		Riser Card Mouse System Board
 	upplemental Symptom-to-FRU Index:	Riser Card Mouse System Board
 	upplemental Symptom-to-FRU Index:	Riser Card Mouse System Board
st	upplemental Symptom-to-FRU Index:	Riser Card Mouse System Board
 	upplemental Symptom-to-FRU Index:	Riser Card Mouse System Board
	upplemental Symptom-to-FRU Index:	Riser Card Mouse System Board
St	upplemental Symptom-to-FRU Index:	Riser Card Mouse System Board
St	upplemental Symptom-to-FRU Index:	Riser Card Mouse System Board
Si	upplemental Symptom-to-FRU Index:	Riser Card Mouse System Board
st.	upplemental Symptom-to-FRU Index:	Riser Card Mouse System Board
st.	upplemental Symptom-to-FRU Index:	Riser Card Mouse System Board

PS/VP (6384) Hardware Service and Reference Symptom-to-FRU Index	

PS/VP (6384) Hardware Service and Reference Model 6384 Parts

1.12 Model 6384 Parts

PICTURE 3

Index	System Unit		
1	Top Cover Assembly	52G8740	
-	Logo	52G8743	
	Front Bezel	52G8742	
	Foot (1)	93F2386	
2	Riser Card	93F2396	
3	System Board, 386SLC, 2MB	52G8751	
	System Board, 486SX, w/o SIMMs	52G8752	
	System Board, 486DX, w/o SIMMs	93F0008	
	Lithium Battery - CR2032 (NS)	33F8354	
	Jumper, 2 position - 4 pack (NS)	93F0067	
	Mounting Screws - 4 pack (NS)	93F0041	
4	145 W Power Supply with CPU switch	52G8741	
5	Hard Disk Drive Cable	52G8749	
5	Diskette Drive Cable	52G8748	
7	Base Frame Assembly (R)	52G8750	
	Cover Lock	52G8744	
	Adapter Card Guides (2)	52G8746	
8	LED and Cable, Power	93F2389	
9	LED and Cable, Hard Disk Drive		
10	30-Pin SIMM, 1MB (486SX and 486DX)	93F0058	
	30-Pin SIMM, 4MB (486SX and 486DX)		
		90X8624	
	, , , , , , , , , , , , , , , , , , , ,	92F0103	
	72-Pin SIMM, 4MB (386SLC)		
10	72-Pin SIMM, 8MB (386SLC) 5.25-in. Blank Bezel	64F3607 52G8745	
12	5.25-III. BIANK BEZEI	52G6745	
Index	DASD		
6	5.25-in. 1.2MB Diskette Drive (option	nal)	93F2362
	DASD Tray	52G8762	
11	3.5-in. 1.44MB Diskette Drive	93F2361	
	80MB Hard Disk Drive	95F4721	
		93F0076	
		95F4728	
	212MB Hard Disk Drive	93F0118	
	DASD Tray and Riser Support Bracket		
	Mounting Screws (4)	93F0041	

- Subtopics 1.12.1 Keyboard and Mouse
- 1.12.2 Power Cords 1.12.3 Displays

1.12.1 Keyboard and Mouse

Keyboards

Arabic	1391490
Belgian	1391414
Belgian/French	1391526
Bulgarian	1399583
Canadian French	1392022
Czechoslovakia	1399570
Cyrillic	1393866
Danish	1391407
Dutch	1391511
French	1391402
German	1391403
Greek	1399046
Hebrew	1391408
Hungary	1399581
Italian	1393395
Latin-American Spanish	1392025
Norwegian	1391409
Polish	1399580
Portuguese	1391410
Romanian	1399582
Russian/Cyrillic	1399579
Serbian/Cyrillic	1399578
Slovakian	1399571
Spanish	1391405
Swedish/Finnish	1391411
Swiss	1391412
Swiss/French	1395881
Swiss/German	1395882
Turkish	1393286
U.K. English	1391406
U.K. English (E/ME/A only)	1396790
U.S. English	1392090
U.S. English (E/ME/A only)	1396790
,+	1393669

Keyboard Cable and Mouse

Keyboard Cable Assembly 0.9 m	61x8898
Keyboard Parts Kit	33F8174
Mouse	1383640
+	+

PS/VP (6384) Hardware Service and Reference Keyboard and Mouse

| -- Mouse Ball and Pop-Off Retainer | 33F8461 | -- Mouse Ball and Twist-Off | 33F8462 | Retainer |

PS/VP (6384) Hardware Service and Reference Power Cords

1.12.2 Power Cords

+	
Arabic	14F0033
Australia	93F2365
Belgian	13F9979
Belgian/French	13F9979
Bulgarian 	13F9979
Canada English	93F2364
Canada French	93F2364
Czechoslovakia	13F9979
Denmark	13F9997
Finland	13F9979
French	13F9979
German	13F9979
Hungary	13F9979
Israel	14F0087
Italian	14F0069
Latin-America Spanish	93F2366
Netherlands	13F9979
New Zealand	93F2365
Norway	13F9979
Poland	13F9979
Portuguese	13F9979
Serbia	13F9979
Slovak	13F9979
South Africa	14F0015
Spanish	13F9979
Swiss	13F9979
Swiss/French	14F0051
Swiss/German	14F0051
+	93F2364
UK Ireland	14F0033
Yugoslavia Latin	13F9979
T	

PS/VP (6384) Hardware Service and Reference Displays

1.12.3 Displays

6312 Color Display

90/137 V ac (N. Hemisphere)	39G3321
+ 180/264 V ac (N. Hemisphere)	39G3322
180/264 V ac (Equatorial)	39G3323
180/264 V ac (S. Hemisphere)	39G3494
Tilt/Swivel	39G3496

6314 Color Display

_		
 -	98/264 V ac, Universal (N. Hemisphere)	39G3352
	98/264 V ac, Universal (N. Hemisphere)	39G3353
	98/264 V ac, Universal (Equatorial)	39G3454
	98/264 V ac, Universal (S. Hemisphere)	39G3498
!	Tilt Swivel	39G3502
	Signal Cable	39G3331

6319 Color Display

+	+
98/264 V ac, Universal (N. Hemisphere)	39G3385
98/264 V ac, Universal (N. Hemisphere)	39G3386
98/264 V ac, Universal (Equatorial)	39G3387
98/264 V ac, Universal (S. Hemisphere)	39G3500
Tilt Swivel	39G3503
Signal Cable	39G3331

PS/VP (6384) Hardware Service and Reference

Hardware Maintenance Reference

2.0 Hardware Maintenance Reference This section contains general product and diagnostic information and covers the following:

Ш	Salety information
	Product Description
	Specifications
	Compatibility
	Passwords
	Configuration Utility
	Memory
	Jumper Settings
	Exploded View
	Test Point Locations
	Miscellaneous related information

Subtopics

- 2.1 Safety Information
 2.2 Product Description
- 2.3 System Unit Specifications
- 2.4 Hard Disk Drive Specifications
- 2.5 Hardware Compatibility
- 2.6 Power-On Password
- 2.7 Using the Configuration Utility
- 2.8 System Memory
- 2.9 Special Tools
- 2.10 Diagnostic Aids
- 2.11 Hard Disk Drive Jumper Settings
- 2.12 System Unit Exploded View
- 2.13 System Board Layouts
- 2.14 System Board Connector Assignments

PS/VP (6384) Hardware Service and Reference Safety Information

2.1 Safety Information

The following section contains the safety information required to service a PS/VP computer. Familiarize yourself with this information before servicing a PS/VP computer.

Subtopics

- 2.1.1 General Safety
- 2.1.2 Moving the Computer 2.1.3 Safety Inspection Guide
- 2.1.4 Changing the Battery
- 2.1.5 Handling Electrostatic Discharge (ESD) Sensitive Devices
- 2.1.6 Electrical Safety

PS/VP (6384) Hardware Service and Reference General Safety

2.1.1 General Safety

Use these rules to ensure general safety:

	Observe good housekeeping in the area of the machines during
	maintenance and after completing it.
	When lifting any heavy object:
	1. Ensure you can stand safely without slipping.
	2. Distribute the weight of the object equally between your feet.
	Use a slow lifting force. Never move suddenly or twist when you attempt to lift.
	4. Lift by standing or by pushing up with your leg muscles; this
	action removes the strain from the muscles in your back. Do not
	attempt to lift any objects that weigh more than 16 kg (35 lb) or
	objects that you think are too heavy for you.
	Do not perform any action that causes hazards to the customer or that
	makes the equipment unsafe.
	Before you start the machine, ensure that other service
	representatives and the customer's personnel are not in a hazardous
	position. Put removed covers and other parts in a safe place, away from all
ш	personnel, while you are servicing the machine.
	Keep your tool case away from walk areas so that other people will not
	trip over it; for example, put it under a desk or table.
	Do not wear loose clothing that can be trapped in the moving parts of
	a machine. Ensure that your sleeves are fastened or rolled up above
	your elbows. If your hair is long, fasten it.
	Insert the ends of your necktie or scarf inside other clothing or
	fasten the necktie with a clip, preferably nonconductive, approximately 8 centimeters (3 inches) from the end.
	Do not wear jewelry, chains, metal-frame eyeglasses, or metal
	fasteners for your clothing.
	Remember: A metal object lets more current flow if you touch a live
	conductor.
	Wear safety glasses when you are:
	- Using a hammer to drive pins or similar parts
	Drilling with a power hand-drillUsing spring hooks or attaching springs
	- Soldering parts
	- Cutting wire or removing steel bands
	- Cleaning parts with solvents, chemicals, or cleaning fluids
	- Working in any other conditions that might be hazardous to your
	eyes.
	After maintenance, reinstall all safety devices such as shields,
	guards, labels, and ground wires. Exchange any safety device that is
	worn or defective for a new one.
	Remember: Safety devices protect personnel from hazards. You destroy
	nomember. Salety devices proceed personner from nazards. Tod describy

Remember: Safety devices protect personnel from hazards. You destroy the purpose of the devices if you do not reinstall them before completing your service call.

 $\hfill\square$ Reinstall all covers correctly before returning the machine to the customer.

PS/VP (6384) Hardware Service and Reference Moving the Computer

2.1.2 Moving the Computer

The PS/VP computer top-cover assembly slides onto the base frame and is held in place by the cover-release latch and cover lock. Before moving the computer, make sure that the cover is latched and the cover lock is in the locked position.

PS/VP (6384) Hardware Service and Reference Safety Inspection Guide

2.1.3 Safety Inspection Guide

The intent of this inspection guide is to assist you in identifying $% \left(1\right) =\left(1\right) \left(1\right)$ potentially unsafe conditions on these products. Each machine, as it was designed and built, had required safety items installed to protect users and service personnel from injury. This guide addresses only those items. However, good judgment should be used to identify potential safety hazards due to attachment of non-IBM features or options not covered by this inspection guide.

If any unsafe conditions are present, you must determine how serious the apparent hazard could be and whether you can continue without first correcting the problem.

Consider these conditions and the safety hazards they present:

	Electrical hazards, especially primary power: primary voltage on th
ш	, , , , , , , , , , , , , , , , , , , ,
	frame can cause serious or fatal electrical shock.
	Explosive hazards, such as a damaged CRT face or bulging capacitor,
	can cause serious injury.
	Mechanical hazards, such as loose or missing hardware, can cause
	serious injury.

The guide consists of a series of steps presented in a checklist. Begin the checks with the power off and the power cord removed from the power receptacle.

Checklist:

- Check exterior covers for damage (loose, broken, or sharp edges).
 Power off the system. Disconnect the power cord from the electrical outlet.
- 3. Check the power cord for:
 - a. A third-wire ground connector in good condition. Use a meter to $% \left(1\right) =\left(1\right) \left(1\right)$ measure third-wire ground continuity for $0.1\ \mathrm{ohm}$ or less between the external ground pin and frame ground.
 - b. Insulation must not be frayed or worn.
- 4. Remove the cover.
- 5. Check for any obvious non-IBM alterations. Use good judgment as to the safety of any non-IBM alterations.
- 6. Check inside the unit for any obvious unsafe conditions, such as metal filings, contamination, water or other liquids, or signs of fire or smoke damage.
- 7. Check for worn, frayed, or pinched cables.
- 8. Check that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

PS/VP (6384) Hardware Service and Reference Changing the Battery

2.1.4 Changing the Battery

Follow any special handling and installation instructions supplied with the replacement battery.

CAUTION:

Danger of explosion if battery is incorrectly replaced.

Replace with only the same or equivalent type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

PS/VP (6384) Hardware Service and Reference Handling Electrostatic Discharge (ESD) Sensitive Devices

2.1.5 Handling Electrostatic Discharge (ESD) Sensitive Devices

Any computer part containing transistors or integrated circuits (ICs) should be considered sensitive to electrostatic discharge (ESD). ESD damage can occur when there is a difference in charge between objects. Protect against ESD damage by equalizing the charge so that the machine, the part, the work mat, and the person handling the part are all at the same charge.

Notes:

- Use product-specific ESD procedures when they exceed the requirements noted here.
- 2. Make sure that the ESD protective devices you use have been certified $(ISO\ 9000)$ as fully effective.

When handling ESD-sensitive parts:

Keep the parts in protective packages until they are inserted into the
product.
Avoid contact with other people.
Wear a grounded wrist strap against your skin to eliminate static on your body.
Prevent the part from touching your clothing. Most clothing is insulative and retains a charge even when you are wearing a wrist
strap.
Use the black side of a grounded work mat to provide a static-free work surface. The mat is especially useful when handling ESD-sensitive devices.
Select a grounding system, such as those listed below, to provide protection that meets the specific service requirement.

 ${\bf Note:}\ \ {\bf The}\ \ {\bf use}\ \ {\bf of}\ \ {\bf a}\ \ {\bf grounding}\ \ {\bf system}\ \ {\bf is}\ \ {\bf desirable}\ \ {\bf but}\ \ {\bf not}\ \ {\bf required}\ \ {\bf to}$ protect against ESD damage.

- Attach the ESD ground clip to any frame ground, ground braid, or green-wire ground.
- Use an ESD common ground or reference point when working on a double-insulated or battery-operated system. You can use coax or connector-outside shells on these systems.
- Use the round ground-prong of the AC plug on AC-operated systems.

PS/VP (6384) Hardware Service and Reference Electrical Safety

2.1.6 Electrical Safety

Observe the following rules when working on electrical equipment:

- ☐ Find the room emergency power-off (EPO) switch or disconnecting switch. If an electrical accident occurs, you can then operate the switch quickly.
- Do not work alone under hazardous conditions or near equipment that has hazardous voltages.

Disconnect all power:

- Before doing a mechanical inspection
- Before working near power supplies
- Before removing or installing main units
- Before you start to work on the machine, unplug its power cable. If you cannot unplug the cable, ask the customer to switch off the wall box that supplies power to the machine and to lock the wall box in the off position.
- If you need to work on a machine that has exposed electrical circuits, observe the following precautions:
 - Ensure that another person, familiar with the power-off controls, is near you.

Remember: Another person must be there to switch off the power, if necessary.

CAUTION:

Some hand tools have handles covered with a soft material that does not insulate you when working with live electrical currents. Use only approved tools and testers.

 Use only one hand when working with powered-on electrical equipment; keep the other hand in your pocket or behind your back.

Remember: There must be a complete circuit to cause electrical shock. By observing the above rule, you may prevent a current from passing through your body.

 When using testers, set the controls correctly and use the approved probe leads and accessories for that tester.

CAUTION:

Many customers have, near their equipment, rubber floor mats that contain small conductive fibers to decrease electrostatic discharges. Do not use this type of mat to protect yourself from electrical shock.

 Stand on suitable rubber mats (obtained locally, if necessary) to insulate you from grounds such as metal floor strips and machine frames.

Observe the special safety precautions when you work with very high voltages; these instructions are in the safety sections of maintenance information. Use extreme care when measuring high voltages.

- Regularly inspect and maintain your electrical hand tools for safe operational condition.
- Do not use worn or broken tools and testers.
- Never assume that power has been disconnected from a circuit. First, check that it has been switched off.
- Always look carefully for possible hazards in your work area. Examples of these hazards are moist floors, nongrounded power extension cables, power surges, and missing safety grounds.
- Do not touch live electrical circuits with the reflective surface of a plastic dental mirror. The surface is conductive; such touching can cause personal injury and machine damage.
- Do not service the following parts with the power on when they are removed from their normal operating places in a machine:
 - Power supply units
 - Pumps
 - Blowers and fans
 - Motor generators

and similar units. (This practice ensures correct grounding of the units.)

- If an electrical accident occurs:
 - Use caution; do not become a victim yourself.
 - Switch off power.
 - Send another person to get medical aid.

PS/VP (6384) Hardware Service and Reference Product Description

2.2 Product Description

All PS/VP Model 63.84 computers contain five diskette/hard disk bays and five I/O adapter card slots.

- Security
 - Power-on password
- ☐ System boards

386SLC (25MHz Processor)

- Soldered on board--2MB system memory and 1MB video memory (DRAM)
- Math coprocessor socket.
- Two 72-pin system memory sockets (accepts 70 to 85 ns). Maximum Memory = 16MB. Refer to "System Memory" in topic 2.8.
- Ports include: serial, parallel, keyboard, mouse, and video.
- Connectors for AT (*) riser card (120-pin), input power (12-pin), AT diskette drives (34-pin), IDE AT hard disk drives (40-pin), power LED (2-pin), hard disk LED (2-pin), and video feature (26-pin).
- Lithium battery.

486SX (25MHz processor)

- Math coprocessor socket
- Supports 8K internal cache. (External cache is not supported.)
- RAM is installed directly onto the system board using industry standard 30-pin 80 ns SIMMs. There are two banks of four sockets to allow a maximum of 32 Megabytes. 256K, 1MB and 4MB SIMMs are supported in both banks. Refer to "System Board Layouts" in topic 2.13. Bank 0 or bank 1 must be filled with the same value SIMMs to work properly. Refer to "System Memory" in topic 2.8.
- 1MB Video RAM is soldered on the system board.
- Ports include: two serial, parallel, keyboard, mouse and video.
- Connectors for AT riser card (120-pin), input power (12-pin), AT diskette drives (34-pin), IDE AT hard disk drives (40-pin), power LED (2-pin), hard disk LED (2-pin), and video feature (26-pin).
- Lithium battery

486DX (33MHz processor with built-in math coprocessor)

- Supports 8K internal cache and 128K external cache. (Not field upgradeable)
- RAM is installed directly onto the system board using industry standard 30-pin 80 ns SIMMs. There are two banks of four sockets to allow a maximum of 32 Megabytes. 256K, 1MB and 4MB SIMMs are supported in both banks. One or both banks must be filled with the same value SIMMs to work properly. Refer to "System Memory" in topic 2.8.
- 1 Megabyte of Video RAM is soldered on the system board.
- Ports include: two serial, parallel, keyboard, mouse, and video
- Connectors for AT riser card (120-pin), input power (12-pin), AT diskette drives (34-pin), IDE AT hard disk drives (40-pin), power LED (2-pin), hard disk LED (2-pin), and video feature (26-pin).
- Lithium battery
- ☐ Power supplies with CPU power switch
 - A 145-W universal voltage power supply with fan and a connector for a detachable grounded 3-wire power cord. The power cable has five DASD connectors. One 3.5-inch diskette drive minipower connector and four standard 4-pin power connectors.

When the system is powered off for 10 seconds or more and then powered on, the power supply generates a "power good" signal that resets the system logic.

□ Cables

One signal cable for hard disk drives and one cable for diskette drives are provided with all models.

- ☐ Diskette Drives--"AT"
 - 3.5-inch 1.44MB Slimline diskette drive in all models
- ☐ Hard Disk Drives

Hard disks are 3.5-inch Slimline IDE AT drives with 18 ms average access time.

- 80MB with 32K of "look-ahead" cache

PS/VP (6384) Hardware Service and Reference Product Description

170MB with a minimum of 32K of "look-ahead" cache

213MB with 64K of "look-ahead" cache.

□ Keyboard

101- or 102-key enhanced with 6-foot (1.8-m) cable.

□ Mouse with 6-foot (1.8-m) cable.

(*) Trademark of the IBM Corporation.

PS/VP (6384) Hardware Service and Reference System Unit Specifications

2.3	System Unit Specifications	
Syst	em Unit Size:	
	Width: 405 mm (15.9 in.) Depth: 421.5 mm (16.6 in.) Height: 148.3 mm (5.8 in.).	
System Unit Weight:		
	11 kg (23.5 lb).	
Envi	ronment:	
	Temperature, System Unit and Display	
	- Power on: 16 to 32 degrees C (60 to 95 degrees F) - Power off: 10 to 43 degrees C (50 to 110 degrees F).	
	Humidity, System Unit and Display	
	- Power on: 8% to 80% - Power off: 8% to 80%.	
	Maximum altitude: 2134 m (7000 ft).	
Heat	output:	
	242 Btu/Hr.	
Elec	etrical:	
	<pre>Input voltage (sinewave input is required) - Low Range - Minimum: 100 V ac - Maximum: 125 V ac</pre>	
	- High Range	
	- Minimum: 180 V ac	
	- Maximum: 265 V ac	

PS/VP (6384) Hardware Service and Reference Hard Disk Drive Specifications

2.4 Hard Disk Drive Specifications

+			
Formatted Capacity	80MB	170MB 	212MB
Bytes/Sector Sectors/Track Cylinders Heads	512 17 984 10	512 34 984 10	512 38 682 16
Rotational Speed (RPM)	3600	3600/3551	3551
Transfer Rate (M bits/sec)	13.3	13.3/9.0	9.0
Access Time: Track to Track (ms) Average (ms) Maximum (ms)	5.0 18.5 32.5	5.0/4.0 18.5/17.0 32.5/30.0	4.0 17.0 30.0
Interleave Factor	1:1 	1:1	1:1
Recording Method	1, 7 RLL	1, 7 RLL	1, 7 RLL
dc Power: +5 V Tolerance +12 V Tolerance	±5% ±8%	±5% ±8%	±5% ±8%
Power (W): Idle, R/W (typical) Seeking (typical) Startup (typical)	2.9 3.2 6.0	3.2/3.7 3.5/3.9 8.3/10.0	3.7 3.9 10.0

PS/VP (6384) Hardware Service and Reference Hardware Compatibility

2.5 Hardware Compatibility

PS/VP computers are designed to maintain compatibility with adapters, devices and drives which fully support the following interfaces and physically fit into the system.

+ Item	Interface
Hard Disk Drives	AT IDE Interface
I/O Adapter Cards	Adapters that are IBM AT compatible and operate at 8MHz
Diskette Drives	AT Interface
Math Coprocessor	Intel** or equivalent
Video	Displays:
	UGA or SVGA (operations at VGA or higher frequencies)
	☐ Physical interface compatible with IBM's PS/2* VGA interface.
! 	Modes (dependent on system Video RAM):
	□ 256K RAM VGA Mode
	- 800x600 (16 colors) medium-high resolution
	│ □ 512K RAM VGA Modes │
	- 640x480 (256 colors) standard resolution - 800x600 (256 colors) medium-high resolution - 1024x768 (16 colors) high resolution.
	□ 1MB RAM VGA Modes
	- 640x480 (256 colors) standard resolution - 800x600 (256 colors) medium-high resolution - 1024x768 (256 colors) high resolution.
Serial	9-pin connector with RS232D electrical interface
Parallel	Bi-directional
Pointing Device	IBM PS/2-compatible mouse
Keyboard Device 	IBM PS/2-compatible enhanced keyboard

() ()
() ** Trademark of the Intel Corporation.
() * Trademark of the IBM Corporation.

PS/VP (6384) Hardware Service and Reference Power-On Password

2.6 Power-On Password

A power-on password denies access to the system by an unauthorized user when the system is powered on. When a power-on password is active, the password prompt appears on the screen each time the system is powered on. The system starts after the proper password is entered.

To service a system with an active and unknown power-on password, power off the system and do the following:

- ☐ For a 386SLC (*) system board:
 - 1. Locate system board connector J8.
 - 2. Move the jumper on J8 so that it connects the center pin and the pin on the opposite end of the connector.
 - 3. Power on the system unit.

The system detects the change and the password is erased from memory. Leave the jumper in that position until the next time you need to reset the password.

- ☐ For 486SX and 486DX system boards:
 - 1. Locate system board connector JP8.
 - 2. Move the jumper on JP8 so that it connects pins 2 and 3.
 - 3. Apply a momentary short across the two ends of capacitor C17. C17 is located near the power connector P1.
 - 4. Move the jumper on JP8 back to pins 1 and 2.
 - The system detects the change and the password is erased from memory.
 - 6. While holding down both mouse buttons, power on the system unit. Release the mouse buttons when the cursor appears.
 - 7. When you are finished servicing the machine, run the Configuration Utility to restore the configuration settings.

Note: To reinstall the password, the user must enter a password in the Configuration Utility.

(*) Trademark of the IBM Corporation.

PS/VP (6384) Hardware Service and Reference Using the Configuration Utility

2.7 Using the Configuration Utility

The Configuration Utility is a function that lets you view and change important information about your computer's hardware. You may need to use the Configuration Utility in these situations:

- If you add a hardware option (such as a diskette drive, memory module, or math coprocessor), and you want to verify the change or make a change.
- $\ \square$ If you remove a hardware option, you will need to verify the change.
- ☐ If you get an error code and description.

You can also use the Configuration Utility to:

- Check the computer's hardware features. For example, you can use this program to check the amount of memory in your computer.
- Change the computer's serial and parallel port settings.
- $\ \square$ Set up or change the password protection on your computer.

Subtopics

- 2.7.1 The Configuration Utility Screen
- 2.7.2 What the Screen Shows You
- 2.7.3 What You Can Change on the Screen
- $2.7.4\ \mathrm{How}$ to Get the Configuration Utility Screen
- 2.7.5 Restoring the Default Configuration

PS/VP (6384) Hardware Service and Reference The Configuration Utility Screen

2.7.1 The Configuration Utility Screen

The	Configuration	Utility	shows	you	а	screen	that	has	two	functions.	You
can	use the screen	n to:									

 $\hfill \Box$ $\hfill \textit{View}$ information about how your computer's hardware is set up (called the hardware configuration)

 $\ \square$ Change information about certain hardware options on your computer.

PS/VP (6384) Hardware Service and Reference What the Screen Shows You

2.7.2 What the Screen Shows You

If you want to know about the specific capabilities of your computer, you can find this information on the Configuration Utility screen. For example, you can see:

 $\ \square$ Whether you have a math coprocessor

 $\ \square$ Amount of memory installed

 \square Size of the hard disk.

If you get an error message while using your computer, you can also use the screen to determine what caused the error. For example, if the mouse is not functioning properly or is installed incorrectly, the screen may show that it is disabled or not installed.

PS/VP (6384) Hardware Service and Reference What You Can Change on the Screen

2.7.3 What You Can Change on the Screen

Here's what you can change on the screen:

Shadow BIOS in RAM

The Basic Input/Output System (BIOS) is the machine language that runs your computer. The BIOS for your computer is stored in read-only memory called ROM. The **Shadow BIOS** in **RAM** option lets you increase your computer's performance by copying BIOS into random-access memory (RAM). Since your computer accesses RAM faster than it accesses ROM, your programs will run faster.

Diskette Drive (A: or B:)

This option shows you an entry for each diskette drive on your computer. If you add or change a diskette drive, you must select the correct diskette drive type on the Configuration Utility screen.

Power-On Password

You may want to restrict the use of your computer by setting a *power-on password*. This password must then be entered each time you turn on your computer **before** you can begin using the computer.

A password can be up to seven characters long (letters, numbers, or a combination of the two). Once you create your password, be sure to write it down and put it in a secure place.

Startup Sequence

When your computer starts, it looks for the operating system files either on diskette or hard disk. If there is a diskette in the diskette drive that does not contain the operating system files, most computers send an error message and stop operating. This process is known as the conventional startup sequence.

Your PS/VP computer has a smart startup sequence that automatically looks for the operating system files on the hard disk if the files are not found on diskette.

Serial Port

Your computer has either one or two serial ports. Each serial port has a special *address* (identifying location) assigned to it. If you add adapter cards to your computer that have additional serial ports, you will need to make sure that each serial port has a different address.

The **Serial Port** option lets you change the serial port addresses when needed. If you change serial port addresses on the Configuration Utility screen, you may also need to make changes to your software. For instructions on changing your software, see the user's guide or online information that came with the software.

Parallel Port

Your computer has one parallel port with a special address (identifying location) assigned to it. If you add adapter cards to your computer that have additional parallel ports, you will need to make sure that each parallel port has a different address.

The **Parallel Port** option lets you change the parallel port addresses when needed. If you change parallel port addresses on the Configuration Utility screen, you may also need to make changes to your software. For instructions on changing your software, see the user's guide or online information that came with the software.

Date and Time

You can change the date and time on your computer using the **Date** and **Time** options. Your changes take effect immediately.

Type the date in the format shown on the screen. Type the time in 24-hour format. For example:

12 midnight is 00:00 12 noon is 12:00 1 p.m. is 13:00

PS/VP (6384) Hardware Service and Reference How to Get the Configuration Utility Screen

2.7.4 How to Get the Configuration Utility Screen

There are two ways to display the Configuration Utility screen:

- If you have an error, your computer shows a popup window with an error code and description. At this point, press Enter to get the Configuration Utility screen.
- $\ \square$ When you turn on your computer, this symbol appears:

PICTURE 4

Press $\mathbf{F1}$ while this symbol is displayed to get the Configuration Utility screen.

The following picture is an example of the type of information that appears on the Configuration Utility screen. The actual screen on your computer may look slightly different, but it operates the same way.

PICTURE 5

PS/VP (6384) Hardware Service and Reference Restoring the Default Configuration

2.7.5 Restoring the Default Configuration

Pressing and holding down both mouse buttons during power-on will set the computer's configuration to the default (original) settings. To restore a customized configuration, see "Using the Configuration Utility" in topic 2.7.

Note: If a mouse is not available, the default configuration must be set manually. To manually set the configuration, see "Using the Configuration Utility" in topic 2.7.

PS/VP (6384) Hardware Service and Reference System Memory

2.8 System Memory

System memory consists of RAM soldered on the system board and socketed Single In-line Memory Module (SIMM). The PS/VP Model 6384 contains either a 386SLC, 486SX, or a 486DX system board.

The 386SLC has 2MB of RAM soldered on the board. Two 72-pin sockets are available to add SIMMs. SIMMs supported are 1MB, 2MB, 4MB, and 8MB. SIMM speed is from 70 ns to 85 ns. Sockets can accept either size and speed. When two SIMMs of the same size and speed are installed, interleaving can occur. A POST error code 225, "Unsupported SIMM" will appear on the display when an installed SIMM is the wrong value.

The 486SX and 486DX do not have RAM soldered on the system board. All system memory is socketed with SIMMs. 30-pin SIMMs are installed in banks of four each. One or both banks must be occupied. Each bank must contain SIMMs of the same size and speed. Interleaving of memory occurs on these system boards. SIMMs supported are 80 ns. SIMMS must be 9 bits wide. No POST error will be displayed when a SIMM of the wrong value is installed.

Subtopics 2.8.1 SIMM Identification

PS/VP (6384) Hardware Service and Reference SIMM Identification

2.8.1 SIMM Identification

30-pin SIMM size and speed can be difficult to identify. By looking at the numbers on the SIMM chips, you can attempt to identify the size and speed of the SIMM. The size of the SIMM is generally imbedded in the chip part number and the speed generally follows the number. For example: XXX256XX - 8 (X can be any number or letter) would be a 256K SIMM and have a speed of 80 ns. XXXX1000X - 7 would be a 1MB SIMM and have a speed of 70 ns. XXXX256X - 15 would be an unsupported SIMM since it has a speed of 150 ns. There will be many variations to this. Consult the SIMM manufacturer documentation to identify SIMM values when you are unsure of the SIMM value in the system.

PS/VP (6384) Hardware Service and Reference Special Tools

2.9 Special Tools

The	following special tools are required to service this system:
	A meter similar to the Triplett Model 310 (IBM P/N 9900167) (1 Wrap Plug, IBM P/N $72X8546$
(1) Manufactured by Triplett Corporation, Bluffton, Ohio 45817, U.S.A.

PS/VP (6384) Hardware Service and Reference Diagnostic Aids

2.10 Diagnostic Aids

Subtopics

2.10.1 Power-On Self Test

2.10.2 Advanced Diagnostics Diskette

2.10.3 Diagnostic Menus

2.10.4 Error Log

2.10.5 Setup Program

2.10.6 Display Self Test

PS/VP (6384) Hardware Service and Reference Power-On Self Test

2.10.1 Power-On Self Test

Each time you power on the system, the power-on self test (POST) is initiated. The POST takes up to 90 seconds to complete, depending on the options installed.

The POST checks the following:

System board
Memory
VGA
Hard disk drive(s)
Diskette drive(s)
Keyboard
Mouse
Parallel port
0

To start the POST, turn on the display and the system unit. The following will happen:

- The system attempts to load the operating system. If an operating system is not found, a graphic message (icon) is displayed requesting the user to insert a diskette into drive A and press the F1 key to resume operation.
- 2. An icon,

PICTURE 6

will appear at the upper-right corner of the display. Pressing F1 at this time will cause the Configuration Utility menu to appear after the POST has completed.

- A count of the system memory will appear at the upper-left corner of the screen.
- $4. \hspace{0.5cm} \mbox{If an error is detected, and error code will appear under the system memory count.}$

Note: Memory errors will appear as XXXXXX XXXX 201 in the upper-left corner of the screen (X can be a number or letter).

- Successful completion of POST is attained when there are no errors detected in the system.
- 6. If a critical error is encountered, the POST is halted.

PS/VP (6384) Hardware Service and Reference

Advanced Diagnostics Diskette

2.10.2 Advanced Diagnostics Diskette

The Advanced Diagnostics diskette contains diagnostic and utility programs.

The Advanced Diagnostics program is intended to test only PS/VP products. Non-PS/VP products, prototype cards, or modified options can give false errors and invalid system responses.

Subtopics

2.10.2.1 To load the diagnostics diskette:

2.10.2.2 To access diagnostic tests from the SELECT AN OPTION Menu:

PS/VP (6384) Hardware Service and Reference

To load the diagnostics diskette:

2.10.2.1 To load the diagnostics diskette:

- 1. Power off the system unit.
- 2. Install the Advanced Diagnostics diskette in Drive A.
- 3. Power on the system unit.
- 4. Do not press **F1** when the icon appears.
- 5. If any POST error(s) appear after POST, make a note of the error(s) and press the ${\bf Esc}$ key.

PS/VP (6384) Hardware Service and Reference

To access diagnostic tests from the SELECT AN OPTION Menu:

2.10.2.2 To access diagnostic tests from the SELECT AN OPTION Menu:

- 1. Select 0 (SYSTEM CHECKOUT) option.
- 2. At the Installed Devices menu, press (Y), then Enter.
- 3. The SYSTEM CHECKOUT menu is displayed.
- 4. Select 0 or 1 from the SYSTEM CHECKOUT menu.
- 5. Select the device to be tested.

PS/VP (6384) Hardware Service and Reference Diagnostic Menus

2.10.3 Diagnostic Menus

Subtopics

- 2.10.3.1 Select an Option Menu
- 2.10.3.2 Diskette Drive Menu
- 2.10.3.3 Hard Disk Drive Menu
- 2.10.3.4 Formatting a Hard Disk Drive
- 2.10.3.5 Formatting Procedure
- 2.10.3.6 Video Graphics Array Menu

PS/VP (6384) Hardware Service and Reference Select an Option Menu

2.10.3.1 Select an Option Menu

This menu appears first if the system options are correctly set.

| SELECT AN OPTION | | 0 - SYSTEM CHECKOUT | 1 - FORMAT DISKETTE | 2 - COPY DISKETTE | 3 - SETUP | 9 - END DIAGNOSTICS

- 0 SYSTEM CHECKOUT: Starts the system checkout procedure.
- 1 FORMAT DISKETTE: Formats a scratch diskette for diagnostic use only.
- $2\,$ COPY DISKETTE: Copies the Advanced Diagnostics diskette to another diskette.
- ${\tt 3}$ ${\tt SETUP}\colon$ Allows you to check or change the system configuration.
- 9 END DIAGNOSTICS: Gives the option to restart the system.

PS/VP (6384) Hardware Service and Reference Diskette Drive Menu

2.10.3.2 Diskette Drive Menu

This menu allows you to test the diskette drives and the control logic on the system board.

TESTING
X DISKETTE DRIVE(S)

DISKETTE DIAGNOSTIC MENU

OPTION

1 - SEEK TEST

2 - WRITE, READ, COMPARE TEST

3 - VERIFY DISKETTE TEST

4 - SPEED TEST

5 - DISKETTE CHANGE TEST

9 - RETURN TO CONTROL PROGRAM

For option 9, type (9) and press Enter.

For options 1 - 5,

type the option number, drive ID (1, A), and press Enter.

- ${\tt 1}$ SEEK TEST: Tests the basic diskette seek operations, including sequential and random diskette drive head positioning.
- 2 WRITE, READ, COMPARE TEST: Tests the basic diskette operations, including a series of random seeks. Each seek is followed by a write, read, and comparison of data.
- 3 VERIFY DISKETTE TEST: Verifies data accessing and each sector.
- $4\,$ SPEED TEST: $\,$ Measures the time required for one revolution of the diskette.
- ${\bf 5}$ DISKETTE CHANGE TEST: Tests the diskette change signal and write-protect feature as you remove and insert a diskette.
- $9\,$ RETURN TO CONTROL PROGRAM: Returns to the System Checkout menu or continues with the next device test.

PS/VP (6384) Hardware Service and Reference Hard Disk Drive Menu

2.10.3.3 Hard Disk Drive Menu

This menu allows you to test the hard disk drive and the integrated controller.

HARD DISK DIAGNOSTIC MENU

1 - WRITE, READ, COMPARE (ON TEST CYLINDER)

2 - SEEK TEST

3 - HEAD SELECT

4 - ERROR DETECTION AND CORRECTION

5 - RUN ALL TESTS

6 - READ VERIFY

7 - FORMAT MENU

9 - RETURN TO CONTROL PROGRAM

For option 9, type 9 and press Enter.

For other options

type the option number, drive ID (1, C), and press Enter.

- $\mbox{\bf 1}$ WRITE, READ, COMPARE (ON TEST CYLINDER): Tests the hard disk drive read and write operations.
- 2 SEEK TEST: Sequentially moves the hard disk heads inward one cylinder at a time until the last cylinder is reached. The heads then reset to the first cylinder and a random seek test is performed.
- 3 HEAD SELECT: Data is written to the test cylinder by each hard disk head; the data is then read and checked for any errors.
- 4 ERROR DETECTION AND CORRECTION: Tests the hard disk error checking and correction circuits by reading data, altering the data, and writing the data at the test cylinder. A comparison test is made to detect any errors.
- 5 RUN ALL TESTS: Runs tests 1, 2, 3, and 4; also reads track 0.
- 6 READ VERIFY: A read operation is performed on the entire hard disk drive; any tracks that cannot be read are reported with existing defects.
- $7\,$ FORMAT MENU: Selects the Format Selection menu for the hard disk drives.
- 9 RETURN TO CONTROL PROGRAM: Returns to the System Checkout menu or continues with the next device test.

PS/VP (6384) Hardware Service and Reference Formatting a Hard Disk Drive

2.10.3.4 Formatting a Hard Disk Drive

Hard disk drives normally contain tracks in excess of their stated capacity to allow for defective tracks. The user is notified by a diagnostic message when the defect limit has been reached and service is recommended.

The Advanced Diagnostics Format program is different from the operating system format program. Before the customer can transfer information from the backup diskettes to the hard disk drive, the hard disk drive must be formatted using the operating system format program. Have the customer refer to the operating system manual for a description of the hard disk preparation commands.

Warning: All data on the selected hard disk drive will be destroyed during a format operation or surface analysis.

Format Menu

FORMAT SELECTION MENU

1 - CONDITIONAL FORMAT

2 - UNCONDITIONAL FORMAT

3 - SURFACE ANALYSIS

9 - RETURN TO HARD DISK MENU

- $1\,$ CONDITIONAL FORMAT: The hard disk drive is scanned for any defective tracks, then formatted (except for any known defective tracks).
- 2 UNCONDITIONAL FORMAT: The hard disk drive is formatted, except for any defective tracks that you specify.
- 3 SURFACE ANALYSIS: Scans the hard disk drive by writing, reading, and comparing a unique data pattern to detect any defective tracks.
- 9 RETURN TO HARD DISK MENU: Returns to the Hard Disk Diagnostic menu.

Warning: Formatting results in a complete loss of data on the hard disk drive, including system programs. If you are directed to or elect to format the hard disk drive, you must do the following:

- Prior to formatting, have the customer back up all information, if possible.
- Prior to returning the system to the customer, you must reinstall the system programs on the hard disk.

PS/VP (6384) Hardware Service and Reference Formatting Procedure

2.10.3.5 Formatting Procedure

Before replacing a failing hard disk drive, try to format it as follows:

- Power off the system unit. Check that the hard disk drive cable is tightly connected.
- 2. Insert the Advanced Diagnostics diskette into drive A.
- 3. Power on the system unit.
- 4. Press 0 (SYSTEM CHECKOUT), then press Enter.
- Depending on the options installed in the system, questions about attached devices will appear on the screen. Answer as required, then press Enter.
- 6. Press Y (IS THE LIST CORRECT (Y/N)?), then press Enter. If the list is incorrect, follow the instructions on the screen to correct the list before answering "Yes."
- 7. Press 0 (RUN TESTS ONE TIME), then press Enter.
- 8. Select 17 (HARD DISK DRIVE), then press Enter.
- 9. Press 7 (FORMAT MENU), then press Enter.
- 10. Press 1, C, then press Enter.
- 11. Press Y (DO YOU WANT TO CONTINUE (Y/N)?), then press Enter.
- 12. Press Y or N (ALL DEFECTS WILL BE SHOWN ON THE DISPLAY, THEY CAN ALSO BE PRINTED ON LPT1. IS A HARD COPY NEEDED?), then press Enter.
- 13. If you were instructed to perform an ${\tt UNCONDITIONAL}$ FORMAT, follow the instructions on the screen.

PS/VP (6384) Hardware Service and Reference Video Graphics Array Menu

2.10.3.6 Video Graphics Array Menu

This menu allows you to test the VGA and SVGA displays and control logic on the system board.

| VIDEO GRAPHICS DISPLAY

- 1 VGA TEST
- 2 DISPLAY ATTRIBUTES
- 3 CHARACTER TESTS
- 4 GRAPHICS TESTS
- 5 SCREEN PAGING
- 6 RUN TESTS 1 THROUGH 5
- 7 SYNC TEST
- 9 RETURN TO CONTROL PROGRAM

1 - VGA TEST: Verifies the video portion of the system board.

- 2 DISPLAY ATTRIBUTES: Shows the following character attributes: normal and high intensity, reverse video, blinking, non-display, and 16 colors.
- 3 CHARACTER TESTS: Shows the following character modes: 40×25 , 80×30 , and 256 ASCII characters.
- $4\,$ GRAPHICS TESTS: Displays various patterns to test the display graphics modes.
- 5 SCREEN PAGING: Tests the video-addressing circuitry.
- 6 RUN TESTS 1 THROUGH 5: Performs tests 1 through 5 on a VGA display.
- $7\,$ SYNC TEST: Provides a test signal to allow voltage measurement at the video connector.
- $9\,$ RETURN TO CONTROL PROGRAM: Returns to the System Checkout menu or continues with the next device test.

PS/VP (6384) Hardware Service and Reference Error Log

2.10.4 Error Log

Use the following steps to create an error log, run the diagnostic tests, and automatically record any error messages in an error log. This procedure is normally used to diagnose an intermittent problem.

Note: The errors must be logged to a diskette drive or to a printer. If recording errors on a diskette, use a copy of the Advanced Diagnostics diskette that is not write-protected. Do not run any diskette test when logging to a diskette drive.

Subtopics

2.10.4.1 Creating the Error Log

2.10.4.2 Starting the Test

2.10.4.3 Display the Error Log

PS/VP (6384) Hardware Service and Reference Creating the Error Log

2.10.4.1 Creating the Error Log

- 1. Load the Advanced Diagnostics diskette from drive A.
- 2. Press 0 (SYSTEM CHECKOUT), then Enter.
- Depending on the options installed in the system, questions about attached devices may appear on the screen. Answer as required; then press Enter.
- 4. Press Y or N (IS THE LIST CORRECT (Y/N)?), then Enter.
- 5. Press 2 (LOG UTILITIES), then Enter.
- 6. Press 0 (START ERROR LOG), then Enter.
- 7. Press 0 (LOG TO DISKETTE, OR PRINTER (0/1)?), then Enter.
- 8. If you are logging to diskette, press ${\tt A}$ or ${\tt B}$ (ENTER THE DRIVE ID FOR ERROR LOG?), then Enter.
- 9. Press **9 (END LOG UTILITIES)**, then **Enter**.

PS/VP (6384) Hardware Service and Reference Starting the Test

2.10.4.2 Starting the Test

- 1. Press 1 (RUN TESTS MULTIPLE TIMES), then Enter.
- 2. Select the device you suspect has a failure, then press Enter.
- 3. Select the number of times the test is to be run; then press Enter.
- 4. Press N (WAIT EACH TIME AN ERROR OCCURS (Y/N)?), then Enter.
- 5. Follow any instructions on the screen and select all available tests.

Note: Do not press any keys during the keyboard test.

6. To end (RUN TEST CONTINUOUSLY), press and hold the Ctrl key; then press the Break key. The system will complete testing and return to the Installed Devices menu.

PS/VP (6384) Hardware Service and Reference Display the Error Log

2.10.4.3 Display the Error Log

- Depending on the options installed in the system, questions about attached devices will appear on the screen. Answer as required; then press Enter.
- 2. Press Y or N (IS THE LIST CORRECT (Y/N)?), then Enter.
- 3. Press 2 (LOG UTILITIES), then Enter.
- 4. Press 2 (DISPLAY LOG), then Enter.
- 5. Press A or B (ENTER THE DRIVE ID FOR ERROR LOG?), then Enter.
- 6. If no errors occurred, the Log Utilities menu appears. If errors are displayed, go to "Hardware Maintenance Service" in topic 1.0.

PS/VP (6384) Hardware Service and Reference Setup Program

2.10.5 Setup Program

The Setup program allows the user to view or change the current system configuration. The system configuration can be set through manual selections or done automatically. In automatic configuration, the system changes the configuration to what it determines is installed.

Subtopics 2.10.5.1 Set Configuration Menu

PS/VP (6384) Hardware Service and Reference Set Configuration Menu

2.10.5.1 Set Configuration Menu

This menu allows you to change the current systems configuration:

- 1. From the SELECT AN OPTION menu, select 3 (SETUP).
- 2. Use the cursor up/down keys to select the configuration option.
- 3. Use the cursor right/left keys to change the configuration options.
- 4. Press ${\tt Esc}$ to save the change to the configuration.

PS/VP (6384) Hardware Service and Reference Display Self Test

2.10.6 Display Self Test

Be sure the display has been turned on for approximately 5 minutes before you start the display self test. Run the test as follows:

- 1. Power off the system unit and display.
- 2. Disconnect the display signal cable from the system unit.
- 3. Power on the display.
- 4. Turn the brightness and contrast controls to their maximum positions.
- 5. The image on the screen should be white in the center with a black strip, 2--20~mm~(0.08--0.79~in.), on one or both sides. There should be no borders on the top or bottom. Some shading may occur near the edges.

Note: Not all displays have a self test. Refer to the documentation supplied with the display for additional testing information.

PS/VP (6384) Hardware Service and Reference Hard Disk Drive Jumper Settings

Tidia Di

2.11 Hard Disk Drive Jumper Settings

Hard disk drives for PS/VP computers use jumpers or tabs to set the drives as primary or secondary. Match your hard disk drive to one of the following figures. Set the first drive as the primary (master) drive 1. If a second drive is installed, set it as the secondary (slave) drive 2.

PICTURE 7

PICTURE 8

Figure 1. 80MB and 170MB Drives

PICTURE 9

Figure 2. 80MB Drive

PICTURE 10

Figure 3. 120MB Drive

PICTURE 11

Figure 4. 170MB and 212MB Drives

PS/VP (6384) Hardware Service and Reference System Unit Exploded View

2.12 System Unit Exploded View

PICTURE 12

PS/VP (6384) Hardware Service and Reference System Board Layouts

2.13 System Board Layouts

Subtopics

2.13.1 386SLC 25MHz System Board 2.13.2 486SX 25MHz System Board

2.13.3 486DX 33MHz System Board

PS/VP (6384) Hardware Service and Reference 386SLC 25MHz System Board

2.13.1 386SLC 25MHz System Board

PICTURE 13

Figure 5. 386SLC 25MHz

Subtopics 2.13.1.1 386SLC 25MHz System Board

PS/VP (6384) Hardware Service and Reference 386SLC 25MHz System Board

2.13.1.1 386SLC 25MHz System Board

B1	Battery
J1	SIMM Socket 1
J2	SIMM Socket 0
J3	Video Feature Connector
J4	Video Port
J5	Parallel Port
J6	Riser Connector
J7	Serial Port
J8	Password Bypass
Ј9	Mouse Port
J10	Keyboard Port
J11	Hard Disk Connector
J12	Beeper Bypass
J13	Pins 1 and 2Power On LED
	Pins 3 and 4Hard Disk LED
J14	Diskette Connector
J15	Power Connector
U5	512K X 9 System Memory
U6	512K X 9 System Memory
U8	512K X 9 System Memory
U9	512K X 9 System Memory
U20	BIOS
U23	Math Coprocessor
U24	386SLC Processor
U32	256K X 16 Video Memory
U33	256K X 16 Video Memory

PS/VP (6384) Hardware Service and Reference 486SX 25MHz System Board

2.13.2 486SX 25MHz System Board

PICTURE 14

Figure 6. 486SX 25MHz

Subtopics 2.13.2.1 486SX 25MHz System Board

PS/VP (6384) Hardware Service and Reference 486SX 25MHz System Board

2.13.2.1 486SX 25MHz System Board

BT1	Battery
Ј2	External Battery
J3	Power Connector
J4	Serial Port (Comm A)
J5	Serial Port (Comm B)
J6	Diskette Connector
J7	Parallel Port
Ј8	Hard Disk Connector
JP21	Keyboard Port
JP22	Mouse Port
J11	Hard Disk LED (pin 4 and 5)
	Power On LED (pin 1 and 2)
J12	Riser Connector
J15	Video Feature Connector
J16	Video Port
J45	SIMM Socket Bank 0, 0
J46	SIMM Socket Bank 0, 1
J47	SIMM Socket Bank 0, 2
J48	SIMM Socket Bank 0, 3
J49	SIMM Socket Bank 1, 0
J50	SIMM Socket Bank 1, 1
J51	SIMM Socket Bank 1, 2
J52	SIMM Socket Bank 1, 3
JP8	Battery Select
JP10	VGA Enable
JP24	Mouse Enable
JP26	Beeper Enable
П214	487SX or 486DX2
U215	486SX Processor
==	

PS/VP (6384) Hardware Service and Reference 486DX 33MHz System Board

2.13.3 486DX 33MHz System Board

PICTURE 15

Figure 7. 486DX 33MHz

Subtopics 2.13.3.1 486DX 33MHz System Board

PS/VP (6384) Hardware Service and Reference 486DX 33MHz System Board

2.13.3.1 486DX 33MHz System Board

BT1	Battery
J2	External Battery
J3	Power Connector
J4	Serial Port (Comm A)
J5	Serial Port (Comm B)
J6	Diskette Connector
J7	Parallel Port
J8	Hard Disk Connector
J9	Keyboard Connector
J10	Mouse Port
J11	Hard Disk LED (pin 4 and 5)
	Power On LED (pin 1 and 2)
J12	Riser Connector
J15	Video Feature Connector
J16	Video Port
J45	SIMM Socket Bank 0, 0
J46	SIMM Socket Bank 0, 1
J47	SIMM Socket Bank 0, 2
J48	SIMM Socket Bank 0, 3
J49	SIMM Socket Bank 1, 0
J50	SIMM Socket Bank 1, 1
J51	SIMM Socket Bank 1, 2
J52	SIMM Socket Bank 1, 3
JP4	BIOS Select
JP8	Battery Select
JP10	VGA Enable
JP20	Beeper Enable
JP200	Cache Configuration
JP201	Cache Configuration
JP206	Cache Configuration
JP207	Cache Configuration
JP207 JP209	Mouse Enable
0 F Z O 7	Mouse Fliable
U300	486DX Processor

Note: Jumpers are marked in black and should be in positions as shown.

PS/VP (6384) Hardware Service and Reference

System Board Connector Assignments

2.14 System Board Connector Assignments

Subtopics

- 2.14.1 Display/Signal
- 2.14.2 Parallel Port
- 2.14.3 Serial Port
- 2.14.4 Mouse
- 2.14.5 Keyboard
- 2.14.6 Power 2.14.7 Diskette
- 2.14.8 Hard Disk
- 2.14.9 AT Expansion Bus (Riser)
- 2.14.10 Video Feature
- 2.14.11 SIMM--30 Pin
- 2.14.12 SIMM--72 Pin

PS/VP (6384) Hardware Service and Reference Display/Signal

2.14.1 Display/Signal

+	Signal Name	I/O
1	Red Video	0 0
2	Green Video	0
3	Blue Video	0
4	Monitor ID Bit 2	I
5	Sync Ground	
6	Red Ground	
7 7	Green Ground	
8	Blue Ground	
9	No Connection	
10	Sync Ground	
11	Monitor ID Bit 0	I
12	Monitor ID Bit 1	I
13	Horizontal Sync	0
14	Vertical Sync	0 0
15	Monitor ID Bit 3	I

2.14.2 Parallel Port

.		
Pin		I/O
1	Strobe	0
2	'	I/O
3	Data Bit 1 	I/O
4	Data Bit 2	I/O
5	Data Bit 3	I/O
6	+ Data Bit 4 +	I/O
7	•	I/O
8	+ Data Bit 6 +	I/O
9	+ Data Bit 7 +	I/O
10	Acknowledge	I
11	Busy	I
12	Paper Empty	I
13	Select 	0
14	+ Auto Feed +	NA
15	Error	I
16	Initialize	0
17	Select (In)	0
18	Ground 	Power
19	+ Ground +	Power
20	Ground	+ Power
21	+ Ground +	+ Power
22	+ Ground +	Power
23	+ Ground +	Power
24	+ Ground	Power
25	Ground	Power

PS/VP (6384) Hardware Service and Reference Serial Port

2.14.3 Serial Port

+	Signal Name	
1	Data Carrier Detect	I
2	Receive Data	I
3	Transmit Data	'
4	 Data Terminal Ready 	
•	Signal Ground	
·	 Data Set Ready 	! = !
7	 Request To Send 	0
8	Clear To Send	: !
9	Ring Indicator	I

PS/VP (6384) Hardware Service and Reference Mouse

2.14.4 Mouse

Pin	Signal Name	I/O
1	Data	I/O
2	No Connection	
3	Ground	Power
4 +	+5 V dc	Power
5	Clock	I/O
6	No Connection	

PS/VP (6384) Hardware Service and Reference Keyboard

2.14.5 Keyboard

+	Signal Name	I/O
1	Data	I/O
2	No Connection	
3	Ground	Power
4 +	+5 V dc	Power
5 5	Clock	I/O
6	No Connection	

2.14.6 Power

+	
'	Signal Name
1	Power Good (+5 V dc)
2	+5 V dc
3	+12 V dc
4	-12 V dc
5	Ground
6	Ground
7	Ground
8	Ground
9	-5 V dc
10	+5 V dc
11	+5 V dc
12	+5 V dc
,	

2.14.7 Diskette

+	Signal Name	+ I/O
+		+
+	+ Density Select	+ 0
+	+ No Connection	+
+	+ No Connection	+
+	+ Ground	+
+	+ No Connection	+
+	+ Ground	+
+	+ Index	+ I
+	+ Ground	+
+	+ Motor Enable 0	+ 0
+	+	+
+	+ Drive Select 1	+
+	+ Ground	+
+	+ Drive Select 0	+
+	+ Ground	+
† 16	Motor Enable 1	0
17	Ground	
18	Direction	0
19	Ground	
20	Step	0
21	Ground	
22	 Write Data	I
23 +	Ground +	
24	 Write Enable 	0
·	Ground	
26 	Track 0 +	I +
27	Ground	
28	 Write Protect +	I
29 +	Ground +	 +!
30 	Read Data +	I +
31 +	Ground +	
32 +	Select Head 1 +	0 +
33 +	Ground +	
34 +	Diskette Change 	I

Note: The diskette drive signal cable for drive A has a twist for the Drive Select and Motor Enable signals.

+	Signal Name	I/O
1	+ Host Reset	+ 0
2	Ground	
3	Host Data 7 	I/O
4	Host Data 8	I/O
5	Host Data 6	I/O
6	Host Data 9	I/O
7	Host Data 5	I/O
8	Host Data 10	I/O
9	Host Data 4	I/O
10	Host Data 11	I/O
11	Host Data 3	I/O
12	Host Data 12	I/O
13	Host Data 2	I/O
14	Host Data 13	I/O
15	Host Data 1	I/O
16	Host Data 14	I/O
17	Host Data 0	I/O
18	Host Data 15	I/O
19	Ground	Power
20	No Connection	

Hard Disk

Pin	Signal Name	I/O
21	No Connection	
22	Ground	
23	Host IOW	0
24	Ground	Power
25	Host IOR	0
26	Ground	Power
27	No Connection	
28	Host ALE	0
29	No Connection	
30	Ground	Power
31	Host IRQ	I
32	Host IOCS16	0
33	Host A1	0
34	No Connection	
35	Host A0	0
36	Host A2	0
+		ri

PS/VP (6384) Hardware Service and Reference Hard Disk

+			+
	40	Ground	Power
	39	Host Active	0
	38	Host CS1	0
	37	Host CS0	0

Figure 8. Hard Disk

2.14.9 AT Expansion Bus (Riser)

1	+	Signal Name	I/O
3	1	+ +12 V dc	+
3	2	•	+
5	3	,	+
6	4	Ground	+
7	† 5	Reset Drv	0
8	6	+	
9	† 7	IRQ9	I
10	8	-5 V dc	
11	9 .	DRQ2	I
12	10	-12 V dc	
13	11	OWS	
14	12	+12 V dc	
15	13	Ground	
16	14	SMEMW	0
17	15	SMEMR	0
18	16	IOW	I/O
19	17	IOR	I/O
20	18	DACK3	0
21	19	DRQ3	I
22	20	DACK1	0
23	21	DRQ1	I
24	22	Refresh	I/O
24			0
25	24		I
26	25	IRQ6	I
27	26		I
28	27		I
29	28		I
		•	0
			0

AT Expansion Bus (Riser)

	I/O
BALE	0
+5 V dc	
OSC	l I
Ground	
Ground	
+5 V dc	
	BALE +5 V dc +5 V dc

PS/VP (6384) Hardware Service and Reference AT Expansion Bus (Riser)

	AT Expansion bus (Riser)	
37	+5 V dc	
38	MEMCS16	I
39	IOCS16	I
40	IRQ10	I
41	IRQ11	I
42	Power Good	I
43	IRQ15	I
44	IRQ14	I
45	DACK0	0
46	DRQ0	I
47	DACK5	0
48	DRQ5	I
49	DACK6	0
50	DRQ6	I
51	DACK7	0
52	DRQ7	I
53	+5 V dc	
54	MASTER	I
55	Ground	
56	 Ground 	
57	Ground	
58	+5 V dc	
59 	+ +5 V dc +	
60	+5 V dc	
T		

AT Expansion Bus (Riser)

Pin	Signal Name	I/O
†	+	+
62 	Ground	
63	Ground	
64	I/O Check	I
65	SD7	I/O
66	SD6	I/O
67	SD5	I/O
68 	SD4	I/O
69	SD3	I/O
70	SD2	I/O
71	SD1	I/O
72 	SD0	I/O
73	I/O CH Ready	I
74	AEN	0
† 75	SA19	0

PS/VP (6384) Hardware Service and Reference AT Expansion Bus (Riser)

77
79
80
81
82
83
83
+
1 0 1 0 1 0 1
86
87
88
89
90

AT Expansion Bus (Riser)

+	Signal Name	I/O
+	+ SA3 +	+ 0 +
92	SA2	0
93 	SA1	0
94 	SA0	0
95	Ground	
96 	 Ground +	
97	+5 V dc	
98 	+ SBHE +	I/O
99	LA23	I/O
100 	LA22	I/O
101 	LA21	I/O
102 	LA20	I/O
103	LA19	I/O
104	LA18	I/O
105	+ LA17 +	I/O
106 	HEMR	I/O
107	+ МЕМW +	I/O
108	SD8	I/O
109	SD9	I/O
110	+ SD10	I/O
111	+	I/O
112	SD12	I/O
113	SD13	I/O
114	+ SD14	+
+	+	+

PS/VP (6384) Hardware Service and Reference AT Expansion Bus (Riser)

115	SD15	I/O
116 	 Ground +	
117	Ground	
118	Ground	
!	+5 V dc	
·	+5 V dc	

Figure 9. AT Expansion Bus

2.14.10 Video Feature

+		+
Pin	Signal Name	I/O
1	Pixel Data 0 +	 I
2	Ground	
3	•	I
4	Ground 	
5		I
6	+	†
7	•	I
8		0
9	Pixel Data 4	l I
10	+ Enable Ext Sync +	0
11	Pixel Data 5	I
12	+ Enable Ext Pixel Clock	+ 0
13	+ Pixel Data 6	I
14	No Connection	+
15	Pixel Data 7	I
16	+ Ground	+
17		I/O
18	+ Ground	+
19	+ Blanking	+
20	+ Ground	+
21	+ Horizontal Sync	+
22	+ Ground	+
23	+ Vertical Sync	+
+	+ No Connection	+
+	+ Ground	+
+	+ No Connection	+

2.14.11 SIMM--30 Pin

1	
3	
+	
+	
+	
+ ! 6	
1 22	
7	
8	
9	
10	
11	
12	
13	
14	
15	
16	
17	
18	
19	
20	
21	
22	
23	
24 No Connection	
25	
26	
27	
28	 !
29	ا [.] ! ـ ـ ـ ـ ـ ـ ـ ـ
30	

+	Gignal Name	
+	+	I/O +
1	Ground +	i +
2	SIMMD0 +	I/O
3	SIMMD0 +	I/O +
4 +	SIMMD1 +	I/O +
5 +	SIMMD1 +	I/O +
6 +	SIMMD2	I/O
7	SIMMD2	I/O
8	SIMMD3	I/O
9	SIMMD3	I/O
10	+5 V dc	I
11	+	+ I
12	MA0	I
+	+ MA1	+
14	+ MA2	+ I
15	+	+ I
16	+ MA4	+ I
+	+ MA5	+ I
_	_	
18	MA6	+
18 	MA6 Open	
+	+	I I I/O
19	Open 	;
19 	Open SIMMD4 	 I/0
19 	Open 	
19 20 21 22	Open	I/O
19 20 21 21 22 23	Open	I/O
19 	Open	I/O I/O I/O I/O I/O I/O
19 	Open	I/O
19 20 21 21 22 23 24 25 26	Open	I/O
19 20 21 22 23 24 25 26 27	Open	I/O
19 20 21 22 23 24 25 26 27 28	Open	I/O
19 20 21 22 23 24 25 26 27 28 29	Open	I/O
19 20 21 22 23 24 25 26 27 28 29 30	Open	I/O
19	Open	I/O
19 20 21 22 23 24 25 26 27 28 29 30 31	Open	I/O
19 20 21 22 23 24 25 26 27 28 29 30 31 32 33	Open	I/O
19 20 21 22 23 24 25 26 27 28 29 30 31	Open	I/O

SIMM--72 Pin

+			
Pin	Signal Name	I/O	
_			
T			

PS/VP (6384) Hardware Service and Reference SIMM--72 Pin

	SIMM72	2 Pin
37	DP1 +	I +
38 	DP1	 I
39	Ground	I
40	BCAS0	I
41	BCAS2	I
42	BCAS3	I
43	BCAS1	I
44	RAS4	I
45	RAS5	I
46	BS1	I
47	AWE	I
48	Open	†
49	SIMMD8	I/O
50	SIMMD8	I/O
51	SIMMD9	I/O
52	SIMMD9	I/O
53	SIMMD10	I/O
54	SIMMD10	I/O
55	SIMMD11	I/O
56	SIMMD11	I/O
57	SIMMD12	I/O
† 58	SIMMD12	I/O
† 59	+ +5 V dc	+ I
60	¦ SIMMD13	I/O
61	SIMMD13	I/O
62	+ SIMMD14	I/O
63	+ SIMMD14	I/O
64	+ SIMMD15	+
+	+ SIMMD15	I/O
+	+	+ I
+	+	+
+	+ PD2	+ 0
+	+ PD3	+
† 70	+	+ I
71	+	+ I
+	+ Ground	+
+		+

Figure 10. SIMM--72 Pin

PS/VP (6384) Hardware Service and Reference Notices

3.0 Notices

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