

# Developer Support Supermarket



In November 1994, IBM created a new worldwide support organization for people wishing to develop applications using IBM's products and technologies. The new organization brings together top people from IBM's key areas to form a unified, "one-stop shopping" support experience for developers on IBM's platforms. Solution Developer Operations (SDO) initially provides support for Personal Software products, RISC System/6000® (including AIX®) and Power Personal systems. Other areas may be added in the future as business needs arise.

This issue focuses on the new SDO organization to give you a flavor of what it provides. It includes articles from some key areas of the organization, but certainly not all areas. We invite you to become acquainted with SDO—get connected to IBM's developer support and take advantage of IBM's know-how in software development and worldwide product marketing.

Beginning the issue is an article about the SDO home page on the World Wide Web. You'll get a little background about the Web, learn some of the information offered on the SDO home page, and find out how to get connected. Then you can learn about IBM's marketing and technical support services for solution developers—a great mix of programs—and find out how to take advantage of the program that is designed for your needs as a software developer. Find out about one such program in detail in the article about the Solution Partnership Center, and about another in the AIX Developer Connection article. You'll also find information about other programs, such as the NetView Association and the Power Personal Developer Toolbox.

But this issue is not all about the SDO organization. You will find two articles discussing aspects of CORBA-compliant Object Request

Brokers (ORBs). One article discusses the features of ORBs using a specific product implementation for examples. The second shows how to develop and use before and after metaclasses with IBM's System Object Model. Continuing in the object vein, we also have two articles from Taligent®. One is the conclusion of an article begun in the February issue of *AIXpert* about building frameworks. The second discusses Taligent's CommonPoint™ application system targeted to ship in mid-1995.

Broadening the scope of this issue is an article that explains how to create a robust highly available NFS system using HACMP/6000™. And for hardware buffs, we have an article that provides configuration tips for the IBM 7318 Terminal Server. Rounding out the issue is the popular AIX Questions column.

A handwritten signature in black ink that reads 'George Noren'.

George Noren

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**George Noren**, IBM Corporation, Internal Zip 4103, 11400 Burnet Road, Austin, TX 78758. Internet: [geo@austin.ibm.com](mailto:geo@austin.ibm.com). Since joining IBM in September 1979, Mr. Noren has written manuals for System/34, System/36™, and AIX on both the RT® and RISC System/6000® platforms, and was a member of the InfoExplorer™ design team. He has also worked as system administrator for several AIX server machines and their clients, and is currently responsible for the Prototype Evaluation Labs in Austin. Mr. Noren studied engineering at Illinois Institute of Technology, holds a BA in English from the University of Minnesota and an MBA from St. Edwards University in Austin.



George Noren